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COMMONWEALTH OF MASSACHUSETTS  
CITY OF CAMBRIDGE

IN RE: LICENSE COMMISSION  
DECISIONMAKING HEARING

LICENSE COMMISSION BOARD MEMBERS:

Richard V. Scali, Chairman  
Robert C. Haas, Police Commissioner

STAFF:

Elizabeth Y. Lint, Executive Officer

--held at--

Michael J. Lombardi Municipal Building  
831 Massachusetts Avenue  
Basement Conference Room  
Cambridge, Massachusetts 02139

Thursday, April 1, 2010  
10:00 a.m.

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P R O C E E D I N G S

RI CHARD SCALI: All right. Ready to go? This will be very short. It's not going to be very long.

MS. LINT: Seriously.

The License Commission Decision-Making Hearing, Thursday, April 1, 2010, 10:15 a.m.

We're in the Michael J. Lombardi Municipal Building, Basement Conference Room. Before you are the Commissioners. Chairman Richard Scali and Commissioner Robert Haas. And I think we only have three matters.

RI CHARD SCALI: Good morning, everybody. We have a quorum with the two commissioners out of the three so we'll go forward.

MS. LINT: Good morning.

RI CHARD SCALI: The hearings of March 9th and March 23rd. The items up for decision.

ELI ZABETH LINT: Nothing from the

1 23rd. Those were all decided.

2 RICHARD SCALI: All right. So March  
3 9th, first item is the one with regards to  
4 the Hackney appeal for Mr. Haredi (phonetic).

5 MS. LINT: Yes.

6 RICHARD SCALI: This is the incident  
7 where he was given a 90-day suspension that  
8 was reduced to 60 days by hearing with  
9 Mrs. Lint. And this is the gentleman that  
10 had the urination in the parking lot?

11 ROBERT HAAS: Right.

12 RICHARD SCALI: So I guess the  
13 discussion revolves around whether we uphold  
14 Mrs. Lint's decision or not?

15 ROBERT HAAS: Right. I guess,  
16 Mr. Chair, I would say a couple things:

17 One, the thing I found troubling about  
18 the whole discussion, and I think the larger  
19 issue here is not so much the act itself, was  
20 the deception that took place after the  
21 officers tried to conduct an investigation of

1 repeated denials that he did in fact engage  
2 in that behavior. And I would be in a very  
3 different place if it wasn't for that, but I  
4 really believe that he had an obligation --  
5 and, again, because his license is not a  
6 right, he has an obligation to be truthful  
7 and honest with the Hackney officers. And in  
8 this case he tried to deceive the officers  
9 until he was backed into a corner and then  
10 had to finally admit that he did in fact  
11 urinate in public. And to listen to some of  
12 the testimony that, you know, somehow it's  
13 okay to do that, I don't buy that argument at  
14 all. And I think we have to send a very  
15 clear message back to the taxiing industry  
16 that it's not okay to do that. And more  
17 importantly, when we're conducting an  
18 investigation, they have to be truthful and  
19 forthright and honest. And in this case I  
20 don't believe the driver was. And for that  
21 reason I would uphold the appeal decision of

1 I believe it was 60 days. Deducting the  
2 amount of time that he already served, and  
3 have him finish off the remainder of the  
4 disciplinary matter is my motion.

5 RICHARD SCALI: Okay. And I guess I  
6 find equally troubling the fact that Officer  
7 Arcos tried on two occasions to get him to  
8 tell the truth and he did not. And the third  
9 time he decided he was going to tell him the  
10 truth at that point. And he also has a very  
11 questionable history. He was suspended  
12 already for 30 days on a second offense. So  
13 this is his third offense. I think he served  
14 somewhere around two weeks or something,  
15 maybe 10 days or two weeks?

16 MS. LINT: Around 30 days.

17 ROBERT HAAS: 30 days.

18 RICHARD SCALI: He's already served  
19 30 days.

20 ROBERT HAAS: Yes, around half the  
21 time.

1                   RICHARD SCALI: So the  
2                   Commi ssi oner' s moti on then i s to uphol d the  
3                   Executi ve Offi cer' s deci si on of 60 days wi th  
4                   ti me served al ready.

5                   MS. LINT: Sounds l i ke he' s i n j ai l .

6                   RICHARD SCALI: Wel l , suspensi on  
7                   served. Due to facts as establ i shed and due  
8                   to the l ack of honesty to the poli ce offi cer.

9                   ROBERT HAAS: And the pri or hi story.

10                  RICHARD SCALI: And pri or hi story,  
11                  bei ng hi s thi rd offense.

12                  ROBERT HAAS: Yes.

13                  RICHARD SCALI: So that' s a moti on  
14                  by the Poli ce Commi ssi oner. Moved.  
15                  Seconded. Al l i n favor?

16                  ROBERT HAAS: Aye.

17                  RICHARD SCALI: So that' s 2-0.

18                  Al l ri ght. I' m sure that' s not goi ng  
19                  to go over wel l i n the taxi communi ty.

20                  ELIZABETH LINT: Parti cul arl y si nce  
21                  they fel t they had such a l arge vi ctory when

1           they left here that night.

2                       RICHARD SCALI:   He received his  
3           license back but that was only a temporary.

4                       ROBERT HAAS:   I think our vision had  
5           to be if we had to deliberate, why would you  
6           continue to impose the penalty during the  
7           deliberation then it becomes a moot issue.   I  
8           think it was only fair that he get his  
9           license back in the interim until we had to  
10          think about it.   And I thought about it quite  
11          a bit, and the more I thought about it, I was  
12          convinced -- I think the assessment was  
13          correct and we have to send a very strong  
14          message.

15                      RICHARD SCALI:   I would agree.

16          Okay.

17

18

19

20

21

1                   ROBERT HAAS: We have another  
2 Hackney matter, right?

3                   RICHARD SCALI: Yes, Mr. Geome  
4 (phonetic) Hackney appeal from Officer Szeto  
5 at the Alewife cab stand in the back seat  
6 with his shoes off while he was at a cab  
7 stand. Officer Szeto fined him \$25. He  
8 appealed that matter saying that he felt that  
9 was extreme. That he should have received  
10 just a warning. I think this was a first  
11 offense, am I correct? I don't have any  
12 record of any priors on this, but I could be  
13 wrong.

