# SECTION VIII GLOSSARY, ACRONYM TABLE, INDEX, AND PHOTO CREDITS

**ABATEMENT.** A complete or partial cancellation of a tax levy imposed by a governmental unit. Administered by the local board of assessors.

**ACCOUNTING SYSTEM.** A system of financial recordkeeping that records, classifies, and reports information on the financial status and operation of an organization.

**ACCRUAL BASIS.** The basis of accounting under which revenues and expenses are recognized when they occur, regardless of the timing of related cash flows.

**ADOPTED BUDGET.** The resulting budget that has been approved by the City Council. Department expenditures may not exceed their adopted budget amounts without a supplemental appropriation.

**AGENCY FUND.** A type of fiduciary fund used to account for resources held in purely a custodial capacity for other governments, private organizations, or individuals.

**ALLOCATION.** The distribution of available monies, personnel, buildings, and equipment among various City departments, divisions, or cost centers.

**AMORTIZATION.** The gradual elimination of a liability in regular payments over a specified period of time. Such payments must be sufficient to cover both principal and interest. Also includes the writing off of an intangible asset over its projected life.

**ANNUAL BUDGET.** An estimate of expenditures for specific purposes during the fiscal year (July 1 - June 30) and the proposed means (estimated revenues) for financing those activities.

**ANNUAL COMPREHENSIVE FINANCIAL REPORT.** Financial report that contains at a minimum, three sections (introductory, financial, and statistical) and whose financial section provides information on each individual fund and component unit.

**ANTI-RACISM.** An active commitment to dismantling institutional structures, beliefs and behaviors that perpetuate inequity based on race. It is the practice of opposing the devaluing of human beings at individual, interpersonal, and systems levels.

**APPROPRIATION.** An authorization by the City Council to make obligations and payments from the treasury for a specific purpose.

**ARBITRAGE.** The reinvestment of proceeds of taxexempt securities in materially higher yielding taxable securities. Federal regulations restrict arbitrage of municipal bond proceeds.

**As OF RIGHT.** A building project allowed under the current zoning code.

**ASSESSED VALUATION.** A valuation set upon real or personal property by the City's Board of Assessors as a basis for levying taxes.

**AUDIT.** A study of the City's accounting system to ensure that financial records are accurate and in compliance with all legal requirements for handling of public funds, including state law and city charter.

**AVAILABLE FUND BALANCE RATIO.** The ratio of available fund balance to revenue.

**BALANCED BUDGET.** A budget in which receipts, including planned use of fund balance, are greater than (or equal to) expenditures, as required for all Massachusetts cities and towns. A balanced budget is a basic budgetary constraint intended to ensure that a government does not spend beyond its means and its use of resources for operating purposes over a defined budget period.

**BASIS OF ACCOUNTING.** Timing of when revenues and expenditures will be recorded for financial reporting purposes – when the transaction is recognized in the financial statements.

**BASIS OF BUDGETING.** Method used to determine when revenues and expenditures are recognized for budgetary purposes.

**BOND.** A written promise to pay a specified sum of money, called the face value (par value) or principal amount, at a specified date or dates in the future, called maturity date(s), together with periodic interest at a specified rate. The difference between a note and a bond is that the latter runs for a longer period of time.

**BONDS AUTHORIZED AND UNISSUED.** Bonds that a government has been authorized to sell but has not sold. Issuance at this point is only contingent upon action by the treasurer.

**BOND COUNSEL.** An attorney or law firm engaged to review and submit an opinion on the legal aspects of a municipal bond or note issue.

**BOND ISSUE.** Generally, the sale of a certain number of bonds at one time by a governmental unit.

**BUDGET CALENDAR.** The schedule of key dates or milestones which a government follows in the preparation and adoption of the budget.

**BUDGET MESSAGE.** A general discussion of the submitted budget presented in writing by the City Manager as part of the budget document.

