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2	COMMONWEALTH OF MASSACHUSETTS
3	CITY OF CAMBRIDGE
4	
5	IN RE: LICENSE COMMISSION
6	DECLSION MAKING HEARING
7	
8	LICENSE COMMISSION BOARD MEMBERS:
9	Gerald R. Reardon, Fire Chief
10	Chri stopher J. Burke, Superi ntendent
11	STAFF:
12	Elizabeth Y. Lint, Executive Officer
13	held at
14	Michael J. Lombardi Municipal Building 831 Massachusetts Avenue
15	Basement Conference Room Cambri dge, Massachusetts 02139
16	Thursday, November 4, 2010
17	10: 00 a.m.
18	10. 00 d. III.
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1	PROCEEDINGS
2	ELIZABETH LINT: License Commission
3	Decision Making Hearing, Thursday, November
4	4th, at 10:15 a.m. We're in the Michael J.
5	Lombardi Municipal Building, 831 Mass. Ave.
6	basement conference room. Before you are the
7	Commissioners: Chief Gerald Reardon and
8	Superintendent Chris Burke.
9	We have decisions from October 12th and
10	October 26th. And if it's all right with
11	you, perhaps we should go to the 26th and
12	accommodate Mr. Rafferty.
13	And which one are you here for?
14	ATTORNEY JAMES RAFFERTY: It's
15	Mr. Gilmore you would be accommodating.
16	Thank you, we appreciate it.
17	GERALD REARDON: You're al ready
18	being accommodated by Mr. Gilmore also.
19	ELIZABETH LINT: Want to start with
20	the Western Front?
21	ATTORNEY JAMES RAFFERTY: Oh, we get

to come up?

ELIZABETH LINT: You can come up.

Mr. Gardner was unavailable to be here today but he did give me his input to share with you all.

GERALD REARDON: So maybe you would like to do a summary opening?

ATTORNEY JAMES RAFFERTY: Oh, thank you, yes. James Rafferty on behalf of the licensee. Just briefly I only would appreciate an opportunity to make a couple of acknowledgements about the matter.

There's a consistency or similarity involving both incidents which the licensee acknowledges, and that has to do with an operational issue around the role of the promoter. The club itself is simply not that active on the nights in question. The two incidents, I would suggest taking the beer bottle incident was an incident where when the evening was all but concluded an incident

happened. And I would say but for the comment of the promoter to the responding officer on the sidewalk, the licensee did everything that one would commission, would expect and require; assist the victim, make certain the police were contacted, and provide information as needed. The individual at that front door also happened to be an individual that was involved in the incident two weeks prior.

That incident involved a set of facts that also suggested that the level of communication and coordination at the door needed to be improved. An incident took place upstairs, and Mr. Gilmore, younger Jeffrey Gilmore had to be in two places.

So, the licensee intends to do two
things and has asked me to share with the
Commission first is, Jeffrey Gilmore
Mr. Marvin Gilmore's nephew, we are preparing
an application to name him the manager of the

licensee. So that he has clear and obvious authority to take steps necessary in the operation of the business. He is very much the operations manager as you may have gathered. Given his age and Mr. Gilmore's age, he frankly is there a lot more and we believe we would be in better position.

Secondly, the relationship with Mr. Welbury has been terminated. He is a promoter and he's a successful promoter and he does other clubs. But in this location given the limited amount of staffing, he was doing activities that really best be done under the supervision of Mr. Gilmore. While he may continue to promote events and sell tickets, he is not going to have any activity involving the evenings in question of the operation of the nightclub.

GERALD REARDON: I just have a couple of questions. I think I asked it previously.

1	There are house phones up at the bars,
2	land phones for the purposes of calling
3	9–1–1.
4	JEFFREY GILMORE: Yes, sir.
5	GERALD REARDON: Or are they just
6	cel l phones?
7	JEFFREY GILMORE: Land lines on both
8	l evel s.
9	GERALD REARDON: They are I and
10	lines? Okay.
11	Superi ntendent.
12	CHRISTOPHER BURKE: Well, in review
13	of my notes, information and testimony
14	provided at the last hearing, it's pretty
15	clear that this event would fall under the
16	rules and regulations of the Cambridge
17	License Commission specifically Rule 1. And
18	it clearly it's the ultimate responsibility
19	for any violation or infraction of the rules,
20	regul ati ons, di sorders or di sturbances, they
21	fall on the owner and/or the manager of

record. I will take into consideration some of the adjustments that were just mentioned. But I do credit the testimony of the police officers. I find that Mr. Gilmore's statement that the event caught them shorthanded and the crowd got out of control was accurate. And he was present in the bar when the altercation took place and he was aware of the altercation. He had taken no steps to effect any type of notification which is clearly a concern.

