

CAMBRIDGE LICENSE COMMISSION HEARING

CITY OF CAMBRIDGE

IN RE: LICENSE DECISION HEARING

LICENSE COMMISSION BOARD MEMBERS:

CHAIR ANDREA JACKSON

POLICE COMMISSIONER ROBERT HAAS

ASSISTANT FIRE CHIEF GERARD MAHONEY

AT: Michael J. Lombardi Building
Basement Conference Room
831 Massachusetts Avenue
Cambridge, Massachusetts 02139

DATE: March 5, 2015

TIME: 10:08 a.m.

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P R O C E E D I N G S

March 5, 2015

- - -

CHAIR ANDREA JACKSON: So good morning.

This is the Licensing Commission Decision Hearing. Today is Thursday, March 5, 2015. It is approximately 10:08 a.m. We're in the Michael J. Lombardi Building at 831 Mass. Ave, Basement Conference Room.

This morning you have myself, Chair Andrea Jackson, and you have Assistant Fire Chief Gerry Mahoney. I believe the Police Commissioner has should be joining us.

This hearing is being audio taped and videotaped.

We have one matter on the agenda for this morning, and that agenda item is to amend the regulations as it relates to taxicabs accepting credit cards.

On October 30, 2014, the Board voted to adopt a policy that required mandatory credit card usage by all licensed Cambridge taxicabs.

Subsequent to that vote, we recognized that the requirements that we wanted in the receipt couldn't necessarily be produced by all devices.

So, for example, Square, which is an electronic device, which is connected to a phone or an iPad, can't provide all the information that we had wanted to require.

So as a result of that, we need to go back and amend the language that we approved.

So I would like to propose the following language: "As of April 1, 2015, all Cambridge cabs must have electronic credit card processing capability. The equipment to be used shall be at the discretion of the driver/owner. Such equipment shall list fare, tolls, fees and tips

separately for processing purposes. Such equipment shall have the ability to electronically authorize a transaction in a timely manner. Such equipment will provide a printed receipt and/or email that includes medallion number, date, fare, tip, total, the type of card, last four digits of the credit card number, authorization, the Cambridge Hackney hotline number (617-349-6146), along with the Hackney email address.

Regardless of the type of receipt, all passengers must receive a printed meter receipt that includes medallion number, date, transaction number, start and end miles, fare, tip, total, type of card, authorization, the Cambridge Hackney hotline number (617-439-6142) along with the Hackney email.

Any taxi that has a meter that is not capable of producing the above information on a

meter receipt will still provide a meter receipt to the passenger and will have until October 1, 2015 to update their meter.

It must be declared at the spring inspection if you have a \$10 minimum which will include tip. Proper signage will be applied to the cab at that time.

So the major difference between this language and the language that was previously adopted is really as it relates to the start and end miles being broken out. So that can't be done, obviously, on a Square receipt.

Most of the meters at this time, I think, according from Jim Cassidy from Weights and Measures, have be adjusted so they can provide the information that we want on the printed meter receipt. There are a handful of cabs that have old equipment that aren't able to necessarily produce that information, which is why I've

included the date of October 1, 2015 that they have to update their meter. So I hope that makes sense.

Is there anyone from the public that would like to offer comment?

Seeing none, any questions from the Board?

ASSISTANT FIRE CHIEF GERARD MAHONEY: The only point I would make is what you read from the Hackney hotline number the second time.

CHAIR ANDREA JACKSON: Yes, yes.

ASSISTANT FIRE CHIEF GERARD MAHONEY: I believe you said 6142.

You said 6146 the first time.

CHAIR ANDREA JACKSON: So let the record reflect it should be 6146 for the Hackney hotline number. Thank you.

POLICE COMMISSIONER ROBERT HAAS: Explain the last paragraph to me.

CHAIR ANDREA JACKSON: "It must be the declared"?

POLICE COMMISSIONER ROBERT HAAS: Yeah, I'm trying to --

CHAIR ANDREA JACKSON: So at the spring inspection typically what happens is the drivers come in and they, in the past, it had always been, "Are you going to be a cash-only cab?"

POLICE COMMISSIONER ROBERT HAAS: Right.

CHAIR ANDREA JACKSON: Or, "Are you going to accept credit cards?" So what we're saying now, "Are you going to be taking credit card with a \$10 minimum or credit cards no matter what the amount is."

POLICE COMMISSIONER ROBERT HAAS: So it's allowing for that option now?

CHAIR ANDREA JACKSON: By law we have to have the ability, so -- but it still provides, which is why we included the language that

includes tips, so if someone wants to take a \$5 fare and include a \$5 tip, they have to take the credit card.

POLICE COMMISSIONER ROBERT HAAS: Okay.

All right.

CHAIR ANDREA JACKSON: Any other questions?

POLICE COMMISSIONER ROBERT HAAS: Nope.

CHAIR ANDREA JACKSON: Any questions?

