

1. During the IT World Café, we will be breaking into groups to allow for more varied and open discussion about Information Technology. What topics about Information Technology are important to you? On a scale of 1-5, 1 being the least important and 5 being the most important, please rate each topic.

	1	2	3	4	5	Rating Average	Response Count
City Services (i.e., traffic, bill pay, permitting...etc.)	9.0% (31)	7.0% (24)	18.0% (62)	26.1% (90)	40.0% (138)	3.81	345
Education	7.4% (26)	6.6% (23)	16.6% (58)	21.8% (76)	47.6% (166)	3.95	349
Public Safety (i.e., Police and Fire)	4.7% (16)	5.9% (20)	22.6% (77)	34.7% (118)	32.1% (109)	3.84	340
Energy Conservation	7.4% (25)	11.5% (39)	31.2% (106)	29.7% (101)	20.3% (69)	3.44	340
Business Development	8.4% (28)	25.6% (85)	35.8% (119)	18.1% (60)	12.0% (40)	3.00	332
Government Communication (i.e., publications, alerts ... etc.)	4.1% (14)	9.1% (31)	23.8% (81)	31.8% (108)	31.2% (106)	3.77	340
Other	23.4% (18)	1.3% (1)	9.1% (7)	13.0% (10)	53.2% (41)	3.71	77
Please specify							63
answered question							365
skipped question							6

2. What areas of business or City Services are important to you? Rate on a scale of 1 - 3, 1 being the least important, 3 being the most important.

	1	2	3	Rating Average	Response Count
Business Development	35.6% (100)	48.8% (137)	15.7% (44)	1.80	281
Public Schools	18.6% (60)	19.8% (64)	61.6% (199)	2.43	323
Energy Efficiency / Climate	14.7% (44)	43.0% (129)	42.3% (127)	2.28	300
News and Events	11.4% (34)	47.2% (141)	41.5% (124)	2.30	299
Parking & Transportation	9.8% (29)	44.8% (133)	45.5% (135)	2.36	297
Public Works	10.8% (32)	49.8% (147)	39.3% (116)	2.28	295
Bill Payment	20.3% (60)	39.3% (116)	40.3% (119)	2.20	295
Youth Services	21.8% (64)	39.1% (115)	39.1% (115)	2.17	294
Elder Services	26.3% (77)	41.6% (122)	32.1% (94)	2.06	293
Public Safety	8.3% (25)	36.4% (110)	55.3% (167)	2.47	302
Library	9.4% (30)	27.4% (87)	63.2% (201)	2.54	318
answered question					364
skipped question					7

3. The City is committed to making data more transparent for public use. On our website, data relating to budget, tax and property records, City infrastructure, planning initiatives, Boards and Commissions, City Council Agendas and recreational facilities is readily available. What other types of data are important to you? Rate on a scale of 1 - 3, 1 being the least important, 3 being the most important.

	1	2	3	Rating Average	Response Count
Permit	21.6% (62)	36.9% (106)	41.5% (119)	2.20	287
Birth, Marriage, Death Records	33.1% (88)	37.2% (99)	29.7% (79)	1.97	266
Transportation (i.e., bike routes, bus, taxi...etc)	9.9% (30)	30.4% (92)	59.7% (181)	2.50	303
Public Education	19.9% (55)	27.1% (75)	53.1% (147)	2.33	277
Other	25.8% (16)	14.5% (9)	59.7% (37)	2.34	62

Please specify 57

answered question	320
skipped question	51

4. Share with us any other ideas you have for technology for the City of Cambridge.

	Response Count
	107
answered question	107
skipped question	264

5. How important is accessing information or being able to interact with the City via a mobile device?

	1	2	3	4	5	Rating Average	Response Count
Rate on a scale of 1 - 5, 1 being the least important, 5 being the most important	15.4% (49)	11.9% (38)	28.2% (90)	24.1% (77)	20.4% (65)	3.22	319
answered question							319
skipped question							52

6. How important is the ability to access information via the City website?

	1	2	3	4	5	Rating Average	Response Count
Rate on a scale of 1 - 5, 1 being the least important, 5 being the most important	3.1% (10)	1.6% (5)	8.1% (26)	20.3% (65)	66.9% (214)	4.46	320
answered question							320
skipped question							51

7. How important is being able to conduct City business transactions online such as bill paying or applying for permits?

	1	2	3	4	5	Rating Average	Response Count
Rate on a scale of 1 - 5, 1 being the least important, 5 being the most important	6.6% (21)	6.6% (21)	14.1% (45)	22.6% (72)	50.2% (160)	4.03	319
answered question							319
skipped question							52

8. Last year, the City launched the iReport application on the website and for iOS/Android mobile devices, to allow the public to report specific issues related to City infrastructure, such as reporting a pothole, graffiti or defective street lights...etc

	Yes	No	Response Count
Have you downloaded this application on to your mobile device?	19.0% (60)	81.0% (255)	315
Have you submitted a report on your mobile device?	8.0% (25)	92.0% (286)	311
Have you submitted a report on the web?	16.9% (53)	83.1% (260)	313
answered question			318
skipped question			53

9. Last year, Cambridge Police launched the MyPD application for iOS/Android mobile devices to allow the public to access police news and information, submit tips on specific crime and quality of life issues...etc.

	Yes	No	Response Count
Have you downloaded this application on your mobile device?	13.4% (42)	86.6% (272)	314
Have you used the app to access news and alerts from the police?	10.0% (31)	90.0% (280)	311
Have you submitted a tip?	1.9% (6)	98.1% (306)	312
answered question			315
skipped question			56

10. How satisfied are you with the Cambridge iReport App?

	1	2	3	4	5	N/A	Rating Average	Response Count
Rate on a scale of 1 - 5, 1 being the least satisfied, 5 being the most satisfied	2.6% (8)	2.6% (8)	6.3% (19)	7.3% (22)	3.0% (9)	78.2% (237)	3.24	303

What other areas would you like to add to the iReport, please specify: ?

