



# We're Glad You Call Cambridge Home!

## Helpful Resources for Residents

This guide highlights some of the most useful resources for new and not-so-new residents—from setting up services to getting involved in the community.

More information at:  
[www.cambridgema.gov](http://www.cambridgema.gov)



## City Emails and Alerts

From our Daily City Update to project notices and emergency alerts, you can choose the information you want to receive from the City. Subscribe to one or more lists and get updates directly to your inbox.

Visit [www.cambridgema.gov/subscribe](http://www.cambridgema.gov/subscribe)



## Volunteer Opportunities

Cambridge thrives because of residents who get involved. Join one of the City's 40+ boards and commissions, where more than 400 volunteers help shape programs, policies, and community priorities. Serving is a meaningful way to make a difference and ensure diverse voices guide the City's future.

Learn about current opportunities at:  
[www.cambridgema.gov/apply](http://www.cambridgema.gov/apply)



# Cambridge Street Code



The Street Code is a resource for everyone. Whether you walk, bike, drive, or use public transportation, you play an active role in the transportation system. In order for this system to function well, each person must follow the rules, pay attention, and be patient and courteous.

Download your copy:  
[www.cambridgema.gov/streetcode](http://www.cambridgema.gov/streetcode)



# Human Services

Whether you need parenting support or playgroups; you're looking for afterschool programs or youth sports leagues; or you want to explore job training programs and resources for older adults, the Department of Human Service Programs (DHSP) offers a range of programs, services, and events that support Cambridge residents of all ages and abilities.



[www.cambridgema.gov/dhsp](http://www.cambridgema.gov/dhsp)

# Government and Voting

Every two years, residents elect nine City Councillors and six School Committee members through Proportional Representation (PR) voting, where voters rank candidates by preference. The Council elects a Mayor, who serves as the City's political leader, and appoints a City Manager to oversee daily operations as the City's Chief Executive Officer.

For more information on voting and the election process: Visit [www.cambridgema.gov/election](http://www.cambridgema.gov/election)



# Public Schools and Preschool Program

Cambridge Public Schools offers excellent K-12 education. The Cambridge Preschool Program guarantees access to free, high-quality preschool for all 4 year-olds and some 3-year-olds.

Learn more about K-12 education at [www.cpsd.us](http://www.cpsd.us)

Learn about Cambridge Preschool Program at <https://earlychildhood.cambridge.org>



# Commonly Requested Permits

- **Resident & Visitor Parking Permits**
  - Required in "Parking by Permit Only" areas.
  - Residents can apply for annual permits for cars and motorcycles.
  - Visitor permits are available for guests.
  - Resident permits must be renewed every year.
- **Temporary Parking Permit**

For rented or borrowed cars, or for new residents waiting to transfer vehicle registration to Cambridge. Valid for 1–2 weeks.
- **Moving Container/Crate Permit**

Reserve curb space to place a moving container or crate on the street while loading or unloading.
- **Moving Van Permit**

Reserve curb space for a moving truck parked on the street during your move.

Permit Applications:  
[www.cambridgema.gov/rpp](http://www.cambridgema.gov/rpp)



## Winter in Cambridge

### Snow Emergency Alerts and Clearing Sidewalks

During major storms, the City may declare a Snow Emergency Parking Ban. Parking is not allowed on streets marked with "No Parking During Snow Emergency" signs. The Department of Public Works clears City streets, bike facilities, and about 30 miles of sidewalks. Property owners are responsible for removing snow and ice from sidewalks and ramps abutting their property.

During a declared Snow Emergency, free parking is available at various location for Cambridge residents with Resident Parking Permits issued by the Department of Transportation.

Learn more at [cambridgema.gov/snowcenter](http://cambridgema.gov/snowcenter)



## Service Requests

SeeClickFix makes it easy to report issues like potholes, broken streetlights, or rodent concerns. You can submit a request online or from your smartphone, and the City will send to the right department to get it fixed. Start reporting today at [www.cambridgema.gov/seeclickfix](http://www.cambridgema.gov/seeclickfix)



# Get Rid of It Right



Use the **Get Rid of it Right** tool to find your collection schedule, search for how to dispose of items, or retrieve your street sweeping schedule.



[www.cambridgema.gov/recycle](http://www.cambridgema.gov/recycle)

## Free Textile Recycling Program

State law bans throwing textiles in the trash. You should donate, repurpose, or recycle all textiles:

- Clothes • Sheets • Towels • Shoes • Accessories

You can schedule a **FREE** home pick-up (or find a drop-off bin) at [cambridgema.gov/recycle](http://cambridgema.gov/recycle)

## Trash, Recycling and Food Waste

Cambridge provides weekly pick-up of recycling, food waste, yard waste, and trash.

- Place waste carts at the curb after 6 p.m. the night before or by 7 a.m. on collection day.
- After collection, remove carts from sidewalk by 6 p.m.
- Pick-ups may be delayed due to holidays.

## Household Hazardous Waste Days

Most items labeled **HAZARDOUS**, **POISON**, **DANGER**, **WARNING** or **CAUTION** must be disposed of at a hazardous waste event. Cambridge offers free events for residents each year. Learn more at [cambridgema.gov/recycle](http://cambridgema.gov/recycle)

## Street Cleaning

To search for or download your Street Cleaning schedule visit [www.cambridgema.gov/streetcleaning](http://www.cambridgema.gov/streetcleaning)



# Explore More City Services

- **Get housing help:** [www.cambridgema.gov/housing](http://www.cambridgema.gov/housing)
- **Access pet resources:** [www.cambridgema.gov/animal](http://www.cambridgema.gov/animal)
- **Shop local businesses:** [www.cambridgema.gov/business](http://www.cambridgema.gov/business)
- **Visit library locations:** [www.cambridgema.gov/cpl](http://www.cambridgema.gov/cpl)
- **Pay bills and request vital records:** [www.cambridgema.gov/paybill](http://www.cambridgema.gov/paybill)

