



CityView Newsletter

A Publication of the City of Cambridge, Massachusetts

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A Look Back: Recent Highlights and Milestones

The past year featured the launch of several strategic initiatives, the unveiling of critical new resources, and the achievement of many critical milestones across the City. In this newsletter, we look back at some of the highlights and milestones that may have gone under-the-radar in 2024. Highlights include the launch of a new alternative 9-1-1 response team, a new outreach van for individuals who are unhoused, new programming for older adults and expanded offerings for families, the most checked out library books over the past year, and much more. Finally, meet some of the people behind the scenes leading this important work.

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Message from the City Manager



Cambridge City Manager Huang speaks at a ceremonial signing of the state's \$4 billion economic development bill at the Ragon Institute in Cambridge.

As we dive deeper into 2025, I wanted to use this opportunity to share some highlights and reflect on all we have accomplished over the past year. I am proud of what we have achieved together in 2024. Cambridge is a City and community like no other.

I continue to be inspired every day by the ways that we care for each other and work toward a better world. We are entering a period of challenge, contentiousness, and uncertainty, and I'm thankful that our local government is strong, prepared to defend our values, and committed to building a better community for everyone who lives, works, and plays in Cambridge.

We are a community where so much work is happening. Last year saw the rollout of two major initiatives that have been long-term priorities set by the City Council. First, we launched the Cambridge Preschool Program (CPP), which provides funding to cover the cost of school-day, school-year preschool tuition for every Cambridge four-year old and prioritized three-year olds. We also launched our Community Assistance Response and Engagement (CARE) Team, an unarmed alternative response to emergency 911 calls. You can read more about CARE later in this newsletter.

I'm proud that we have built a budget that reflects the goals and priorities of the Council and the community. We are investing \$47 million toward affordable housing, \$16 million toward initiatives addressing homelessness and housing instability, \$34 million to expand universal pre-kindergarten, \$17 million toward our Climate Net Zero goals, and \$13 million toward Vision Zero and Traffic Safety. The Cambridge Public Schools represent the single largest part of our budget at \$270 million and this year we have made significant increases in teacher salaries including to support a longer school-day which is a long-time School Committee priority. We continue to support so many of the important programs that

have been built over the years in collaboration with the Council: **services and support for the unhoused, job training and continuing education programs, urban composting that is expanding to serve both residents and small businesses, our urban forestry division that is planting more than 1,000 trees every year, and so much more.**

A key priority of mine has been to embrace transparency and accountability. We hold an incredibly high standard in Cambridge. We recently conducted a City Manager Performance Review, which is an important commitment to accountability that I made when I took the job and the second year we have done this as a City. I once again appreciated the opportunity to reflect on our ambitious goals, where we have succeeded, and the areas that we need to improve.

My schedule was packed with Council meetings (38 by the end of 2024), committee hearings, community events, town halls, and hundreds of one-on-one conversations and virtual catch-ups. These thoughtful conversations have allowed us to make more informed decisions in our operations and improve services tailored to the specific needs and desires of our community. I'm excited to see this effort amplified in 2025.

Cambridge is run by an amazing team of leaders and staff who are working every day to build a better community and I regularly hear stories of city staff going above and beyond. Our partners in the community are doing incredible work running nonprofits, businesses, and advocacy groups that strengthen our civic fabric. Our residents are showing up, providing feedback, and engaging in local government. And the City Council continues to stand out as one of the most representative, transparent, and accountable elected bodies in the Commonwealth.

I am eager and look forward to the year ahead, where we have countless opportunities to make a meaningful impact in this beautiful community. Thank you for the opportunity to serve and for the work we are able to do together.

I look forward to a great rest of 2025 and enjoy our latest issue!

Yi-An Huang, City Manager



\$17M

Climate Net Zero



\$34M

Universal
Pre-kindergarten



\$47M

Affordable Housing



\$270M

Cambridge
Public Schools

\$13M

Vision Zero and
Traffic Safety



\$16M

Homelessness and
Housing Instability



New 9-1-1 Response Immediate Impact

After years of discussions, advocacy, planning and hard work, the Community Safety Department's CARE Team launched its 9-1-1 response and support for the community in 2024. This reimagined public safety agency has resulted in well-trained, compassionate and committed civilians – who are unarmed – being dispatched to mental health crisis calls, well-being and quality of life checks, delivering notifications for emergencies not concerning criminal matters, investigations or homicides, and other responses.

A response early after launch occurred at a local library, in which a community member was experiencing mental health distress. The CARE Team was able to help the community member on-site, and find them local mental health services.

A more recent response resulted in a community member, who had been seeking help getting into a detox facility, securing a bed and receiving much-needed ongoing treatment. CARE Team staff initially located the community member sitting on the front steps of a residence. A CARE Team clinician explored options for transportation and referral plans, and ultimately was able to successfully secure admittance for the community member.