34

answered question	303
skipped question	68

11. How satisfied are you with the Cambridge Police MyPD app?

	1	2	3	4	5	N/A	Rating Average	Response Count
Rate on a scale of 1 - 5, 1 being the least satisfied, 5 being the most satisfied	2.3% (7)	1.3% (4)	6.3% (19)	5.6% (17)	3.0% (9)	81.5% (247)	3.30	303

answered question	303
skipped question	68

12. Do you plan to attend the IT World Café?

		Response Percent	Response Count
Yes		29.3%	90
No		70.7%	217
answered question			307
skipped question			64

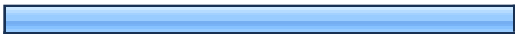
13. Do you have access to the Internet from your home?

		Response Percent	Response Count
Yes		96.6%	310
No		3.4%	11
answered question			321
skipped question			50

14. If you have access to the internet from home, please specify here:

		Response Percent	Response Count
Broadband		67.8%	211
Dial up		1.9%	6
DSL		27.3%	85
Other		5.5%	17
Please specify			19
answered question			311
skipped question			60

15. Are you responding as a: Please check all that apply.

		Response Percent	Response Count
Resident		76.6%	249
Business		8.6%	28
Visitor		1.2%	4
Student		3.1%	10
Family		16.3%	53
Work in the city		42.8%	139
Other		1.5%	5
Other (please specify)			11
answered question			325
skipped question			46

16. What is your age?

		Response Percent	Response Count
18 or younger		1.2%	4
18-30		6.9%	22
31-40		15.0%	48
41-50		22.1%	71
50 or older		54.8%	176
answered question			321
skipped question			50

17. Are you employed?

		Response Percent	Response Count
Yes		82.5%	260
No		17.5%	55
		answered question	315
		skipped question	56

18. What is your occupation?

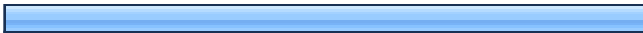
		Response Percent	Response Count
Management Occupations		9.8%	26
Business & Financial Operations Occupations		4.5%	12
Computer & Mathematical Occupations		14.0%	37
Architecture & Engineering Occupations		4.2%	11
Life, Physical, & Social Science Occupations		2.3%	6
Community & Social Services Occupations		5.3%	14
Legal Occupations		2.3%	6
Education, Training, & Library Occupations		38.3%	101
Arts, Design, Entertainment, Sports, & Media Occupations		6.1%	16
Healthcare Practitioners & Technical Occupations		3.4%	9
Healthcare Support Occupations		1.9%	5
Protective Service Occupations		0.4%	1
Food Preparation & Serving Related Occupations		0.0%	0
Building & Grounds Cleaning, & Maintenance Occupations		0.0%	0
Personal Care & Service Occupations		0.0%	0
Sales & Related Occupations		1.5%	4
Office & Administrative Support Occupations		4.9%	13

Farming, Fishing, & Forestry Occupations		0.0%	0
Construction & Extraction Occupations		0.4%	1
Installation, Maintenance, & Repair Occupations		0.0%	0
Production Occupation		0.0%	0
Transportation & Material Moving Occupations		0.8%	2

Other (please specify) 41

answered question	264
skipped question	107

19. Do you own a computer?

		Response Percent	Response Count
Yes		96.5%	307
No		3.5%	11

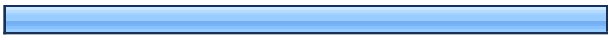
Other (please specify) 3

answered question	318
skipped question	53

20. Do you own a smart phone or other mobile device?

	Yes	No	Response Count
iPhone	42.8% (118)	57.2% (158)	276
iPad	37.6% (96)	62.4% (159)	255
Android phone	29.1% (71)	70.9% (173)	244
Android tablet	9.5% (21)	90.5% (201)	222
Blackberry	6.8% (15)	93.2% (204)	219
Windows smart device	6.1% (13)	93.9% (201)	214
answered question			317
skipped question			54

21. Do you have access to wifi?

		Response Percent	Response Count
Yes		90.6%	290
No		9.4%	30
answered question			320
skipped question			51

Page 1, Q1. During the IT World Café, we will be breaking into groups to allow for more varied and open discussion about Information Technology. What topics about Information Technology are important to you?

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1	The Historical Commission website is horrible: round and round you go, and it's impossible to find the "agenda" for the monthly meeting. Application "submissions" are not available online before meetings/public hearings, either. Why not?	May 10, 2012 1:56 PM
2	public wireless internet access throughout city	May 10, 2012 1:54 PM
3	Give up on Comcast CCTV renegotiation and fully fund CCTV from library/school budget	May 10, 2012 10:15 AM
4	Commission activities, hearings, re-development and zoning. Disability Access	May 8, 2012 7:10 AM
5	wireless hot spots, pleasant spaces in and outdoors for connection	May 5, 2012 3:48 PM
6	Governance	May 4, 2012 10:35 AM
7	City-run internet (to compete with Comcast).	May 4, 2012 5:29 AM
8	free city wide wifi!	May 1, 2012 4:02 PM
9	Neighborhood community building	Apr 30, 2012 6:47 AM
10	Neighborhood community building	Apr 30, 2012 6:43 AM
11	Universal access! Cambridge needs free, citywide wireless internet access.	Apr 27, 2012 3:08 PM
12	Neighborhood networking	Apr 21, 2012 7:59 AM
13	having the incorrect address on your email list	Apr 20, 2012 9:47 AM
14	available to all	Apr 20, 2012 1:20 AM
15	Extend/improve free public WiFi in Cambridge	Apr 19, 2012 5:23 AM
16	reporting/ alerting issues: potholes to late buses, graffit to unshoveled snow, volunteers needed	Apr 18, 2012 5:50 PM
17	communicating events (e.g., RiverFest, city bike rides, City Run), traffic problems; improving/coordinating communications that enhance living here (e.g., community gardens, bike paths, recreation spaces, public forums)	Apr 18, 2012 9:10 AM
18	Property information (assessing, historical, permitting, new construction projects, etc.)	Apr 17, 2012 3:01 PM
19	community- how people can discuss whats happening with their communities	Apr 17, 2012 2:22 PM
20	Data sharing across City government entities and programs	Apr 17, 2012 12:57 PM
21	Website Accessibility for individuals with disabilities	Apr 17, 2012 12:55 PM
22	transportation	Apr 17, 2012 12:51 PM