I find that the arrangements, the security arrangements were not adequate with Mr. Gilmore's coverage of the front door, the first floor and the second floor. And it's my belief that based on the testimony provided, that an adequate security plan of staffing and timely notification to the police may have prevented this incident from escalating to the point where four persons were stabbed.

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With respect to the second incident, I would also take issue with the security arrangements, and the fact that a person that was delegated the authority to work the front door provided false information to the responding officers. And his later admission to that effect to responding officer, I also credit Officer Bates' testimony on that. Clearly withholding information and providing false information on an investigation of the police department at a licensed establishment He was clearly acting as a is troubling. representative of the club. While you can delegate the authority to perform a task, you cannot delegate the responsibility for the outcome.

And given that there's been no prior discipline, and in recognition of the contributions to the community which were noted earlier, I would recommend the following, and given that the one

recommendation that I would have, it appears you've already taken steps to alleviate that and that's the change of the manager of the record. I think that it's important that manager of record be available to provide direct oversight to the licensed establishment and that events held at this l ocati on. I would also offer that I believe that a security plan should be submitted in advance of any future events. This plan should include adequate staffing levels and suitable training of persons who control access to the establishment and/or assigned to perform ID checks. And I would offer that I believe a one day suspension to be held in abeyance for six months would be proper in this situation.

GERALD REARDON: I also -- and I understand Mr. Gilmore's status in the community over the years, and that some of those nights they're opening is not for

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financial profit. And obviously it's a very small crowd. And in that effect they're actually providing a public service to keep people off the street. And I understand all But at the same time, you know, when four people get stabbed, it's a serious It could have been much worse. i nci dent. Thankfully it was not. As the superintendent said, the manager is still Mr. Gilmore, Marvin, so that has to be changed. You've made some arrangements. I don't know whether or not this means you open on a night that's so sparse or not because it's cost prohibitive. But having said that, it still has to be run in a safe and effective manner.

And I would concur with the Superintendent's review, one day suspension held in abeyance, and review in a six-month period of time. Assuming that the steps that counsel has recommended are enacted ASAP and we get a change of manager in as well.

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ELIZABETH LINT: It's Mr. Gardner's

opinion that on the first offense a one day suspension held in abeyance for one year would be appropriate. And that he wanted it made very clear that there was a failing here in terms of response in terms of the person in charge that night and that could have seriously affected public safety even more so than it already was. And he feels that this would give the licensee the opportunity to put in place corrective measures to ensure that such a failing does not happen again.

In the second situation, he was disturbed about the fact that misinformation was given to the police which hampered their investigation, and he feels that a two day suspension held in abeyance would be an appropriate response. He said the doorman actively interfered in a legitimate police inquiry for reasons that remain unexplained. That's in essence his position.

1	GERALD REARDON: I'll make a motion
2	that the decision would be a one day
3	suspension held in abeyance to do well, we
4	can do it for a year and have a six-month
5	review potentially the same. Maybe we do the
6	review at the change of manager hearing. I
7	don't know how long before that gets in.
8	ATTORNEY JAMES RAFFERTY: We're
9	doing it this week.
10	ELIZABETH LINT: Six months.
11	GERALD REARDON: Yes, held for a
12	year, but a six months review.
13	ELIZABETH LINT: Would you be adding
14	what you had said in terms of submitting a
15	security plan before events?
16	CHRI STOPHER BURKE: I think that
17	that would be appropriate.
18	ATTORNEY JAMES RAFFERTY: Excuse me,
19	Superintendent, would the events of a certain
20	scale or size? More than 40 or 50. There's
21	some nights there are 15, 20 people in the

