```
    CAMBRIDGE LICENSE COMMISSION HEARING
                CITY OF CAMBRIDGE
IN RE: LICENSE COMMISSION HEARING
LICENSE COMMISSION BOARD MEMBERS:
CHAIR ANDREA JACKSON
POLICE COMMISSIONER ROBERT C. HAAS
FIRE CHIEF GERALD REARDON
STAFF: EXECUTIVE DIRECTOR ELIZABETH LINT
```

AT: Michael J. Lombardi Building
Basement Conference Room
831 Massachusetts Avenue
Cambridge, Massachusetts 02139

DATE: November 12, 2014

TIME: 6:03 p.m.
$\qquad$ REPORTERS, INC. $\qquad$
CAPTURING THE OFFICIAL RECORD 617.786.7783 - www.reportersinc.com

```
INDEX OF AGENDA
```

AGENDA MATTERS

APPLICATION:
PETSI PIES, INC.
D/B/A PETSI PIES

RATIFICATION:
LULU CUISINE, LLC
D/B/A FORET

APPLICATION:
BASHA, INC.
D/B/A BASHA ETHIOPIAN RESTAURANT 15

REVIEW:
WINDING ROAD, LLC
D/B/A ABIGAIL'S

RATIFICATION:
UNO RESTAURANTS, LLC
D/B/A UNO CHICAGO GRILL 56

RATIFICATION:
FERRO'S FOOD TOWN, INC.
AND PEMBERTON FRUIT ORCHARD, INC. 58

APPEAL:
PARVEEN KAPOOR MATTER59

RATIFICATIONS

| $P$ | $R$ | $O$ | $C$ | $E$ | $E$ | $D$ | $I$ | $N$ | $G$ | $S$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

November 12, 2014

> (Hearing is being audio and videotaped by Xavier Dietrich.)

## EXECUTIVE DIRECTOR ELIZABETH LINT:

Before we get started if anyone has a cell phone on, we would appreciate it if you would turn it off or put it on silent mode.

This is the License Commission general
hearing Wednesday, November 12, 2014. It is 6:03
p.m. we are in the Michael J. Lombardi Building

831 Mass. Ave, Basement Conference Room.

Before you are the Commissioners, Chair

Andrea Jackson, Chief Gerald Reardon, Commissioner Robert Haas.

If anyone is here for the review matter
of Cantabridgean Hospitality Incorporated doing
business as Prospect, that has been continued to November 25.

CHAIR ANDREA JACKSON: Excuse me, did you
mention that the hearing's being --

EXECUTIVE DIRECTOR ELIZABETH LINT: I
apologize, no, I did not.

And for everyone's information this
hearing is being audio taped and videotaped.

And if anyone is here for the revocation
hearing of $F \& D$ Restaurant Corp., doing business as Campus Manray, that matter has been taken off the agenda.

We have received a transfer application for that license.

APPLICATION: PETSI PIES, INC. D/B/A

PETSI PIES

EXECUTIVE DIRECTOR ELIZABETH LINT:

```
Application: Petsi Pies, Inc., d/b/a Petsi Pies,
Renee McLeod, manager, has applied for a common
victualler license to be exercised at 594
Cambridge Street. Said license if granted would
allow food and nonalcoholic beverages to be sold,
served and consumed on said premises with a
seating capacity of 15 and a total occupancy of
20.
```

The hours of operation will be 7 a.m. to

7 p.m. seven days per week.

CHAIR ANDREA JACKSON: Is there anyone
from here for that?

RENEE MCLEOD: I'm here.

CHAIR ANDREA JACKSON: If you can please come forward.

Good evening.

RENEE MCLEOD: Hi. Good evening.

CHAIR ANDREA JACKSON: If you can please
state your name for the record speling your

```
first name and your last name, please.
    RENEE MCLEOD: Renee McLeod, R-E-N-E-E
M-C-L-E-O-D.
    And are you the owner of Petsi Pies?
    RENEE MCLEOD: I am.
    CHAIR ANDREA JACKSON: And you are
applying for a CV license to be exercised at 594
Cambridge Street?
    RENEE MCLEOD: Yes.
    CHAIR ANDREA JACKSON: Are you currently
on Cambridge Street now, I believe is it 441?
    RENEE MCLEOD: Yeah, I'm gonna move.
    CHAIR ANDREA JACKSON: So why don't you
tell us what your plan is.
    RENEE MCLEOD: My plan is exactly the
same thing I have been doing and what was the
cafe there before me was doing is selling
pastries and coffee from 7 to 7 and pie. Of
course pie.
```

FIRE CHIEF GERALD REARDON: Who was the previous occupant of 594?

RENEE MCLEOD: Cafe Kafofo. I don't
remember her name. Cafe Kafofo.

CHAIR ANDREA JACKSON: And are there any
other locations?

RENEE MCLEOD: This one is bigger and in much better condition and it has handicapped accessibility.

CHAIR ANDREA JACKSON: That was going to be my question. Thank you.

And the seating capacity is 15 with a
total occupancy of 20?

RENEE MCLEOD: I am asking for the same
thing that Rose Angela (phonetic) had, yeah.

POLICE COMMISSIONER ROBERT HAAS: HOW
many do you have in your present location at 491

Cambridge Street?

RENEE MCLEOD: 12.

CHAIR ANDREA JACKSON: 441 Cambridge?

RENEE MCLEOD: 441, yeah.

FIRE CHIEF GERALD REARDON: You said --
you have renovation work to do at this location?

RENEE MCLEOD: Not a thing.

CHAIR ANDREA JACKSON: So it is move-in
ready?

RENEE MCLEOD: Yes.

CHAIR ANDREA JACKSON: When are you
looking to move to the new location?

RENEE MCLEOD: When the hearing is over.
(Laughing)

It's really ready.

CHAIR ANDREA JACKSON: It's ready?

RENEE MCLEOD: Yeah. There's nothing
that needs to change. She did a beautiful job.

CHAIR ANDREA JACKSON: What are your
current hours of operation at 441?

RENEE MCLEOD: 7 to 7.

