



**CITY OF CAMBRIDGE
MASSACHUSETTS**

Water Department
250 Fresh Pond Parkway
Cambridge, Mass. 02138

(617) 349-4770

July 17, 2018

Dear Customer:

In association with The Department of Public Works (DPW) roadway and sidewalk reconstruction project, the Cambridge Water Department (CWD) will be replacing the old 6" water main on Riedesel Ave, starting at Brewster St and working towards Brattle St. This work is scheduled to begin on Wednesday, July 25th, or soon thereafter. During this process the Water Department will be upgrading the existing 100+ year old 6" cast iron water main with a new 8" Ductile Iron water main which will include all valves hydrants and water services. This work is expected to take approximately 4-6 weeks to complete.

IMPROVING YOUR WATER SYSTEM:

As part of our ongoing maintenance program, we must periodically recondition and replace sections of our water system to maintain the highest quality water at an adequate pressure. Some of the benefits of this work are improved water quality, better flows, increased fire protection and better control of our system.

HOW WILL THIS WORK AFFECT YOU?

WATER SERVICE - The water main or your water service may need to be taken out of service to improve the system. During this project we will make every effort to minimize water service interruptions. While the work is in progress, residents and businesses along the route may have a need to be provided with a "temporary" supply of water during these interruptions. We will notify you at least 72 hours in advance of any water interruptions and make every effort to minimize impacts to your water service.

PARKING - Some restricted parking will occur during construction and every effort to minimize this inconvenience will be made. Daily work zones will be posted for no parking and every effort will be made to avoid any vehicle towing.

PLEASE....WATCH YOUR STEP!

If you live, travel, work or shop in the project area, you'll notice a number of openings in the street to allow access to the water main running across the intersections. All openings will be covered at the end of each workday and will be resurfaced as soon as possible after the project is finished. You can help by cautioning your family and friends to watch their step and to avoid the work areas as much as possible.

OVER---

LEAD LINED WATER SERVICES:

The water department will be removing all lead-lined water services within this project area and replacing them with copper tubing. If our records indicate that you have a lead lined service, you will receive additional correspondence explaining the process and what steps you need to take at a later time. The lead-lined water services will be replaced from the water main to the property line (rear of sidewalk) **at no charge to the customer**. With regard to your water service from the property line to the water meter (property side), you may elect to retain the services of a contractor of your choice or you can select any of the pre-approved contractor's from a list that will be provided with the upcoming lead service notification letter. The cost for replacing the water service from the property line to the water meter will be the responsibility of the property owner. It is in your best financial interest to have the property side water service work done in coordination with the work of the Water Department. We will notify you in advance if you currently have a lead service line to your property.

IF YOU HAVE A PROBLEM:

If a problem should occur as a result of our work please report it directly to the Cambridge Water Department by calling **Rich Holly @ 617-349-4788** Mon-Fri from 7-3 or our 24-hour emergency number at 617-349-4770. Thank you for your patience and cooperation while we work to improve your water system.

Mark Gallagher
Director of Engineering and Distribution
Cambridge Water Department
617-349- 4770 Office