

April 10th, 2018

Dear Gore Street Neighbors,

Delivering safe, reliable energy to you is an Eversource top priority. In keeping with that commitment, Eversource is improving the natural gas distribution system in your neighborhood, beginning approximately April 23rd, 2018, and continuing through August 2018. We've been working closely with the City of Cambridge officials and will continue to do so through all phases of work. Since this project will include excavation activities, traffic impacts and temporary interruptions to your natural gas service, we want you to be informed of our efforts.

How This Project Benefits You

We're always working to serve you better and these upgrades in your neighborhood will make the gas delivery system and its connection to your property safer and stronger.

As part of this project we will be replacing underground gas piping with new, plastic pipe. Plastic pipe is more durable and is designed to withstand harsh underground conditions. That's why we're replacing the gas service line on your property with the same material. Your service line carries natural gas from the pipeline in the street to your home.

We will also be installing new outside gas metering equipment that is compatible with the upgraded system. This means we'll be removing the meter that's in your basement. Many customers find that this change makes things easier, because Eversource can complete required inspections that keep you safe and ensure that your bill is accurate, without entering your property. An outside meter also provides Eversource first responders with quicker access in the unlikely event of an emergency.

What You Can Expect While We're in Your Neighborhood

Working together is important to the successful and timely completion of this project. Feeney Brothers Utility Services, will be performing the work on behalf of Eversource in your neighborhood. Here are some important things you should know about how we will work with you:

**CAMBRIDGE - Gore Street (From Monsignor O'Brien Highway to Somerville Line)
Relay Gas Main and Services**



- All Eversource employees, contractors and field representatives carry identification that you can ask to see at any time.
- You can expect to see construction activities Monday through Friday from 7:30 a.m. to 3:30 p.m. Our work is weather dependent, so construction activities are subject to change.

- Eversource will maintain access to residences and business, as well as ensure priority passage of emergency vehicle traffic through construction areas.
- Cambridge Police Officers will be on-site to oversee traffic control for vehicles and pedestrians.
- Access to Gore Street will remain open to local traffic, however, specific areas along the work zone will have No Parking signs posted.
- We will contact you before any construction activities begin on your property, so you'll know when to expect us.
- We may need to make a temporary interruption in your natural gas service, but will give you advanced notice, by a letter, phone call or door hanger, so you and your family can plan accordingly.
- Construction on or near your property may include:
 - installing gas turn on/off valves in a box at the street curb;
 - replacing your existing gas service line with more durable, plastic piping;
 - installing a service "riser" on your property. This riser is a reinforced pipe that protects the gas service line as it transitions from below ground to above ground;
 - replacing the inside meter with new outside metering equipment; and
 - tying in new outside piping to your property's inside piping and relighting all gas appliances.

Our Commitment to You

We are committed to being good neighbors and performing our work with utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging and we will do our best to minimize any disruption you may experience.

Need to Contact Us?

If you have any questions or need any additional information regarding this important upgrade work, please contact myself or John Burke. We thank you for your patience and cooperation as we work together to complete this gas system improvement project.

Sincerely,

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