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23	More communication with Cambridge Housing Authority and citizens. No more towing of citizens of cambridge to clean streets. No other city does this.	Apr 14, 2012 3:00 PM
24	mentorships, internships, job training, certifications for young people ages 18 - 30	Apr 14, 2012 2:08 PM
25	Updated Resources and Services for Cambridge Residents especially Public Housing and Voucher Residents	Apr 13, 2012 2:26 PM
26	Neighborhood community-building	Apr 12, 2012 4:32 PM
27	please get the school committee meetings streamed live with the iphone audio version just like city council meetings have now	Apr 12, 2012 10:49 AM
28	Community Resources for specialized assistance including housing, homelessness, domestic violence, sexual assault	Apr 11, 2012 3:40 AM
29	Hazardous waste dropp off is crazy. A larger space is needed and it takes too long. It makes me not want to drop off items.	Apr 10, 2012 6:50 AM
30	City Government creating pollution or Reducing air pollution by city owned vehicles	Apr 9, 2012 1:03 PM
31	facilitating commissions, appointed and ad-hoc committees of residents and city employees with up-to-date webpages and email services.e	Apr 7, 2012 8:32 AM
32	A Cambridge version of the City of Boston's "Citizen's Connect" app. and the "Boston About Results" website	Apr 6, 2012 4:26 PM
33	A Cambridge version of the City of Boston's "Citizen's Connect" app. and the "Boston About Results" website	Apr 6, 2012 4:26 PM
34	A Cambridge version of the City of Boston's "Citizen's Connect" app. and the "Boston About Results" website	Apr 6, 2012 4:24 PM
35	Superintendent retirement	Apr 6, 2012 7:41 AM
36	library services; CCTV; linking online to my TV set	Apr 6, 2012 5:28 AM
37	Privacy	Apr 6, 2012 4:24 AM
38	Proper police training and equipment to address use of high tech electrical weapons being used for harassment by criminals contrary to law, e.g. MA Gen Laws Chapter 140 Sec. 131J; and UNITED STATES CODE TITLE 18 PART 1 CHAPTER 113B SECTION 2332H: Both are felonies ignored by local police.	Apr 6, 2012 12:01 AM
39	investment in IT infrastructure available to city residents!	Apr 5, 2012 9:24 PM
40	City facilitating the opening of activity/discussion venues where local people could meet each other to build communities.	Apr 5, 2012 6:47 PM

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On a scale of 1-5, 1 being the least important and 5 being the most important, please rate e...

41	I'm sure things will come to mind	Apr 5, 2012 10:56 AM
42	Physical spaces: libraries, parks, recreation centers, recycling locations	Apr 4, 2012 6:54 PM
43	Broadband availability, including fiber to the home	Apr 4, 2012 6:18 PM
44	get more health care info online; also manyseniors are not web savvy, let alone tech savvy in other ways	Apr 4, 2012 4:29 PM
45	Cambridge Services and Resources	Apr 4, 2012 10:46 AM
46	A web visible pictorial inventory of maintenance requirements up datable by residents. (Specifically and example, how can I send a picture of the orange cones left on the RR crossing of Fresh Pond Parkway for 10! years, and get their removal?)	Apr 4, 2012 10:08 AM
47	Support for struggling and at risk families	Apr 4, 2012 7:54 AM
48	Adult education, jobs	Apr 4, 2012 6:34 AM
49	cultural events	Apr 4, 2012 4:57 AM
50	Printers that don't duplex by default; larger outlook inboxes for division heads; faster PCs for users of graphic-intensive softwares; html-based webpage updating; intuitive ftp application for file transfer to contractors or consultants	Apr 3, 2012 12:25 PM
51	Library services, archives, public records, getting cambridge historical commission files online	Apr 3, 2012 10:12 AM
52	managing community interaction	Apr 3, 2012 10:05 AM
53	School info / events from schools to parents & Family Resoure Center NEEDS WORK & City web site	Apr 3, 2012 8:07 AM
54	Trash reduction, recycling, donation locations	Apr 3, 2012 6:01 AM
55	sstreet closing and parking changes--meter rates and times	Apr 3, 2012 5:53 AM
56	Ability to schedule & pay on line for Fire Dept inspections - not in person at the difficult to access FD HQ.	Apr 3, 2012 5:19 AM
57	Neighborhood Development	Apr 3, 2012 4:05 AM
58	Public health (flu shots, etc.)	Apr 2, 2012 5:08 PM
59	arts events	Apr 2, 2012 4:51 PM
60	better information on the website, board meeting minutes, better design, easier to find people and information	Apr 2, 2012 4:27 PM
61	Budgetting and accounting	Apr 2, 2012 2:36 PM

Page 1, Q1. During the IT World Café, we will be breaking into groups to allow for more varied and open discussion about Information Technology. What topics about Information Technology are important to you?

On a scale of 1-5, 1 being the least important and 5 being the most important, please rate e...

62	How to reach and interact with agencies and officials.	Apr 2, 2012 2:03 PM
63	access to historic records	Apr 2, 2012 1:13 PM

Page 2, Q3. The City is committed to making data more transparent for public use. On our website, data relating to budget, tax and property records, City infrastructure, planning initiatives, Boards and Commissions, City Council Agendas and recreational facilities is readily available. What other types of da...

