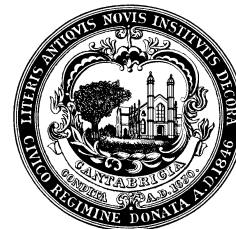


City of Cambridge

Commission for Persons with Disabilities

51 Inman Street · Cambridge, MA · 02139-1732

617-349-4692 voice · 617-492-0235 TTY · 617-349-4766 fax



Gary Dmytryk
Chair

Nicole Horton-Stimpson
Secretary

Debbie Cheng
Elizabeth Dean-Clower
Sandy Durmaskin
Maria Fontellio
Zahra Kanji
Bet MacArthur
Alicia Zeh-Dean

Michael Muehe
*Executive Director/
ADA Coordinator*

Kate Thurman
Project Coordinator

Katie Ashwill
Pro Bono Associate

The next meeting of the Cambridge Commission for Persons with Disabilities will be held in the 2nd Floor Conference Room at 51 Inman Street on Thursday, June 9, 2016 at 5:30 p.m.

PLEASE MAKE EVERY EFFORT TO ARRIVE BY 5:30 PM

AGENDA

Please turn OFF your cell phones before the meeting begins. Thank you.

NOTE: CCPD meetings may be audio recorded for the purpose of taking minutes.

- | | | |
|--|---------|--|
| 1. City Manager Dialogue with CCPD Board | 20 min. | Richard C. Rossi |
| 2. Introductions | 2 min. | |
| 3. Approval of May 12 Minutes | 2 min. | |
| 4. Announcements | 2 min. | CCPD staff / board |
| 5. Presentation on Cambridge Police Community Relations Unit | 20 min. | Jack Albert and Catherine Pemberton, LICSW |
| 6. Chair's Report
<i>October Employment Event</i> | 10 min. | Gary Dmytryk |
| 7. Public Works Update | 5 min. | Debbie Cheng |
| 8. Disability Reframed Film Series | 5 min. | Bet MacArthur |
| 9. Executive Director's Report | 5 min. | Michael Muehe |
| 10. Project Coordinator's Report | 5 min. | Kate Thurman |
| 11. Public Input | 3 min. | general public |
| 12. Old Business | 2 min. | |
| 13. New Business | 2 min. | |

This is a scent-free meeting. In consideration of individuals with environmental illness and/or multiple chemical sensitivity, please refrain from wearing perfume, after-shave or any other scented products to our meetings. Thank you for your consideration.

The City of Cambridge, Commission for Persons with Disabilities, does not discriminate on the basis of disability. The Commission for Persons with Disabilities will provide auxiliary aids and services, written materials in alternative formats, and reasonable modifications in policies and procedures to persons with disabilities upon request.

NEXT MEETING SCHEDULED FOR THURSDAY, JULY 14



Approved 7/14/16

Cambridge Commission for Persons with Disabilities (CCPD)

Minutes for Thursday, June 9, 2016

51 Inman Street, 2nd Floor Conference Room, Cambridge, MA 02139

Meeting was called to order at 5:30 pm

Present

Members:

Present: Debbie Cheng, Elizabeth Dean-Clover, Gary Dmytryk, Maria Fontellio, Nicole Horton-Stimpson, Bet MacArthur, and Alicia Zeh-Dean.

Absent: Sandy Durmaskin

Staff: Michael Muehe and Kate Thurman

Guests: Deputy Superintendent Jack Albert, Police Department; Luis Loya, Community Member; Carmelle Madhere, Community Member; Cathy Pemberton, Police Department; Richard Rossi, City Manager; and Donald Summerfield, Community Member.

Documents/Materials Used:

- Agenda
- Minutes from May 12
- Commonwealth Connect reports on service requests
- City Manager Search Process - Public Input Sought
- iCanHelp flyer
- Flyer for July 8, 2016 Interactive Introduction to WRAP & WHAM

Minutes:

A motion to approve the May 12, 2016 minutes was seconded and passed unanimously.