CHAIR ANDREA JACKSON: 7 to 7?

RENEE MCLEOD: Yeah.

CHAIR ANDREA JACKSON: Do you still have
a Putnam Ave location?

RENEE MCLEOD: I do. Just waiting to get kicked out.

CHAIR ANDREA JACKSON: When will that be?

RENEE MCLEOD: He just asked me if I
wanted to stay for five more years. He just
asked the other day. So I guess I'll be five more years there. It's great.

FIRE CHIEF GERALD REARDON: Is this
present location, 594 Cambridge Street, are all
the inspections up to date on that?

RENEE MCLEOD: Yes.

CHAIR ANDREA JACKSON: Any questions?

POLICE COMMISSIONER ROBERT HAAS: No
questions.

CHAIR ANDREA JACKSON: Any questions?

FIRE CHIEF GERALD REARDON: All set.

CHAIR ANDREA JACKSON: All the paperwork
is in order, Ms. Lint?

EXECUTIVE DIRECTOR ELIZABETH LINT: It
is.

CHAIR ANDREA JACKSON: I make a motion that we approve the CV license for Petsi Pies doing business as Petsi Pies with Renee McLeod, as manager, located at 594 Cambridge Street.

POLICE COMMISSIONER ROBERT HAAS: Any
public comment?

CHAIR ANDREA JACKSON: Thank you. POLICE COMMISSIONER ROBERT HAAS: You're welcome.

Is there any public comment?

KATHY WATKINS: I had one of the triple
berry scones today. It was great.
(Laughter)

CHAIR ANDREA JACKSON: Thank you. That's

```
nice to hear.
```

    RENEE MCLEOD: All the support \(I\) can get.
    CHAIR ANDREA JACKSON: I make a motion
    that we approve the $C V$ license for Petsi Pies at
594 Cambridge Street with a seating capacity of
15, total occupancy of 20 . Hours of operation of
7 a.m. to 7 p.m. seven days a week.
Is there a second?
FIRE CHIEF GERALD REARDON: Second.
CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.
POLICE COMMISSIONER ROBERT HAAS: Aye.
CHAIR ANDREA JACKSON: Aye.
FIRE CHIEF GERALD REARDON: And
congratulations.
RENEE MCLEOD: I can't believe I'm first.
I have never been first.
FIRE CHIEF GERALD REARDON: Enjoy it.
CHAIR ANDREA JACKSON: Because you are a

```
frequent flyer here.
    EXECUTIVE DIRECTOR ELIZABETH LINT: Mr.
Valentine, can I ask which application you are
here for?
    PETER VALENTINE: I was led to believe
that Manray is going to be heard tonight and so
...
```

    EXECUTIVE DIRECTOR ELIZABETH LINT: I
    announced before you came in that that's off the
agenda because we have received an application to
transfer that license.
PETER VALENTINE: What does that mean?
EXECUTIVE DIRECTOR ELIZABETH LINT: That
means someone is buying it.
PETER VALENTINE: Okay, so he won't be
here tonight?
EXECUTIVE DIRECTOR ELIZABETH LINT: No.
PETER VALENTINE: Okay. Thank you.
CHAIR ANDREA JACKSON: We just didn't
want you to have to sit through. You are more
than welcome to stay though.

PETER VALENTINE: You're very kind.

Thank you very much.

RATIFICATION: LULU CUISINE, LLC, D/B/A, FORET

EXECUTIVE DIRECTOR ELIZABETH LINT:

Ratification: Lulu Cuisine, LLC, d/b/a Foret,

Rene Becker, manager, holder of an all alcoholic beverages restaurant license at 1 Shepard Street has applied to change the d/b/a to shepard.

I don't expect them to be here.

This actually had already been done, but for whatever reason, the $A B C C$ could not find the paperwork that was submitted, so they asked that we resubmit it and revote it.

CHAIR ANDREA JACKSON: Why do we need to

```
revote it?
    EXECUTIVE DIRECTOR ELIZABETH LINT:
```

Because the ABCC asked. That's all I can tell
you.

FIRE CHIEF GERALD REARDON: So we just move to resubmit. It's already voted on. EXECUTIVE DIRECTOR ELIZABETH LINT:

That's why it's a ratification.

FIRE CHIEF GERALD REARDON: Okay.

CHAIR ANDREA JACKSON: Okay.

What date was that name change?

EXECUTIVE DIRECTOR ELIZABETH LINT: In
early July of 2014 we forwarded it to the ABCC,
they misplaced the certificate when it was being processed, so they didn't have the new Form 43. They had the old Form 43.

CHAIR ANDREA JACKSON: But that was with
the new name of Shepard?

EXECUTIVE DIRECTOR ELIZABETH LINT: The

```
new one was the one that the ABCC misplaced.
    CHAIR ANDREA JACKSON: I make a motion --
```

are there any members of the public that wish to
be heard on this matter?
Seeing none, I make a motion that we
ratify the change in name from Lulu Cuisine, LLC,
doing business as Foret, to changing the d/b/a to
Shepard. Is there a second?
FIRE CHIEF GERALD REARDON: Second.
CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.
POLICE COMMISSIONER ROBERT HAAS: Aye.
FIRE CHIEF GERALD REARDON: Aye.
APPLICATION: BASHA, INC., D/B/A BASHA
ETHIOPIAN RESTAURANT AND BAR
- - -
EXECUTIVE DIRECTOR ELIZABETH LINT:
Application: Basha, Inc., d/b/a Basha Ethiopian

Restaurant and Bar, Tesfaye Andrage, manager, has applied for a new all alcoholic beverages restaurant license at 26 New Street.

The proposed hours of operation are 11 am to 2 a.m. seven days per week.

$$
\text { The proposed seating capacity is } 90
$$

inside and 50 on a private patio.
Applicant is also applying for an
entertainment license to include live music with and music that can be played below, at or above conversation level.

CHAIR ANDREA JACKSON: So, counsel, if I can get you first to introduce yourself and your client.