1 But I'm presuming where there's a pl ace. 2 presale of tickets and it's anticipated 3 they're going to have more than 50 --4 CHRI STOPHER BURKE: Right. If 5 there's an expectation that the crowd is 6 going to be consistent with the event that 7 got out of control, I think there's a need to have appropriate staff, staff who will be 8 9 accountable to monitor the situation. 10 ATTORNEY JAMES RAFFERTY: We would 11 file that with the License Commission, the 12 pl an? 13 CHRI STOPHER BURKE: Yes. 14 ELIZABETH LINT: We have actually 15 for another establishment in place right now 16 where an e-mail is sent to Ms. Boyer and to 17 the police department. I can find out who 18 that goes to at the police department. 19 CHRISTOPHER BURKE: Well, as long as 20 it's forwarded to Ms. Boyer, she can send it 21 to whoever is appropriate at the police

1	department.
2	ELIZABETH LINT: Yes.
3	ATTORNEY JAMES RAFFERTY: Okay.
4	CHRISTOPHER BURKE: I would second
5	the motion.
6	GERALD REARDON: All in favor?
7	CHRI STOPHER BURKE: Aye.
8	GERALD REARDON: Aye.
9	MARVIN GILMORE: I want to thank you
10	the Commission the Fire Chief and the
11	Superintendent of the Police Department. As
12	you know, since 1968 been in business. We're
13	the oldest club in Cambridge. You never have
14	a problem with us. And we always try to do
15	our best. And we've been part of Western
16	Avenue. And unfortunately these two
17	incidents happened. That's not the way we
18	run the club.
19	This year we plan to have a lot of the
20	music and the kids who play, you know, not
21	jazz or the kind of music like we had that

night, which is very quiet. Older people do come there. It's sixties and seventies. don't really have that crowd. This really has upset me because, you know, it wasn't done quite well. We just don't run that kind of music. So this year we're planning to have a lot of the music with the graduates from both schools. My son is the teacher at one of the schools in Boston. And he's a guitar player. In fact, he's in Nigeria as we speak tonight. He's been in Sweden. He's a drummer. And I graduated from the New England Conservatory of Music. So I really appreciate that. You won't have any It just really got to me really, problems. Even at my age, I don't -- so you know. people who want to fight or do damage and we still don't know who did what, you know, in terms of the stabbing. We've been trying to find out myself, but nobody is saying a word even among the people that got stabbed.

1	have to deal with that now out of lawsuits
2	that's coming up. So I did get a lot from
3	the lawyers who want to sue us for the damage
4	that was done, but no one is speaking. And I
5	don't know if the chief found out
6	CHRISTOPHER BURKE: Well, the
7	investigation is still being pursued. So
8	that's still in progress.
9	ATTORNEY JAMES RAFFERTY: Okay.
10	We're good. Thank you.
11	* * * *
12	ELIZABETH LINT: Okay, October 12th.
13	We could maybe go out of order because I see
14	the applicant from Kolbeh Kabob (phonetic) is
15	here. Is that okay?
16	GERALD REARDON: That's fine.
17	ELIZABETH LINT: The bottom of page
18	three.
19	So since the last hearing I've received
20	numerous e-mails both in favor and opposed to
21	this application. And those that are opposed

1	are basically saying that it's going to be in
2	competition with Annapurna and that could
3	harm their business.
4	I also have a letter which I believe I
5	forwarded to both of you from the North
6	Cambridge Stabilization Committee which
7	indicated that they had many conversations
8	with Mr. Saji and that they had reached an
9	agreement that they would like the Commission
10	to acknowledge. I would point out, however,
11	that a lot of the conditions are basically
12	obeying City Ordinances, and that's not
13	something that we would normally impose in a
14	Li cense Commissi on hearing because they're
15	obligated to obey the City Ordinances.
16	CHRI STOPHER BURKE: Ri ght.
17	GERALD REARDON: All the paperwork
18	is in order?
19	ELIZABETH LINT: Yes.
20	GERALD REARDON: Everything is all
21	set?

ELIZABETH LINT: Yes.

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Well, in spite of GERALD REARDON: the fact that there's potentially some similarities between menus, I mean, if that was the case, there's probably 50, 60 pizza establishments on Mass. Avenue as well. And. you know, and I understand in the marketplace today, the marketplace is a tough competition and, you know, people aren't exactly doing banner businesses and loss of businesses is probably disconcerting to anyone they would But I believe at the feel is potential. License Commission Level we have to look at each individual and the fact that there's potential competition is not really within the scope of our jurisdiction in terms of licensing meet the terms and conditions for the establishment that they're setting up? So, in this particular case, I don't see anything where we have any issues with the And I know there's issues with an Li censee.