14                  MS. LINT: I think it was a first.

15                  RICHARD SCALI: Is it in the back of  
16 the file?

17                  No. 1, I find it disturbing that he's  
18 in the back seat with his shoes off while  
19 he's in a cab stand relaxing. And second of  
20 all, there's a problem up there at the  
21 Alewife stand because there are people that

1 are parked at the outside stand and the  
2 inside stand and there's a feeling that  
3 perhaps cab drivers are hanging out on the  
4 outside stand waiting to get the longer  
5 airport jobs or people with suitcases, so  
6 they're kind of laying low while they're  
7 observing people going into the -- coming out  
8 of the station. So I'm not sure that's the  
9 case here, but \$25 is not actually a huge  
10 fine here for a first offense.

11 ROBERT HAAS: As I remember it,  
12 Mr. Chair, there's two issues here:

13 One, I think the driver in question is  
14 indicating that the reason he's parked in the  
15 cab stand is because of the radio problems.  
16 But I think Officer Szeto wasn't taking  
17 disciplinary action for that reason, but he  
18 was taking action that the cab driver was in  
19 violation of regulations with respect to his  
20 conduct outside the stand. So I'm not sure  
21 how you -- I mean, I'm not sure if that's

1 just a convenient excuse why you don't go  
2 into the cab stand for the reasons you cited,  
3 or is there a legitimate problem with respect  
4 to if you're receiving radio transmissions or  
5 dispatch from inside that tunnel area, but  
6 I'm not sure how we investigate that issue.  
7 But, again, I don't think he's being  
8 disciplined for that matter, so I don't think  
9 it's really pertinent to the decision  
10 relative to the fine.

11 MS. LINT: Well, he was really --  
12 that was what prompted Officer Szeto to  
13 approach him. We know there's a problem with  
14 receiving radio transmissions. That being  
15 said, plenty of the drivers are in the line  
16 where they're supposed to be in the line.  
17 And then this was just made worse by the fact  
18 that he was in the back seat with his shoes  
19 off.

20 ROBERT HAAS: But if I'm correct,  
21 Mrs. Lint, I think he said the reason he did

1           cite him was the way he was conducting  
2           himself.

3                       MS. LINT: It just compounded it.  
4           He would have cited him anyway for being  
5           where he was, and the fact that he was in the  
6           back seat just kind of put the icing on the  
7           cake. And then when he came in to see me and  
8           Officer Szeto, he was very argumentative and  
9           just, you know, really felt that it's the  
10          officer's obligation to give him a warning.  
11          And I'm just trying to wonder why.

12                      ROBERT HAAS: Didn't Officer Szeto  
13          say he carded him once before also?

14                      MS. LINT: I don't recall that.

15                      ROBERT HAAS: I don't remember.

16                      RICHARD SCALI: I don't think I have  
17          any notes on that. I mean, there really is  
18          an actual problem up there. And Officer  
19          Szeto has come up to me a couple times for a  
20          resolution. And the issue to me, the stand  
21          inside the station is on the T property,

1           which is not our jurisdiction or city  
2           jurisdiction. There is no radio transmission  
3           in that spot. And then on the outside stand  
4           it's the city property, so those that are  
5           trying to receive radio transmission will  
6           hang out out there. The problem is the  
7           customer doesn't know where to go.

8                     ROBERT HAAS: Right.

9                     RICHARD SCALI: So, Officer Szeto's  
10           solution had been well, maybe perhaps we  
11           eliminate the T portion altogether and have  
12           everybody be on the outside, but I don't know  
13           if we can order the T to not have that stand  
14           under the -- in the station.

15                    ROBERT HAAS: Whose obligation is  
16           it, the dispatcher's obligation to -- I mean,  
17           I'm just trying to figure out who is  
18           responsible to make sure the radio network is  
19           working properly. Is it the industry itself  
20           or the dispatchers or the T?

21                    RICHARD SCALI: It's not the T's

1           responsibility. The radio service has  
2           acknowledged they can't get transmission  
3           there and are upset about that.

4                   ROBERT HAAS: Have they tried to  
5           rectify it?

6                   RICHARD SCALI: I don't know. So  
7           you're saying that perhaps they should deal  
8           with the T on the radio transmission?

9                   ROBERT HAAS: I'm wondering if they  
10          should just run a radio booster antenna in  
11          there and find out how much it cost.

12                  RICHARD SCALI: The radio service  
13          provider?

14                  ROBERT HAAS: Yes. I mean, they're  
15          providing a service to the cabs. That may  
16          rectify the problem. I mean, if it's closed  
17          prohibitive, my sense is they haven't even  
18          looked at that as a solution.

19                  RICHARD SCALI: That never came up  
20          actually.

21                  ROBERT HAAS: What we should do is

1 go back to them and say, you know, you are  
2 providing a service to the cab industry and,  
3 you know, you should make sure your network  
4 is comprehensive enough to include taxi cab  
5 stands within a T station. And what the  
6 Commission should be looking for back is  
7 what's the cost to do that? And then we can  
8 make a determination whether we think it's  
9 appropriate to rectify the situation or not.

10 RICHARD SCALI: I don't think they  
11 knew they could do it. I didn't know it was  
12 an option myself, whether they can do it.

13 ROBERT HAAS: Right.

14 It could be an easy matter. And some  
15 of these boosters are very inexpensive. It's  
16 just a matter of putting the booster and then  
17 running the antenna line across the ceiling  
18 of the cab stand area so they at least have  
19 transmission.

20 MS. LINT: Great idea.

21 RICHARD SCALI: But you need

1            permission from the T to do that.

2            ROBERT HAAS: Yes. As long as the T  
3            is not going to have to bear the expense, I'm  
4            sure they're not going to have an objection  
5            to it unless it interferes with their own  
6            radio network.

7            RICHARD SCALI: That would solve the  
8            problem.

9            ROBERT HAAS: And then there are  
10          issues with bandwidth.

11          RICHARD SCALI: Officer Szeto would  
12          be very happy with that if that was the case.

13          ROBERT HAAS: I think we have enough  
14          radio expertise within the city with the fire  
15          chief and his staff and we can make a  
16          determination whether that's something that's  
17          practical.

18          RICHARD SCALI: Can I have Officer  
19          Szeto inquire?

20          ROBERT HAAS: I would have him call  
21          Glenn Turner at the fire department.

1 RICHARD SCALI: Okay.

2 MS. LINT: Right.

3 RICHARD SCALI: See, glad I asked  
4 the question then.

5 ROBERT HAAS: So getting back to --

6 RICHARD SCALI: The point of this.  
7 I'm glad that we had that discussion because  
8 that's been a very longstanding problem.