**CAPITAL ASSETS.** Land, improvements to land, easements, buildings, building improvements, vehicles, machinery, equipment, infrastructure, and all other tangible or intangible assets that are used in operations and that have initial useful lives extending beyond a single reporting period.

**CAPITAL BUDGET.** A plan of proposed outlays for acquiring long-term assets and the means of financing those acquisitions during the current fiscal period.

**CAPITAL EXPENDITURES.** Expenditures which result in the acquisition of, or addition to, capital assets.

**CAPITAL FUND.** Fund type used to account for financial resources to be used for the acquisition or construction of major capital facilities.

**CAPITAL IMPROVEMENTS PLAN.** A comprehensive schedule for planning a community's capital expenditures. It coordinates community planning, fiscal capacity, and physical development. While all of a community's needs should be identified in the program, there should also be a set of criteria that prioritizes expenditures. A capital program is a plan for capital expenditures that extends four years beyond the capital budget and is updated yearly.

**CASH BASIS OF ACCOUNTING.** Revenues are recorded when cash is received and expenditures are recognized when cash is paid out.

**CHAPTER 70.** A term for state aid for schools.

**CHAPTER 90.** A state program that reimburses municipalities the cost of approved capital roadway projects.

**CHARGES FOR SERVICES.** (Also called User Charges or Fees) The charges levied on the users of particular goods or services provided by local government, requiring individuals to pay for the private benefits

they receive. Such charges reduce the reliance on property tax funding.

**CIRCULAR ECONOMY.** An economic system based on business models that design-in regenerative production and limit consumption and waste to keep products and materials in use as long as possible.

**COMMUNITY PRESERVATION ACT (CPA).** A state law (MGL chapter 44B) that allows the City to impose a surcharge of 3% of real estate taxes. Proceeds from the amount raised by the City and matching funds received from the state are used to support the construction and preservation of affordable housing, open space acquisition, and historic preservation. The first \$100,000 of residential property, as well as certain low-income properties, are exempt from this surcharge.

**CONSOLIDATED SPENDING.** The total amount of expenditures across multiple departments related to specific goals.

**COST CENTER.** A subunit of a Division. Often referred to as a program, project, or operation.

**DEBT AUTHORIZATION.** Formal approval to incur debt by municipal officials, in accordance with procedures stated in MGL chapter 44, specifically sections 2, 3, 4, and 6-15.

**DEBT BURDEN.** The level of debt of an issuer, usually as compared to a measure of value (debt as a percentage of assessed value, debt per capita, etc.). Sometimes debt burden is used in referring to debt service costs as a percentage of the annual budget.

**DEBT LIMIT.** The general debt limit of a city consists of the normal debt limit, which is 5% of the valuation of taxable property and a double debt limit, which is 10% of that valuation. Cities and towns may authorize debt up to the normal limit without state approval, while debt up to the double debt limit requires state approval. Certain categories of debt are exempt from these limits.

**DEBT SERVICE.** Payment of interest and principal to holders of a government's debt instruments.

**DEBT STABILIZATION FUND.** A fund designed to accumulate amounts set aside to help offset a portion of future debt service on large, tax-supported projects.

**DEFICIT.** The excess of budget expenditures over receipts. The City charter requires a balanced budget.

**DEPARTMENT.** A principal, functional, and administrative entity created by statute and/or the City Manager to carry out specified public services.

**DEPRECIATION.** A method of allocating the cost of a tangible asset over its useful life. This is done for accounting purposes.

**DIRECT DEBT.** Debt of the government preparing statistical information, in contrast to debt of other, overlapping governments.

**DIVISION.** A unit within a department that focuses on a specific subset of the department's public services.

**EARLY CHILDHOOD.** A stage of human development from birth until kindergarten.

**E-GOV.** The City's IT Governance Model designed to ensure that IT spending decisions reflect the goals of the City through a set of principles and criteria.

**ENCUMBRANCE.** Obligations in the form of purchase orders and contracts which are chargeable to an appropriation and are reserved.