Members of the Community Safety Department's CARE Team

By the end of 2024, the CARE Team was dispatched to nearly **200 9-1-1 calls**, not including needle pickup calls that resulted in nearly **1,600 needles** being safely removed from our streets and parks. They served nearly **160 community members** via their crisis response efforts. Approximately **approximately 94% of their calls mitigated the need for any police involvement.**

The CARE Team also works with community members to provide case management and referrals. Since spring of 2024, the CARE Team has served more than **60 community members on an ongoing basis**. Case management services include housing search, addressing food insecurity, eviction aid, emotional support, referrals to partner organizations and other basic need support and services. The CARE Team has also cultivated strong relationships with local organizations, like the Salvation Army and Christ Church Cambridge, to better support community members.

Police Commissioner Christine Elow says this new resource is an opportunity to help the City of Cambridge enhance its outreach. Our officers have many responsibilities day-to-day and having a partner who can respond to certain calls is a valuable resource for our most vulnerable community members.

03

HomeBridge Program Hits Major Milestone

A family that lives and works in Cambridge recently experienced ***“a dream come true.”*** They became homeowners through HomeBridge, one of the City's first-time homebuyer programs. The new homeowner owner said, *“I did not expect myself to buy a house in Cambridge. If not for the huge role of the City, I [would have] had to leave for other areas where I could find affordable property.”*

The sale of this particular Cambridge home not only was a ***“dream come true,”*** it marked an important milestone – it was the 100th home purchase assisted through the Cambridge HomeBridge Program. HomeBridge is a City-funded program that helps eligible moderate-to-middle-income buyers purchase a home in Cambridge. The program provides financial assistance toward the purchase of a home on the open market. In exchange, buyers enter into an affordable housing restriction, which makes the home part of the City's permanent affordable housing stock.

“This opportunity is a big deal and big success for us”, says the homeowner. “It is not something we plan[ned] for. We were kind of stuck in the middle of nowhere. Now, we are so amazed and thankful that the City paid the big portion of the cost and enabled us to be homeowners.”

HomeBridge is unique in that it creates new, permanently affordable homeownership opportunities, one unit at a time, in neighborhoods that don't have as many affordable housing opportunities.

Cambridge Housing Director Chris Cotter says, *“HomeBridge bridges the gap between what a family can afford and*



New housing being built in Cambridge

what the market is asking. The market conditions still exist. However, this program allows families to enter the market, and over time this helps us create affordable homes across the City. In particular, we have been able to create affordable family-sized units.”

“ *HomeBridge bridges the gap between what a family can afford and what the market is asking. The market conditions still exist. However, this program allows families to really enter the market, and over time this helps us create affordable homes across the City. In particular, we have been able to create affordable family-sized units.* **”**

To learn more about HomeBridge, visit:
www.cambridgema.gov/HomeBridge.



04

10 Years of College Success Initiative



2024 College Success Initiative graduates pose with CSI staff, City staff, elected officials, & representatives from partner organizations at the CSI graduation in June.

2024 marked a significant milestone for the College Success Initiative (CSI), which celebrated 10 years of supporting more than 360 Cambridge residents in pursuing their higher education goals. CSI, based out of the Department of Human Service Programs, was created to advance the college completion rate of Cambridge residents who are historically underrepresented in higher education, including immigrants, first-generation students, and students from low-income households.

CSI's target populations include traditional high school graduates of Cambridge Rindge and Latin School, adult learners transitioning from the Community Learning Center's Bridge to College Program, and young adults graduating from Just-A-Start's YouthBuild program.

CSI's model is unique in the level of individualized support that it provides to students. Each CSI student is assigned a College Success Coach, who helps them understand and navigate the academic system, refers them to community resources, and supports them in advocating for what they need inside and outside of the classroom.

To learn more, visit

www.cambridgema.gov/collegesuccess



05

Outreach Van Funded Supporting Unhoused

To better support the needs of unhoused residents, the City and Bay Cove Human Services unveiled a new supplemental services outreach van in November. This enhanced street outreach van is equipped to provide medical examinations, administer minor procedures, and facilitate meetings between healthcare professionals and people experiencing homelessness. The van will also support continuity of care for this vulnerable population by offering evaluation and treatment by trusted providers who also work in shelter-based clinics and at the Cambridge Health Alliance's Emergency Department.