9 So the issue is whether we should  
10 uphold the \$25 fine. It sounds like you --

11 ROBERT HAAS: My sense is yes.

12 RICHARD SCALI: -- it's justified.  
13 And I do as well.

14 So I guess the motion is to uphold the  
15 \$25 fine as presented. Moved.

16 ROBERT HAAS: Moved.

17 RICHARD SCALI: Seconded. And all  
18 in favor?

19 ROBERT HAAS: Aye.

20 RICHARD SCALI: Aye. All right.

21

1 ROBERT HAAS: And i ssue three.

2 RICHARD SCALI: Yes, the last item  
3 with regard to the tap water policy.

4 MS. LINT: Water.

5 ROBERT HAAS: Oh.

6 RICHARD SCALI: All right. So  
7 here's the thing, no one has really made that  
8 many comments on this except for one  
9 licensee, right, Mrs. Lint?

10 MS. LINT: Correct.

11 RICHARD SCALI: And there was an  
12 inquiry that you made to Council l or Davi s as  
13 to the parameters of the problem and you  
14 found out -- what were the findings on that?

15 MS. LINT: Very vague. I spoke to  
16 Penny Peters and -- I didn't speak to her.  
17 We were e-mailing back and forth. And I told  
18 her I just wanted clari fication; is it  
19 anybody who walks into any licensed  
20 establishment or is it customers? And she  
21 said she thinks that Henrietta just meant

1 customers, because someone had gone in  
2 somewhere and wasn't given a glass of water.  
3 But, it was still very unclear. So, I'm  
4 going to say it's just for customers.

5 ROBERT HAAS: I think there's  
6 another issue here as well, and I think --  
7 and I forget who was the gentleman -- I think  
8 he was from the Harvard Coop. He came in and  
9 made a valid point, too. It's my  
10 understanding with the different  
11 classifications of food services within the  
12 city, and some establishments, their business  
13 is to sell bottled water. So I think it  
14 would be counterproductive if that's part of  
15 their business and they're more of a takeout  
16 business and things like that, to have  
17 somebody come in and say well, gees, give me  
18 a glass of water. As opposed to somebody  
19 sitting at a table in a restaurant that is,  
20 you know, and is a paying customer, and that  
21 should be part of the service. And I'm not

1           sure what the levels of classification would  
2           be but there's at least two.

3                     MS. LINT:    Sure.

4                     ROBERT HAAS:   And possibly I think  
5           probably defining the -- I'm not sure.    I  
6           mean --

7                     RICHARD SCALI:   There was an issue  
8           with Burger King, this is not recently, where  
9           you go into Burger King, whether you buy  
10          something or not, but they charge you the 25  
11          cents for the cup.

12                    ROBERT HAAS:    For the glass.

13                    RICHARD SCALI:   And people say well,  
14          that's outrageous, why should I pay 25 cents  
15          for a cup?   And, you know, I bought a burger  
16          and whatever.   And I understand now a lot of  
17          them just have the water right there and you  
18          just, you can just go up and get your water  
19          and whatever.

20                    ROBERT HAAS:    And I think that's a  
21          reasonable accommodation for folks to have a

1 water fountain there and stuff like that.

2 And maybe have smaller cups, and if somebody  
3 needs to get a drink, you can do that as  
4 opposed to serving people water.

5 MS. LINT: But I think all of us  
6 tend to dine in the city on a fairly regular  
7 basis. And I know from my experiences, and  
8 even last Saturday night, when you sit down  
9 and the server comes over and says can I  
10 start you off with water? Do you want tap  
11 water, bottled water or sparkling water? And  
12 there's no charge for it.

13 ROBERT HAAS: My guess is the  
14 bottled water is charged.

15 RICHARD SCALI: You're charged for  
16 that.

17 MS. LINT: But, you know, when you  
18 ask for tap water, there's no charge for it.

19 ROBERT HAAS: Right.

20 MS. LINT: So I think that someone  
21 had an unfortunate incident, but I don't

1 think on the whole that establishments are  
2 charging for it.

3 ROBERT HAAS: I think part of the  
4 discussion, too, is that sometimes you have  
5 people that tend to be disruptive and are not  
6 there as a customer.

7 MS. LINT: Right.

8 ROBERT HAAS: And really then  
9 there's really no bright line in terms of  
10 difficulty in terms of how the people are  
11 managing the establishments, managing the  
12 population coming in and out or coming in and  
13 just sitting at a table and saying give me  
14 water. So I think we've got to be very  
15 careful, and I think we've got to be pretty  
16 descriptive in terms of where we think it's  
17 appropriate for a restaurateur to provide  
18 water as a basic service or at least provide  
19 an opportunity for people to get the water on  
20 their own with something like the Coopstone  
21 with a separate fountain.

1                   RICHARD SCALI: I guess the question  
2                   is do we really need to regulate this with  
3                   some kind of a rule? I mean, I guess having  
4                   talked to the CLAB members at our last CLAB  
5                   meeting about this, these are higher end  
6                   restaurants obviously, people with sort of  
7                   medium-sized to larger restaurants. They all  
8                   say they provide water for -- not for  
9                   non-customers or for customers at the bar or  
10                  whatever, it's not a problem. They didn't  
11                  think this was a big concern. I think the  
12                  question was more with the lower end  
13                  restaurants where people are just sitting,  
14                  you know, maybe buying a, you know, a small  
15                  thing of french fries and drinking water. I  
16                  guess if you're a customer, you're a  
17                  customer, it makes no difference what you're  
18                  buying. The other question had to do  
19                  with Courtside. He said he had a problem  
20                  with people coming in, watching a game and  
21                  sitting at a table and asking for a pitcher

1 of water and buying nothing. So, that's  
2 where he wasn't willing to compromise where  
3 they weren't buying anything.

4 So I guess the real question is, is  
5 this kind of a self-regulated thing or do we  
6 need to step in and -- I guess I'm not really  
7 getting a feeling we need a rule, but maybe  
8 just a clarification to people. I really  
9 don't know of any cities and towns that have  
10 a rule about this.