1	Calendar: Why not add the time of meeting to the first page for each date?? Saves clicking through. Calendar could be better organized for easier use.	May 10, 2012 2:10 PM
2	citywide wifi with emphasis on complete business zone and also low-income residential coverage	May 10, 2012 10:26 AM
3	real estate records, block grants	May 5, 2012 3:51 PM
4	public works and other line items on the city budget	May 4, 2012 1:09 PM
5	Board decisions and minutes, including past 5 years.	May 4, 2012 5:33 AM
6	Keeping personal information such as birth, marriage and death records offline. Identity fraud concerns.	May 3, 2012 5:03 PM
7	Neighborhood meetings and postings	Apr 30, 2012 6:47 AM
8	Universal access! Cambridge needs free, citywide wireless internet access.	Apr 27, 2012 3:09 PM
9	Regulations: recycling, street cleaning, etc., as reference/reminder. Zoning.	Apr 27, 2012 3:52 AM
10	property information (sales, etc)	Apr 20, 2012 4:26 AM
11	Police to enforce traffic/parking rules (their threshold for violation is VERY high)	Apr 20, 2012 3:09 AM
12	volunteer opportunities	Apr 18, 2012 5:52 PM
13	Map related interfaces for services (iReport should be map based)	Apr 18, 2012 4:08 PM
14	Independent, owner operated businesses	Apr 18, 2012 12:46 PM
15	Simplifying everything the City does so that it is easily able to be done using technology. For example, the zoning code should be easy enough to understand that pulling up information on a parcel should provide not just the zoning designation but information on how it can be developed or redeveloped in language understandable to a ninth grader. This requires less technology and mor simplicity in the input data.	Apr 18, 2012 11:12 AM
16	Public health info, e.g. about illnesses going around, mosquitos, bed bugs, etc.	Apr 18, 2012 10:51 AM
17	public events, recreational facilities (improve), gardens, history	Apr 18, 2012 9:17 AM
18	GIS mapping	Apr 17, 2012 3:04 PM
19	an index to all the information available in camb.	Apr 17, 2012 2:25 PM
20	Youth's education data in and out of school- making this accessible at the student level for individual youth and their families, as well as for the educators and professionals that work with them, and making this accessible at the aggregate level (with subgroups) to the larger community	Apr 17, 2012 1:03 PM
21	Now that police station has moved from Central Square have more patrols or	Apr 14, 2012 3:03 PM

Page 2, Q3. The City is committed to making data more transparent for public use. On our website, data relating to budget, tax and property records, City infrastructure, planning initiatives, Boards and Commissions, City Council Agendas and recreational facilities is readily available. What other types of da...

	small police dept set up. Most dangerous area of Cambridge	
22	curb cuts, maps of institutional ownership, when major properties are for sale, university plans	Apr 14, 2012 2:17 PM
23	Updated continuing Educational Programs for Adults	Apr 13, 2012 2:33 PM
24	street address directory	Apr 13, 2012 10:54 AM
25	Privacy -- protection from stalkers	Apr 10, 2012 4:06 PM
26	Protecting privacy is very important	Apr 9, 2012 1:07 PM
27	Community Garden waitlist	Apr 9, 2012 11:23 AM
28	youth and senior services (city operated and other), schools other than CPS as well as CPS	Apr 7, 2012 8:42 AM
29	development plans	Apr 6, 2012 5:33 AM
30	Protection from members of victim groups who use their minority status to abuse others.	Apr 6, 2012 12:06 AM
31	why are our cable choices so limited?	Apr 5, 2012 9:26 PM
32	government papers, including minutes from sessions and meetings, policy debates and votes, etc.	Apr 5, 2012 11:02 AM
33	Educating people about the laws.	Apr 4, 2012 6:41 PM
34	Government contracts and other public records regarding city spending	Apr 4, 2012 6:21 PM
35	ongoing record of maintenance issues and schedule for completion	Apr 4, 2012 10:17 AM
36	Related to transportation: Safe bike routes	Apr 4, 2012 8:00 AM
37	making connections between existing data sources - ie - being able to find "proximity schools" by entering in your address and seeing a map of schools - the data exists to do this	Apr 4, 2012 7:56 AM
38	Adult Education, housing, elder services	Apr 4, 2012 6:38 AM
39	All public meetings and hearings should be broadcast and video archived.	Apr 3, 2012 9:04 PM
40	free access to the internet, connected to special events at the Senior Center, library	Apr 3, 2012 2:47 PM
41	City-signed street parking zones, public utility and street right-of-way records, city council resolutions by location, city employee salaries. A shift in funding towards data and away from applications.	Apr 3, 2012 12:32 PM
42	Closed Captioning of public meetings of Cambridge City Council for folks with	Apr 3, 2012 10:16 AM

Page 2, Q3. The City is committed to making data more transparent for public use. On our website, data relating to budget, tax and property records, City infrastructure, planning initiatives, Boards and Commissions, City Council Agendas and recreational facilities is readily available. What other types of da...

	hearing loss and transcript.	
43	animal control is becoming a big issues with many crimes resulting from lack of control	Apr 3, 2012 10:10 AM
44	budget, legislative agenda and council voting	Apr 3, 2012 9:26 AM
45	3 is the most important. I didn't really get how this particular scale works.	Apr 3, 2012 7:09 AM
46	A link and info about DCR property and parks within the City	Apr 3, 2012 6:55 AM
47	real estate records	Apr 3, 2012 6:21 AM
48	ABSOLUTELY NO Birth, marriage, records of living persons should be on line for the public	Apr 3, 2012 6:16 AM
49	I think that birth and death certificates should NOT be available on line, because of identity theft issues.	Apr 3, 2012 5:50 AM
50	business development opportunities	Apr 2, 2012 7:24 PM
51	crime	Apr 2, 2012 5:13 PM
52	board meetings, minutes posted within a day or two, not spread out between different areas	Apr 2, 2012 4:30 PM
53	none of the remainder	Apr 2, 2012 3:20 PM
54	All of the above, and add all the data that comes in from the iReport App. And all the city GIS data.	Apr 2, 2012 2:50 PM
55	budget	Apr 2, 2012 2:41 PM
56	Ability to interact with Police for certain transactions - for example registering my bicycle and maintaining that record with my current contact information.	Apr 2, 2012 2:33 PM
57	Crime Reports - Especially since the Cambridge Chronicle doesn't publish it anymore.	Apr 2, 2012 1:18 PM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