1	abutting establishment. Although I'm
2	sympathetic to that, there's really no reason
3	why we can hold any of that standard to the
4	Licensing in this particular case. So I
5	would move approval.
6	ELIZABETH LINT: And that would be
7	the hours as applied for eight a.m. to ten
8	p.m. Monday through Saturday and eight a.m.
9	eight p.m. on Sunday?
10	GERALD REARDON: Is there anything
11	different on there?
12	ELIZABETH LINT: No, that's I
13	would just point out some of the things that
14	were agreed to. I believe that they're with
15	the North Cambridge Stabilization Committee,
16	that the licensee will not install outdoor
17	drive-through station or pick-up window and
18	will not apply for a wine license
19	indifference to the other restaurants.
20	MR. SAJI: Right.
21	ELIZABETH LINT: And it talks about

obtaining a dumpster permit which would be required in any event, and cleaning ice and snow off of sidewalk. It's all --

GERALD REARDON: Ordinance.

ELIZABETH LINT: -- Ordinance.

And that periodically throughout the day the licensee's employees will prevent customer loitering and check the area for cleanliness, which we require in any event.

There's something about installing security cameras in the parking lot, and that when not open, that the lot will be chained or gated to discourage cut-through traffic, vandalism and so forth.

Deliveries are twice weekly in the afternoon. The other things are about individual menus and waitperson services, and these are not things that the License Commission would be imposing on the licensee. As long as they're complying with City Ordinance they can see operate the business.

1 GERALD REARDON: I think I would 2 just like to point out that the beer and wine 3 thing is not something that's in agreement 4 with the neighborhood. 5 ELIZABETH LINT: Exactly. 6 GERALD REARDON: If he was to come 7 in here a year or two from now, that's not a 8 condition we're going to stipulate on the 9 Li cense. 10 ELIZABETH LINT: Ri ght. 11 CHRI STOPHER BURKE: Well, I think 12 the police department agrees that the 13 possibility that the restaurant would pose 14 competition by itself is really -- shouldn't 15 We need only to look to be a concern. 16 Central Square with the number of restaurants 17 in the competing menus to see that multiple 18 restaurants can coexist. So given we cannot 19 find any reason not to grant the license 20 application, I would support that. 21 Motion to approve GERALD REARDON:

1	subject with the conditions.
2	CHRI STOPHER BURKE: Second that
3	moti on.
4	GERALD REARDON: All in favor?
5	CHRI STOPHER BURKE: Aye.
6	GERALD REARDON: Aye.
7	ELI ZABETH LI NT: Okay.
8	MR. SAJI: Thank you.
9	GERALD REARDON: Good Luck.
10	MR. SAJI: Thank you, sir.
11	* * * *
12	ELIZABETH LINT: Tommy Doyle's.
13	GERALD REARDON: This is not
14	something
15	ELIZABETH LINT: They don't
16	usual I y
17	GERALD REARDON: I'll let the
18	Superintendent take the first lead on this
19	one.
20	CHRI STOPHER BURKE: Sure. The
21	police department feels it's not clear that

sufficient information was provided to reach a decision against Tommy Doyle's with respect to the conduct of the employee toward the patron. However, clearly there was a physical assault that took place against a patron by virtue of him being physically removed from the liquor establishment. What potential physical evidence could have been offered, namely, the recordings of the Tommy Doyle's establishment where we are told that the system was inaccessible due to hardware error.

What is most troubling about this incident is the fact that Tommy Doyle's did not report the incident. Especially when an employee found it necessary to physically escort the patron from the establishment.