11 MS. LINT: I couldn't find any. I  
12 just wonder if you start getting into that  
13 area where you're regulating so many  
14 different things, that it becomes overly  
15 burdensome. And then how do you enforce it?  
16 Do we send investigators around to make sure  
17 that every place --

18 RICHARD SCALI: Serving free water?

19 ROBERT HAAS: And I think there's  
20 enough variation in the industry. I don't  
21 think one rule is going to cover every

1           situation. Even in the few instances that  
2           we've heard, clearly there's some concerns.  
3           So I don't know, I don't know if it's a  
4           recommended practice that if you have, you  
5           know, that you have a sit-down restaurant,  
6           then, you know, you should be at least  
7           offering your patrons water as part of the  
8           meal.

9                        RICHARD SCALI: Tap water.

10                      ROBERT HAAS: Yes. And then as an  
11           alternative, if you do have some alternative  
12           takeout service, that you at least provide,  
13           you know, accessibility to water. People  
14           need to get water or something like that on  
15           their own.

16                      RICHARD SCALI: So you're saying as  
17           a -- not as a rule or a regulation, but just  
18           as a --

19                      ROBERT HAAS: I think it's a  
20           recommended practice. You know, I mean just  
21           after conferring with the industry, we

1 understand there's a variety of different  
2 situations that occur. We don't feel one  
3 blanket rule would be appropriate in all  
4 situations, including -- depending on the  
5 classification on the restaurateur, I think  
6 the application would be patrons get water,  
7 and stuff like that would be varied and  
8 different.

9 RICHARD SCALI: All right. So, the  
10 general idea is that we would just send out a  
11 message as a recommended practice. We would  
12 recommend that all restaurants, no matter  
13 what classification, they are to provide tap  
14 water for free to customers.

15 ROBERT HAAS: To customers.

16 RICHARD SCALI: To customers. And  
17 that they use their best judgment on that in  
18 terms of what their need -- the customer's  
19 needs are.

20 ROBERT HAAS: Right, right.

21 RICHARD SCALI: Anything else you

1 want to say about that?

2 ROBERT HAAS: No, but I think we  
3 have to be clear that it's for customers and  
4 not just for somebody that's walking off the  
5 street and saying give me a pitcher of water  
6 and let me sit at the table, which is a cost  
7 to the industry.

8 RICHARD SCALI: So make it clear  
9 that it's for customers and not for people  
10 just sitting there.

11 ROBERT HAAS: I mean, I'm not sure  
12 what you do with the fast food restaurants,  
13 with McDonald's and Burger King that do  
14 charge for the cup. I suspect even -- I  
15 don't know if Starbucks does that or not. Do  
16 they provide a pitcher or their own cups?

17 RICHARD SCALI: They don't charge  
18 for cups.

19 MS. LINT: They don't.

20 ROBERT HAAS: They have smaller  
21 cups.

1                   RICHARD SCALI: Those little white  
2                   plastic cups.

3                   MS. LINT: Not this one.

4                   ROBERT HAAS: I never seen anybody  
5                   order water.

6                   MS. LINT: I have seen people ask  
7                   for hot water.

8                   RICHARD SCALI: And bring their tea  
9                   bags?

10                  ROBERT HAAS: I think it's  
11                  appropriate for them to charge for the cup  
12                  then.

13                  MS. LINT: Bring the tea bags.

14                  RICHARD SCALI: People sit there?

15                  MS. LINT: They don't sit there.

16                  There's a certain population in Central  
17                  Square.

18                  ROBERT HAAS: A very frugal  
19                  population?

20                  MS. LINT: Yes.

21                  RICHARD SCALI: Okay.

1 MS. LINT: Of course, then, there's  
2 the argument that they're drinking hot water  
3 and not something else.

4 RICHARD SCALI: They're adding to it  
5 with some other flavor or something.

6 ROBERT HAAS: I don't know, the  
7 restaurant takes some degree of liability  
8 dispensing hot water, right?

9 MS. LINT: Then they go over to the  
10 little bar and they add sugar or cinnamon.

11 ROBERT HAAS: The fact that it's hot  
12 water --

13 MS. LINT: It's hot.

14 ROBERT HAAS: -- they're accepting a  
15 certain level of liability.

16 MS. LINT: It could be that  
17 McDonald's lawsuit all over again.

18 RICHARD SCALI: They're on the  
19 premises.

20 MS. LINT: As invitees.

21 RICHARD SCALI: Getting your law

1 school stuff out there, Mrs. Lint?

2 ROBERT HAAS: Well, by virtue of  
3 your recommended practice, a person coming in  
4 and asking for a cup of hot water is  
5 technically not a customer if they're not  
6 purchasing anything else, right?

7 ELIZABETH LINT: That's right.

8 RICHARD SCALI: That wouldn't  
9 qualify.

10 ROBERT HAAS: It's up to the  
11 restaurant if they want to provide that to  
12 them.

13 MS. LINT: That's right.

14 RICHARD SCALI: And so should we do  
15 a mailing to notify restaurants about our  
16 recommended practice?

17 ROBERT HAAS: Yes.

18 MS. LINT: It costs a lot.

19 ROBERT HAAS: When do you normally  
20 do it?

21 RICHARD SCALI: We do it in October.

1                   ROBERT HAAS: Why don't we do it  
2 during the CV meetings?

3                   RICHARD SCALI: That would be the  
4 end of October.

5                   ROBERT HAAS: Notify them then.

6                   RICHARD SCALI: We'll do it at the  
7 meeting.

8                   ROBERT HAAS: Just bring it up at  
9 that meeting, it's been brought to our  
10 attention there's been issues and we've heard  
11 some conversations, comments about the rule  
12 across the board but I think, you know.

13                  ELIZABETH LINT: We don't always  
14 invite the CV's. Usually it's just the  
15 alcohol establishments.

16                  RICHARD SCALI: Perhaps we should  
17 invite everybody this year. We have done  
18 that in a year or two. Just to extend our  
19 meetings.

20                  MS. LINT: It would cut down because  
21 we're not going to have active CLAB members

1           come.

2                       RICHARD SCALI: We'll have 50 less  
3 people than this year. If you're an active  
4 CLAB member, they felt they should get the  
5 benefit of not going to the meetings.

6                       ROBERT HAAS: Well, if they're  
7 meeting regularly, then they don't have to  
8 come.

9                       RICHARD SCALI: I agree.

10                      MS. LINT: And we can present this  
11 at the next CLAB meeting.

12                      RICHARD SCALI: The motion is as a  
13 recommended practice, to recommend to  
14 licensees, alcoholic and non-alcoholic, that  
15 they provide tap water for free to customers,  
16 not non-customers, in a variety of  
17 situations. That there be no one blanket  
18 rule, and that this depends on the category  
19 of restaurant and that we present this at our  
20 October, our annual meetings to our  
21 restaurateurs and the CLAB meeting as a

1 recommended practice. And that's moved.

