



THE MASSACHUSETTS COVID-19 VACCINE PROGRAM

Volunteering in the Massachusetts COVID-19 Vaccine Effort

As COVID-19 vaccination efforts continue to ramp up in the Commonwealth, we are working to match both clinical and non-clinical volunteers to vaccination sites where they can offer important assistance based on site specific needs. We are also building lists of potential volunteers to maximize overall response efforts.

How to sign up:

- **Individual volunteers:**
 - Go to <https://maresponds.org> and click “register now” Under “Organizations.” Click “State of Massachusetts COVID-19 Response Team”. Follow the signup process all the way through, including the electronic submission of an ID and CORI form. You will receive an email acknowledging your submission. Once your profile is complete you will begin to receive communication through the system including volunteer opportunities as they become available. Potential volunteer opportunities with specific details will be shared accordingly based on the requests received.
- **Organized, larger groups of volunteers:**
 - Please send an email to maresponds.deployments@mass.gov with basic details about your organization, how many volunteers you need, location of volunteers (generally), what their availability is, and any basic skill-sets (i.e. health professionals, non-health professionals) required. You will receive a follow-up call within 1 business day to confirm details and discuss possible opportunities.

How volunteers can help:

Non-clinical:

- Check in/registration: assist in ensuring that all paperwork or documentation has been completed and welcome people to the clinic.
- Greeters/line monitors assist with again welcoming individuals to the site, communicate expectations and site specific processes or protocols, ensure social distancing is enforced while people wait in line, and help keep things moving smoothly.
- Observation: assist in the monitoring and observation of individuals post vaccination. They will work with a medical trained observer and assist by checking in with those in

observation to ensure they are feeling well and triage them to a clinical lead should they be experiencing symptoms.

- Logistics support/floaters: assist with helping to ensure that staff has the supplies needed and be available to help keep operations moving.
- General support: support other tasks as necessary.

Clinical

- Screeners: clinical staff to asking staff and participants if they have experienced any symptoms of COVID-19 in the past 48 hours or identify if patients are more likely to have adverse reactions to the vaccine. The screening process may include additional questions such as travel history, on-site temperature reading, or inquiring if the individual was identified as a “close contact” of an individual diagnosed with COVID-19 in the past 14 days.
- Triage: medical staff to triage patients as they enter the vaccination location, and direct them to the appropriate places.
- Vaccinators: medical staff trained to administer vaccines.
- Post-vaccination monitoring: medical staff to monitor vaccine recipients for at least 15 minutes to ensure adverse reactions are attended to immediately.
- General support: support other tasks as necessary.

How to request volunteers:

Please go to mass.gov to complete the [volunteer request form](#), then email the completed form to maresponds.deployments@mass.gov and we will work with you to provide support.

Thank you for your interest in volunteering to assist our Massachusetts COVID-19 mass.gov/vaccine Vaccination Program.