CAMBRIDGE LICENSE COMMISSION HEARING
CITY OF CAMBRIDGE

IN RE: LICENSE COMMISSION DECISIONS HEARING

LICENSE COMMISSION BOARD MEMBERS:

CHAIR ANDREA JACKSON

POLICE COMMISSIONER ROBERT C. HAAS

FIRE CHIEF GERALD REARDON

STAFF: EXECUTIVE DIRECTOR ELIZABETH LINT

AT: Michael J. Lombardi Building
Basement Conference Room 831 Massachusetts Avenue Cambridge, Massachusetts 02139

DATE: March 27, 2014

TIME: 10:09 a.m.
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March 272014

EXECUTIVE DIRECTOR ELIZABETH LINT: Good
morning. If anybody has a phone on, we would appreciate it if you would turn it off.

This is the License Commission Decision

Making Hearing on Thursday, March 27, 2014. It is 10:09 a.m. We are in the Michael J. Lombardi

Building, 831 Mass Avenue, basement conference room.
Before you are the Commissioners: Chair

Andrea Jackson, Chief Gerald Reardon and Commissioner Robert Haas.

REVOCATION: CAMPUS MANRAY

And the first matter on the agenda is

Revocation continued from March 18, 2014, F\&D

Restaurant Corp doing business as Campus Manray, Donald Holland, Manager, holder of all alcoholic beverages restaurant license at 21 Brookline Street intending change of location at 41565 Mass

Ave pursuant to Mass General Laws Chapter 138,

Section 77, the licensing authority may after
hearing a reasonable opportunity therefor, cancel
any license issued under this chapter for
licensing people to conduct the license business. CHAIR ANDREA JACKSON: Mr. Holland?

Counsel?

DONALD HOLLAND: Good morning.

ATTY. SEAN HOPE: Good morning, Chair and

Nembers of the Commissioners.

For the record, Attorney Sean Hope, Hope

Legal Law Offices in Cambridge.

Attorney James Rafferty is currently on
vacation and I'm here instead for the Decision

Hearing.

DONALD HOLLAND: Donald Holland.

CHAIR ANDREA JACKSON: Okay, thank you.

So this matter was originally on our agenda from the March 18, 2014 hearing.

We continued the matter until today to
decide whether or not -- well, $I$ won't say
whether or not to revoke it, but really what
action we want to take on the license that was being held under Mr. Holland for Campus Manray.

As I stated at the previous hearing, I
think this Board has been very fair in terms of granting several six-month extensions -- I won't go through all of them -- but more than five or six over the years since 2005 .

So I think we're at the crossroads now
where we have to decide whether or not we revoke the license today or provide you, as counsel
suggested at the March 18 th hearing time, to sell the license in the event that you are not able to find another location.

I'm not sure, obviously, what the
preference is of my colleagues. I know we're not
taking any additional testimony this morning, counsel, unless there's anything else you want to add. I'm prepared to make a motion.

ATTY. SEAN HOPE: I would just add that $I$
believe Attorney Rafferty proposed a

November 30 th date. That is the date of the
license renewal. I think between now and that
time, even aware of all the extensions, I believe
that there is nobody that is harmed if the Chair
and the Commission chose to allow him to the

November $30 t h$ date. I believe we would not need
another hearing in order to do that, and we could set a date it would be terminated then.

> I think it would be a substantial
hardship to Mr. Holland's business -- it's a
family business -- if there was a shorter amount of time.

So I think the record is complete.

Mr. Rafferty made all the salient points. We would ask the Commission to be able to find the November 30 th date acceptable.

And he has already continued to take action to be able to sell and/or find a new location, which is his primary goal.

So we'll actually turn it over to the

Commission and hope you will find favorably on that request.

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CHAIR ANDREA JACKSON: I think we, as a
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Commission, have already entered very dangerous
waters in terms of the amount of time that we have extended as a courtesy to allow this license

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to sit out as inactive. I'm prepared to make a
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motion this morning. I may not get a second, but
that's fine.
I would like to make a motion that we
continue this matter until our May $29 t h$ decision
hearing at which time there either needs to be a
signed lease in place or a transfer of
application filed for the alcohol license.
POLICE COMMISSIONER ROBERT HAAS:

Seconded.