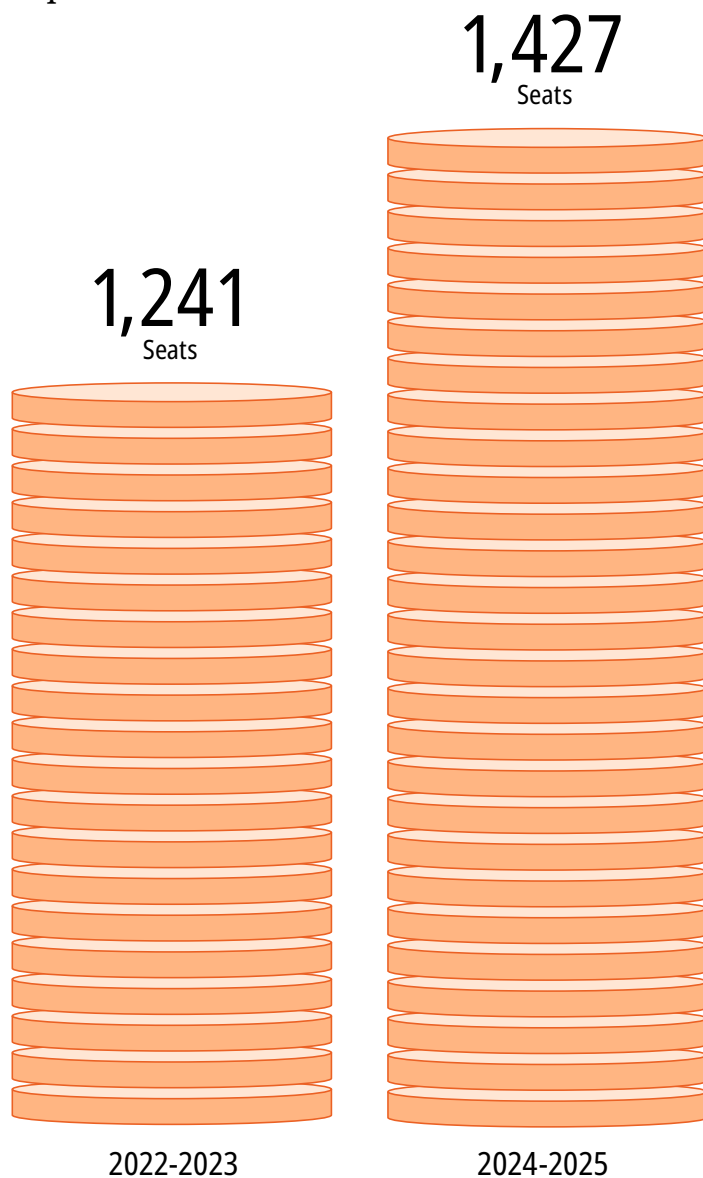
Funding for the outreach van was secured through the leadership of staff in the Department of Human Service Programs' (DHSP) Planning and Development division, which applies for and administers grant funding to City and community programs that promote community health. DHSP staff worked closely with the City Manager's Substance Use Advisory Committee to secure Opioid Settlement funds to enhance and expand street medicine services for the unhoused community, a program that started in 2020 after receiving the funding for the van. DHSP staff collaborated with the Department of Public Works to purchase and outfit the van with amenities that will support medical care.



A new street outreach van was introduced in November 2024.

Expanding Afterschool Options for Families

Growth in Afterschool Enrollment and Program Expansion



20%

Increase in Afterschool offers between 2022-2023 to 2024-2025

40%

of children enrolled in afterschool programs are from low-income households

The Department of Human Service Programs is committed to creating a more equitable application and enrollment process, while working with partners to expand afterschool options for Cambridge families.

Since 2021, DHSP has introduced changes to its afterschool application and enrollment processes to lower the barrier of access for families and to increase the enrollment of low-income families. **The Department offers four models of afterschool programs for Cambridge children in Kindergarten through 8th grade: Childcare Afterschool, Community Schools, King Open Extended Day & Cambridge Youth Programs.** All program models foster children's social-emotional learning and use positive relationships between adults and children to support that learning. **For the 2024-2025 school year, 1,486 students received an offer at a DHSP afterschool program and 90% of these offers were for the family's first choice placement. There was also a 7% increase in applicants from the lottery's income priority group, which continues to drive racial diversity in programs.**

Meanwhile, over the last two years, 246 seats have been added across 19 DHSP afterschool programs, leading to a 20% increase in offers for the 2024-2025 school year compared to the year before. The Department has also supported an increase of 91 seats for low-income families, funded by the City, in community afterschool programs. In 2024, the Agenda for Children Out-of-School Time (AFCOST), a collaboration of DHSP and Cambridge Public Schools, launched an OST Expansion Study to provide recommendations for continued stabilization and growth at DHSP and community afterschool programs.

DHSP is also committed to centering the caregiver perspective as afterschool programs and processes evolve. In 2024, staff supported the recruitment for the 2nd cycle of the Caregiver Council for DHSP, comprised of 14 Cambridge residents who provide diverse caregiver perspectives. The Caregiver Council meets regularly with DHSP staff to inform afterschool decision-making, amplify voices that are often underrepresented, and encourage caregiver participation to improve programs and processes.

