SUMMARY OF FEEDBACK

Harvard Square Retail Meeting Arts & Entertainment May 10, 2006

Issues & Concerns

- Other cities are luring street performers away from Harvard Sq
- Low number of street performers decreases foot traffic
- Street performers less likely to choose Harvard Sq. if foot traffic is low

Happenings

- Tourism Board has purchased advertising on outside of city buses
- New farmer's market on Oxford & Kirkland
- License Commission granting more outdoor dining and reviewing cap on number of liquor licenses in City
- New, family/child-centered brochure from HU's Community Affairs Office
- HSBA planning significant increase in outdoor concerts, performances, outdoor theater
- Harvard's Planning Office survey of faculty, staff, students and alums on how they view Harvard. Sq.
- DPW increased plantings and planning for additional beautification projects
- 1 Brattle Sq. Developer planning park renovations in front of 1 Brattle Sq.
- MBTA planning upgrades to T station in Fall 2006

NEEDS

- Increased tourism; more tour buses
- Integrated resource list; Whose role is it?
- Better, more advertising of Sq. activities, i.e., Lumen Eclispe (TV screens above Office for Tourism booth)
- Electronic bulletin boards for advertising & events promotion
- Coordination of Sq & HU activities on a monthly basis
- Separate ad campaign for HU employees
- Incentives for new retailers
- Cross promotion of events
- Research other methods from other cities
- Better signage/directional signs to prominent venues in and around the Sq.

IDEAS

- Advertise unique stores, products, performances, theaters, entertainment in Harvard Sq
- Close Arrow Street, Oxford & Kirkland, or Oxford & Everett for fairs, farmer's markets, festivals, special events
- Create Buttons, Tee Shirts, etc. to promote Harvard Sq. with a Slogan "H. Sq: Be There Or Be Square" to be worn by Street Performers
- Read William H. Whyte's book about vitality in urban spaces
- Get urban planning students involved
- Form working groups or committees to handle specific topics; HSBA and other stakeholders could take a lead role; strong leadership for committees
- Research what draws customers
- Integrate way-finding with empty store fronts
- Use of banners for demarcation zones