ATTY BERNARD GOLDBERG: Thank you, Madam

Chairman. Bernard Goldberg, 620 Massachusetts

Ave. That's in Cambridge. And on my left is -repeat your name and address.
for the record too, please.

TESFAYE ANDRAGE: Sure. First name is

Tesfaye, $T-E-S-F-A-Y-E . \quad$ Last name Andrage,

A-N-D-R-A-G-E. My address is 13 Walden Square

Road, Cambridge, Massachusetts 02140 .

CHAIR ANDREA JACKSON: Counsel, before
you start, $I$ guess my first question is directed
towards the Executive Director, it is my
understanding that staff has reviewed this
application and has concerns about the
application and whether or not it is actually
complete, and if that's the case, I'm not sure if
we should be hearing this application this
evening.

EXECUTIVE DIRECTOR ELIZABETH LINT: It's
my opinion that it's not complete. Mr. Goldberg
did actually give me two documents -- three
documents that we needed for the application, but
it still does not complete everything. It does
answer some of questions we had, just not all of them.

## CHAIR ANDREA JACKSON: So Attorney

Goldberg, I'm not sure whether or not, based on Executive Director Lint's review, whether or not we're prepared to go forward and make any type of decision on this application until she's had
adequate time to review the paperwork, No. 1,
that you just gave her, but also looking at
seeing what else is missing from the
application.

## ATTY BERNARD GOLDBERG: Madam

Chairperson, I'm not totally familiar at this
moment in time with what is missing other than
what I have provided Ms. Lint with.

If you can advise me as to what the
nature of missing documents are, I'll be only too
happy to take care of it because $I$ have been most
recently retained by Tesfaye Andrage.

## EXECUTIVE DIRECTOR ELIZABETH LINT: I

would be more than happy to.

CHAIR ANDREA JACKSON: It's your
pleasure. So it's -- I don't know if we
necessarily should be going through this this evening.

I think if there are documents that are
missing and incomplete information and incomplete application, $I$ don't think this is the forum to have that conversation. I certainly don't need to be involved on whatever is missing.

If you are telling me you have reviewed
it and there are things that are missing, then $I$
guess it is the pleasure of the board if you want
to hear it anyway. I just don't think it's in
the correct form for us to hear.

POLICE COMMISSIONER ROBERT HAAS: I
agree.

```
would be more than happy to meet with Attorney
Goldberg and go through it and see what we can do
to get it up to par.
    And there's also an issue of having to
speak with Ranjit again in regards to what the
proper zoning is in that location in terms of the
entertainment.
```

    CHAIR ANDREA JACKSON: When you say
    Ranjit, just so people know who that is, that
that's the Inspectional Services Department, is
that correct?
EXECUTIVE DIRECTOR ELIZABETH LINT:
Zoning.
ATTY BERNARD GOLDBERG: I did file today
and got the assent of Ranjit to the application,
which I have filed with the License Department
later -- last part of today.
EXECUTIVE DIRECTOR ELIZABETH LINT: And I
am aware of that and $I$ did have a conversation

```
with him after the fact, and he said that that
location is not zoned for live entertainment,
dancing or live entertainment.
    So I think it is important that you have
another conversation with him.
    ATTY BERNARD GOLDBERG: Okay, okay. I'm
not gonna debate it because that's why I got a
signature.
    EXECUTIVE DIRECTOR ELIZABETH LINT: I
know, and that's all I can tell you.
    ATTY BERNARD GOLDBERG: That's fine.
```

That's fine.
CHAIR ANDREA JACKSON: So I just think to
have a meaningful conversation about the
application, it would make sense if it was
actually complete.
ATTY BERNARD GOLDBERG: Absolutely.
CHAIR ANDREA JACKSON: Now, with that in
mind, were there members of the public that wish
to be heard on this particular matter?

Why don't you come forward first and then
-- so let me just explain the process to you.

Since you did take the time to be here,
we can hear you now, take our notes, have it
recorded in the transcript so at least we have
it, or you can certainly, you are more than
welcome to, come back when it's back on the
agenda, but $I$ at least want to be able to give
you your options. If you are here and want to
speak about the application, that's certainly
fine.

EXECUTIVE DIRECTOR ELIZABETH LINT: Is
that what you emailed us?

JAN DEVEREUX: Yes.

EXECUTIVE DIRECTOR ELIZABETH LINT: I
have it in the file.

CHAIR ANDREA JACKSON: So good evening.

If you could please state your name for the

```
record, spelling your first and last name.
    JAN DEVEREUX: Jan, J-A-N, Devereux,
D-E-V-E-R-E-U-X, 255 Lakeview Avenue.
    Well, without knowing what is missing
from the application, I did want to say that I,
too, was concerned.
```

    Well, first, let me introduce you to
    myself.
I'm part, and leading, in something
called the Fresh Pond Residents Alliance, and the
FPRA has very been actively involved over the
past almost last year in planning issues around
New Street principally related to the residential
development and the sort've overall
transformation that that area is going through,
including working with the Department of Public
Works on a complete street redesign partly to,
you know, prepare it for becoming a more
residential neighborhood.
So, I guess, I was a little surprised to
hear that this use was being considered and particularly the entertainment portion.

There's been a restaurant there for a
number of years, several iterations of it, and I do want to be clear that we're not at all against a restaurant/bar continuing to be there with conventional hours.

But it did concern us when we saw that it would be -- you know, they were asking for a very liberal license for seven days essentially to, I think, transform it into more of a nightclub situation.