CHAIR ANDREA JACKSON: All those in favor
signify by saying "aye."

POLICE COMMISSIONER ROBERT HAAS: Aye.

FIRE CHIEF GERALD REARDON: Aye.

CHAIR ANDREA JACKSON: Mr. Holland, do
you understand that? We voted that we're going
to continue this matter until May 29 th, which is
our decision hearing, it's a hearing very similar

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to what we have right now. There will be no
testimony provided, and at that time, you have
essentially until May 29th to either find another
location or to sell your license.
            ATTY. SEAN HOPE: Before the final
decision, I do think as a practical matter, in
order to be able actually sell the license, I
just don't know that the May 29th date would be
enough time for him to be able to list the
license with a broker, to be able to have a
purchase and sales and to be able to execute a
sale.
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    Also, I think maybe two months may be
    just sufficient time to be able to find a lease.
And given Mr. Holland, knowing this was coming
up, has been actively searching. I know there's
a decision date, but $I^{\prime} m$ assuming that the
Commission actually wants to allow Mr. Holland an
opportunity. I understand the November $30 t h$ date may be something that's inappropriate.

But I would ask is there another decision
date besides May 29th that would at least allow him a three-month period to allow him to do that? CHAIR ANDREA JACKSON: No, because I don't want to go into the summer months with it. I would suggest either -- he's had since 2005. I think this Commission has been more than fair. So I'm sticking with the May $29 t h$ decision date.

ATTY. SEAN HOPE: Okay.

CHAIR ANDREA JACKSON: All set?

POLICE COMMISSIONER ROBERT HAAS: All
set.

FIRE CHIEF GERALD REARDON: Yes.

ATTY. SEAN HOPE: Thank you.

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REVOCATION: COMPASS GROUP, INCORPORATED
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    EXECUTIVE DIRECTOR ELIZABETH LINT: This
    is just a very quick matter. It is Revocation of
Compass Group, Incorporated d/b/a Eurest Dining
Services, Kevin Dagesse, Manager, has applied for
a common victualer license to be exercised at 610
Main Street. Said license if granted would allow
food and non-alcoholic beverages to be sold,
served, and consumed on said premises with a
seating capacity of 210 .
The proposed hours of operation are 7:30
a.m. to 2:00 p.m. Monday through Friday.
This is a revocation of the
March 18th, 2014 decision which would permit
operation to 4:00 p.m. That is not what was
originally applied for, but that's what they're
looking for.
FIRE CHIEF GERALD REARDON: What was it

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posted earlier?
    CHAIR ANDREA JACKSON: 1:00 or 2:00, I
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believe.
2:00.
EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.
FIRE CHIEF GERALD REARDON: Knowing the
area and the clientele, I find that to be
reasonable and make a motion to approve.
CHAIR ANDREA JACKSON: Second? All those
in favor signify by saying "aye."
POLICE COMMISSIONER ROBERT HAAS: Aye.
FIRE CHIEF GERALD REARDON: Aye.
APPLICATION: UPPERWEST
EXECUTIVE DIRECTOR ELIZABETH LINT:
Application continued from March 18, 2014, Coffee
Shop, LLC doing business as Upperwest. Kimberly
Courtney, manager, has applied for a new all

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alcoholic beverages as a restaurant license at
1 0 0 1 ~ M a s s a c h u s e t t s ~ A v e n u e , ~ b a s e m e n t ~ l e v e l .
Proposed hours of operation of 8 a.m. to 1 a.m.
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Sunday through Wednesday and 8 a.m. to 2 a.m.
Thursday through Saturday. The proposed seating
capacity is 20.
CHAIR ANDREA JACKSON: Good morning.
ATTY. WALTER SULLIVAN: I know this is
the decision process and not a hearing. I
represent the abutter, Stephen Casellis
(phonetic), and I'm only speaking about the issue
about whether you can amend the license down to a
-- the application down to a beer and wine. The
statute is clear that you only can hold a
hearing --
CHAIR ANDREA JACKSON: Did you identify
yourself for the record?
ATTY. WALTER SULLIVAN: I apologize.

Walter Sullivan.

The statute is clear that you have to hold a hearing and give notice on the specific
license they are applying for. They are applying for an all alcoholic beverages license. The Commission doesn't have the authority to amend it down without doing a new notice and new application.