ASSISTANT FIRE CHIEF GERARD MAHONEY:
Nothing.

CHAIR ANDREA JACKSON: So I make a motion that we approve the language as read into the record. Is there a second?

ASSISTANT FIRE CHIEF GERARD MAHONEY:
Second.

CHAIR ANDREA JACKSON: All those in favor signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

ASSISTANT FIRE CHIEF GERARD MAHONEY:

Aye.

CHAIR ANDREA JACKSON: No other items are
on the agenda, I make --

ASSISTANT FIRE CHIEF GERARD MAHONEY:

Motion to adjourn.

CHAIR ANDREA JACKSON: Second.

All those in favor signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

ASSISTANT FIRE CHIEF GERARD MAHONEY:

Aye.

CHAIR ANDREA JACKSON: And the record can
reflect Mr. Haas joined us.

(Hearing was adjourned)

ERRATA SHEET

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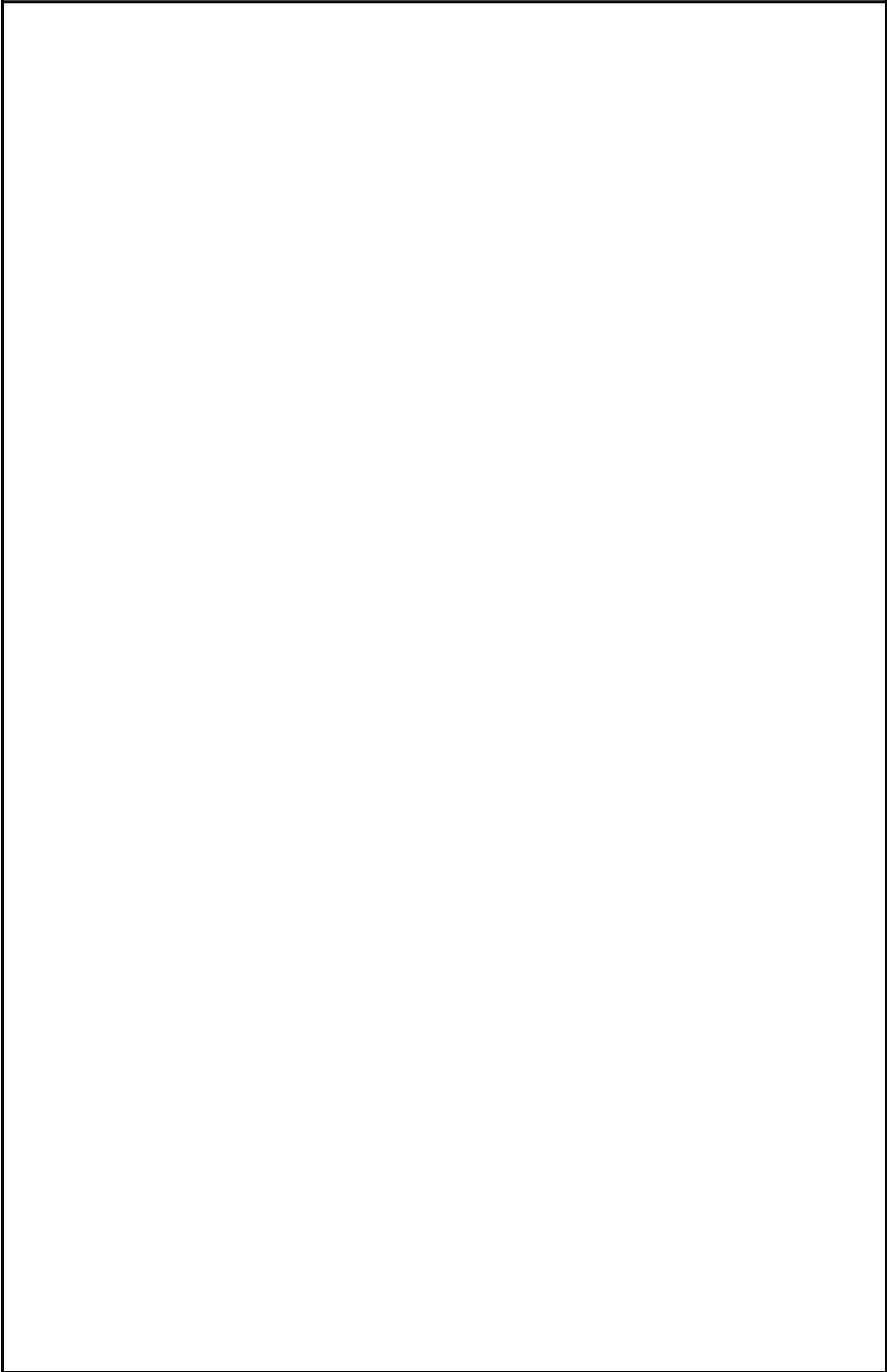
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That the hearing herein before set forth
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IN WITNESS WHEREOF, I have hereunto set
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Jill Kourafas
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