



One NSTAR Way
Westwood, Massachusetts 02090

July 21, 2011

To our customers and neighbors on Western Ave. as part of City of Cambridge Western Ave. reconstruction plan we will be continuing with the new gas main installation. The gas main installation will be ongoing for the next several months. The project will be done in 3 phases with the first phase being Green St to Soden St., Phase 2 will be Soden St. to Gilmore St., and Phase 3 will be Gilmore St. to Riverside Place which will be the extent of the project. During each phase the gas main installation and new gas services will be completed before moving onto the next phase. Parking restrictions will be necessary and posted as needed during normal construction hours 7:30am to 4:00pm, please take notice of the postings in the area. I have provided my email address and a phone number should you need more information on the gas main construction project.

NSTAR will need to upgrade your gas service line we will contact you in advance to make arrangements either by phone or through the inspector on the job if we need to access your premises during our scheduled work hours to complete the work.

If during this project, it is necessary to interrupt your gas service. We will have servicemen available to relight your appliances if you are home. If we are unable to gain access to your home at that time, we will leave a notice stating that your gas is off, and a toll free number to call to arrange for your appliances to be relit, at your convenience. The toll free number is 1-800-592-2000.

Upon completion of the construction process, paved or cemented areas, which were disturbed, will be permanently repaired with material similar to what was removed.

If you are not receiving the benefits and convenience of natural gas, and would like information on converting your present system, please call toll free, 1-800-592-2000 an NSTAR Gas representative would be glad to explain how easy it is to convert to gas.

Thank you and we apologize for any inconvenience this construction may cause.
Sincerely,

BOB DELL'ANNO

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