2 Second?

3 ROBERT HAAS: Second.

4 RICHARD SCALI: All in favor?

5 ROBERT HAAS: Aye.

6 RICHARD SCALI: Aye.

7 And I think there was a City Council

8 order on this, too.

9 MS. LINT: Yes.

10 RICHARD SCALI: So we'll need to  
11 type that up and give it to Maryellen. She  
12 was waiting on this.

13 Okay.

14

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1                   ROBERT HAAS: There's one other  
2                   issue. I'm trying to remember what it was.

3                   RICHARD SCALI: That we discussed?

4                   ROBERT HAAS: Yes.

5                   RICHARD SCALI: I do have some  
6                   updates for you on things. On the record?  
7                   Do we want it on the record?

8                   ROBERT HAAS: Yes.

9                   RICHARD SCALI: Just an update on  
10                  the Idenix situation. Which we're going to  
11                  hear not until June 23rd, but Ms. Boyer did  
12                  take two sets of readings in March, two dates  
13                  in March, I can't remember the dates now.  
14                  But one where Idenix was there with  
15                  Cavanaugh-Tocci and she was at  
16                  Mr. Lindquist's apartment house. The  
17                  readings were 51, 52 decibels. Mr. Lindquist  
18                  was upset because of the fact that we -- they  
19                  notified Idenix that we were going to be  
20                  there. She went out another night without  
21                  notifying them. Went to Mr. Lindquist's

1 house again from the same window and the  
2 readings came in the same. 51, 52 decibel s.  
3 Maybe tops, 53.

4 ROBERT HAAS: Okay.

5 RICHARD SCALI: She had asked me  
6 then did I want her to go back out there  
7 again? And I didn't think there was a need  
8 to go out there another time except until the  
9 new equipment comes in at the end of April.  
10 And then to do readings with the new  
11 equipment in May, and then one before the  
12 June 23rd hearing so we have a full kind of  
13 summer reading with all the machinery on.

14 MS. LINT: The other issue that came  
15 up from her going down there doing the  
16 readings was the curtains are up and now  
17 they're complaining about there's sunlight  
18 being blocked. So, we -- Andrea and I kind  
19 of directed him to Inspectional Services  
20 because we don't -- well, first of all, as  
21 the Chairman said, we don't regulate the

1 sunshi ne.

2 ROBERT HAAS: Those curtains will  
3 come down in the wintertime, right, when  
4 there's low light?

5 MS. LINT: No, I don't think  
6 they're --

7 RICHARD SCALI: They were making  
8 sure they raise them in the snow so they  
9 don't have the roof issues. But the question  
10 is did they need a permit?

11 MS. LINT: Did they need a permit?  
12 Sean seemed to indicate that it needed to be  
13 inspected, and Chris Gilman went down to talk  
14 to Inspectional. And whoever he spoke to  
15 then said I don't know what he's talking  
16 about. So I told him to wait for Sean. And  
17 Sean was going to go take a look at it. And  
18 I have no idea what happened.

19 RICHARD SCALI: It didn't seem like  
20 to me a permit was needed, but I don't know,  
21 I could be wrong. I don't know the building

1 codes and all that stuff.

2 ROBERT HAAS: So did Andrea then  
3 share the readings with Mr. Lindquist then  
4 the second time?

5 RICHARD SCALI: Yes. She did share  
6 them with Idenix as well. They know the  
7 readings. I think the hope is obviously that  
8 the new equipment being put in at the end of  
9 April will bring it down further.

10 ROBERT HAAS: Right.

11 RICHARD SCALI: And then, of course,  
12 with everything on in May and June, that will  
13 be a whole different scenario. So what that  
14 means, I don't know.

15 ROBERT HAAS: Okay.

16 RICHARD SCALI: So if there's  
17 anything else you want her to do before that?

18 ROBERT HAAS: No.

19 RICHARD SCALI: She just wanted to  
20 know. She's got everything clear for you.

21 ROBERT HAAS: That sounds right.

1                   RICHARD SCALI: Okay.

2                   We also have another situation with the  
3                   Holiday Inn Express which is a very old issue  
4                   which is coming up for hearing.

5                   MS. LINT: Yes.

6                   RICHARD SCALI: On the 6th is it?

7                   MS. LINT: I think so.

8                   RICHARD SCALI: You might just want  
9                   to run by and look at the Holiday Inn Express  
10                  sign at night.

11                  ROBERT HAAS: This has nothing to do  
12                  with the underage drinking?

13                  RICHARD SCALI: That as well.

14                  MS. LINT: We're going to explore  
15                  that as well.

16                  RICHARD SCALI: Just as a preview to  
17                  it, I went by myself. There's a woman  
18                  Mrs. Spearing (phonetic) on the corner of  
19                  Sci arappa complaining that the sign is green  
20                  and bright and shines in her window.

21                  MS. LINT: And what will come out of

1 the hearing. Andrea and I met with Holiday  
2 Inn and Holiday Inn has new branding so this  
3 is their new design. And the sisters want  
4 the old design, and that's basically not  
5 going to happen.

6 ROBERT HAAS: Is it the matter of  
7 intensity of the light or the design they  
8 object to?

9 MS. LINT: It's all of the above.

10 RICHARD SCALI: It's the color.

11 ELIZABETH LINT: It's the color, the  
12 size, it's the lights. It's everything.

13 RICHARD SCALI: Just so you have an  
14 idea of what it looks like.

15 ROBERT HAAS: Okay.

16 RICHARD SCALI: Just to kind of a  
17 prewarning on that.

18 ROBERT HAAS: That's May 6th you  
19 said?

20 RICHARD SCALI: I think April 6th.  
21 I think it's next week.

1           ROBERT HAAS: I'm thinking April is  
2 already over.

3           MS. LINT: Today is the first.  
4 Don't rush it. It goes fast enough.

5           RICHARD SCALI: Taxi cabs, there is a  
6 meeting on April 7th.

7           ROBERT HAAS: I told you I'd be glad  
8 to -- if you're going to have a problem with  
9 open meeting, I cannot come.

10          RICHARD SCALI: If you're here with  
11 me, you have to declare it as a hearing.

12          ROBERT HAAS: I'm more than happy.

13          MS. LINT: We already posted it.

14          RICHARD SCALI: It was posted as a  
15 hearing.

16          MS. LINT: We posted it just to be  
17 on the safe side.

18          RICHARD SCALI: You can attend,  
19 Commissioner, if you would like to. I know  
20 you have another representative that you may  
21 send as well.