**ENTERPRISE FUND.** A proprietary fund type used to report an activity for which a fee is charged to external users for goods and services.

**ENVISION CAMBRIDGE.** A community-wide process to develop a comprehensive plan for a more livable, sustainable, and equitable Cambridge.

**EQUALIZED VALUATIONS.** The determination of the full and fair cash value of all property in the Commonwealth that is subject to local taxation. Equalized valuations have historically been used as variables in distributing certain state aid accounts, and for determining county assessments and certain other costs.

**EQUITY.** The presence of impartial access to opportunities, resources and supports and the absence of disparities, biases, and barriers that are systematically associated with social and historical advantage and disadvantages including race, sex, sexual orientation, gender identity, physical and intellectual ability, and immigration status.

**EXCESS LEVY CAPACITY.** The difference between the levy limit under Proposition 2½ and the amount of real and personal property taxes actually levied in a given year. Annually, the Council must be informed of excess levying capacity and evidence of their acknowledgement must be submitted to the state Department of Revenue when setting the tax rate.

**EXCISE TAX.** A tax levied for certain activities or transactions. Cambridge receives excise tax revenue from the ownership of motor vehicles; short-term room occupancy at hotels, motels, lodging houses, and short-term rentals; the sale of restaurant meals; and the sale of recreational cannabis within the city.

**EXPENDITURES.** The amount of money, cash, or checks actually paid or obligated for payment from the treasury. Expenditures are categorized in accordance with Massachusetts General Laws and the Uniform Massachusetts Accounting System. Categories are Salary and Wages, Other Ordinary Maintenance, Travel and Training, and Extraordinary Expenditures.

**EXTRAORDINARY EXPENDITURES.** A line item encompassing expenditures related to major maintenance, the cost of equipment, debt service, and similar costs.

**FIDUCIARY FUND.** Funds used to report assets held in a trustee or agency capacity for others and which cannot be used to support the government's own programs. Categories include pension, investment, and agency funds.

**FINES & FORFEITS.** Fines and any associated penalties levied for violations of the municipal code.

**FISCAL YEAR.** The 12-month financial period used by all Massachusetts municipalities, which begins July 1 and ends June 30 of the following calendar year. The fiscal year is identified by the year in which it ends. For example, FY24 ends June 30, 2024.

**FREE CASH.** Funds remaining from the operations of the previous fiscal year that are certified by the state Department of Revenue's Director of Accounts as available for appropriation.

**FUND.** A set of interrelated accounts which record assets and liabilities related to a specific purpose.

**FUND ACCOUNTING.** A fiscal and accounting entity with a self-balancing set of accounts recording cash and other financial resources, together with all related liabilities and residual equities or balances, and changes therein, which are segregated for the purpose of carrying on specific activities or attaining certain objectives in accordance with special regulations, restrictions or limitations. Governmental accounting systems are organized and operated on a fund basis.

**FUND BALANCE.** The excess of assets of a fund over its liabilities and reserves. Fund balances are classified as non-spendable, restricted, committed, assigned, and unassigned based on the relative strength of constraints that control how specific amounts can be spent.

**GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (GAAP).** Conventions, rules, and procedures that serve as the norm for the fair presentation of financial statements.

**GENERAL FUND.** The chief operating fund of a government. The general fund is used to account for all financial resources except those required to be accounted for in another fund.

**GENERAL OBLIGATION BONDS.** Bonds issued by a municipality that are backed by the full faith and credit of its taxing authority.

**GEOGRAPHICAL INFORMATION SYSTEM (GIS).** Computerized mapping system and analytical tool that allows a community to raise and sort information on a parcel, area, or community-wide basis.

**GOVERNMENTAL FUNDS.** Funds generally used to account for tax-supported activities. There are five different types of governmental funds: the general fund, special revenue funds, debt service funds, capital projects funds, and permanent funds.

**GRANT.** A contribution of assets by one governmental unit or other organization to another. Typically, these contributions are made to local governments from the state and federal government. Grants are usually made for specific purposes.