City Manager Dialogue with CCPD Board: City Manager Richard Rossi, who is retiring at the end of September, thanked CCPD members for their work over the years. He spoke about how important the Commission has been in working to create equality for everyone in Cambridge. Points discussed included:

- Universal design is the City's policy
- Storefront Improvement Program
- Complete streets and improvements to sidewalk accessibility
- Sacramental Field is scheduled for renovation to make it accessible
- The Police Department's new model for working with individuals with mental health disabilities
- The City has a better review process of capital projects, incorporating accessibility from the very beginning
- Accommodating City employees with disabilities

Presentation on Cambridge Police Community Relations Unit: Deputy Superintendent Jack Albert and Cathy Pemberton, LICSW reported on the Police Department's ongoing efforts and policy development in working with

individuals with mental health disabilities. Ms. Pemberton said that 30% of all calls involve some level of mental illness. Whereas they used to take people to the hospital by ambulance, the Department is now trying to address mental health at the time of response.

The PD's Community Relations Unit is now holding quarterly stakeholders meetings in order to build relationships with community providers, share resources and make connections. 40-45 community partners, including schools, courts, hospitals, NAMI, homeless shelters, for-profit & non-profit organizations attend the meetings to discuss ways to most effectively address the needs of and support people with mental health disabilities, and particularly those who are high utilizers of emergency services. Specially trained officers do street outreach every week, conducting rounds in the City to reach out to people who are experiencing homelessness.

Safety Net, another program within the Community Relations Unit, works with youth at risk to intercept before they end up in court by working with the school police officers and the Department of Human Service Programs, which runs youth programs.

30 Cambridge Police Officers have taken a five day trauma informed law enforcement training. In addition to teaching about the neurobiology of trauma, conducting trauma sensitive interviews following sexual assault and other community policing techniques, the training addresses ways that officers can take care of themselves.

Chair's Report: Gary Dmytryk said that the Commission currently has two vacancies, with another two coming up in September. He asked members to spread the word and encourage interested Cambridge residents to apply.

He discussed the possibility of focusing future CCPD meetings on topics including:

- Legislative activism
- Disability Reframed Community Film Series
- Mental health issues

Mr. Dmytryk asked members to think about priorities for the July meeting.

Regarding the October employment event, Nicole Horton-Stimpson said that she would reach out to Maria Fontellio and Alicia Zeh-Dean, who offered to be on the planning committee.

Public Works Update: Debbie Cheng spoke about the department's recent implementation of Commonwealth Connect, the smart phone app that allows users to report issues such as potholes and sidewalk defects around the City. She said that over 3,000 requests have come in. See attached itemized reports of service requests for details.

Disability Reframed: Bet MacArthur encouraged more CCPD members to get involved with the film series. She said that it is Boston's turn to host a screening, as we alternate between cities. It was suggested that CCPD go ahead and plan the next Cambridge screening rather than wait for Boston to schedule theirs.

The idea of showing short films during the day for City staff was discussed and will be added to a future meeting agenda.

Executive Director's Report: Michael Muehe reported that the AAB bill is still pending and that the hope is to get it passed by July 1.

He said that the City Council is holding focus groups for members of the public to provide input on the City Manager search process (see attached document "City Manager Search Process - Public Input Sought").

Mr. Muehe reported working with the Community Development Department on a comprehensive redesign of Sacramental Field in order to make it and the adjacent playground fully accessible. He also said that the City has allocated 25 million dollars to update 40 City buildings over the next five years; the updates will include accessibility improvements.

Project Coordinator's Report: Kate Thurman said that 200 people have registered for the Disability Law Center's Fair Housing Training that CCPD is hosting at the Library on June 10. She said that CCPD will be hosting another DLC event on July 8, also at the Library: An Interactive Introduction to WRAP and WHAM (see attached flyer).

She reported that Harvard Business School students recently launched a new website called iCanHelp (www.icanhelp.co) to connect people interested in volunteering with individuals with disabilities who need assistance with various tasks. They are seeking both "helpers" and "helpees." See attached flyer.

The meeting adjourned at 7:21PM
Respectfully submitted by Kate Thurman



Cambridge, MA

Between Jan 18, 2016 and Jun 07, 2016

3766 issues were opened

2477 issues were acknowledged

3190 issues were closed

The average time to acknowledge was 7.1 days.

The average time to close was 20.4 days.