So that seemed to be a little bit
incompatible with the direction that the street was going from a planning standpoint, and $I$ don't know how much the Community Development

Department talks to the License Commission, to

ISD and to DPW. I know they do talk but it

```
seemed like this was something that should be
```

part of a larger plan, and so when you say that
ISD has confirmed that the zoning does not
include live entertainment and dancing, that
matches what our research told us was, that that
was not an appropriate use, so that that would
need some sort of special exception.
So those were the points that I
principally wanted to make was, you know, that we
had concerns about that use. I mean, it is the
sort of -- it's becoming a residential
neighborhood, it also boarders a well-established
residential neighborhood, and $I$ know some people
on Bay state Road have already been able to hear
some of the noise, so if it were more amplified
and seven days a week, I think potentially that
would be a nuisance.
Parking and pedestrian safety have always
been an issue on New street, that's why the

```
Department of Public Works is undertaking a
complete reconstruction that is promised in the
next six to nine months.
    And I guess we would just like to say we
don't think that for a, you know, brand-new
restaurant to get such a liberal license in this
location is ideal. So that's pretty much what I
want to say. Thank you.
    CHAIR ANDREA JACKSON: Thank you. And
again, you are more than welcome to come back
when it's back on the agenda if you would like to
provide additional information or actually hear
the plan that they are going to be putting forth.
    JAN DEVEREUX: Yeah.
    Is there a way to review the license
application when it is complete before the
hearing so that we know what essentially you are
really asking for?
    CHAIR ANDREA JACKSON: You can make a
```

```
request for public information.
    JAN DEVEREUX: It's not on-line or
```

anything like that?
CHAIR ANDREA JACKSON: No, we don't post
the actual applications on-line.
JAN DEVEREUX: All right. Thank you.
ATTY BERNARD GOLDBERG: If I could have
one question of the witness?
CHAIR ANDREA JACKSON: If you can direct
the question to me.
ATTY BERNARD GOLDBERG: If you could ask
the witness whether or not she is opposed to live
music or whether she would allow music by a piano
player and base player without the loud noise
which she indicated that she is objecting to.
CHAIR ANDREA JACKSON: Ms. Devereux,
you're free to answer.
JAN DEVEREUX: Well, $I$ mean, $I$ don't
speak for anyone. For myself, $I$ enjoy music and

```
certainly a piano and a bass player is, you know,
I would think, less of a nightclubby experience
than what was described in the application, and
again, since I haven't spoken directly to you,
and I'm sorry, because this has all come up quite
quickly.
```

ATTY WILLIAM GOLDBERG: I understand.
JAN DEVEREUS: And I live in the
neighborhood and $I$ would like to be a good
neighbor, so I'm certainly not trying to rain on
your parade.
I'm just trying to raise the issues that
any resident of the neighborhood would ask and
there soon will be more residents of that
neighborhood.
So, yeah, I mean, I think that sounds
compatible with a more traditional restaurant and
not a nightclub. I guess I'm just concerned
about, you know, a lot of noise at 2 a.m. seven

```
days a week, and that probably wouldn't be what
you're describing.
```

CHAIR ANDREA JACKSON: Thank you.

I appreciate your taking the time to come
in.

May I have the next resident. I believe the woman in the red shirt.

CHAIR ANDREA JACKSON: Good evening.

KATHY WATKINS: My name is Kathy Watkins,

K-A-T-H-Y $W-A-T-K-I-N-S . \quad$ Not the one who works
for - -

CHAIR ANDREA JACKSON: Well, we were very
confused. When $I$ saw the letter, I thought --

KATHY WATKINS: I'm sorry. She and I
have to have a talk, I think.

CHAIR ANDREA JACKSON: Middle initials.

KATHY WATKINS: Yeah. So I live at 80

Fawcett Street, which is that new gigantic
building on Fawcett Street.

So I just too want to say I support a
restaurant and a bar that's long been there.

I moved specifically out of Central

Square because I lived on Franklin Street but my building overlooked Green Street where there was that Moksa, that nightclub, and the Middle East and there were just parties in the parking lots behind there and, you know, there was nothing anyone could do. They would be there all night long partying.

So I was a little worried when I heard
about amplified music, and I do live on the other side of Fresh Pond, but $I$ just didn't want it to set a precedent because $I$ thought this was going
to mean more residential multiuse like
restaurants, coffee shops, bike shops and things
like that. And $I$ went on Yelp and read the
reviews, and it sounds like the club is -- the
restaurant as it was before was already quite
wild with dancing and loud music, so it worried
me.

Mainly the things that Jan said were my
worries, and then the experience I've had with nightclubs, $I$ just was a little anxious about that.

So then I was -- yeah, just to have it
seven days a week until 2 a.m. seems a bit extreme.

That's pretty much all $I$ wanted to say.

CHAIR ANDREA JACKSON: Okay, thank you
very much.

The next resident.

FRANK CONNELLY: Frank Connelly,
$\mathrm{F}-\mathrm{R}-\mathrm{A}-\mathrm{N}-\mathrm{K} \quad \mathrm{C}-\mathrm{O}-\mathrm{N}-\mathrm{N}-\mathrm{E}-\mathrm{L}-\mathrm{L}-\mathrm{Y}$.

So I come before you as a neighbor. I
live a few blocks from here and I'm familiar with
the location. I drive by --

CHAIR ANDREA JACKSON: When you say,

```
excuse me, say "from here" you mean from New
Street?
```

FRANK CONNELLY: From New Street, correct. I live at 190 Fayerweather.

So I pass by and walk by and bike by
frequently, and I'm aware of the previous occupants, and $I$ believe a couple, three years ago -- $I$ know actually that $I$ sent a letter opposing an increase to 2 a.m. hours at this particular location a few years ago. I don't know if that ever went through. I think it might have gone through temporarily. I don't recall. I also recall historically at this
location somebody being in there long after the hours after being closed, and $I$ believe they came in front of you for that. I realize that's not this gentleman to my right at the moment, but nevertheless, like the people before me, I have concerns about it morphing into something more
than a restaurant and a bar.
I also assume -- actually, I know for a
fact that there are zero 2 a.m./seven-day-a-week
licenses in the City of Cambridge presently, that would include nightclubs like the Middle East and so forth.

Generally speaking, I think I would
oppose that in the city, but certainly
specifically for this location, I would oppose 2
a.m. any night of the week for that matter.

All the other things said before me, the parking is very questionable there. I think this
-- it seems to me that this restaurant was
retrofitting into a building that was once used
for automobile repair or some such thing. It's
just kind've an odd -- oddly stuck in there, and again, having passed by it hundreds of times, the previous folks who it ran it, it appeared to me, were not open at the hours that they were
advertised. They were often closed when they should've been open.