**GROSS DEBT SERVICE.** The total amount of debt (including principal and interest) repaid in a fiscal year.

**INCLUSION.** The act of creating environments in which any individual or group can be and feel welcomed, respected, supported, and have unobstructed access to participation. An inclusive and welcoming climate embraces differences and values all people in words and in actions.

**INTEREST.** Compensation paid or to be paid for the use of money, including interest payable at periodic intervals or as a discount at the time a loan is made.

**INTERFUND TRANSACTIONS.** Payments from one administrative budget fund to another or from one trust fund to another, which result in the recording of a receipt and an expenditure.

INTERGOVERNMENTAL REVENUE. Includes federal and state grants, other governmental revenue and State Aid revenue. Examples include Cherry Sheet revenue, Community Development Block Grant, and Unrestricted General Government Aid.

**INTERNAL SERVICE FUNDS.** Proprietary fund type that may be used to report any activity that provides goods or services to other funds, departments, or agencies of the primary government on a cost-reimbursement basis.

**LANGUAGE JUSTICE.** The right to understand and be understood in the language in which a person is most comfortable.

**LEGAL LEVEL OF BUDGET CONTROL.** The level at which expenditures cannot exceed appropriated amounts.

**LEVY LIMIT.** The maximum amount of tax a community can levy in a given year under Proposition 2½. The limit can grow each year by 2.5% of the prior year's levy limit, plus new growth and any overrides. The levy limit can exceed the levy ceiling only if the community passes a capital expenditure exclusion, debt exclusion, or special exclusion.

**LICENSE & PERMIT FEES.** The charges related to regulatory activities and privileges granted by government in connection with regulations.

**LINE ITEM.** Categories of expenditures of related types, including Salaries and Wages, Other Ordinary Maintenance, Travel and Training, and Extraordinary Expenditures. Funds budgeted in one line cannot transferred to a different line without an appropriation.

**LIQUIDITY RATIO.** The ratio of unrestricted cash to revenue.

**LONG-TERM LIABILITY RATIO.** The ratio of long-term debt, adjusted net pension liabilities, adjusted net OPEB liabilities, and other long-term liabilities to revenue.

**MAJOR FUND.** A fund whose revenues, expenditures, assets, or liabilities (excluding extraordinary items) are at least 10% of corresponding totals for all governmental or enterprise funds and at least 5% of the aggregate amount for all governmental and enterprise funds.

MASSACHUSETTS CLEAN WATER TRUST (MCWT). The MCWT improves the water quality in the Commonwealth through the provision of low-cost capital financing to cities, towns, and other eligible entities, and maintains stewardship of public funds with prudence, professionalism, and integrity.

MASSACHUSETTS WATER RESOURCES AUTHORITY (MWRA). The MWRA is a public authority that provides wholesale water and sewer services to metropolitan Boston area communities. Cambridge uses the MWRA for sewer and emergency water service.

**MISSION.** A general statement of a division's overarching public purpose.

MODIFIED ACCRUAL BASIS. The accrual basis of accounting adapted to the governmental fund type, wherein only current assets and current liabilities are generally reported on fund balance sheets and the fund operating statements present financial flow information (revenues and expenditures). Revenues are recognized when they become both measurable and available to finance expenditures in the current period. Expenditures are recognized when the related fund liability is incurred, except for a few specific exceptions. All governmental funds and expendable trust funds are accounted for using the modified accrual basis of accounting.

**N/A.** Information is not available or not applicable.

**NET ASSETS.** The difference between the assets and liabilities of proprietary funds. Classifications include unrestricted, invested in capital, net of related debt, and restricted assets.

**NET DEBT SERVICE.** The amount of tax-supported debt (principal and interest) repaid in a fiscal year, excluding debt supported by other revenue sources.

**NET ZERO**. An annual balance of zero greenhouse gas emissions from building operations achieved on a building by building basis using energy efficiency, renewable energy, and if necessary carbon offsets or, potentially, credits as a temporary measure.