Most Read Books in Cambridge in 2024

The Cambridge Public Library released the titles of the 10 books most borrowed by library patrons in 2024, across print copies, by genre. Here's what Cambridge read in 2024:

Fiction topped the list of total physical checkouts at all Cambridge Public Library locations with **"The Heaven & Earth Grocery Store"** by James McBride the most popular

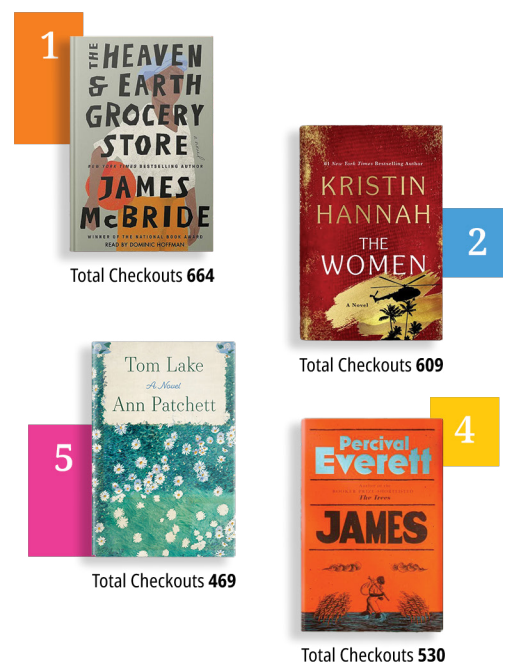
with more than 660 total checkouts. **"The Women"** by Kristin Hannah, **"North Woods"** by Daniel Mason, and **"James"** by Percival Everett were the other most popular books that were checked out more than 500 times. **"The Anxious Generation"** by Jonathan Haidt was the most popular nonfiction book checked out, while **"Dog Man: The Scarlett Shedder"** by Dav Pilkey was the top children's book.

Does the cold winter weather contribute to increased reading? Well, March was the biggest month for checked out books. Of the 1.1 million books checked out in 2024, nearly 70,000 took place in March.

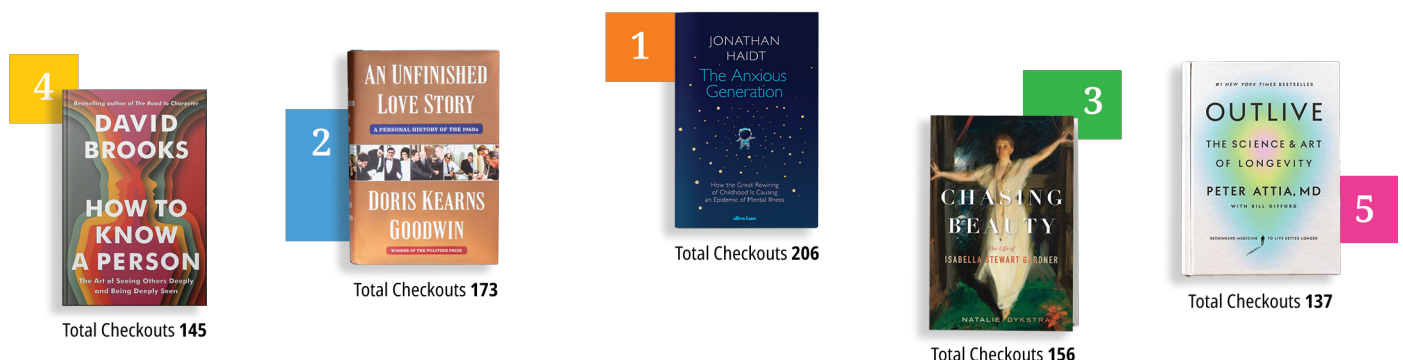
Our Top Children's



Our Top Fiction



Our Top Non-Fiction



08

Archivist Brings History to Life

Employee Profile: Alyssa Pacy



Archivist and Senior Librarian Alyssa Pacy

On the second floor of the Cambridge Public Library's main branch sits a unique gem. The Cambridge Room is home to thousands of archived materials about Cambridge's history, curated by Archivist and Senior Librarian Alyssa Pacy.

Pacy is the library's first archivist. Since 2010, she has been up to the immense challenge of curating the library's archives from scratch. While the library's collection previously lived in the turret of the old library building before the library's renovation, she says there was no real accounting for what was there.

"When I got here, everything was boxed up from the renovation and put in storage, and when the building was open, they brought all the boxes in and then I started and there was just nothing. It was incredible."

Pacy is also responsible for documenting, preserving, cataloguing, and digitizing archived materials. The vast digital collections include millions of articles from Cambridge newspapers, yearbooks and other documents. She also works with researchers looking to access collections.

"I answer about 600 long-distance reference requests a year. It's anything from, 'I want to know the history of my house' to 'I need an obituary,'" Pacy said. "An interesting one I got this week was, 'I'm looking for information on grave diggers and resurrection men.'"

09

Urban Forestry Division's 2024 Highlights

The Public Works' Urban Forestry Division made significant strides over the last year advancing the City's commitment to expanding and preserving its urban tree canopy.

In 2024, 1,250 new trees were planted throughout the city, enhancing green spaces and providing vital environmental benefits. The Division reports a strong tree survival rate, with only a 3.5% mortality rate for spring plantings, reflecting the success of their meticulous care and maintenance practices.