And I suspect now that this is still an
active license and my observations seem to be that it's not open most of the time.

So, yeah. So, lastly, as a neighbor, the
only reason I'm here is because my neighborhood
association sent out an email a few days ago
alerting me to this, and $I$ would hope going
forward if this gentleman to my right is to proceed, if he's lucky enough to proceed as a
business in here, that he reaches out to the
neighbors and perhaps meets with us in advance of
this formal hearing so that we can perhaps come
to some agreements or kick around some of the
ideas.

CHAIR ANDREA JACKSON: Thank you very
much.

HELENE MENDELSOHN: My name is Helene,

H-E-L-E-N-E, middle initial L, last name

Mendelsohn, $\quad \mathrm{M}-\mathrm{E}-\mathrm{N}-\mathrm{D}-\mathrm{E}-\mathrm{L}-\mathrm{S}-\mathrm{O}-\mathrm{H}-\mathrm{N} . \quad \mathrm{I}$ 'm a resident
of the 24 Bay State Road since fall of 2008 .

So I have seen the transformation of Bay

State Road, the addition of the two children's
facilities, and the new apartment house, and Bay

State Road is -- but is my most important, for my
point of view, addition to this hearing is that $I$
have a bedroom on the front of the building and
can tell you that as recently as last weekend
there was music going on until way after 12:00,
and at a point this summer, and $I$ did not note it
because I thought that they had a license to do
it, there was music coming from somewhere, and I
don't know where else it would come from, until

4:30 in the morning.

So if the music is coming after licensing
hours already, $I$ wonder why they are asking for a
license if they're already doing it.

It makes very little sense to us as good
neighbors, we have welcomed the new uses,
commercial uses of childcare, we have good
relations with Bonnie's, we are not opposed to a business in at that area, I'm a rather active neighbor but we do realize -- I mean, we do live there, and so far the indication is that the restaurant, whether it was under the ownership of this owner or the previous one, has not been good.

CHAIR ANDREA JACKSON: Thank you.

POLICE COMMISSIONER ROBERT HAAS: So
could I just ask, when you hear the music past
closing hours, can you notify us so we can verify the complaints?

HELENE MENDELSOHN: Yes. I had no idea I
had anyone to --

POLICE COMMISSIONER ROBERT HAAS: Just
call - -

HELENE MENDELSOHN: I was not going to
call 911 for music that could disappear the
minute I called 911, and I thought perhaps
because of the zoning -- the lap-over zoning, you
know, whatever it's called, the New Street, that
they didn't -- and I can't call you at 12:30 in
the morning or $4: 30$ in the morning but --
it wakes you up and it's disturbing to you, I'd
ask that you call us so that we can verify it,
and then refer it back to the License Commission
for action.

HELENE MENDELSOHN: "Us" being?

POLICE COMMISSIONER ROBERT HAAS: The
police department.

HELENE MENDELSOHN: All right. I'm
sorry. You don't look like a policeman.
(Laughter.)

FIRE CHIEF GERALD REARDON: I've said

```
that myself.
```

(Further laughter.)

HELENE MENDELSOHN: And you look like a fire fighter to me.

CHAIR ANDREA JACKSON: You have to wear your uniform more often. Thank you.

HELENE MENDELSOHN: Thank you for
listening.

CHAIR ANDREA JACKSON: Is there anyone
else who wishes to be heard?

Sir?

CHARLES KNUTSON: My name is Charles

Knutson, C-H-A-R-L-E-S K-N-U-T-S-O-N. I also am
a resident of 24 Bay State Road. I'm also a
member of our homeowners association.

So there are four members of our
building, our 23-unit condominium building, who are present, three others who expressed similar thoughts about the nature of this proposal, and I
think we are all very interested in having a
local restaurant of ethnic quality to our
neighborhood. There's no disagreement with that.

I think the general concern is the
potential escalation of late-night activities,
and it does seem pretty unusual to grant a
special permit for use in this case.

I think there's also a concern about
transportation. I wouldn't necessary call it a
dead-end street, but it is pretty close. There
is walking. You could certainly walk to Alewife
from there. Probably a 10 - to 15 -minute walk.

CHAIR ANDREA JACKSON: But that's cutting
through the parking lot.

CHARLES KNUTSON: That would be cutting
through the parking lot. There's no established
route from that area, that's right.

In a tone of optimism, as New street
becomes redeveloped, we anticipate that there

```
will be a more compatible route to public
transit.
```

The other alternative, I suppose, would
be walking sort've the other direction to concord
Avenue and catching one of the 74 or 75 or 78
buses, but the other limitation is public
transit, and a weekday ends at 12 p.m. Weekends
you have extended hours, Friday and Saturday
night until 2 p.m., but $I$ think that's a
significant issue that needs to be addressed
because otherwise you are encouraging driving
traffic with people who have been at a late-night
establishment, and through a residential
neighborhood, $I$ think that's something to
consider.

So I think those are the main points. CHAIR ANDREA JACKSON: Thank you very
much.

CHARLES KNUTSON: Thank you.

CHAIR ANDREA JACKSON: I'm sorry, I would need you to come back for our court reporter.

Thank you.

HELENE MENDELSOHN: With all due with
respect to -- again, Helene Mendelsohn -- on the buses, the 75 and 74 stop on saturday at a very early hour, and on sunday there's only one 78 once an hour, so that the bus option is not a very good one on weekends, and certainly not -and $I$ don't think that the bus runs until 2 p.m. -- 2 a.m., none of them at any time.

CHAIR ANDREA JACKSON: Thank you.

Is there anyone else that wishes to be heard on this? Sure.

DAVID ROOKS: Hi, I'm David, D-A-V-I-D,

Rooks, $\mathrm{R}-\mathrm{O}-\mathrm{O}-\mathrm{K}-\mathrm{S}$. I'm also one of the residents at 24 Bay state Road who have come out in force tonight because of our concern. I've lived there for a little over four years now, and you know,
our hope in moving there was this was a
neighborhood that was in transition and becoming more and more residential and would be a good place to live and raise families and stuff like that. It's the kind of neighborhood we were
looking for. And so I guess I'll echo statements that have already been made by others.