Issues by Source



SERVICE REQUEST TYPE	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Pothole	473	316	462	10.3	44.2
Missed Recycling Pickup	361	351	354	0.3	0.7
Other	375	141	313	22.9	37.8
Icy or Unshoveled Sidewalk	277	231	277	0.8	1.8
Sidewalk Defect	250	161	200	20.4	12.5
DPW Street Maintenance (Internal)	296	56	244	16.8	8.0
Missed Yard Waste Pickup	133	130	130	0.4	0.7
Streetlight Defect	137	117	95	13.7	31.0
Park Maintenance Issue	141	114	77	2.2	13.0
Missed Trash Pickup	112	107	112	0.6	1.2
Traffic Sign Complaint	123	98	99	27.0	137.0
Graffiti	120	81	103	4.2	6.3
Traffic Signal Complaint	112	74	97	3.8	13.4
DPW Recycling Request (Internal)	88	81	87	2.6	27.6
Missed Compost Pickup (Green Bin)	83	80	80	0.2	0.6

Icy or Snowy Street	87	63	84	0.9	2.0
Abandoned Bicycle	80	72	75	3.0	8.8
Rodent Sighting	85	71	70	1.7	17.8
DPW Bike Tagged (Internal)	48	37	48	3.8	20.3
Tree Maintenance Issue (Disabled)	58	19	55	3.3	13.5
Tree Pruning Request	85	4	19	5.5	31.1
Tree Removal Request	56	13	19	5.3	11.2
Tree Planting Request	65	16	5	10.4	20.6
Traffic Complaint (Internal)	30	1	30	0.0	7.7
Tree Stump Removal Request	29	4	19	3.6	14.9
Bike Rack Request	22	19	6	7.2	16.7
Pavement Marking Issue	16	2	15	8.3	3.1
Bike Rack Damage	10	10	5	3.5	21.3
DPW Icy or Snowy Street (Internal)	8	7	8	1.6	4.3
Traffic Enforcement - Police (Internal)	2	1	1	11.2	35.3
DPW Bike Removal (Internal)	1	0	1	0.0	1.1
Taxi Complaint	2	0	0	0.0	0.0
Manhole/Street Drain Issue	1	0	0	0.0	0.0
5 Year Plan Sidewalks (Internal)	0	0	0	0.0	0.0
DPW Compost Request (Internal)	0	0	0	0.0	0.0
Dumping in Storm Drain	0	0	0	0.0	0.0
Fresh Pond Reservation Issue	0	0	0	0.0	0.0

GEOGRAPHY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Cambridge	3766	2477	3190	7.1	20.4
CDD Neighborhood - Agassiz	189	130	163	1.5	17.5
CDD Neighborhood -	68	30	63	3.3	31.1

Area 2/MIT					
CDD Neighborhood - Area Four	228	152	196	15.4	6.4
CDD Neighborhood - Cambridge Highlands	28	16	18	157.5	144.7
CDD Neighborhood - Cambridgeport	372	253	313	8.6	24.1
CDD Neighborhood - East Cambridge	383	234	307	3.3	7.2
CDD Neighborhood - Mid-Cambridge	365	255	308	3.0	15.9
CDD Neighborhood - Neighborhood Nine	685	442	583	2.5	11.2
CDD Neighborhood - North Cambridge	499	345	438	3.7	28.4
CDD Neighborhood - Riverside	243	147	199	2.8	15.7
CDD Neighborhood - Strawberry Hill	80	48	66	42.3	33.8
CDD Neighborhood - Wellington-Harrington	213	138	182	21.4	52.7
CDD Neighborhood - West Cambridge	413	287	354	3.2	22.2
DPW Curbside Pickup - Friday	728	465	608	10.1	15.2
DPW Curbside Pickup - Monday	747	532	636	2.9	19.1
DPW Curbside Pickup - Thursday	708	448	592	9.0	21.6
DPW Curbside Pickup - Tuesday	723	484	617	12.4	23.9
DPW Curbside Pickup - Wednesday	845	543	721	2.3	19.3
Icy and Snowy Sidewalks - Traffic	833	543	710	3.4	23.9
Icy or Snowy Sidewalks - Public Works	2933	1934	2480	8.1	19.4
State Roads	122	50	111	4.0	25.6



Cambridge, MA

Between May 01, 2016 and May 31, 2016

884 issues were opened

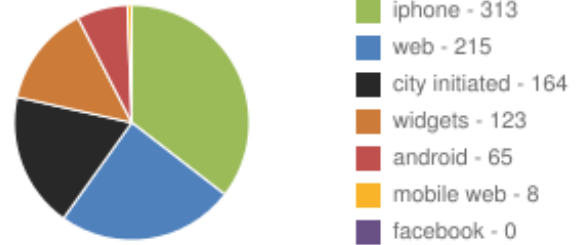
640 issues were acknowledged

762 issues were closed

The average time to acknowledge was 3.7 days.