I believe you already took enough
testimony in relative to the common good and public need along with the cap issue. Thank you. CHAIR ANDREA JACKSON: Thank you. Good morning. If you can please state your name for the record.

KIMBERLY COURTNEY: Kim Courtney, $\mathrm{C}-\mathrm{O}-\mathrm{U}-\mathrm{R}-\mathrm{T}-\mathrm{N}-\mathrm{E}-\mathrm{Y}$.
XAVIER DIETRICH: Xavier Dietrich,
D-I-E-T-R-I-C-H.

CHAIR ANDREA JACKSON: This matter was
continued from our March 18,2014 hearing in
which there was an application for a new all
alcohol beverage license located at 1001 Mass

Ave. As counsel Sullivan has previously stated, we did receive a fair amount of testimony at the March 18 th hearing as it related to this application.

And it's my understanding that --

Ms. Lint, was it yesterday?

EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.

CHAIR ANDREA JACKSON: -- an amended
application was submitted to change the
application from an all alcohol to a wine and
malt license, is that correct, Ms. Lint?

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct. And it also amended the hours.

CHAIR ANDREA JACKSON: And that was from

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\begin{aligned}
& 8 \text { to } 2--8 \text { to } 1 \text { Sunday through Wednesday and } 8 \\
& \text { to } 2 \text { Thursday through saturday, and the amended } \\
& \text { hours now being sought are changing the closing } \\
& \text { time to } 1 \text { a.m. everyday, is that correct? } \\
& \text { EXECUTIVE DIRECTOR ELIZABETH LINT: }
\end{aligned}
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That's correct.

CHAIR ANDREA JACKSON: So based on the
testimony received, documentation submitted, I
have great concerns about whether or not this
plan would work in terms of whether it's an all
alcohol or a wine and beer license.

When I look at the documentation that's
been submitted, particularly of concern to me is
the oven that's supposed to be in the kitchen.

And I'm assuming, maybe $I$ printed out the wrong one, but is this the oven?

KIMBERLY COURTNEY: That looks like it
from here. I had this approved by the Fire

Department already.

CHAIR ANDREA JACKSON: That's fine that
you had it approved by the Fire Department, but
that has nothing to do with me.

KIMBERLY COURTNEY: This looks like the correct oven.

CHAIR ANDREA JACKSON: So, again, my
concern is whether or not the plan as submitted would work.

So I guess I'm looking at it in terms of
the options available this morning. You can
either, or we can take a vote on it, and we can
go forward with what has been submitted to us,
and see if the ABCC would uphold whatever
decision we take, or we could act on it.

And understand that if we act on it that
includes a denial, a possible denial, and if we
do deny it, then you're prohibited from

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reapplying again for a year.
    So it's your decision in terms of which
way you want to go with this, but I'm not --
again, I'm speaking for myself. I can't speak
for the Chief or the Commissioner. I'm not
convinced with the documentation that I have
received this far, that I can approve this.
    KIMBERLY COURTNEY: May I ask -- so what
is your concern about the oven?
        CHAIR ANDREA JACKSON: It's, quite
frankly, your whole plan.
    I really feel that the testimony that was
provided to us on the 18th was tailored towards
whatever questions we asked. It was along the
lines of We could do that. It just don't seem as
though your plan for this wine bar has really
been thought out.
    My concern initially was with an all
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alcohol license, whether or not the food that
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would be served, was sufficient to support the
notion of a restaurant, so to speak.
And to me it seemed as a bar with some
appetizers, quite frankly.
When I look at the stove -- and I'm not
in the cooking business by any stretch -- but to
me it almost looks like a glorified taster.
KIMBERLY COURTNEY: Oh, no, not at all
that's a commercial grade oven. It's for baking.
CHAIR ANDREA JACKSON: That's fine,
but --
KIMBERLY COURTNEY: We're open breakfast
and lunch as well. So we were planning on making
baked goods in the morning in that oven.
Which, again, everything has been
approved by all of the departments. We have been
through this. And as $I$ pointed out in my letter,
we went through this process before we even
signed our lease. We went to all the different
departments and made sure that everything could
be done.

So this has been a very long process for
us of getting everything verified. Our kitchen
is already approved.