**NON-TAX REVENUE.** All revenue coming from non-tax sources, including licenses and permits, intergovernmental revenue, charges for services, fines and forfeits, and various other miscellaneous revenue sources.

**NOTE.** A short-term written promise to pay a specified sum of money, called the face value (par value) or principal amount, at a specified date or dates in the future, called maturity date with interest at a specified rate.

**OBJECTIVE.** An intended outcome of a program's activities.

**OFFICIAL STATEMENT.** A document prepared for potential investors that contains information about a prospective bond or note issue and the issuer.

**OPERATING BUDGET.** A plan of financial operation embodying an estimate of proposed expenditures for a given period for regular activities and the proposed means of financing them.

**OTHER ORDINARY MAINTENANCE.** A budget line item encompassing expenditures related to professional and technical services, expendable supplies, energy costs, communication costs, minor maintenance, and other similar costs.

**OTHER POST-EMPLOYMENT BENEFITS (OPEB).** Benefits received by an employee during retirement, including health care and life insurance premiums, in accordance with state statute and City ordinance.

**OVERLAY.** The amount raised by the assessors in excess of appropriations and other charges for the purpose of creating a fund to cover abatements and exemptions.

**PART 1 CRIMES.** Crimes considered by the FBI to be the most serious. They include violent crimes and property crimes.

**PARTICIPATORY BUDGETING.** A democratic process in which residents directly decide how to spend part of a public budget.

**PAY-As-You-Go Funds.** The appropriation of current revenues, including Property Taxes and Free Cash, to fund capital improvements, as opposed to incurring debt to cover the costs.

**PERFORMANCE MEASURE.** An instrument for determining the degree to which a program executes an action or task. The degree of goal fulfillment achieved by programs.

**POLICY.** A definite course of action adopted after a review of information, directed at the realization of goals.

**PROCEDURE.** A method used in carrying out a policy or plan of action.

**PROGRAM.** Group of activities, operations, or organizational units directed to attaining specific purposes and objectives.

**PROPOSITION 2½.** A statewide tax limitation initiative petition limiting the property tax levy in cities and towns in the Commonwealth to 2.5% of the full and fair cash valuation of the taxable real and personal property in that city or town. The statute also places an annual growth cap of 2.5% on the increase in the property tax levy.

**PROPRIETARY FUNDS.** Funds that focus on the determination of operating income, changes in net assets, financial position, and cash flows. There are two different types of proprietary funds: enterprise funds and internal service funds.

**PURCHASE ORDER.** A document issued to authorize a vendor to deliver specified merchandise or render a specified service for a stated or estimated price. Outstanding purchase orders are called encumbrances.

**RATING AGENCIES.** The agencies that issue credit ratings on the City's municipal bond, including Moody's Investors Service, S&P Global Ratings, and Fitch Ratings.

**REFUNDING.** Issuance of new debt whose proceeds are used to repay previously-issued debt. When interest rates fall, issuers can exercise the call feature of a bond and replace it with another debt instrument paying a lower interest rate.

**REGISTERED BONDS.** Bonds registered on the books of the issuer as to ownership; the transfer of ownership must also be recorded on the books of the issuer. All municipal bonds must be registered to maintain taxexempt status.

**RESERVED FUND BALANCE.** Portion of a governmental fund's net assets that is not available for appropriation.

**RESILIENCE.** The capacity of the community to respond to adversities caused by social, economic, political, and environmental factors.

**RESTRICTED ASSETS.** Assets whose use is subject to constraints by law or by conditions imposed by grantors, creditors, or contributors.

**REVENUE.** Additions to the City's financial assets (such as taxes and grants) which do not in themselves increase the City's liabilities or cancel out a previous expenditure. Revenue may also be created by cancelling liabilities, provided there is no corresponding decrease in assets or increase in other liabilities.

**REVOLVING FUND.** A fund established to finance a continuing cycle of operations in which receipts are available for expenditure without further action by the City Council.