Depaving efforts also played a key role in increasing tree planting opportunities. Approximately 5,000 square feet of asphalt, brick, and concrete, were removed and replaced with sandy loam soil, creating the perfect conditions for planting 45 new trees. This initiative not only contributes to the city's green infrastructure, but also helps mitigate urban heat island effects and improve stormwater management.

In addition to on-the-ground efforts, the Division revamped the Cambridge Urban Forest Friends newsletter, which keeps the community informed about tree-related news, educational resources, and opportunities to get involved in protecting Cambridge's urban forest.

Residents interested in helping care for our urban forest are encouraged to help by becoming an Urban Forest Friend or signing up for the newsletter at CambridgeMA.gov/UrbanForestry.



Volunteers help with the City's tree planting efforts

New Programming for Older Adults



Cooking workshops were held at the Foundry's Food Lab for adults 60+.

The Cambridge Council on Aging and Public Health Departments are always focused on the health and well-being of older residents in our community. In support of this, staff offered various initiatives this year specifically for adults age 60+, including music jams and cooking classes.

House band Bobby Tynes and Friends has been jamming at the Senior Center each month, providing a musical celebration for attendees. The band was the constant; musical guests and audience participants changed each month. These sessions provided an opportunity for older adults to meet fellow community members and engage in music and dance that stimulated creativity and got them moving. Residents were invited to join in with their own instruments, sing along, dance, or just relax and enjoy the festivities.

Feedback from the music jams was resoundingly positive. Participants reported that attending made them feel closer to their community, improved their mood and well-being, and even gave them better awareness of the Cambridge Public Health Department. *"This is a warm and friendly environment...The music is just wonderful,"* said

one community member. Another participant said simply *"I just love it all!"*

If cooking is more your speed, keep an eye out for CPHD's work with the East End House (EEH). CPHD collaborated this year with EEH to pilot nutrition and cooking-based events. Staff presented food preparation demonstrations (baked white bean pasta at one, and sweet potato and chicken stuffing and baked pears for the holiday edition!) as well as cooking workshops. Cooking workshops were held at the Foundry's Food Lab. Each workshop involved preparing two recipes designed to be easy to follow and use ingredients that participants could find at the EEH pantry. CPHD staff demonstrated recipe steps, incorporating nutrition and health topics along the way. Once dishes were prepared, the class enjoyed them together. With practicality in mind, workshops took into account participants' cuisine preferences, nutrition topics of interest, equipment availability at home, and household size.

Visit the Council On Aging's website for the latest programs and services available to older adults in Cambridge: www.cambridgema.gov/CouncilonAging.

How Cambridge Arts Cares For 280+ Public Artworks

You may not know that the City of Cambridge approved a Percent-for-Art ordinance in 1979. Cambridge's ordinance requires that **no less than one percent of government construction costs be set aside for creating site-responsive public artwork**. Cambridge is one of the few communities in Massachusetts with this statutory commitment to public art and City staff devoted to its care. As a result, Cambridge has the largest municipal collection of contemporary public art in the region—and there are maintenance responsibilities that come with that.

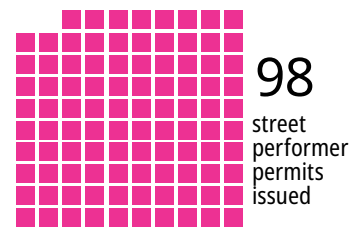
Outdoor public artworks face a range of challenges that can be surprisingly different from those inside the carefully controlled galleries of museums—rust, gum, spills, graffiti, storms and even truck accidents.

The exhibition -- **"Rust Happen(s): Caring for the Public Art Collection"** -- was unveiled in March 2024 and told the stories of how individual murals, mosaics and sculptures are cared for by Cambridge Arts. It documented the annual repair of worn gold leaf on Konstantin Simun's bronze tribute to Igor Fokin's puppet DooDoo, which was created as a memorial to Fokin at the spot in Harvard Square where Fokin regularly performed before his death in 1996. The exhibition also shared how wood beams in a Vusumuzi Maduna sculpture were replaced after they rotted from being outside for four decades.

"Rust Happen(s)" highlighted the ingenuity and science and careful effort Cambridge Arts' conservation team, led by Director of Art Conservation Craig Uram, uses to maintain these community treasures for the future. The exhibition featured tools of the trade—vacuums, pressure washers, graffiti removers, bio-enzymatic urine digester.

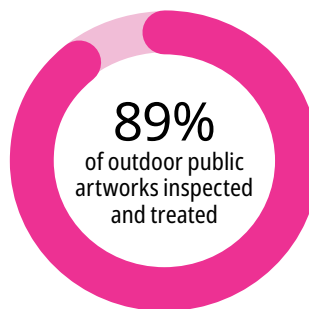
Cambridge Arts is always grateful to hear from residents or visitors who notice public art that has been damaged or gone missing. A hope was for this exhibition to prompt thoughts about the important role the community plays in ensuring art is an integral part of our public space.