The average time to close was 11.1 days.

Issues by Source



SERVICE REQUEST TYPE	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Pothole	88	76	95	2.7	4.8
Other	101	40	93	1.9	10.8
Sidewalk Defect	76	63	72	8.5	18.1
Missed Recycling Pickup	74	70	66	0.2	0.4
Missed Yard Waste Pickup	53	54	51	0.5	0.7
Park Maintenance Issue	56	53	31	1.6	9.2
DPW Street Maintenance (Internal)	48	35	45	23.1	17.6
Rodent Sighting	35	33	42	2.6	20.6
Streetlight Defect	37	35	26	0.8	15.7
Traffic Sign Complaint	42	31	23	1.7	21.7
Graffiti	38	26	25	1.6	3.4
DPW Bike Tagged (Internal)	24	16	40	2.9	21.7
Traffic Signal Complaint	28	20	17	4.4	10.3
DPW Recycling Request (Internal)	23	21	18	2.2	2.0
Abandoned Bicycle	22	20	11	4.3	9.1
Missed Compost Pickup	17	16	16	0.2	0.4

(Green Bin)

Tree Pruning Request	33	0	15	0.0	37.8
Missed Trash Pickup	15	14	14	0.6	1.1
Traffic Complaint (Internal)	12	1	28	0.0	8.2
Tree Removal Request	22	1	8	4.9	21.1
Bike Rack Request	8	10	3	10.5	22.7
Pavement Marking Issue	8	1	8	15.3	4.6
Tree Planting Request	11	2	3	5.8	30.5
Tree Stump Removal Request	7	0	7	0.0	25.6
Bike Rack Damage	2	1	2	1.0	26.8
DPW Bike Removal (Internal)	1	0	1	0.0	1.1
Icy or Unshoveled Sidewalk	1	1	0	13.0	0.0
Tree Maintenance Issue (Disabled)	0	0	2	0.0	65.0
Taxi Complaint	1	0	0	0.0	0.0
Traffic Enforcement - Police (Internal)	1	0	0	0.0	0.0
5 Year Plan Sidewalks (Internal)	0	0	0	0.0	0.0
DPW Compost Request (Internal)	0	0	0	0.0	0.0
DPW Icy or Snowy Street (Internal)	0	0	0	0.0	0.0
Dumping in Storm Drain	0	0	0	0.0	0.0
Fresh Pond Reservation Issue	0	0	0	0.0	0.0
Icy or Snowy Street	0	0	0	0.0	0.0
Manhole/Street Drain Issue	0	0	0	0.0	0.0

GEOGRAPHY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Cambridge	884	640	762	3.7	11.1
CDD Neighborhood - Agassiz	52	40	46	1.5	5.2
CDD Neighborhood -	5	2	7	9.2	14.5

Area 2/MIT					
CDD Neighborhood - Area Four	45	30	36	2.5	11.1
CDD Neighborhood - Cambridge Highlands	12	5	4	3.1	14.3
CDD Neighborhood - Cambridgeport	98	67	83	3.6	11.3
CDD Neighborhood - East Cambridge	91	64	70	2.1	12.7
CDD Neighborhood - Mid-Cambridge	90	71	82	5.1	14.9
CDD Neighborhood - Neighborhood Nine	164	129	167	3.7	8.8
CDD Neighborhood - North Cambridge	110	74	94	5.3	11.1
CDD Neighborhood - Riverside	67	46	48	3.0	11.1
CDD Neighborhood - Strawberry Hill	17	14	14	5.2	9.6
CDD Neighborhood - Wellington-Harrington	46	34	34	4.6	11.3
CDD Neighborhood - West Cambridge	87	64	77	3.8	14.1
DPW Curbside Pickup - Friday	182	116	155	3.1	12.0
DPW Curbside Pickup - Monday	176	129	158	4.5	9.2
DPW Curbside Pickup - Thursday	152	114	124	3.9	13.3
DPW Curbside Pickup - Tuesday	160	111	141	3.9	12.7
DPW Curbside Pickup - Wednesday	212	169	183	3.3	9.5
Icy and Snowy Sidewalks - Traffic	198	129	186	4.1	13.8
Icy or Snowy Sidewalks - Public Works	686	511	576	3.6	10.3
State Roads	23	9	13	14.3	12.0

City Manager Search Process – Public Input Sought

The City Council is searching for a new City Manager and is seeking your participation in ensuring a successful selection process. Your voice matters!