Although the police department does not find sufficient information to support disciplinary action against Tommy Doyle's in this instance, and taking into consideration

1 the written statement of the patron's friend 2 and the medical records that were produced, I 3 do believe that this merits the matter be 4 placed on file and to be taken into 5 consideration should there ever be a 6 reoccurrence of this type of incident. 7 I also would have hoped that a representative from Tommy Doyle's would have 8 9 been here today, because I certainly would 10 like to have them reminded to the management 11 that it's advisable to report to the police 12 whenever an employee needs to resort to 13 physical force in removing a patron from the 14 establishment. I think that should be 15 definitely a priority in every instance. 16 GERALD REARDON: I would concur with 17 the Superintendent's recommendations. 18 ELIZABETH LINT: Moti on? 19 GERALD REARDON: Motion to impose a 20 written warning. You can phrase it better. 21 CHRI STOPHER BURKE: I guess the

1	written warning would be to, again, to act as
2	a reminder to the management to report to the
3	police whenever an employee needs to resort
4	to physical force or physical contact in
5	removing a patron from the establishment.
6	And advisably that should be a realtime
7	notice when the incident is occurring so that
8	we can put people on scene to evaluate the
9	si tuati on for oursel ves.
10	GERALD REARDON: Second.
11	ELIZABETH LINT: All in favor?
12	GERALD REARDON: Aye.
13	CHRI STOPHER BURKE: Aye.
14	ELI ZABETH LI NT: Okay.
15	* * * *
16	ELIZABETH LINT: Green Street. So I
17	have a letter from Dillon Black to Ms. Boyer
18	apologizing to her in the office. He said it
19	was not his intention to be uncooperative.
20	He understands the importance of his response
21	to her about the investigation but

1	unfortunately did not follow through.
2	He says: I was shocked by the
3	allegations against me. They came at a tough
4	time. Your requests were simple and I'm very
5	sorry for stalling the investigation. Since
6	then I've hired two extra people to help me
7	with all the expected and unexpected
8	circumstances here at Green Street. I hope
9	you'll accept my apology.
10	CHRISTOPHER BURKE: Well, if I could
11	first
12	GERALD REARDON: There's two on this
13	one, wasn't there?
14	ELIZABETH LINT: Yes, there's two.
15	One was informational with regard to the
16	complaint of Ms. Podgers that she was refused
17	servi ce.
18	CHRISTOPHER BURKE: If I may start
19	this one.
20	Based on the testimony of the manager
21	and the patron filing the complaint, it would

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appear that the patron was escorted into the restaurant and served. It was the patron who challenged the server as her not questioning why the patron brought a dog into the establishment was when the disagreement arose. Based on the actions of the hostess in terms of asking what preference, where the patron wanted to sit, the police department doesn't believe that the licensee denied the patron a reasonable accommodation. In both instances the patron did receive service. However, apparently not to the level of the patron's satisfaction. Despite the patron's assertion that she believed the treatment she received was purely predicated upon her disability, there was not sufficient evidence to demonstrate that this was the case.

With respect to the complaint, the police department does not find sufficient facts to support the complaint that the restaurant discriminated or declined service

to the patron based upon her disability.

With respect to this inquiry, another component came to light, and that was the allegation that the manager was non-responsive to the inquiries made by the License Commission.

The manager did not offer any plausible explanation why he failed to cooperate with the investigator, and why it was necessary that the investigator would have to make five attempts to conduct her investigation.

I think that's clearly a waste of resources, and the time spent responding to five opportunities to get information was basically wasting valuable resources of the License Commission.

However, based upon the testimony, I do believe there's sufficient basis to find against the licensee for this failure to cooperate. Based upon this finding I would recommend that the licensee receive a

proposed suspension of his license not to exceed two days, to be held in abeyance for six months, providing there's no existing disciplinary action against the licensee or current management and in consideration of the apology and the letter that was provided.

ELIZABETH LINT: Green Street has absolutely no history of disciplinary action whatsoever. Absolutely nothing. Not even a letter of warning in their file.

GERALD REARDON: Would you consider a letter of warning on this one?

CHRISTOPHER BURKE: I think a letter of warning might be appropriate. It's really clear that five attempts is way, way out of bounds. I think that the cooperation level should be with one attempt. This is urgent business and a resource of the city, and we don't have time to be with this delay tactic. Regardless of the nature of the allegation and what the thoughts were by the licensee on

1	the validity of the complaint, we still have
2	an obligation to follow up in a timely manner
3	and that needs to be put forth to the
4	GERALD REARDON: And similarly the
5	licensee is compelled to respond in a very
6	timely manner of any inquiries.
7	ELIZABETH LINT: There's rule. I
8	don't know which it is. I will look that up
9	and put that in.
10	GERALD REARDON: I think you can add
11	to that, you know, failure in the future will
12	subject the licensee to a suspension or a
13	loss of license.
14	So I make a motion as what was the
15	final determination? What's your pleasure?
16	CHRISTOPHER BURKE: That letter of
17	warning advising the cooperation with the
18	Li cense Commi ssi on.
19	GERALD REARDON: I second that
20	moti on.
21	ELIZABETH LINT: All in favor?