1 ROBERT HAAS: Right.

2 RICHARD SCALI: It's just  
3 reconstituting of the group, a reformation.  
4 There will be a new head. It will not be me.  
5 Mrs. Lint is perhaps thinking about it. I  
6 don't know if she's stepping up to it.

7 MS. LINT: I thought they didn't  
8 want me because I'm too tough.

9 RICHARD SCALI: I don't know. Maybe  
10 they'll change their mind.

11 MS. LINT: Maybe they need somebody  
12 tough. Not to say that you're not.

13 RICHARD SCALI: I'd be happy to step  
14 down.

15 MS. LINT: Well, I don't think it's  
16 appropriate for you to --

17 RICHARD SCALI: It's not appropriate  
18 for me to be the head of the group.

19 ELIZABETH LINT: Because issues come  
20 before you to vote.

21 ROBERT HAAS: So I guess have we

1           decided or have we finalized what the  
2           checklist is going to be for the continuation  
3           of the taxicab school?

4                     RICHARD SCALI: That was my other  
5           question.

6                     ROBERT HAAS: Okay.

7                     RICHARD SCALI: Because on May 11th  
8           we're supposed to present something to all  
9           the owners. I did a draft to you all  
10          yesterday. So I need -- No. 1, you all to  
11          look at the agenda to see if that's what you  
12          want to talk about. I need to know who wants  
13          to talk, No. 2.

14                    ROBERT HAAS: Okay.

15                    RICHARD SCALI: It shouldn't just be  
16          me. Please just don't let it be me spouting  
17          off.

18                    ROBERT HAAS: That just means we  
19          concur with you.

20                    RICHARD SCALI: You can agree or not  
21          agree, whatever. There should be various

1 people speaking. Michael Muehe wants to talk  
2 about his training. And so look at that.

3 If you want to do the checklist ahead  
4 of time, meaning if you all want to send  
5 Mrs. Lint or me your ideas about what that  
6 checklist should look like, I was going to  
7 have Officer Szeto do a list for me, too.  
8 But he's at in-service training this week.

9 ROBERT HAAS: I can verify he's  
10 there.

11 RICHARD SCALI: He had no officers  
12 this week because Officer Arcos is in Spain.

13 Here's a question for you: When you do  
14 in-service training, do you have a choice  
15 about what week you take?

16 ROBERT HAAS: Yes.

17 RICHARD SCALI: I wonder why he  
18 chose this week when Officer Arcos is not  
19 here this week.

20 ROBERT HAAS: Maybe it just --

21 MS. LINT: It was one of those --

1                   ROBERT HAAS: It's at the back end.  
2                   He probably pushed it off to the very end.

3                   RICHARD SCALI: This is the end of  
4                   the line?

5                   ROBERT HAAS: This week and next two  
6                   weeks are the last week we're doing it.  
7                   We're wrapping it up, so he just pushed off  
8                   to the back end.

9                   MS. LINT: Because we have  
10                  inspections and school vacation week and he  
11                  takes a long time then because of his kids.

12                  RICHARD SCALI: I wanted you to be  
13                  sure there's no Hackney officers this week.

14                  MS. LINT: It's been relatively  
15                  quiet as far as Hackney.

16                  ROBERT HAAS: I mean if you find  
17                  yourself in the future, if you need a police  
18                  officer to do something, then go back to  
19                  Lieutenant Ahern in Traffic Enforcement,  
20                  that's who they report to. And he can assign  
21                  one of the traffic officers.

1                   RICHARD SCALI: On a particular  
2                   probl em?

3                   ROBERT HAAS: If you have a  
4                   parti cul ar probl em or a compl ai nt, and both  
5                   offi cers are off and you need that matter  
6                   i nvesti gated. I' ll send Li eutenant Ahern an  
7                   e-mai l so he knows. Any ti me you' re stuck  
8                   l ike that, refer i t back to the Traffi c  
9                   Enforcement Uni t and they' ll assi gn an  
10                  offi cer. Techni cal l y both Benny and Antoni o  
11                  come out of that uni t.

12                  RICHARD SCALI: Okay.

13                  ROBERT HAAS: So as l ike a backup.

14                  RICHARD SCALI: Just so you know,  
15                  when peopl e are comi ng i n wi th cards -- I  
16                  mean, no one i s unfami l i ar wi th how the  
17                  system can do those ki nds of thi ngs, but on a  
18                  compl ai nt they may have to.

19                  ROBERT HAAS: They can do the  
20                  i nvesti gati on at l east and fi gure out what  
21                  happened and at l east present you wi th the

1 facts, and the Commissioner can decide if he  
2 needs to take any further action. But at  
3 that point you can interview the witness and  
4 interview the persons involved.

5 RICHARD SCALI: A week goes by and  
6 things change.

7 MS. LINT: Yes. Fortunately we  
8 didn't get any.

9 RICHARD SCALI: Nothing huge.

10 ROBERT HAAS: I would just -- like I  
11 said, when I go back, I'll send him an  
12 e-mail.

13 RICHARD SCALI: Is it four days  
14 in-service?

15 ROBERT HAAS: Yes, Wednesday through  
16 Thursday.

17 RICHARD SCALI: So he'll be in here  
18 tomorrow?

19 ROBERT HAAS: What's the day today,  
20 Thursday?

21 MS. LINT: It's April 1st, Thursday.

1                   ROBERT HAAS: If something happens  
2 between the end of the day between now and  
3 the end of the day --

4                   RICHARD SCALI: I want to make sure  
5 I have the facts right. He isn't doing  
6 anything wrong.

7                   ROBERT HAAS: No, no. I suspect  
8 it's what I probably described.

9                   RICHARD SCALI: It's been wonderful.  
10 It's not a complaint. Just a clarification.

11                  ROBERT HAAS: So getting back to the  
12 handicap enforcement. What I'd like to do so  
13 that we can demonstrate that, you know, we  
14 want to take this issue on seriously. And I  
15 think, you know, in fairness to Mr. Muehe is  
16 that he doesn't understand that it makes -- I  
17 tried to write that back in the e-mail, that  
18 it makes more sense for a smaller unit that  
19 knows the law and knows the regulations to be  
20 doing that verification and enforcement as  
21 opposed to saying to the general population

1 of police officers, oh, by the way, go out.  
2 And I think it's much more effective and I  
3 think we get it more. So I'm hoping he  
4 understands that.