A series of Focus Groups are being conducted with key city constituencies to gather information which will assist the City Council in determining the characteristics and qualities the next City Manager should possess.

You are invited to attend the following Focus Group facilitated by GovHR USA Consulting Group:

Focus Area: Human Services

Date & Time: Wednesday, June 15, 2016 6:30pm - 7:30pm

Location: Citywide Senior Center, Ballroom-1st Floor, 806 Mass. Ave., Cambridge

If you can't make this scheduled session, please feel free to attend one of the two Citywide General Forums that will take place on Saturday, June 11th from 11:30 am – 1:30 pm or Monday, June 13th from 7:00 pm – 8:30 pm. Both Citywide General Forums will be held in the Citywide Senior Center Ballroom, 806 Massachusetts Avenue.

A complete listing of Focus Groups can be found on the City Manager Search webpage at: www.cambridgema.gov/citymanagersearch

We look forward to your participation!

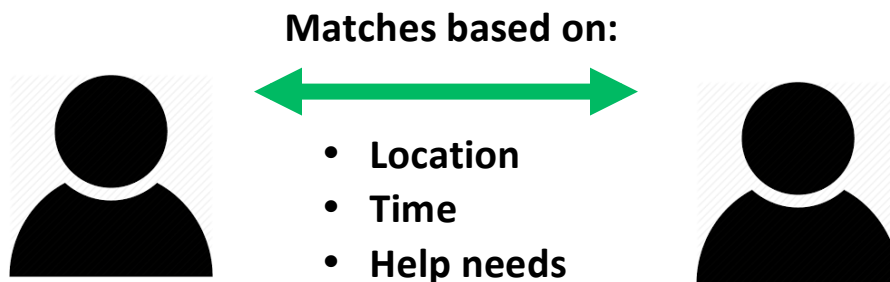


Do you need help sometimes with daily tasks?

Get matched with a volunteer who can help you when you need it most.

Sign up at iCanHelp.co.

iCanHelp matches volunteers with chronically ill, disabled, or elderly individuals for help with everyday tasks that they find difficult. We make matches based on both parties' location and availability to create a convenient volunteering experience.



As a “helpee,” you would specify what type of help you need – things like cooking, reading, basic tidying, or laundry – and we find someone who can help you out.

SIGN UP FOR THE BETA TEST!
GO TO ICANHELP.CO AND SIGN UP.

We will collect your location and time preferences, and match you with someone who can help!

The Disability Law Center, Cambridge Commission for Persons with Disabilities,
and Massachusetts Developmental Disability Council

Present

An Interactive Introduction to WRAP and WHAM

Wellness Recovery Action Planning
Copeland Center

Whole Health Action Management
The Center for Integrated Health Solutions



Prevention Education

Self Management

Health Activation

WRAP and WHAM are evidence based practices developed by individuals living with mental health challenges to confront the unacceptable statistic that people living with severe and persistent mental illness die 25 years sooner than the general population.

WHEN: Friday, July 8, 2016 –10:00 am – 3:00 pm, Registration starts at 9:30 am

WHERE: The Cambridge Public Library, Lecture Hall, 449 Broadway, Cambridge, MA

PRESENTER: Robert Rousseau, Director of Peer Recovery Services, FHR, Inc.
Advanced Level WRAP Facilitator
Senior WHAM Trainer

This event is free and open to the public, but pre-registration is required.

RSVP and Request Accommodations by July 1 at www.dlc-ma.org or 617-723-8455 x 123

Please Note: Out of consideration for people with environmental illness and/or multiple chemical sensitivity, please refrain from using perfume or other scented products.

Due to extremely limited parking in Cambridge, we strongly recommend taking public transit or carpooling to this event. See calendar event at www.cambridgema.gov/ccpd for transit & parking options.