1	Less focus on everything for those who already have it all, i.e., fancy, expensive "mobile" gadgets, and more focus on expanding BASIC access for those on the other side of the digital (income-access) divide. More library hours! Find and allocate the resources in this wealthy city to keep the Main Library open on Sundays! Don't make the mistake of over-relying on internet and email communication -- don't forget about public flyers and notices on community bulletin boards and the like! How many people are excluded from this survey due to limited or no access to the internet, or personal preferences, which deserve to be respected, as well... Best idea? Wire up public housing in all of Cambridge with free access for all! Free laptops for all kids of an appropriate age at all public schools!	May 10, 2012 2:10 PM
2	Partner with Google to make Cambridge a high speed Internet testbed.	May 10, 2012 10:26 AM
3	1) Technology should be accessible to persons with full range of disabilities; consider this in design.2) Where possible, provide comparable information/reporting for persons without mobile devices. ex. be able to make "ireport" even if no smart phone.	May 8, 2012 7:17 AM
4	gatherings for innovation	May 5, 2012 3:51 PM
5	Best starting point for this: http://www.ted.com/talks/jennifer_pahlka_coding_a_better_government.html	May 4, 2012 1:09 PM
6	City-provided internet services, including wifi in more public places.	May 4, 2012 5:33 AM
7	city-wide free wifi	Apr 30, 2012 6:53 PM
8	The day will come when every student has a computer or similar device. Cambridge should be pilot-testing such a program.	Apr 30, 2012 1:45 PM
9	Encourage fiber infrastructure and competitive market.	Apr 29, 2012 1:56 PM
10	Free, citywide wireless internet access.	Apr 27, 2012 3:09 PM
11	please, make some deal with Comcast to allow more affordable internet. Our neighborhood is not served by any other provider.	Apr 27, 2012 12:20 PM
12	Clarify some of tge recycling info. Have met residents confused by plastics, etc.	Apr 27, 2012 3:52 AM
13	business meetings for Cambridge economic development hosted on execonnect.com	Apr 26, 2012 12:26 PM
14	city wide wifi, more diversity in internet options	Apr 22, 2012 8:22 AM
15	City Wide Wireless Connection	Apr 21, 2012 7:48 PM
16	Neighborhood network, like FB, but local, neighborhood based	Apr 21, 2012 8:03 AM
17	Traffic cameras to capture violations. The privacy considerations are hypocritical b.s.	Apr 20, 2012 3:09 AM
18	I would like to see the city use technology more as an accessibility tool for people with disabilities, in the schools, elder services, library, city hall, etc.	Apr 19, 2012 12:57 PM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

19	Training on accessing information technology for adults/IT Cambridge availability	Apr 19, 2012 11:40 AM
20	Cambridge should be more innovative. Irvine CA and other communities are beyond Cambridge in web services, internet access, web sites, web maps, city-wide IT applications (work orders/permits, etc)	Apr 18, 2012 4:08 PM
21	I think the more transparency about services the city provides the better: perhaps surveys about school leadership, police interactions, other city services will to evaluate how well the public feels it is being served would be beneficial	Apr 18, 2012 3:54 PM
22	anything that can help reduce the amount of paper we receive, by instead storing it online, thus helping both ecology and organizing administrative papers.	Apr 18, 2012 1:46 PM
23	provide database of locally owned businesses	Apr 18, 2012 12:46 PM
24	If our regulations are simple and easily understood accessing information through technology will be simple and easy to use.	Apr 18, 2012 11:12 AM
25	One laptop per family, with wifi, and free computer usage classes, would change a lot of people's lives	Apr 18, 2012 10:51 AM
26	As a gardener, I'd love to see info about how to join community gardens, recommended plants for private and sidewalk spots, care of public plants, etc.	Apr 18, 2012 9:17 AM
27	Citywide WiFi	Apr 18, 2012 8:55 AM
28	city wide internet grid with wireless around town on city buildings so we can access data anywhere	Apr 17, 2012 2:25 PM
29	Broadening the city's own IT resources which will be necessary sooner or later and better done sooner.	Apr 17, 2012 2:11 PM
30	I appreciate the free City internet access. Expanding that is useful. Classes for residents on how to safely use technology are also useful.	Apr 17, 2012 1:03 PM
31	monitoring inappropriate internet use in public libraries	Apr 17, 2012 10:19 AM
32	Free Cable for all citizens.	Apr 14, 2012 3:03 PM
33	make broadband access free. 30 yrs ago my communication bill was about 50\$/month - today with broadband, cable, cell phone + landline it is 300/month - and I consider all those services critical to living and working here. Comcast & cell phone cos. cost too much and frankly have what I consider illegal contracts that are onerous and too expensive. make north point a manufacturing area for tech products; lay claim to making medical technology here; partner with MIT labs so their work stays in the city to a certain degree, or get some University profs to teach adult ed classes - there is so much to learn and we have so many educated people here - maybe there is a way of getting universities to donate professors or grad student time to city projects or to certification programs.	Apr 14, 2012 2:17 PM
34	Access to a variety of Cable and other communication services outside of the City	Apr 13, 2012 2:33 PM
35	Please allow competition for high-speed internet in Cambridge! Our single choice	Apr 13, 2012 1:46 PM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