Cambridge Arts, 50 Years in 2024



2 gallery exhibitions

108 artists participated in Open Studios & Markets



3 temporary shade structures installed via Shade For Social Justice program

7 public art tours

\$67,500

in Art for Social Justice Grants awarded to 9 individual artists and groups



\$81,000

awarded to 9 Cambridge organizations as Organizational Investment Grants



\$112,461

Local Cultural Council Grants awarded to 34 artists and art organizations



\$450,000

Committed to Covid relief for Cambridge arts nonprofits



2024 Emergency Response Overview

The California wildfires in January 2025 captivated the country and those around the world. They also elevated the appreciation we have for those firefighters, who bravely combatted the challenging blazes in regions throughout the greater Los Angeles area.

We are fortunate to have such well-trained, devoted firefighters here in Cambridge. They were once again quite busy in 2024. Overall, Cambridge fire companies responded to 16,182 Emergency Incidents, which amounted to 36,330 responses by individual fire companies.

These responses included 54 building fires, 1,000 inside fires, 1,148 fires of all categories, 7,387 emergency medical calls, 237 elevator rescues, 77 incidents of carbon monoxide contamination, and much more. Cambridge fire companies also responded outside the City to assist communities in the region 196 times in 2024.

Major local fires last year included an early morning 3-alarm fire in January in North Cambridge, which resulted in the tragic death of one resident; a 2-alarm fire in April in a multi-residence on Broadway; a 2-alarm fire in October at a 6-story residential building on Concord Turnpike; and a 2-alarm fire on a cold December night in a large apartment building on Kirkland Street where one trapped person and a cat were rescued from a third-floor apartment by firefighters via an aerial ladder.

For a list of the individual neighborhood fire company emergency responses, visit:

www.cambridgema.gov/cfd/aboutus/firestatistics.