CHAIR ANDREA JACKSON: I would say to
you, while $I$ understand that, $I$ think in terms of
your timing, it have might have been a little
off. I think initial step, quite frankly, should
have been before signing a lease and before doing a buildout, you should have come here --

KIMBERLY COURTNEY: I understand that.

CHAIR ANDREA JACKSON: -- to make sure it
would have been approved first.

KIMBERLY COURTNEY: Unfortunately, I was
provided with incorrect information about the

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process. I was told that I had to wait until I
received all of my building permits until I could
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come here, which apparently is not correct.
We only waited because of that. We would
have certainly come here immediately if we had
known that we had the potential to do so.
CHAIR ANDREA JACKSON: Okay. Before I
make a motion, do you have anything you would
like to add?
POLICE COMMISSIONER ROBERT HAAS: I'm not
satisfied with the overall plan as you're
proposing.
In fact, now you're coming in at the 11 th
hour to change your permit to downgrade it to a
beer and wine license gives me more rise for
concern.
I listened to the testimony. There was
some inconsistencies, in my view, in terms of the

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last testimony that I'm not satisfied that I'm
prepared to move forward on this application.
KIMBERLY COURTNEY: May I ask what
inconsistencies are that remain at this point?
POLICE COMMISSIONER ROBERT HAAS: The
whole thing about that website got me a little
bit concerned. You blamed it on the webmaster
and things like that, in terms of dates of
operation and things like that.
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And, again, looking at your operation, it
looks to me like it's principally a bar operation
with two tables. I appreciate you're saying that
it's some kind of European cuisine.
KIMBERLY COURTNEY: There's three service
times, right, breakfast and lunch and dinner, and
there's only alcohol served in the evenings.
POLICE COMMISSIONER ROBERT HAAS: And
you're inviting cooks in to run their own
operation.

KIMBERLY COURTNEY: I'm the cook and
chef. I'm not inviting chefs in to run my
operation, that's not correct.

POLICE COMMISSIONER ROBERT HAAS: That's
not the way $I$ read the website.

KIMBERLY COURTNEY: It was misconstrued,
right? Of course, there's many things --

POLICE COMMISSIONER ROBERT HAAS: YOu can
accuse me of misconstruing the website, but
that's the way $I$ interpreted it.

KIMBERLY COURTNEY: Well, that's not
correct. That's what is happening.

FIRE CHIEF GERALD REARDON: I think I
indicated the other night, $I$ can't support an all
alcohol license at this location. Whether or not

I could -- I, frankly, feel as though I would be willing to support a CV, but not an all alcohol

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-- I mean, not even a beer and wine, it's only 20
tables.
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    KIMBERLY COURTNEY: We're not currently
    seeking an all alcohol license.
FIRE CHIEF GERALD REARDON: I think I
said beer and wine, but at this time, $I$ can see
it as a restaurant operation, but $I$ don't
understand the tremendous need for an alcohol
license of any type at that location right now
especially in light of the ones around you. The
people -- the ones for no value, the people
have -- I think if you went on the open market
and paid even, say, $\$ 50,000$ for a beer and wine
licence at that location and we granted someone,
your neighbor next door one for free, I don't
think you would be happy over that either.
KIMBERLY COURTNEY: I'm a little confused
because Cancun Taqueria was issued an all alcohol
license for the purpose of serving margaritas.

And they are in the same building. They have
three other establishments that already are
serving alcohol. So I'm confused why in our
building where we have none, and it's a very
large building, I'm confused why that doesn't harm the neighboring licenses but we would. I don't understand.

FIRE CHIEF GERALD REARDON: Yours seems
to be a much smaller operation.

KIMBERLY COURTNEY: Smaller than Cancun?

FIRE CHIEF GERALD REARDON: Uh-huh.

KIMBERLY COURTNEY: Not substantially
smaller $I$ would say. Is that a negative?

FIRE CHIEF GERALD REARDON: Well, for the
public need, there has to be overwhelming,
overwhelming public support.