	is embarrassing, of poor quality, and over priced.	
36	Community-building	Apr 12, 2012 4:35 PM
37	love that I can listen to city council meetings streamed on iphone (please do the same for school committee meetings)	Apr 12, 2012 10:53 AM
38	There needs to be privacy and protection from stalkers	Apr 10, 2012 4:06 PM
39	Protecting privacy is very important	Apr 9, 2012 1:07 PM
40	On-line searching of building permits filed, and more complete BZA and planning board filings. Not just posted on a webpage, but actually in a queryable database. Like the DEP contaminated site search at http://public.dep.state.ma.us/SearchableSites/Search.asp	Apr 9, 2012 11:23 AM
41	There is very little choice in the way of residential broadband provisioning in Cambridge, ether Comcast or Verizon. Having so little competition does nothing to lower costs. One would think that a high-tech community such as Cambridge would have more alternatives such as fibre (commercial or community), etc.	Apr 7, 2012 9:37 AM
42	citywide wireless	Apr 6, 2012 5:40 PM
43	A Cambridge version of the City of Boston's "Citizen's Connect" app. and the "Boston About Results" website	Apr 6, 2012 4:29 PM
44	Implement usage to decrease energy usage at stop lights when no traffic is coming.	Apr 6, 2012 7:48 AM
45	disclose financial and business connections of councillors and school board members	Apr 6, 2012 5:33 AM
46	competetive alternative(s) to Comcast for internet	Apr 6, 2012 1:33 AM
47	City needs to purchase monitoring devices (like the Fire department uses to track radio interference) so that police can stop high tech abuses by criminals for identity theft, theft, sabotage of electronic equipment, and attacks on humans.	Apr 6, 2012 12:06 AM
48	Access to inexpensive high speed internet by poorer people	Apr 5, 2012 6:50 PM
49	Measures to insure accountability for accessing and abusing information, perhaps to include accurate tracking that can't be manipulated	Apr 5, 2012 11:02 AM
50	Getting technology into the hands of people who cannot afford internet connections or smart phones	Apr 5, 2012 10:46 AM
51	GIS for Pot maps and other Real Estate	Apr 5, 2012 9:50 AM
52	free city wide wireless, info about biking, better linkage between cctv and the city	Apr 4, 2012 10:25 PM
53	Website listing of free WiFi spots	Apr 4, 2012 6:57 PM
54	Spreading the TROMP message	Apr 4, 2012 6:41 PM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

55	Fiber deployment to facilitate high speed Internet access for all residents	Apr 4, 2012 6:21 PM
56	have clases that include seniors in new technologies with updated equipment not hand me downs	Apr 4, 2012 4:32 PM
57	Having more public wi-fi --especially inside red line stations.	Apr 4, 2012 10:45 AM
58	Use technology to improve specific services. Not just to have technology.	Apr 4, 2012 10:20 AM
59	update the web mapping application on the GIS web site - it has hard to use and confusing	Apr 4, 2012 7:56 AM
60	An application for available parking spots in the city (metered- if vacant, how much time left?)	Apr 4, 2012 5:52 AM
61	increase access for low income	Apr 4, 2012 4:59 AM
62	THE COMPUTERS AT THE FIRE DEPT ARE SO SLOW WHEN TRYING TO FILL OUT REPORTS . OR DO DAY TO DAY TASKS. WE CAN'T EVEN READ THE CAMBRIDGE CHRONICLE DUE TO THE NEW BARRACUDA SYSTEM,OR ANY OTHER FIRE RELATED PRODUCTS TO PURCHASE FOR OUR SELVES WE HAVE TO WAIT AND ORDER THEM FROM HOME	Apr 4, 2012 3:49 AM
63	Planing Board and BZA acse files should scanned and indexed and made available.	Apr 3, 2012 9:04 PM
64	City-wide WiFi?	Apr 3, 2012 7:59 PM
65	be able to see some classes from the public schools every so often	Apr 3, 2012 2:47 PM
66	When implimenting new programs, listen to the suggestions of those programs' intended users.	Apr 3, 2012 12:32 PM
67	Online bill pay for all services, permits, etc.	Apr 3, 2012 11:55 AM
68	Report damaged trees, damaged city property, graffiti, overflowing city trash or recycling receptacles, report public disturbances	Apr 3, 2012 10:24 AM
69	Closed Captioning for public meetings of Cambridge City Council for folks with hearing loss and transcript.	Apr 3, 2012 10:16 AM
70	Citywide WiFi coverage	Apr 3, 2012 10:11 AM
71	how to manage plug in cars and bikes to become city of the future - how to provide incentives for building enfficiencies - why don't we still have fiber access to residential in Cmabridge?? Internet speeds in Cmabridge is getting very bad - what are you doing as adding competition and pricing ?????	Apr 3, 2012 10:10 AM
72	All schools, JK-12 need to have the SAME access to the SAME technology. What one school has, many other schools do not. In my opinion, in this wonderful city of technology, it's a sin that not all public school teachers have access to the same types of technology to teach their students with.	Apr 3, 2012 10:04 AM
73	I would like an alternative to the Comcast/Verizon duopoly for internet access.	Apr 3, 2012 10:03 AM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

74	Schools need up to date technology.	Apr 3, 2012 9:50 AM
75	It would be great to see more reflexive design in your sites, so they'd display better on mobile devices.	Apr 3, 2012 9:40 AM
76	CPS homework assignments and resource materials should be on-line so parents have easier access and kids are not carrying 25 pound back-packs	Apr 3, 2012 9:26 AM
77	Technology in the schools are poor. Computers are outdated.	Apr 3, 2012 8:47 AM
78	Live online question and answer with City officials. See model being employed by Gary Christensen in Malden.	Apr 3, 2012 8:36 AM
79	Access to Internet for low-income communities should be a priority. More wifi hot spots would be very helpful.	Apr 3, 2012 8:26 AM
80	Better traffic studies done in Eastern part of City & push button walk signals	Apr 3, 2012 8:10 AM
81	use technology to have all city buildings be zero net energy	Apr 3, 2012 7:48 AM
82	much better searching capabilities are needed	Apr 3, 2012 7:40 AM
83	It shouldn't be hard to let people apply for a dog license online - upload vaccination records, pay online etc.	Apr 3, 2012 7:33 AM
84	Free Public WiFi	Apr 3, 2012 7:08 AM
85	There is huge potential for replacing conventional signage with mobile device hotspots and augmented reality. For example, during the recent Shared Use process at Fresh Pond there was much talk about increased signage to educate the public as to "Why" vs. less signs etc. This is a perfect example of using mobile devices for those who want more information but not ruining sight lines for those individuals not wanting a landscape of signage. It is becoming less and less of an issue of equity and access using mobile devices than it has been in the past.	Apr 3, 2012 6:55 AM
86	To close the schievevement gap, students need to have some kind of electronic device (e.g. a laptop) on every desk.	Apr 3, 2012 6:49 AM
87	Progress on environmental goals. Citizen engagement on initiatives (inc. social media).	Apr 3, 2012 6:39 AM
88	access to licensures for animals - and alerts to animal control	Apr 3, 2012 6:18 AM
89	Where is the FREE WIFI we were PROMISED years ago?	Apr 3, 2012 6:16 AM
90	the need for equipment in public schools/access for all students	Apr 3, 2012 6:09 AM
91	A significant percentage of Cambridge students do not have reliable access to computers and internet at home. This affects the kind of work that can be assigned to all students. Any initiatives that assisted families in acquiring computers and internet would help all students.	Apr 3, 2012 5:50 AM
92	PLEASE consider Induction Loops throughout the City for those who have	Apr 3, 2012 5:48 AM

