

**You could be eligible  
for heating assistance,  
weatherization, and  
discounts on utilities!**

Benefit levels depend  
on household size,  
household income, and the  
cost of energy consumed  
over the last 12 months.

Household Size	Maximum Income
1	\$42,411
2	\$55,461
3	\$68,511
4	\$81,561
5	\$94,610
6	\$107,660



**Save money and  
stay warm!**

Call today for an  
Appointment

**617-665-6234**

Apply Online

**[www.cambridgema.gov/  
FuelAssistance](http://www.cambridgema.gov/FuelAssistance)**



Scan the QR code for more  
details on how to apply

**Fuel Assistance Program  
Home Energy Assistance Program  
(LIHEAP)**

City of Cambridge  
Department of Human Service Programs  
51 Inman St, Cambridge, MA 02139

City of Cambridge



**Fuel Assistance  
Program**

**Home Energy  
Assistance Program  
(LIHEAP)**

We can help Cambridge  
and Somerville residents  
stay warm and save money  
this winter!

Homeowners and renters  
are eligible to apply!



Department of  
Human Service Programs

## What is it?

The Cambridge Fuel Assistance Program is a federally funded program that helps low-income residents pay their winter heating bills.

## Who is eligible?

Any family or individual who pays for heat and is within the income guidelines. Renters and homeowners in Cambridge and Somerville can apply. Renters who have heating costs included in their rent may also be eligible for assistance.

## How does it work?

A household must file a new application each year and submit identification, proof of income and heating information. The application will be certified for a certain benefit amount or determined to be ineligible. Once a household is certified as eligible, a notice will be sent to the applicant and to the heating vendor. Bills will be submitted to Fuel Assistance by the vendor and the Fuel Assistance office will pay the vendor directly. If a household is denied assistance, that household has the right to appeal — first through the Cambridge Fuel Assistance Program and then through the State.

## What are the program dates?

Applications are accepted beginning in October. The program helps pay for heating bills from November 1 – April 30 up to the benefit amount approved for your household.

## How do I apply?

Clients who previously participated in the Fuel Assistance program were mailed applications to re-apply. First time and returning applicants have the option to apply online. Visit **www.cambridgema.gov/FuelAssistance** to learn more.

After you complete your application, you will have a phone or in-person meeting with Fuel Assistance staff to go over your documentation. If you have questions or want to speak to a staff member, call **617-665-6234**.

**Re-Certification Applicants** who receive their application in the mail should follow the enclosed directions, sign the application, and mail it back to us with the necessary income documentation. If you do not send the application back, you will not be eligible for Fuel Assistance.

## No Heat Emergencies

If you do not have heat, you have received a 72 hour shut-off notice on your utility, or have less than 1/8 of a tank of oil, call us at **617-665-6234** for same-day assistance. You must have a complete, eligible application on file in order to obtain emergency services.

## Other Benefits

Fuel Assistance participants may also be eligible for:

- Discounts on your gas and electric bills
- Weatherization improvements like insulation and sealing
- The HEARTWAP Program (financial assistance to repair or replace your heating system)

Fuel Assistance staff can connect you to these benefits!

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