**SALARIES AND WAGES.** A line item encompassing expenditures associated with employee compensation, including salaries, health insurance, pensions, and other similar costs.

**SERVICE LEVEL.** The extent or scope of the City's service to be provided in a given budget year. Whenever possible, service levels should be stated in precise units of measure.

**SERVICE PROGRAM.** A planned agenda for providing benefits to citizens.

**SHORT-TERM RENTAL.** Any rental of a residential dwelling unit, or of a bedroom within a dwelling unit, in exchange for payment, as residential accommodations for a duration of less than thirty days.

**SPECIAL REVENUE FUND.** Governmental fund type used to account for the proceeds of specific revenue sources that are legally restricted to expenditures for specific purposes.

**SUBMITTED BUDGET.** The proposed budget that has been approved by the City Manager and forwarded to the City Council for approval. The Council must act upon the submitted budget within prescribed guidelines and limitations according to statute and the City charter.

**SUPPLEMENTAL APPROPRIATIONS.** Appropriations made by the City Council, after an initial appropriation, to cover expenditures beyond original estimates.

**SUSTAINABILITY.** The means to most efficiently utilize today's resources without negatively impacting future generations.

**TAX RATE.** The amount of tax paid per \$1,000 in assessed value of taxable properties.

**TRAVEL AND TRAINING.** A line item encompassing expenditures related to dues and subscriptions, professional development for employees, business travel, judgments and damages, worker's compensation payments, and similar costs.

**TRUE INTEREST COST (TIC)**. The actual cost of issuing a bond. The TIC is the yearly cost for obtaining debt financing, expressed as a proportion of the total debt amount. All charges related to the bond are included; for example, all ancillary fees and costs such as discount points and prepaid interest, as well as factors related to the time value of money.

**UNASSIGNED FUND BALANCE.** The residual classification for the government's general fund. This includes all spendable amounts not contained in the other classifications, which normally are restricted or committed.

**UNIT COST.** The cost required to produce a specific product or unit of service. For example, the cost of providing 100 cubic feet of water or the cost to sweep one mile of street.

**UNRESTRICTED GENERAL GOVERNMENT AID (UGGA).** Portions of local aid that the City has discretion to allocate, in contrast with restricted categories such as school or library aid.

**VALUATION.** The monetary value of real and personal property as calculated by the assessor. By state law, all real and personal property must be assessed at 100% of market value for taxation purposes. Proposition 2½ sets the City's tax levy limit at 2.5% of the assessed full market value of all taxable property.

**VISION ZERO.** A strategy to eliminate all traffic fatalities and severe injuries, while increasing safe, healthy, equitable mobility for all. The City Council adopted Vision Zero in March 2016.

**ZERO WASTE MASTER PLAN.** A plan to guide City's recycling, compost, and trash program to reach a goal of reducing trash by 30% by 2020 and by 80% by 2050 from a 2008 baseline.