KIMBERLY COURTNEY: I think we provided

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evidence the public need is overwhelming.
    FIRE CHIEF GERALD REARDON: I just don't
think the food menu needs and supports an all
alcohol license at this time.
    XAVIER DIETRICH: You don't think 532
signatures and almost 30 letters of support is
overwhelming?
    FIRE CHIEF GERALD REARDON: Well, you
also had a great deal of opposition.
    KIMBERLY COURTNEY: From one individual
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who has an alcohol license.
CHAIR ANDREA JACKSON: And many of the
people who were in support of the petition did
not live in the area. There were some that
lived, quite frankly, outside of Cambridge.
KIMBERLY COURTNEY: We had many people
that did live in the area. I would like to find
out how Cancun Taqueira walked into this hearing
with not a single individual in support of them and they were granted an all alcohol license.

They went across to the Oberon Theater and they obtained signatures, but we put a lot of work into getting support from the community. We worked very hard. And we have done everything that's been asked of us. We have really worked hard to make this happen.

Charcuterie and cheese is going to be impossible to serve without wine. It's just something that no one is going to want to come
there, you know, dessert and coffee and -- I
don't know how we would survive if we don't get
at least a beer and wine license at this point.

We're bound at this point to open. I
understand that the process could have been -- we
could have done it in a different order and I
wish we had. You know, if we don't obtain a beer

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and wine license, I'm not sure how we can
survive.
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Also, we have been required to speak to
the public about this. It's a difficult position
to be in as opening a business and having to
portray it to the public as potentially having
alcohol and now if we don't, people will be
disappointed, and I'm afraid they won't come in
or they will come in and won't come back because
they are expecting it at this point.
CHAIR ANDREA JACKSON: So I go back to my
original comment. Ms. Lint, I don't know
procedurally the best way to do this. So again,
if I'm to make a motion, I can't support this,
which means you will again be precluded for a
year from reapplying.
Ms. Lint, if the application is
withdrawn, does that preclude them from coming

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back?
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EXECUTIVE DIRECTOR ELIZABETH LINT: No.

CHAIR ANDREA JACKSON: There's no time
limit, so it could be withdrawn and they can come back to us?

## EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct.

KIMBERLY COURTNEY: May I ask in the
event that we were able to find an investor to
try to purchase a license, if it were denied
today, would we be able to come back for a
purchase or is that -- or would we be precluded
from that as well?

CHAIR ANDREA JACKSON: If we take a
vote -- and again, $I$ can't speak for my
colleagues -- if we were to take a vote and it's
denied, you're precluded from coming back. You
can appeal to the $A B C C$, is that correct, she has

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appeal rights?
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EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.

CHAIR ANDREA JACKSON: You would have
appeal rights if it's denied or you can withdraw and that preserves you additional time.

KIMBERLY COURTNEY: I see. And then in terms of the common victualer and entertainment
licenses, what would be the status of those?

Could we withdraw a portion of our application and obviously not have to withdraw those as well?

CHAIR ANDREA JACKSON: Is that correct?

EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.

CHAIR ANDREA JACKSON: Do you want a
moment to think about it?

KIMBERLY COURTNEY: Yes. May we have a few minutes to discuss it?

CHAIR ANDREA JACKSON: We can take a
two-minute break. That's different from what we

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have done procedurally. We'll take a quick
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two-minute break and go off the record. If you
would like to step out into the hall, feel free.
(Short Recess Taken.)
CHAIR ANDREA JACKSON: Are we set to go
back on the record? We're back on the record.
KIMBERLY COURTNEY: So we would like to
withdraw the application for a wine and malt
license and ask that you decide on the common
victualer and entertainment applications today.
EXECUTIVE DIRECTOR ELIZABETH LINT: I
would suggest, based on Attorney Sullivan's
comments, that actually what was being withdrawn
was an application for the all alcoholic
beverages license because the wine and malt - -
KIMBERLY COURTNEY: I'll change my
withdrawal. I would like to withdraw my
application for an all alcoholic beverages
license.

CHAIR ANDREA JACKSON: I'm not taking any additional testify this morning.

ATTY LISA BELANGER: Misrepresentations
have happened before.

CHAIR ANDREA JACKSON: I'm not taking any
additional testimony.

What's before us, Ms. Lint, is the
application for a $C V$ and entertainment?

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct.

FIRE CHIEF GERALD REARDON: What about
the change in hours, is that consistent?

EXECUTIVE DIRECTOR ELIZABETH LINT: Hours
you can amend down.

FIRE CHIEF GERALD REARDON: We should be
clear on the requested hours.