5 RICHARD SCALI: Well, here's the  
6 issue. The issue is that -- I'm not sure  
7 this is true, but they all understand that  
8 Boston for some reason now is doing a more  
9 comprehensive coverage with lots of police  
10 officers.

11 ROBERT HAAS: It's probably through  
12 their units, through their Hackney or Traffic  
13 Enforcement. I can't see it being walk up to  
14 the average police officer in the street and  
15 say by the way, you're doing enforcement on  
16 handicap accessibility to taxi cabs.

17 ELIZABETH LINT: That's not logical.

18 ROBERT HAAS: No.

19 RICHARD SCALI: So I know that  
20 Officer Szeto and so did Officer Arcos, we're  
21 actually going to meet with Mr. Muehe next

1 week and come up with a sting operation for  
2 that. And they're perfectly willing to do  
3 that.

4 ROBERT HAAS: That's fine. I want  
5 to make sure we keep that moving forward and  
6 we do something. And, again, for no other  
7 reason to reaffirm that the taxi cab industry  
8 is following the rules and regulations.  
9 That's a benefit to us.

10 RICHARD SCALI: I actually asked  
11 Officers Arcos and Szeto to come up with a  
12 real schedule about that. I mean, once a  
13 month, twice a month, whatever. I don't care  
14 what days they do it.

15 ROBERT HAAS: Right.

16 RICHARD SCALI: But they often say  
17 they want to do it depending on the weather  
18 because if the weather is bad, of course,  
19 they can't. I would prefer it's a regular  
20 day they go out and do it.

21 ROBERT HAAS: Or at least schedule.

1 And if the weather is not conducive, they can  
2 cancel and just cancel that date.

3 RICHARD SCALI: They've been doing  
4 it randomly right now and they've caught a  
5 few Boston cabs last week from what I  
6 understand. I think there were like nine of  
7 them last week?

8 MS. LINT: I don't know.

9 ROBERT HAAS: If there's still  
10 violations taking place, I would think you  
11 would want to do more. I would say with  
12 disabilities situation, you have one or two  
13 cabs not following the rules, do a couple  
14 things.

15 One, we bring those folks in and say,  
16 look, these are what the rules are and do a  
17 follow up with the enforcement thing to see  
18 if they got it or not. That's the only way  
19 you're going to get compliance.

20 I would offer if there are no  
21 violations and people do everything they're

1           supposed to be doing, that should be  
2           comforting to the Disabilities Commission as  
3           well saying our taxicab drivers are, you  
4           know, fairly administering and following the  
5           rules.

6                        RICHARD SCALI: I think we'll find  
7           plenty of violations right now.

8                        ROBERT HAAS: My sense is, too, if  
9           we had violations, we'd be hearing about it.  
10          We're not getting any complaints which means  
11          it's not happening. But I'm also saying that  
12          I would imagine that there's enough of a  
13          population here where advocates for that  
14          population, that if something happened, we'd  
15          get complaints.

16                       MS. LINT: Well, I think though they  
17          cycle around. So right now they're  
18          complaining about other things and it will  
19          come back to that.

20                       ROBERT HAAS: Who's they?

21                       RICHARD SCALI: Just drivers in

1           general .

2                       ROBERT HAAS: I'm not talking about  
3           the drivers, I'm talking about the customers.  
4           I would imagine that somebody like Ms. Saki m  
5           (phonetic), when she got told she couldn't go  
6           in the cab, we would hear about that. We're  
7           not hearing those kind of complaints.

8                       MS. LINT: We're not hearing those.

9                       RICHARD SCALI: Once in a while we  
10          get complaints from Mr. Muehe.

11                      ROBERT HAAS: That's fine. They  
12          have a variety of different avenues to pursue  
13          in terms of filing complaints. It's not  
14          coming to the Police Department or the  
15          License Commission. There's still the  
16          Disabilities Commission and that's part of  
17          their role, you know. And I'm sure if  
18          they're getting those complaints, they're  
19          sending them to us. And if they're not, then  
20          they've got a problem.

21                      MS. LINT: Yes.

1                   ROBERT HAAS: My with respect to  
2                   that kind of issue, we would hear more  
3                   complaints and that would be an indicator to  
4                   us that we've got a problem right now. But  
5                   there's no complaints if you're not telling  
6                   me about them.

7                   RICHARD SCALI: I haven't seen them.  
8                   The last thing I want to mention, too,  
9                   is we've reached our max on grant funds for  
10                  hybrids. We are out of money. So we have,  
11                  as of Monday, we'll have 25 hybrid  
12                  conversions. We had 19 as of last week and  
13                  we approved six more. They're coming out  
14                  fast and furious because the Ford Escape  
15                  hybrids, 2009s are like \$17,000 now. Used  
16                  hybrids.

17                  ROBERT HAAS: Oh, used ones.

18                  RICHARD SCALI: They're all  
19                  clamoring for them because they put down  
20                  5,000 and they get 10,000 back from us and  
21                  they pay \$2,000. It's a good deal for them.

1 I had people lined up at the window. But we  
2 are now out of the money that we had for the  
3 medallions that we sold, the money is now  
4 gone.

5 ROBERT HAAS: What's the process for  
6 selling the new medallions?

7 RICHARD SCALI: We as a Commission  
8 have the total jurisdiction over that. We  
9 decide whether we wanted to sell the  
10 medallion. I would hope that if we did do  
11 that, we have to have a hearing to determine  
12 whether there's a need for that. I think the  
13 taxicab community may be against that, the  
14 ones that are current owners, because they  
15 don't want the additional competition. I  
16 mean, it could be a van, it could be.

17 ROBERT HAAS: Free market.

18 RICHARD SCALI: It could be a  
19 hybrid. It could be just a reason that you  
20 need for it to be out there. I wouldn't want  
21 Mr. Healy then to take the money that we get

1 from that and use it for something else.

2 ROBERT HAAS: So we should do some  
3 advance work. And, again, my request would  
4 be is it going to have to be a hybrid  
5 medallion to be consistent with what we're  
6 using the money for. I'm not sure if we want  
7 the medallion, we're obligated to sell it.  
8 Will we get what we think is fair market  
9 price for it. So, if we get somebody who  
10 comes in and offers a hundred thousand  
11 dollars for a medallion, and we don't think  
12 it's appropriate, I don't think you're  
13 obligated to sell it, right?