I ate at the Basha restaurant a number of
times prior to it being Albors (phonetic) and
really value having a restaurant in the
neighborhood, and that's a positive for the
neighborhood, but certainly having amplified
music at night and being open really late is just
not what we had in mind or what $I$ think is really
beneficial for the neighborhood.

The other thing that $I$ wanted to mention
is that I'm a member of the Evolve Fitness Club next door, and so because I live so close, I walk back and forth most days, and even during the
day, especially in the winter when people are parked at the building where the restaurant is located, they block the sidewalk. You have to walk in the street. CHAIR ANDREA JACKSON: There's not much a sidewalk there anyway, if $I$ remember correctly. DAVID ROOKS: Yeah, right. And, so you know, it's a dangerous situation, and, in the winter, I have almost been hit once or twice because you are in the street and there's snow everywhere and cars are not able to maneuver
well. And so $I$ just wanted to come tonight to thank you for the opportunity to express my opinion.

CHAIR ANDREA JACKSON: Thank you.

FRANCIS HENDRIGAN: My name is Francis

Hendrigan, $H-E-N-D-R-I-G-A-N$, and $I$ too am from

24 Bay State Road. I guess the building is
entirely empty.

CHAIR ANDREA JACKSON: As I was going to say, everybody is here. That's good.

FRANCIS HENDRIGAN: But my principal
reason for coming was to speak to parking, but I would like to preface my remarks by suggesting that it strikes me that amplified music at 2 a.m. I would have to naive to believe that would be a piano and a bass player. I just can envision something entirely different than that.

But as I said, I wanted to address the parking.

A couple weeks ago my wife and $I$ spent time at the Council meeting. We had a -- the closure of Fern Street parking and the impact
that was going to have on us, and $I$ believe we were successful, amongst a number of people, in convincing the Council that that was a mistake. The triangular block we're on, Sozio's
(phonetic) and Bay state and Beech, there's

```
approximately 45 condominium units, and while
it's the goal to have one car per unit, the
reality of it is there's more, and it's
constantly problematic to get parking around
there. There's only three half of streets.
There's one side of Bay State, one side of -- I'm
not sure it's Beech or Birch.
    FIRE CHIEF GERALD REARDON: Birch Street.
```

    FRANCIS HENDRIGAN: And no parking on
    Concord at all. So we only really have very
minimal public parking for extra cars, if you
happen to have more than one, or guests that are
coming, and that's coupled by the fact that we
don't have residential parking. So that area is
open to public parking, and it's shared with the
two children places that just opened across the
street and Sozio's and others. This would just
make the whole situation worse.
There isn't much parking that $I$ can see
on New Street. There's going to be more building and residential buildings there with automobiles,
and it's going to spill over and it just makes the situation almost intolerable.

As it is now, we have to help, if we are going to have guests, check what it's like in the street and see if we can find someplace for a guest to stop and visit us, and that wasn't what we envisioned when we moved there four years ago.

I lived on Bernard Street for 40 years, a little teeny street, and we had a lot of cars there too, and the only way you can make things work is if you have people that are willing to work with you, no public parking there, but here we have public parking fighting or vying for the same spots that $I$ am. We happen to have two cars, and it's chronic trying to make sure that you have a space, and then when you have it, you are reluctant to give it up, you leave it there

```
and walk if you possibly can.
    CHAIR ANDREA JACKSON: It must be really
bad in the winter.
    FRANCIS HENDRIGAN: Yes, it can be
terrible in the winter. In my case, fortunately,
I'm old enough I can leave. But that's not true
for the rest of the year, and that's not true for
all the others that are in the building or all
the others that are looking for a spot. So
parking is a real problem.
```

    CHAIR ANDREA JACKSON: Thank you.
    FRANCIS HENDRIGAN: Thank you.
    CHAIR ANDREA JACKSON: Was there anyone
    else that wished to come forward to give
testimony?
Sure. Good evening. If you can please
state your first and last name for the record.
DIANE HOPSON: Good evening, Madam Chair
and Executive Director and other committee
members. My name is Diane Hopson. $\mathrm{H}-\mathrm{O}-\mathrm{P}-\mathrm{S}-\mathrm{O}-\mathrm{N}$, is last name. D-I-A-N-E. And I'm a resident of Cambridge at 1 Leighton Street, L-E-I-G-H-T-O-N. And I'm just coming, I'm not living in the area, but I'm speaking as a family consultant, and hopefully, as I'm listening to them, I was really here has an observer, but as I heard the speaking, I'm like, well, maybe the gentleman can reconsider and consider that these are families and not only to consider the parking, and the night entertainment, but also the fact that you have children in the area, and to consider all of the totality of the circumstances, and counsel knows exactly what I'm talking about, so I hope
that -- $I$ know that if everybody likes your
restaurant, hopefully you can just have the
restaurant and not consider the nighttime
entertainment. That's one of the things that in
residential areas, and I'm glad to hear you said
it is not zoned, I'm, like, good, maybe we can do something with that, but in areas that are
residential, we're trying to see that we can keep
those areas, you know, resonating with families and people who are concerned about the area, and
the neighborhoods, the parking, and everybody
knows that Cambridge has horrible parking, so to pile up additional parking definitely would not make sense. So having said that, speaking in
love, hopefully you can consider that and maybe
the two views can get together and come up with
some kind of situation, but that's basically all

I had to say.

CHAIR ANDREA JACKSON: Thank you.

Are there any other members of the public
that wish to be heard?

