

Our Partners

MSC staff can refer you to the following services:

The Carey Program is a permanent supportive housing program. In partnership with Caritas Communities, it offers 22 rooms for homeless men and case management. To be eligible, you must get a C-CAN assessment.

Eliot Community Human Services (CHS) provides access to a clinical social worker who works closely with the Massachusetts Department of Mental Health.

Cambridge and Somerville

Legal Services (CASLS) provides free legal advice for low-income families and individuals in Cambridge. They offer weekly appointments to discuss issues related to affordable housing, emergency assistance, and public benefit programs.

De Novo offers legal assistance to low-income tenants. Our services include: advice and representation in eviction proceedings, help with illegal lockouts, access to public housing, subsidized housing for terminations or denials, and enforcement of tenants' rights.

Who We Are

The Cambridge Multi-Service Center (MSC) is a collaboration of case managers who help people with their housing challenges. We serve members of the Cambridge community who are low-income, experiencing housing instability, or experiencing homelessness.

Our services include:

- Mediation
- Advocacy
- Budget counseling
- Financial assistance
- Housing search assistance
- Referrals



Visit Us

Call **617-349-6340** to make an appointment.

Stop in during our Walk-in hours
(no appointment needed):

- Monday 9 a.m. – 7:30 p.m.
- Tuesday 9 a.m. – 4:30 p.m.
- Wednesday 9 a.m. – 4:30 p.m.
- Thursday 9 a.m. – 4:30 p.m.
- Friday 9 a.m. – 11:30 a.m.

City of Cambridge
Department of Human Service Programs



Cambridge Multi-Service Center (MSC)

We help people who are
experiencing homelessness and
housing problems in Cambridge.

362 Green Street, 1st Floor
Cambridge, MA 02139
Phone: 617-349-6340
Fax: 617-349-6333

www.cambridgema.gov/MultiServiceCenter



Visit us to get housing help!
See inside for walk-in hours.



MSC Case Managers

We work with individuals and families who need help with their housing. This includes people experiencing homelessness, people at risk of becoming homeless, and people with housing concerns or facing eviction. We make referrals to shelters, food pantries, job training programs, financial assistance programs, and more.

Do you need help with housing-related costs, including move-in or eviction prevention fees?

Contact: Betty Paige at 617-349-6347 or bpaige@cambridgema.gov.

Cambridge Coordinated Access Network (C-CAN)

If you are experiencing homelessness, our C-CAN Specialist can help you get an assessment that will put you in a queue for permanent housing opportunities. We can also connect you to Housing Navigation or other services.

If you would like a C-CAN assessment, come to the MSC during our walk-in hours or call 617-349-7715.

C-CAN Walk-in Hours

Tuesday 1 – 4 p.m.

Thursday 1 – 4 p.m.

Housing Search Help

Cambridge residents who are facing complex housing situations learn how to search for housing and access information. Topics include: tenant rights, using a Section 8 voucher, conflict resolution, financial literacy, and more.

Come to a housing search workshop!

Tuesdays, 2:30 – 5 p.m. at the MSC.

No registration required.

Contact: Ryan McCluskey at rmclluskey@cambridgema.gov.



Cambridge Haitian Services

We address the social service needs of the Haitian community living in Cambridge, with a focus on Haitians serving Haitians. People do not need to be homeless or at risk of becoming homeless to access our resources. We also offer immigration advice and information related to US citizenship.

Contact: Jean Jeune at 617-349-6351 or jjeune@cambridgema.gov.

Our Partners

The **Office of the Housing Liaison (OHL)** is the point of contact for complex housing situations that affect people who rent, own, or manage properties in Cambridge. We can assist people with circumstances such as building sales, displacement from fires and other multi-household concerns.

We help residents access and navigate housing opportunities through intensive case management. We also help with eviction prevention, tenant displacement and other housing-related resources and services. The OHL runs the City's Housed In Cambridge campaign to help community members learn about housing and tenant rights.

Contact our office: 617-349-6337.