CHAIR ANDREA JACKSON: Should we have

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them withdraw everything and have them resubmit
it? Have a new hearing on everything, and it
provides them the opportunity --
EXECUTIVE DIRECTOR ELIZABETH LINT: It
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would be cleaner.
CHAIR ANDREA JACKSON: It's completely
their choice, but...
KIMBERLY COURTNEY: I'm concerned we're
getting -- I'm concerned for a number of reasons
about the process, the notification process to
the abutters is extremely time-consuming and
costly. This will cause a delay. At least we
would be able to open in the meantime while we
prepare to reapply if you allow us to have the
food and entertainment.
CHAIR ANDREA JACKSON: I understand that,
and I think $I$ need you to hear that we're trying
to be fair with you, because, quite frankly, we

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can make a motion right now on what has been
submitted to you and we can flat out deny it.
We're trying to be fair and work with you.
    So we're doing our part, and I would
strongly suggest you take heed and listen to the
guidance we're trying to provide to you.
    KIMBERLY COURTNEY: Okay. We're
listening.
    FIRE CHIEF GERALD REARDON: With the CV
motion --
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    KIMBERLY COURTNEY: We haven't considered
    what the hours would be. We need to -- we could
keep the hours until 1 a.m.
FIRE CHIEF GERALD REARDON: It has to be
clear before we can make a motion.
POLICE COMMISSIONER ROBERT HAAS: That
means you have to operate until 1 a.m. all seven
days a week.

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    KIMBERLY COURTNEY: Right.
    CHAIR ANDREA JACKSON: When are you
looking at an estimated opening date?
    KIMBERLY COURTNEY: It's difficult to
estimate with construction. I would say about
the end of May, June lst. June 1st is probably a
more realistic date.
    KIMBERLY COURTNEY: Would it be possible
to have a moment in regard to the common
victualer license?
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    CHAIR ANDREA JACKSON: I'll give you two
    minutes and then $I^{\prime} m$ ready to vote.
Again, going off the record.
(Short Recess Taken.)
CHAIR ANDREA JACKSON: Are we all set?
Going back on the record.
KIMBERLY COURTNEY: So I understand that
you were saying about possibly we could withdraw

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all of the applications and then resubmit them, I
think that might be a good idea to take some time
and think about what the hours should be. So I
think that will give us the chance to think about
that.
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            CHAIR ANDREA JACKSON: Okay. So if I'm
    clear, and we're on the record, you're
withdrawing the application that has been
submitted?
KIMBERLY COURTNEY: Yes.
CHAIR ANDREA JACKSON: Is there anything
she needs to do, Ms. Lint? Does it need to be in
writing?
EXECUTIVE DIRECTOR ELIZABETH LINT: No.
It's on the record.
CHAIR ANDREA JACKSON: Whenever the
applications are in, and when they are submitted,
we'll hold another hearing. It will not be a

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decision hearing. Testimony will be allowed at a
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new hearing.
KIMBERLY COURTNEY: Okay.
CHAIR ANDREA JACKSON: Thank you. You're
all set.
KIMBERLY COURTNEY: Thank you.
CHAIR ANDREA JACKSON: Ms. Lint, that was
it for our agenda?
EXECUTIVE DIRECTOR ELIZABETH LINT: That
was it.
CHAIR ANDREA JACKSON: I make a motion to
accept the agenda. All in favor signify by
saying "aye."
POLICE COMMISSIONER ROBERT HAAS: Aye.
FIRE CHIEF GERALD REARDON: Aye.
CHAIR ANDREA JACKSON: So as a side note
now that we're done with our decision-making
hearing, $I$ want to bring to your attention that

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we -- I sent out an email earlier this week or
last week to the Cambridge Hotel Association that
we're having an issue with illegal taxes. So I
just want to make you aware that we're going to
put it back on the agenda for us to have a more
comprehensive conversation about next steps and
looking at amending our regs and more of an
enforcement.
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    I think our regs need more teeth in terms
    of how to do deal with it. I want to give you
both a head's up that it will be coming up.
EXECUTIVE DIRECTOR ELIZABETH LINT: And I
have already sent you a draft of the regs, but I
added two paragraphs to it, so I'm going to
resend them and please, please, please, please
review them, please.
CHAIR ANDREA JACKSON: We need to act on
it soon. The illegal taxes are really getting