14 RICHARD SCALI: That's not the  
15 problem. That's not a problem, they'll pay  
16 for it.

17 ROBERT HAAS: But my sense is if  
18 somebody's willing to pay the fair market  
19 value for a medallion, that says to me that  
20 the market is still open, right? Because why  
21 would you buy something for that kind of

1 value and if you're not going to get some  
2 kind of return on it?

3 RICHARD SCALI: You'll get the money  
4 for it, it's not a problem.

5 ROBERT HAAS: It's self-regulating I  
6 believe. So, you know, but I would --

7 MS. LINT: There would be a lot of  
8 opposition.

9 ROBERT HAAS: That could be. But if  
10 there's a market for it and somebody's  
11 willing to buy it and we're using it for a  
12 good purpose. And actually they're reaping  
13 the benefit because it becomes a grant that  
14 goes back to the industry. You know, the  
15 only thing I would, you know, probably want  
16 to clarify with the City Manager is that he's  
17 willing to --

18 RICHARD SCALI: Dedicate.

19 ROBERT HAAS: Go back into the  
20 granting program, you know.

21 RICHARD SCALI: And there also is a

1 grant we're applying for through --

2 MS. LINT: Community Development.

3 RICHARD SCALI: -- Community

4 Development, which is actually due today for  
5 \$150,000 grants for hybrids only.

6 ROBERT HAAS: How come we didn't get  
7 that?

8 RICHARD SCALI: I don't know. Did  
9 you -- it was out there? I didn't discover  
10 it until last week with Rosalie Anders. And  
11 they put our program in and hopefully we'll  
12 hear by May 9th. If we get that, that will  
13 be another 15 more that we can grant. Or if  
14 we want to grant less money than 10,000.

15 ELIZABETH LINT: I would get less.  
16 I would give them five and you can double up.  
17 It's a gift. It's just an incentive. Half  
18 of them are going to do it anyway.

19 ROBERT HAAS: Right. And there's a  
20 time for them to get some of the old cabs off  
21 the road, and like you said, convert over.

1 And these are for additional hybrids not to  
2 existing hybrids?

3 RICHARD SCALI: Right. Once -- you  
4 get one time. You get one shot at the apple.  
5 The other -- I'll let you go after this.

6 But the last thing is we have a  
7 contract with the Ambassador Bridle to update  
8 our handicap vans right now. It's up June  
9 1st. We do not have the funding to do that  
10 this year. It's a \$40,000 contract which is  
11 not worked very well with Ambassador Bridle,  
12 they're managing these vans. So we reduced  
13 the cost of it to like 15 to 25,000 hoping it  
14 would be a lesser contract.

15 ROBERT HAAS: So we're paying  
16 Ambassador for the van service?

17 RICHARD SCALI: Yes.

18 ROBERT HAAS: And why wouldn't the  
19 industry want those -- whose medallions are  
20 they?

21 RICHARD SCALI: They're individual

1 owners. Although Ambassador Bridle bought  
2 three or four of them, so they actually own a  
3 lot of the vans.

4 ROBERT HAAS: Why do we have to  
5 subsidize the industry if the medallions are  
6 owned?

7 MS. LINT: That's the question.

8 RICHARD SCALI: That's the question.  
9 Now that it's changed this passed year. Do  
10 we have to pay them to manage their own  
11 medallions?

12 ROBERT HAAS: Those medallions are  
13 specific for handicap accessible vehicles,  
14 right? They can't put them on another  
15 vehicle. They've got to be on a --

16 RICHARD SCALI: A van. There's  
17 maybe two left that are individually owned by  
18 other people.

19 ROBERT HAAS: But the point is it's  
20 implicit or I would imagine explicit of the  
21 fact that they have that medallion, they've

1 got to maintain that utilization for that  
2 purpose and follow the same rules and  
3 regulations for the people the vehicle is  
4 designed for. Why are we paying anything for  
5 it?

6 RICHARD SCALI: The issue is that  
7 there are eight vans out there whenever they  
8 wanted to be individual owners and doing  
9 their own thing, and there was no way to  
10 coordinate one main phone number where the  
11 community could call and get just a van line.  
12 So they -- we contracted out that this  
13 company would then have an 800 number or 866  
14 number?

15 MS. LINT: A dedicated line.

16 RICHARD SCALI: A dedicated line for  
17 that line and you get a disability line any  
18 time hopefully.

19 MS. LINT: But it has not been  
20 terribly effective this year.

21 RICHARD SCALI: But it's not been

1 effective in terms --

2 ROBERT HAAS: What about radio  
3 dispatch to get a call to dispatch the --

4 RICHARD SCALI: The number's owned  
5 by Ambassador Bridle. It's their number. We  
6 have to take that number or get a new number.

7 MS. LINT: And what we've discovered  
8 is a lot of the individuals that use the  
9 service, call Cambridge Cab directly because  
10 that's who used to manage it and they have  
11 relationships.

12 ROBERT HAAS: Yes, I would imagine  
13 if you're a regular rider, you probably have  
14 your favorite cab company that you go with I  
15 would imagine. And I imagine since a lot of  
16 those folks are relying on that  
17 transportation, they've established  
18 relationships with people they feel  
19 comfortable with.

20 RICHARD SCALI: I think I should  
21 have that conversation with Michael Muehe

1 because he's a proponent.

2 ROBERT HAAS: But do you understand  
3 it's not yielded the kinds of results we were  
4 hoping?

5 RICHARD SCALI: I need to convey  
6 that to him. I want to make sure that you --  
7 if we don't rebid the contract, then we have  
8 to do something else. Which as of June,  
9 we'll be all different.

10 So all right I think that's probably  
11 more than you need to know today. Anything  
12 else before us?

13 ROBERT HAAS: No.

14 RICHARD SCALI: Motion to adjourn.

15 ROBERT HAAS: Motion.

16 RICHARD SCALI: Moved, seconded.

17 And all in favor?

18 ROBERT HAAS: Aye.

19 RICHARD SCALI: Aye.

20 (Whereupon, at 11:00 a.m., the  
21 meeting adjourned.)

## C E R T I F I C A T E

COMMONWEALTH OF MASSACHUSETTS  
BRISTOL, SS.

I, Catherine Lawson Zelinski, a  
Certified Shorthand Reporter, the undersigned  
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I further certify that the testimony  
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IN WITNESS WHEREOF, I have hereunto set  
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Catherine L. Zelinski  
Notary Public  
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