Seeing none, so, counsel --

ATTY BERNARD GOLDBERG: I'm not putting
any blame on my client who has retained me most

```
recently. However, at this moment in time I feel
as though I have not prepared properly due to the
time frame and I recognize that two things are
involved here. One we have to get from Ms. Lint
the necessary documentation to complete our file
and then we have to consider all of the
objections that have come forward and recognize
that they are real, that the neighbors are
sincere, and that we should accommodate their
desire to have a restaurant and a bar in the
neighborhood without apparently live music.
    I have been given to understand that the
present tenant who also owns the premises and
location of the restaurant has been operating the
restaurant on an if-now-and-then-later, not
continuously, and I have heard that there has
been jazz music played, which has been
accompanied by young people who were interested
in that type of work, but conversely, the
```

```
neighborhood is not, and we recognize, and I'm
sure my client recognizes, that something has to
be done and that perhaps we will come forward
before the board again and see if we can
accommodate the objections that have been
presented here.
```

CHAIR ANDREA JACKSON: That would be
great.
POLICE COMMISSIONER ROBERT HAAS: Mr.
Goldberg, would that involve maybe some
neighborhood meetings in advance to the next
hearing, or are you just going to react to the
comments you heard tonight?
ATTY BERNARD GOLDBERG: Well, usually in
my preparation, I determine the neighborhood
groups because they are an essential and
important part of the City of Cambridge, and at
this time $I$ had not, and I'm surprised of the
various groupings that have come forward and have

```
objections to, not the restaurant and bar, but to
live music, so that we want to overcome, and
perhaps if they want a meeting with us, we'll
have a meeting, but I think that we now
understand from this meeting today of the
objections.
    POLICE COMMISSIONER ROBERT HAAS: Sure.
    ATTY BERNARD GOLDBERG: And we would try
to overcome them before we get to the board
again.
                    POLICE COMMISSIONER ROBERT HAAS: That
would be great.
                    CHAIR ANDREA JACKSON: And in addition to
the noise, it would be helpful, too, if you
addressed the concerns of parking. I recognize
it's a tight space over there, but I think it
would be helpful to the residents at least to
hear that their concern has been heard.
ATTY BERNARD GOLDBERG: What has been
```

```
said with regard to parking is that there's not
much parking there.
```

    CHAIR ANDREA JACKSON: Absolutely.
    ATTY BERNARD GOLDBERG: We have, so far
    as the lease is concerned, outside of the
restaurant, ten parking spaces. I'm not aware of
parking into the street itself, but that can be
overcome with care by, if it's approved, by care
of the new owner of the business. A Mr.
Markarian, $I$ do believe that the pronoun, is the
owner of the restaurant premises as well as a lot
of the area itself, and $I$ have attempted to get
in touch with his attorney, did speak to him
once, but $I$ have not been in touch with Mr.
Markarian, with whom I will definitely talk.
CHAIR ANDREA JACKSON: I make a motion
that we continue the application for Basha, Inc.
until several issues have been addressed, and at
that time, we can put it back on the record. Is

```
there a second?
    FIRE CHIEF GERALD REARDON: Second.
    CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.
    POLICE COMMISSIONER ROBERT HAAS: Aye.
    FIRE CHIEF GERALD REARDON: Aye.
    CHAIR ANDREA JACKSON: Aye.
    Thank you, and thank you to everyone that
came in this evening to testify.
    REVIEW: WINDING ROAD, LLC, D/B/A
    ABIGAIL'S
        - - -
    EXECUTIVE DIRECTOR ELIZABETH LINT:
Review: Winding Road, LLC, d/b/a Abigail's,
James Ludwig, manager, holder of an all alcoholic
beverages restaurant license and entertainment
license at 291 Third Street, due to the License
Commission's April 8, 2004 vote on your
```

```
application to amend the entertainment license.
    CHAIR ANDREA JACKSON: I don't see
```

anybody here from Abigail's. This was on the
agenda based on our previous vote, I believe,
when they came forward for music, and we asked
for a six-month review.
EXECUTIVE DIRECTOR ELIZABETH LINT:
Correct.

CHAIR ANDREA JACKSON: I assume they did
receive notice. I would like you to please
follow up with them.
EXECUTIVE DIRECTOR ELIZABETH LINT: I
will do that.
CHAIR ANDREA JACKSON: And No. 1, find
out why they weren't here this evening, and maybe
need to put it back on the agenda, so based on
that, $I$ just make a motion that we continue
Winding Road, LLC, Abigail's.
FIRE CHIEF GERALD REARDON: Second.

CHAIR ANDREA JACKSON: All those in favor signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

EXECUTIVE DIRECTOR ELIZABETH LINT: We did send notice.

RATIFICATION: UNO RESTAURANTS, LLC, $\underline{D / B / A}$ UNO CHICAGO GRILL

EXECUTIVE DIRECTOR ELIZABETH LINT:

Ratification, Uno Restaurant, LLC, d/b/a, Uno Chicago Grill, Fred Pahl, manager, holder of an all alcoholic beverages restaurant license at 22 JFK Street has applied for a change of d/b/a to Uno Pizzeria and Grill.

CHAIR ANDREA JACKSON: Looking through
the file and just searching it, it looks as though that's just a common name change they've done across the board in terms of corporate name?

## EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct.

CHAIR ANDREA JACKSON: And there's no one here from Uno's here to speak.

Are there any members of the public that wish to be heard on this?

I think, in my opinion, it's easy to do without them being here, so I make a motion that we approve the change of name to Uno Pizzeria and Grill.

FIRE CHIEF GERALD REARDON: Second.

CHAIR ANDREA JACKSON: All those in favor signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

FIRE CHIEF GERALD REARDON: Aye.

RATIFICATION: FERRO'S FOOD TOWN, INC.,

AND PEMBERTON FRUIT ORCHARD, INC.

## EXECUTIVE DIRECTOR ELIZABETH LINT:

Ratification: Ferro's Food Town, Inc. and

Pemberton Fruit Orchard, Inc. have submitted applications in accordance with the new state policy that allows for alcohol sales to begin at 10 a.m. on Sundays.

CHAIR ANDREA JACKSON: And these are the only two that submitted us thus far since our last --

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct.

CHAIR ANDREA JACKSON: I make a motion
that we accept the applications for Ferro's Food

Town and Pemberton Fruit Orchard to open on

Sundays at 10 a.m. in accordance with the new state law policy.

FIRE CHIEF GERALD REARDON: Second.

CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

FIRE CHIEF GERALD REARDON: Aye.

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's it except for the hackney.