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out of hand.
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    EXECUTIVE DIRECTOR ELIZABETH LINT:
    They're completely out of hand.
FIRE CHIEF GERALD REARDON: Will the
regulations deal with the non-Cambridge based
because it appears that's a large problem is not
only for some in the city but the liveries that
are based all around this region will come here
because in Boston, I'm assuming as well, because
of the volume of business, and $I$ just want to
make sure that if we can -- I'm not sure we can,
but somehow there's regulatory teeth for the
inspectors to deal with those that are actually
licensed out of Cambridge, but are actually not
licensed in Cambridge, but operating in
Cambridge.
EXECUTIVE DIRECTOR ELIZABETH LINT: So
specifically, and there's a lot of in the regs,
in the proposed regs, but there is specifically
what $I$ added today was that -- you actually
passed it in the emergency regs they can't have
markings or lights and some things like that.

But $I$ expanded on that, that they can't have
numbers, lettering, can't say Cambridge or any
abbreviation of Cambridge unless they're licensed
by us.

FIRE CHIEF GERALD REARDON: I'm not sure
if we can deal with it, but the liveries that are
licensed in other communities that are operating here --

EXECUTIVE DIRECTOR ELIZABETH LINT: If
they're liveries and they say black cars or
without anything on them, there's nothing we can
do about that.

FIRE CHIEF GERALD REARDON: Because it
seems to be from looking around the situation
that it's not just the ones that are based here. It seems, I would think, that the majority of the ones that are coming in that are not based out of Cambridge, and $I$ want to make sure the Hackney officers have some recourse, if we can do that, to those who operate in the city and they are not even licensed yet. I don't know if that can be done or not.

## EXECUTIVE DIRECTOR ELIZABETH LINT: I

don't think we can do that. We were looking at different cities and towns' regs. Lowell specifically prohibits any other liveries from operating.

POLICE COMMISSIONER ROBERT HAAS: How do
you enforce that?

EXECUTIVE DIRECTOR ELIZABETH LINT: It's
a regulation on commerce.

CHAIR ANDREA JACKSON: But the other

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thing we need to do is also have conversations
with other cities and towns because we have been
learning that there are several liveries, so to
speak, that operate, or possibly licensed,
although we're not sure, out of Everett. Everett
Malden and Medford, I think.
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    EXECUTIVE DIRECTOR ELIZABETH LINT: We're
    one of the few cities that regulates liveries.
So they wouldn't -- they may be registered there,
but not licensed there, so they are operating
here and giving us phony addresses.
FIRE CHIEF GERALD REARDON: My
non-scientific information is that Everett and
Malden seems to be the vast majority of those
that are -- so we can do regulations in the
Cambridge liveries and they can tow the mark, but
it's not going to solve the entire problem.
That's what I'm trying to get to. I'm not sure

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there's a good answer to that.
    POLICE COMMISSIONER ROBERT HAAS: I think
we -- I think you're going to need to probably do
something more than regulations relative to
out-of-town liveries that violate our marking
rule.
        EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.
        POLICE COMMISSIONER ROBERT HAAS: You
may -- I don't think we can enforce your
regulations with respect to if they do, in fact,
have markings that look like or appear to be a
taxi, unless we have something more substantive
like a bylaw, which we may need to think about
and incorporate.
    FIRE CHIEF GERALD REARDON: The point is,
we can regulate the Cambridge ones, but I --
    EXECUTIVE DIRECTOR ELIZABETH LINT: We
can regulate out of towns that are masquerading
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as taxis.
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    CHAIR ANDREA JACKSON: I mean, the issue
    that we're looking at --
EXECUTIVE DIRECTOR ELIZABETH LINT:
Because it's misleading the public.
POLICE COMMISSIONER ROBERT HAAS: I get
that.
But the fact that they are allowed to
operate out of their home jurisdiction because
probably -- and a lot of them don't like this --
so I'm trying to think if that's -- I'm trying to
think the mechanism of enforcement in terms of
being able to cite somebody.
I would think in those sets of
circumstances, you want to take them to district
court, right, those kinds of violations.
EXECUTIVE DIRECTOR ELIZABETH LINT: Yeah,
but I think --

POLICE COMMISSIONER ROBERT HAAS: You can
put it in the regulations. I'm just thinking you should think about incorporating a bylaw which
prohibits it because of consumer protection
issues, right?