Cambridge Fire truck prepares to leave station

Clinical Support Director Featured in Medical Journal

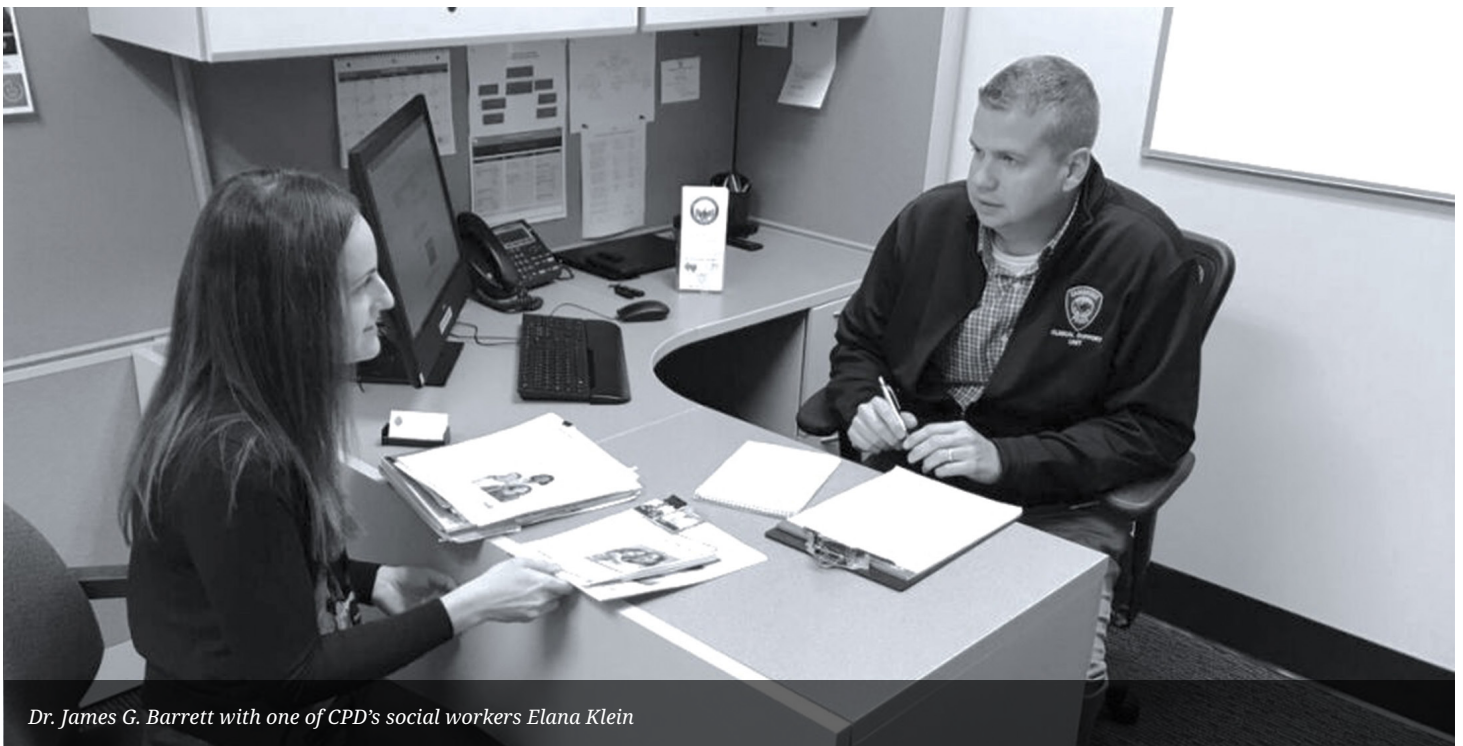
Employee Profile: Dr. James Barrett

Dr. James Barrett, Director of Clinical Support Services for the Cambridge Police Department, was part of a team of researchers who recently published a fascinating study in the Journal of the American Medical Association (JAMA) Network Open.

Share of Adult Suicides After Recent Jail Release found that one in five adults who die by suicide in the United States spent at least one night in jail in the year prior to their death. The study was funded by the National Institute of Mental Health (NIMH), as part of the National Center for Health and Justice Integration for Suicide Prevention (NCHATS). Dr. Barrett and the director of the Health Equity Research Lab, Dr. Ben Cook, are co-principal investigators for one of the center's four primary projects.

Researchers compiled data from 10 studies of death rates among formerly incarcerated adults. The researchers found that nearly 20% of suicides among US adults occurred among those who were released from jail in the past year and 7% were by those in their second year of jail release. The study recommends developing infrastructure to identify these high-risk adults and provide community-based suicide screening and prevention, especially post-release from jail.

Dr. Barrett's work with the Cambridge Police Department and the Cambridge Health Alliance's Health Equity Research Lab reflects his commitment in supporting individuals with mental health conditions. He leads the Clinical Support Unit at CPD, whose staff work alongside specially trained officers to prevent the unnecessary arrest and detention of people diagnosed with mental health conditions. Dr. Barrett's unit uses a case management and follow up approach, where social workers follow up on mental health calls with the goal of stabilizing and supporting residents in the community. CPD has also deployed a co-response model as an enhancement to its current model. A clinician is paired with an officer in a patrol car to respond to police 911 calls in the city that involve mental health.



Dr. James G. Barrett with one of CPD's social workers Elana Klein

Multilingual Highlights

English

Looking Back At 2024

The past year featured the launch of several strategic initiatives, the unveiling of critical new resources, and the achievement of many critical milestones across the City. In this newsletter, we look back at some of the highlights and milestones that may have gone under-the-radar in 2024. Highlights include the launch of a new alternative 9-11 response team, a new outreach van for individuals who are unhoused, new programming for older adults and expanded offerings for families, the most checked out library books over the past year, and much more. Finally, meet some of the people behind the scenes leading this important work.



Scan QR Code for
full edition

Amharic

2024ን ወደኋላ ስንመለከት

ያለፈው ዓመት በከተማው ውስጥ የተለያዩ ስልታዊ ፕሮጀክቶች ተጀምረዋል፤ እስፈላጊ አዳዲስ መረጃዎች ይፋ ተደርገዋል፤ እንዲሁም ብዙ ወሳኝ ለውጦች በዕይታ ስር የነበሩ መመዝገባቸውን ያሳየ ነበር። በዚህ ጋዜጣ ውስጥ፣ በ2024 እንዳንድ ቅንጭቦችን እና ወሳኝ ነጥቦችን ወደኋላ መለስ ብለን እንመለከታለን። ጎላ የሞላሽ ቡድን መጀመርን፣ ቤት 11-ካሉ ቅንጭቦች ውስጥ አዲስ አማራጭ የ9 ለሌላቸው ግለሰቦች አዲስ ሻን፣ ለአዋቂዎች አዲስ ፕሮግራም እና ለቤተሰቦች የተሰፋፋ እቅርቦቶች፣ ባለፈው ዓመት በጣም በተደጋጋሚ የታዩ የቤተ-መጽሐፍት መጽሐፎች እና ሌሎች በርካታ ነገሮችን ያካትታሉ። በመጨረሻም፣ ይህን ጠቃሚ ስራ የሚመሩ ከመጋረጃ ጀርባ ያሉ እንዳንድ ሰዎችን ይተዋወቁ።



ለሙሉ እትም QR ኮድን ስካን ያድርጉ

Arabic

استحضار الماضي من عام ٢٠٢٤

شهد العام الماضي إطلاق العديد من المبادرات الإستراتيجية، وكشف النقاب عن موارد جديدة هامة، وتحقيق العديد من الإنجازات الهامة في جميع أنحاء المدينة. ونلقي نظرة في هذه النشرة الإخبارية على بعض أبرز الأحداث والإنجازات التي ربما لم تكن معروفة في عام 2024. وتشمل أبرز الإنجازات إطلاق فريق استجابة بديل جديد 9-11 وشاحنة توعية جديدة للأفراد بدون مأوى، وبرامج جديدة لكبار السن وعروضاً موسعة للعائلات، والكتب الأكثر استعارة من المكتبة خلال العام الماضي، وغير ذلك الكثير. وأخيرًا، التعرّف على بعض الأشخاص وراء الكواليس الذين يقودون هذا العمل المهم.