ABBOT	American-Born Black Outreach Team				
ACS	American Community Survey				
ADA	Americans with Disabilities Act				
ADEI	Anti-Racism, Diversity, Equity, and Inclusion				
AED	Automatic External Defibrillator (Fire)				
AFCOST	Agenda for Children Out of School Time Initiative				
AHO	Affordable Housing Overlay				
ALS	Advanced Life Support (Fire)				
ARPA	American Rescue Plan Act				
В	Billion				
BEUDO	Building Energy Use Disclosure Ordinance				
ВНСС	Bunker Hill Community College				
BID	Business Improvement District				
BIPOC	Black, Indigenous, and People of Color				
BLS	Basic Life Support (Fire)				
BZA	Board of Zoning Appeal				
CAEII	Cambridge Antiracism, Equity, and Inclusion Initiative				
CALEA	Commission on Accreditation for Law Enforcement Agencies				
CAMA	Computer Assisted Mass Appraisal (Finance)				
CAPS	Clinicians and Police				
6.177	Community Assistance Response and Engagement Team (Community Safety); Contract				
CARE	Administration Resident Engineering Services (Water)				
CAU	Crime Analysis Unit (Police)				
CCSW	Cambridge Commission on the Status of Women				
CCTV	Cambridge Community Television				
CD	Certified Deposit				
CDBG	Community Development Block Grant				
CDD	Community Development Department				
CEA	Cambridge Educational Access				
CEP	Cambridge Employment Program (Human Services)				
CET	Community Engagement Team (Human Services, Community Development)				
CFD	Cambridge Fire Department				
CHA	Cambridge Health Alliance; Cambridge Housing Authority				
CHC	Cambridge Historical Commission				
CHRC	Cambridge Human Rights Commission				
CIC	Cambridge Innovation Center				
CIRC	Commission on Immigrant Rights and Citizenship (Human Rights Commission)				
CIS	Criminal Investigations Section (Police)				
CLC	Community Learning Center (Human Services)				
CMR	Code of Massachusetts Regulations				
CMT	Constant Maturity Treasury				
CNT	Crisis Negotiations Team (Police)				
СО	Certificate of Occupancy				
COA	Council on Aging (Human Services)				
CoC	Cambridge Continuum of Care (Human Services); City of Cambridge (IT)				
COT	Cambridge Office for Tourism (Executive)				

CDA	C ' P ' A '			
CPA	Community Preservation Act			
CPD	Cambridge Police Department			
CPHD	Cambridge Public Health Department			
CPP	Cambridge Preschool Program (Human Services)			
CPS	Cambridge Public Schools			
CRLS	Cambridge Rindge and Latin School			
CRM	Customer Relationship Management			
CSD	Community Safety Department			
CSI	College Success Initiative (Human Services); Community Safety Initiative (Police)			
CSO	Combined Sewer Overflow; Cycling Safety Ordinance			
CSU	Clinical Support Unit (Police)			
CWD	Cambridge Water Department			
CYC	Cambridge Youth Council (Human Services)			
CYP	Cambridge Youth Programs (Human Services)			
DEP	Massachusetts Department of Environmental Protection			
DESE	Massachusetts Department of Elementary and Secondary Education			
DGBVPI	Domestic and Gender-Based Violence Prevention Initiative (Executive)			
DHCD	Massachusetts Department of Housing and Community Development			
DHSP	Department of Human Service Programs			
DOR	Massachusetts Department of Revenue			
DPW	Department of Public Works			
DV	Domestic Violence			
EAB	Emerald Ash Borer			
ECC	Emergency Communications Center			
ECD	Emergency Communications Department			
E-Gov	The City's IT governance model			
EHV	Emergency Housing Vouchers			
EMS	Emergency Medical Services			
EOD	Explosive Ordinance Unit (Police)			
EOPSS	Massachusetts Executive Office of Public Safety and Security			
EPAC	Emergency Preparedness and Coordination (Fire)			
ERP	Enterprise Resource Planning			
ESG	Emergency Solutions Grant (Human Services)			
ESOL	English for Speakers of Other Languages			
ETD	Emergency Telecommunications Dispatchers (Emergency Communications)			
EV	Electric Vehicle			
FBI	Federal Bureau of Investigation			
FEMA	Federal Emergency Management Association			
FHAP	Fair Housing Assistance Program			
FJG	Family Justice Group (Police)			
FSJS	Family and Social Justice Section (Police)			
FY	Fiscal Year			
GAAP	Generally Accepted Accounting Principles			
GAC	Granular Activated Carbon			
GASB	Government Accounting Standards Board			
GVRS	Gun Violence Reduction Strategy			