Page 2, Q4. Share with us any other ideas you have for technology for the City of Cambridge.

	hearing loss.	
93	Online scheduling and payment for smoke inspections.	Apr 3, 2012 5:25 AM
94	311. (Technology doesn't just mean the internet you know.) Seriously, Somerville's is awesome. Can we have one? I wish Cambridge DPW had a bug tracking db like we use in the open source development community, so someone could say log a pothole in need of patching, and other citizens could upvote it and monitor the DPW's progress on it. Also, I wish the city calendar of events was available via RSS feed.	Apr 2, 2012 9:19 PM
95	Dog licenses online rather than by mail/in person	Apr 2, 2012 7:51 PM
96	The departmental websites vary greatly in terms of information, structure and ease of use. In my opinion, the City should have a standard look, feel and navigation so you do not have to learn how different departments function to utilize the web.	Apr 2, 2012 7:24 PM
97	I wish that the GLBT Commission could access its web page on the City's site and change and add information as we see fit rather than having to go through others.	Apr 2, 2012 4:54 PM
98	Free wifi	Apr 2, 2012 4:51 PM
99	Cambridge needs a better infrastructure. Comcast should not have been given a monopoly.	Apr 2, 2012 4:30 PM
100	Access to computers for those who do not have them at home	Apr 2, 2012 2:59 PM
101	free wireless network	Apr 2, 2012 2:50 PM
102	Perhaps it would help if the IT dept had a web page, which includes IT community representatives.	Apr 2, 2012 2:50 PM
103	continuous audit system	Apr 2, 2012 2:41 PM
104	Property information; a database of area businesses; sidewalk snow removal violations	Apr 2, 2012 2:33 PM
105	It would be great if those of us, esp Seniors, who are having trouble with their computers had a place to get help.	Apr 2, 2012 2:06 PM
106	Email Street Cleaning Reminders	Apr 2, 2012 1:18 PM
107	Cambridge should make wi-fi free across the city to all residents	Apr 2, 2012 1:07 PM

Page 2, Q10. How satisfied are you with the Cambridge iReport App?

1	Again, too much focus on MORE for those who ALREADY HAVE...	May 10, 2012 2:10 PM
2	Windows Phone Support	May 9, 2012 12:18 PM
3	did not have an iphone at the time	May 5, 2012 3:51 PM
4	Parking violations, especially visitor permit violations (could send pic of permit, e.g.)	May 4, 2012 5:33 AM
5	Report abandoned bikes.	Apr 29, 2012 1:56 PM
6	did not know that it was available	Apr 27, 2012 8:01 AM
7	Cambridge City App should be one app that serves all city fucntions	Apr 21, 2012 8:03 AM
8	i would like an iphone version.	Apr 20, 2012 3:42 PM
9	Police should not abuse the system for self promotion (e.g. fundraising) + eliminate false or empty alarms	Apr 20, 2012 3:09 AM
10	In this day and age the iReport should be web map based. This would allow PD, DPW, others to view the data on a map for statistics, etc	Apr 18, 2012 4:08 PM
11	I arrived less than a year ago and didn't know these apps existed	Apr 18, 2012 1:46 PM
12	I did NOT know about any of these mobile apps being available and will be downloading them to my phone this week!	Apr 18, 2012 10:08 AM
13	garbage/litter	Apr 13, 2012 4:33 AM
14	I subscribe to E-Line but didn't know about these apps. I'll download the iReport now.	Apr 13, 2012 3:38 AM
15	is it possible to view the entries into ireport mapped on google maps over time? Is it possible to see responses?	Apr 12, 2012 10:53 AM
16	I'll download it now. I didn't know about it!	Apr 8, 2012 6:11 PM
17	remember my name and email address so I don't have to type it in, be able to see exactly what I reported, be able to see what other people have reported and their status. See Boston Citizens Connect or Portland OR PDX Reporter for much better aps.	Apr 7, 2012 8:42 AM
18	Report areas of garbage that need pickup - or to make a request in general [e.g. add a public trash bin location]	Apr 6, 2012 7:48 AM
19	Tree pruning requests	Apr 6, 2012 7:00 AM
20	sewer problems, street signs missing or oin disrepair	Apr 6, 2012 6:52 AM
21	I only use my cellphone for emergency calls.	Apr 5, 2012 6:50 PM
22	I don't use a 'mobile device' (aka Cell Phone) so these apps are useless to me. I do use a computer.	Apr 4, 2012 12:16 PM

Page 2, Q10. How satisfied are you with the Cambridge iReport App?