امسح رمز الاستجابة السريعة ضوئيًا
للحصول على الإصدار الكامل

Bangla

ফিরে দেখা ২০২৪

বিগত বছরটিতে বিভিন্ন কৌশলগত উদ্যোগের সূচনা করা হয়েছে, উন্মোচিত হয়েছে গুরুত্বপূর্ণ নতুন রিসোর্স এবং শহরজুড়ে অর্জিত হয়েছে একাধিক মনে রাখার মত মাইলফলক। এই নিউজলেটারে আমরা ২০২৪ সালের কিছু উল্লেখযোগ্য ঘটনা ও মাইলফলকের দিকে ফিরে তাকাব, যেগুলো হয়তো বহু মানুষেরই নজর এড়িয়ে গেছে। উল্লেখযোগ্য বিষয়গুলোর মধ্যে রয়েছে নতুন রেসপন্স টিমের সূচনা, গৃহহীন ব্যক্তিদের জন্য একটি নতুন 11-9 একটি বিকল্প আউটরিচ ভ্যান, বয়স্ক ব্যক্তিদের জন্য নতুন কার্যক্রম ও পরিবারগুলোর জন্য বর্ধিত সেবা, গত বছরের গ্রন্থাগারের সবচেয়ে বেশি পঠিত বই এবং আরও অনেক কিছু। পরিশেষে, এই গুরুত্বপূর্ণ কাজের নেপথ্যে থাকা নেতৃত্বদানকারী কয়েকজন মানুষের সাথে পরিচিত হন।



সম্পূর্ণ সংস্করণটি পেতে কিউআর
(QR) কোডটি স্ক্যান করুন



Spanish

Una mirada retrospectiva a 2024

El año pasado iniciaron diversas estrategias con las que se revelaron nuevos recursos esenciales y se alcanzaron hitos fundamentales para la ciudad. En este boletín, repasamos algunos de los hitos y acontecimientos a resaltar. Destacan instauración de un equipo alternativo de respuesta al 9-11, una nueva van de ayuda para personas sin hogar, nuevos programas para personas mayores y una mayor oferta para familias, los libros más retirados de la biblioteca en el último año y mucho más. Finalmente, presentamos a algunas de las personas que dirigen esta importante labor.



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Chinese

年回顾 2024

在过去的一年里，本市公布了多项战略方案，推出了各种关键的新资源，并实现了许多重大的里程碑事件。本期新闻简讯回顾了一些在 2024 年可能不太受关注的亮点事件和里程碑事件。亮点事件包括：建立了一个替代性 11-9 响应团队；新增了一辆针对无家可归者的外展式厢型车；提供了针对老年人的新计划和针对家庭的扩展服务；揭晓了过去一年最受欢迎的图书馆书籍等。最后还介绍了一些引领实施这些重要工作的幕后人员。



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Haitian Creole

Yon ti gade nan ane 2024 la

Sa ki te make ane ki sot pase a se te lansman plizyè inisyativ estratejik, divilgasyon nouvo resous esansyèl, ak reyalizasyon anpil etap enpòtan atravè Vil la. Nan bilten sa a, nou tounen sou kèk nan pwen enpòtan yo ak etap enpòtan ki ka te pase inapèsi an 2024. Pwen esansyèl yo gen ladan yo lansman yon nouvo ekip repons altènatif 9-11, yon nouvo ti bis (outreach van) k ap bay sèvis pou moun ki san kay, nouvo pwogram pou granmoun aje ak òf divès pou fanmi yo, liv bibliyotèk moun plis prete pandan ane ki sot pase a, ak plis ankò. Finalman, rankontre kèk nan moun k ap travay san moun pa wè yo pou dirije travay enpòtan sa a.



Eskane kòd QR pou edisyon konplè a

Portuguese

Olhar para 2024

O ano passado contou com o lançamento de várias iniciativas estratégicas, a revelação de novos recursos críticos e a realização de muitos marcos críticos em toda a cidade. Nesta newsletter, analisamos alguns dos destaques e marcos que podem ter passado despercebidos em 2024. Os destaques incluem o lançamento de uma nova equipa de resposta alternativa ao 11 de setembro, uma nova carrinha de divulgação para indivíduos sem alojamento, nova programação para adultos mais velhos e ofertas expandidas para famílias, os livros de biblioteca mais levantados no ano passado e muito mais. Finalmente, conheça algumas das pessoas nos bastidores que lideram este importante trabalho.



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