GFOA	Government Finance Officers Association				
GHG	Greenhouse Gas				
GIS	Greenhouse Gas Geographic Information Systems				
HCMS	Human Capital Management System				
HICAT	Human Capital Management System  High Impact Community Action Team				
НМО	Health Maintenance Organization				
HOME	HUD HOME Investment Partnerships Program				
HR	HUD HOME Investment Partnerships Program  Human Resources				
HUD					
HUD AMI	U.S. Department of Housing and Urban Development HUD Area Median Income				
HVAC	Heating, Ventilation, and Air Conditioning				
IAFF	International Association of Fire Fighters (Fire)				
ICAT	Integrating Communications, Assessment, and Tactics (Police)				
ISD	Inspectional Services Department				
ISO	Insurance Services Office				
IT	Information Technology				
ITD	Information Technology Department (Finance)				
JK	Junior Kindergarten				
K	Thousand				
KOED	King Open Extended Day				
kWH	Kilowatt-hours				
LED	Light Emitting Diode				
LGBTQ+	Lesbian, Gay, Bisexual, Transgender, Queer, Plus				
M	Million				
MA	Massachusetts				
MA DUA	Massachusetts Department of Unemployment Insurance				
MAPC	Metropolitan Area Planning Council				
MassDOT	Massachusetts Department of Transportation				
MBTA	Massachusetts Bay Transportation Authority				
MCC	Massachusetts Cultural Council				
MCCA	Massachusetts Convention Center Authority				
MCWT	Massachusetts Clean Water Trust				
MFIP	Municipal Facilities Improvement Plan				
MGL	Massachusetts General Laws				
MIS	Management Information System				
MIT	Massachusetts Institute of Technology				
MPH	Miles per hour				
MSA	Metropolitan Statistical Area				
MSC	Multi-Service Center (Human Services)				
MSYEP	Mayor's Summer Youth Employment Program (Human Services)				
MV	Motor Vehicle				
MWPA	Massachusetts Wetlands Protection Act				
MWRA	Massachusetts Water Resources Authority				
NCD	Neighborhood Conservation District				
NFPA	National Fire Protection Association (Fire)				
NRS	Neighborhood Revitalization Strategy				

OEC	Office of Early Childhood (Human Services)				
OEI					
OHL	Office of Equity and Inclusion				
OOS	Office of the Housing Liaison (Executive)				
	Office of Sustainability				
OPEB	Other Post-Employment Benefits				
OST	Out-of-School Time				
OWD	Office of Workforce Development (Human Services)				
PB	Participatory Budgeting				
PC	Personal Computer; Pole and Conduit Commission (License Commission)				
PERAC	Public Employee Retirement Administration Commission				
PERF	Police Executive Research Forum				
PFAS	Per-and-Polyfluoroalkyl Substances				
PH	Public Health				
PILOT	Payments In-Lieu-Of Tax				
POST	Peace Officer Standards and Training Commission				
ppt	Parts per trillion				
PRAB	Police Review and Advisory Board				
PRAO	Public Records Access Officer (Law)				
PSIT	Public Safety Information Technology (Emergency Communications)				
PSU	Professional Standards Unit (Police)				
PTDM	Parking and Transportation Demand Management				
PV	Photovoltaic				
RFI	Request for Information				
RMC	Resilient Mystic Collaborative				
RMV	Registry of Motor Vehicles				
SJG	Social Justice Group (Police)				
SLA	Service Level Agreement				
SRT	Special Response Team (Police)				
STEAM	Science, Technology, Engineering, Arts, and Math				
TDMD	Tourism Destination Marketing District				
TEU	Traffic Enforcement Unit (Police)				
TNC	Transportation Network Company				
TPF	Tactical Patrol Force (Police)				
TP+T	Traffic, Parking and Transportation				
TSD	Technical Services Division (Fire)				
UASI	Urban Area Security Initiative				
UFMP	Urban Forest Master Plan				
UGGA	Unrestricted General Government Aid				
UPK	Universal Pre-K				
USGS	United States Geological Survey				
VA	U.S. Department of Veterans Affairs				
WMA	Water Management Act				
WTO	Water Treatment Operations (Water)				
YRO	Youth Resource Officer (Police)				
ZWMP	Zero Waste Master Plan				
Z&D	Zoning and Development Division (CDD)				

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