23	more details of problem resolution, without having to make a phone call	Apr 4, 2012 10:50 AM
24	can't report other maintenance issues. For example, since Cambridge paid for the rebuilding of Fresh Pond Parkway after the Cambridge Water Department installed new pipes, the RR crossing of Fresh Pond Parkway has been littered with old yellow cones. The foundation and massive bolts they covered should be removed as they serve no purpose save a public eyesore and hazard. (Arthur Strang)	Apr 4, 2012 10:17 AM
25	I've never heard of it. Had I heard earlier, I would have downloaded it. Needs more marketing.	Apr 4, 2012 5:52 AM
26	I don't live in Cambridge and don't have a mobile device.	Apr 3, 2012 3:47 PM
27	The iReport app does not ever accurately pinpoint my current location. It is always off by several streets.	Apr 3, 2012 11:55 AM
28	I don't have a smart phone	Apr 3, 2012 10:33 AM
29	empty tree wells	Apr 3, 2012 7:40 AM
30	if you added an "other" option as on the website, I think that would be helpful	Apr 3, 2012 7:17 AM
31	did not know about these apps	Apr 3, 2012 6:09 AM
32	Would like a version that works on my BlackBerry	Apr 2, 2012 7:51 PM
33	It locked my mobile device when I did not select allow location to be used. Also, reporting potholes you see when driving seems to require you pull over to use location service or go and get on the web to report that way. There should be a way to safely report using iReport.	Apr 2, 2012 7:24 PM
34	Fix the bugs, and put all the reports on a map	Apr 2, 2012 2:50 PM

Page 2, Q14. If you have access to the internet from home, please specify here:

1	MiFi	Apr 27, 2012 8:01 AM
2	Cambridge does not offer too many Internet access choices. At least a public wifi would be an alternative for, say, FiOS.	Apr 20, 2012 3:09 AM
3	Comcast	Apr 18, 2012 6:35 AM
4	cable	Apr 17, 2012 12:50 PM
5	(Comcast---i think it's called DSL)	Apr 6, 2012 4:31 AM
6	4G wireless (Clear)	Apr 6, 2012 1:33 AM
7	Fios	Apr 4, 2012 4:32 PM
8	Comcast	Apr 4, 2012 12:32 PM
9	wireless	Apr 4, 2012 10:50 AM
10	comcast	Apr 3, 2012 3:47 PM
11	Cellular modem	Apr 3, 2012 12:32 PM
12	don't know; it's comcast with a cable but wireless	Apr 3, 2012 10:33 AM
13	Earthlink	Apr 3, 2012 10:16 AM
14	Use a portable 4G Hotspot from CLEAR	Apr 3, 2012 8:35 AM
15	not sure, ?cable wireless	Apr 3, 2012 8:27 AM
16	fios	Apr 3, 2012 7:09 AM
17	wireless	Apr 3, 2012 6:09 AM
18	CABLE	Apr 3, 2012 6:02 AM
19	Comcast	Apr 2, 2012 3:49 PM

Page 2, Q15. Are you responding as a: Please check all that apply.

1	wish i could attend the IT cafe but I will be out of town - please schedule another soon	May 5, 2012 3:51 PM
2	please remove my name from your list - never had a student in CPS : delu@comcast.net	Apr 20, 2012 9:48 AM
3	indepdent freelance content/copywriter	Apr 20, 2012 5:22 AM
4	I arrived in August 2011	Apr 18, 2012 1:46 PM
5	Nonprofit service provider	Apr 11, 2012 3:40 AM
6	City employee	Apr 10, 2012 6:52 AM
7	Resident and GLBT Commissioner	Apr 7, 2012 8:42 AM
8	City Board/Commission member	Apr 6, 2012 5:44 AM
9	work for the city.	Apr 3, 2012 12:46 PM
10	and Commissioner	Apr 2, 2012 4:54 PM
11	City Committe Volunteer	Apr 2, 2012 1:18 PM

Page 3, Q18. What is your occupation?

1	retired	May 10, 2012 1:59 PM
2	college professor	May 4, 2012 1:10 PM
3	Social services, religion	May 4, 2012 5:35 AM
4	retired	May 1, 2012 6:25 AM
5	Retired	Apr 25, 2012 12:11 PM
6	retired	Apr 18, 2012 12:47 PM
7	Management Consultant	Apr 18, 2012 10:10 AM
8	unemployed due to disability	Apr 18, 2012 8:46 AM
9	local government and planning	Apr 17, 2012 3:05 PM
10	I work for MIT	Apr 14, 2012 2:18 PM
11	Retired	Apr 13, 2012 2:34 PM
12	Clergy	Apr 12, 2012 4:36 PM
13	plus educator	Apr 12, 2012 10:54 AM
14	clergy	Apr 10, 2012 11:47 PM
15	Shuttle bus driver	Apr 10, 2012 6:53 AM
16	Government Administration	Apr 9, 2012 11:08 AM
17	Advertiser/Marketer/Promoter	Apr 8, 2012 6:15 PM
18	"was," not "is"	Apr 6, 2012 5:41 PM
19	retiree from social services	Apr 6, 2012 12:21 PM
20	Tourist	Apr 6, 2012 8:42 AM
21	Urban Planner/Municipal Government	Apr 6, 2012 7:18 AM
22	management consultant	Apr 6, 2012 6:53 AM
23	Retired	Apr 6, 2012 5:45 AM
24	Social Worker/Psychotherapist	Apr 6, 2012 4:33 AM
25	marketing	Apr 5, 2012 12:03 PM
26	teacher	Apr 4, 2012 10:27 PM
27	retired, former medical lab tech; assistant bookkeeper	Apr 4, 2012 4:33 PM

Page 3, Q18. What is your occupation?

28	retired	Apr 4, 2012 4:05 PM
29	retired	Apr 4, 2012 1:10 PM
30	Museum environment	Apr 4, 2012 8:17 AM
31	Consulting using Geospatial technologies (GIS)	Apr 4, 2012 7:57 AM
32	Admin Asst	Apr 4, 2012 7:03 AM
33	Retired	Apr 3, 2012 2:49 PM
34	retired	Apr 3, 2012 11:46 AM
35	Retired	Apr 3, 2012 10:04 AM
36	City Employee	Apr 3, 2012 8:11 AM
37	nursing	Apr 3, 2012 6:19 AM
38	real estate brokerage	Apr 3, 2012 5:26 AM
39	reseaqrch	Apr 2, 2012 4:31 PM
40	community and political organizing	Apr 2, 2012 2:43 PM
41	consultant	Apr 2, 2012 1:15 PM

Page 3, Q19. Do you own a computer?

1	own Ipad, use work laptop at home (don't own it)	Apr 4, 2012 1:17 AM
2	Mac	Apr 3, 2012 2:49 PM
3	PC/laptop	Apr 3, 2012 9:28 AM