EXECUTIVE DIRECTOR ELIZABETH LINT: Yes.

But $I$ think for us also it's amending the
ordinance. And $I$ know that has been over the law department for quite some time.

CHAIR ANDREA JACKSON: I will have to
have the conversation in terms of getting them to step it up.

My concern is when $I$ look at -- there's
one particular company that is clearly operating
within Cambridge. There's a picture of the car
in a taxi stand waiting to pick up a passenger
and it's not a taxi. It doesn't have a roof
light. It's got Cambridge markings on the side

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and it has a number.
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    POLICE COMMISSIONER ROBERT HAAS: I think
    we can enforce that very easily, right, if they
are in one of our taxi stands, we can enforce
that.

FIRE CHIEF GERALD REARDON: And they are a Cambridge licensee.

POLICE COMMISSIONER ROBERT HAAS: Even if
they are not a licensee --

EXECUTIVE DIRECTOR ELIZABETH LINT: Even
if they are not, they cannot be in our --

POLICE COMMISSIONER ROBERT HAAS: So it's
a lot -- it makes it easier for us to enforce it,
if we, in fact, have one of those, for lack of a
better -- a livery sitting in one of our taxi
stands.

CHAIR ANDREA JACKSON: Right.

POLICE COMMISSIONER ROBERT HAAS: The
liveries can't be sitting in a taxi stand.

EXECUTIVE DIRECTOR ELIZABETH LINT: But
the other thing, too, is one in particular it
says Chill Out Cab or Taxi and they are operating
in our city and they are not licensed by us and
they are calling themselves a cab.

CHAIR ANDREA JACKSON: I think what is
interesting in particular with that one, if $I$
understood correctly, at one time he was a
licensee.

EXECUTIVE DIRECTOR ELIZABETH LINT: I
believe so.

CHAIR ANDREA JACKSON: And is no longer a
licensee.

POLICE COMMISSIONER ROBERT HAAS: Why - -

CHAIR ANDREA JACKSON: And my concern at
the end of the day has to be citizens, too,
because they don't know the type of insurance
they are carrying, there's been no background checks.

FIRE CHIEF GERALD REARDON: There's a lot
of the black limousines out there, too. But
there's a lot of cars that are really not stellar appearing to me.

EXECUTIVE DIRECTOR ELIZABETH LINT: You
think? And I talked to my subcommittee about
this. It needs state action. It's got to come
from the top because $I$ could walk into the
registry right now and pay my money and get a
livery license and slap it on my car and start
driving people around.

CHAIR ANDREA JACKSON: I have contacted
the Registry of Motor Vehicles as well to try to
engage them in a conversation.

EXECUTIVE DIRECTOR ELIZABETH LINT: I
think it's crazy.

## CHAIR ANDREA JACKSON: I haven't gotten

one yet. I used to work there so I'm trying to give her a little time to respond, otherwise,

I'll be calling her on her cell phone to say hey.

But it's a concern.

POLICE COMMISSIONER ROBERT HAAS: Right.

Right.

> EXECUTIVE DIRECTOR ELIZABETH LINT: It's
a huge public safety issue.

CHAIR ANDREA JACKSON: Okay.

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's where that's at.

CHAIR ANDREA JACKSON: We're now off the record and done. Thank you.

## ERRATA SHEET

INSTRUCTIONS: After reading the transcript of this hearing, note any change or correction to and the reason therefor on this sheet. DO NOT make any marks or notations on the transcript volume itself. Sign and date this errata sheet (before a Notary Public, if required).

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I have read the foregoing transcript of the hearing, and except for any corrections or changes noted above, $I$ hereby subscribe the transcript as an accurate record by me.

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Commonwealth of Massachusetts

Norfolk, ss.

I, Jill Kourafas, a Notary Public in and for the Commonwealth of Massachusetts, do hereby certify:

That the hearing herein before set forth is a true and accurate record of the proceedings. IN WITNESS WHEREOF, I have hereunto set my hand this 5th day of April 2014.

Jill Kourafas
Certified Shorthand Reporter
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