1	GERALD REARDON: Aye.
2	CHRI STOPHER BURKE: Aye.
3	* * * *
4	ELIZABETH LINT: And last but not
5	least the Greek-American. And I believe you
6	both received Andrea's report
7	CHRI STOPHER BURKE: Yes.
8	GERALD REARDON: Yes.
9	ELIZABETH LINT: on that?
10	GERALD REARDON: It would appear
11	from Ms. Boyer's report that some of the
12	noi se that's being attributed, outside noi se
13	at least on her visits, weren't members or
14	patrons leaving. However, at the same time,
15	you know, the license calls for a cut-off by
16	1:30 and clearly there's a misunderstanding
17	or a failure to enforce the closing time as
18	it is right now. The question before us is
19	that they're looking for a two a.m., correct?
20	ELIZABETH LINT: Yes.
21	GERALD REARDON: I mean, in the

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spirit of cooperation, I can see that we've given an opportunity for a temporary opening to be reviewed in say six months to see if there's -- with the neighborhood and the conditions are subsequent to a later opening.

Well, I think I CHRI STOPHER BURKE: I guess the two fundamental issues at agree. play is whether the sound eminates during the events to be heard by the surrounding neighbors and whether the patrons leaving the establishment at the later hour would pose an additional disturbance. And I think that the spot checks that were requested by the Police Department carried out by the License Commission identified or proved negative on those points. I would also be inclined to grant the application with a review period of six months.

GERALD REARDON: The applicant also has to be made aware of what the present conditions are in terms of closing or what

1	that closing time would be at two a.m. You
2	know, what time they have to stop last call
3	and what time they have to have patrons out
4	should be clearly stated to them. Which it
5	is anyway, but they should be well aware that
6	the spot checks right now found that it
7	appears as though they're not complying with
8	the present closing.
9	CHRI STOPHER BURKE: And that those
10	requirements are communicated to the people
11	responsible for the access.
12	ELIZABETH LINT: Yes.
13	GERALD REARDON: And subject to any
14	other conditions that they gave us in terms
15	of the actual member residents being present
16	and all that.
17	ELIZABETH LINT: Yes.
18	GERALD REARDON: I make a motion as
19	wri tten.
20	CHRISTOPHER BURKE: Second the
21	moti on.

1	GERALD REARDON: All in favor?
2	CHRI STOPHER BURKE: Aye.
3	GERALD REARDON: Aye.
4	ELIZABETH LINT: That's all we have.
5	Moti on to adj ourn?
6	CHRISTOPHER BURKE: I second that
7	moti on.
8	GERALD REARDON: All in favor?
9	CHRI STOPHER BURKE: Aye.
10	GERALD REARDON: Aye.
11	(Whereupon, at 10:45 a.m., the
12	meeti ng adjourned.)
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1	CERTIFICATE
2	
3	COMMONWEALTH OF MASSACHUSETTS BRI STOL, SS.
4	I, Catherine Lawson Zelinski, a
5	Certi fi ed Shorthand Reporter, the undersi gned Notary Public, certi fy that:
6	I am not related to any of the parties
7	in this matter by blood or marriage and that I am in no way interested in the outcome of this matter.
8	
9	I further certify that the testimony hereinbefore set forth is a true and accurate transcription of my stenographic notes to the
10	best of my knowledge, skill and ability.
11	IN WITNESS WHEREOF, I have hereunto set my hand this 12th day of November 2010.
12	ing rialita this of Lett day of historials. Letter
13	
14	Catherine L. Zelinski Notary Public
15	Certi fi ed Shorthand Reporter Li cense No. 147703
16	My Commission Expires:
17	Apri I 23, 2015
18	THE ESPECIAL SEPTIFICATION OF THE
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