CHAIR ANDREA JACKSON: Let's do the
hackney.

APPEAL: PARVEEN KAPOOR MATTER

EXECUTIVE DIRECTOR ELIZABETH LINT:

Appeal: Parveen Kapoor, holder of Cambridge Hackney license 29505, due to a fine for refusing a fare issued by Officer Szeto.

PARVEEN KAPOOR: Good evening, everyone.

CHAIR ANDREA JACKSON: Please state your name for the record spelling your first and last name.

PARVEEN KAPOOR: Parveen, $P-A-R-V$, as in

Victor, $\mathrm{E}-\mathrm{E}-\mathrm{N}$. Last name is Kapoor, $\mathrm{K}-\mathrm{A}-\mathrm{P}-\mathrm{O}-\mathrm{O}-\mathrm{R}$.

DAVINDER SINGH: $D-A-V-I-N-D-E-R$.

CHAIR ANDREA JACKSON: I'm sorry, if you could speak up.

DAVINDER SINGH: $D-A-V-I-N-D-E-R$. Last name is $S-I-N-G-H$.

CHAIR ANDREA JACKSON: Ms. Lint, can you give us the facts of the matter.

EXECUTIVE DIRECTOR ELIZABETH LINT: Yes,

I can.

On September 4, 2014 , the License

Commission received a call from an individual who stated that Medallion 192 refused to take her to her destination as it was a short fare. She -in fact, $I$ was the one who took that phone call. She told me she was going to a job interview, the bus hadn't come, she needed a taxi, it was also bad weather as I recall. She said that Mr. -- that the driver of 192 told her to take the first cab in line.

She approached the first cab and
ultimately got into that cab.

Officer Szeto contacted -- did an
investigation and determined it was Mr. Kapoor who was operating the 192 at that time.

He told Officer Szeto he didn't refuse to take the woman, but based on this complaint and his past history for fare refusal, Officer Szeto issued a $\$ 300$ fine for that.

He appealed to me. September 17, 2014, we had an appeal hearing, and the same facts were reiterated by Officer Szeto at this time, and I explained to Mr. Kapoor that $I$ was the one who had received the complaint from the woman and she was upset enough to call the office to file a complaint with us.

Mr. Kapoor told me that he was the third cab in line at One Cambridge Center. At
approximately 2 to $2: 15$ he was approached by two
woman asking for directions to the Media Center.

He stated that he told the women that this was a walkable distance and indicated that he had a
scheduled pick up at 2:30.

He denied refusing the fare. I asked him
if the ride was a close as you stated, you could have taken the women to their location and been back in time for his scheduled fare and he said, yes, he could have. I told him that $I$ found several problems with the description of the incident. That if he had a scheduled pick up at 2:30, why was he in the taxi line at that time. CHAIR ANDREA JACKSON: I'm sorry, what time of day was this?

EXECUTIVE DIRECTOR ELIZABETH LINT: 2 to

2:15 in the afternoon.

And secondly, the complainant did, in
fact, take the first cab in line. It wasn't for

Mr. Kapoor to decide that it was close enough she
should walk, and then he -- we asked for a
waybill to see what the circumstances were,
whether or not he actually had the $2: 30$ pick up. He didn't have a waybill in his cab, as required by our rules and regulations.

I reviewed his file. He has only been
driving since 2010 and he was given a warning in 2012 for fare refusal. He was fined \$50 twice in 2012 for fare refusal. He was fined \$25 in 2013 for a cab stand violation and then $\$ 300$ for this complaint.

Based on the history of the fare refusals
and having spoken with the woman, she was really
upset about it, she was afraid she was going to
be late for her job interview, so I upheld the $\$ 300$ fine.

CHAIR ANDREA JACKSON: What was the 2013
violation again?

EXECUTIVE DIRECTOR ELIZABETH LINT: Fare

```
refusal, fare refusal, fare refusal, cab
violation.
    CHAIR ANDREA JACKSON: Three fare
refusals?
```

EXECUTIVE DIRECTOR ELIZABETH LINT: This
would have been the fourth.
CHAIR ANDREA JACKSON: If you could
please give me your version.
PARVEEN KAPOOR: On that particular day I
was standing third in the line, we were actually
20 feet from the vehicle at that time when two
ladies approached asking for directions, and I
told them it's behind that building, and I --
that's where $I$ stand. Next thing I know --I have
a 2:30 pick up from One Kendall Square Binney
Street, a client of mine, who I was coming in
early.
At that particular time she came in and I
told 'em that it's just behind the building.

```
After they left, I moved my car and went and
picked up my client. Usually I'm early, ten
minutes early, to pick up my clients.
    Next thing I know I got a called from
Officer Benny telling me "You have to see me in
the office." I obeyed the order and went to see
him, and he gave me a fine.
    I appealed to Ms. Lint, and she actually
listened to my story and she stated that the fine
is stayed.
```

    So Mr. Davinder was a witness at that
    time. I have two other drivers who couldn't make
it tonight to this hearing, and therefore, I'm
here to just appeal, and Mr. Davinder is going to
be my witness for this.
THE REPORTER: And Mr. Davinder is?
PARVEEN KAPOOR: Is also a cab driver who
was line at that time.
CHAIR ANDREA JACKSON: If you can tell us
what saw.

DAVINDER SINGH: Actually, I was a
witness there. We were just talking about something-something and the two girls they came to us and they just ask for the direction. It's right behind the building. And I was the first cab driver actually. If they ask me, of course I would take it. And why the third cab driver has to suggest them to walk or something, and just
that, $I$ don't know why they are complaining.

Even I was first. I could take them anyway. CHAIR ANDREA JACKSON: Ms. Lint, am I
correct in saying there's nothing in other
policies that says a passenger has to go to the
first cab in the line, they can get into any cab
in the line?

## EXECUTIVE DIRECTOR ELIZABETH LINT:

That's absolutely correct.
CHAIR ANDREA JACKSON: If she wants to go

```
to the third cab, she could go to the third cab.
    EXECUTIVE DIRECTOR ELIZABETH LINT:
```

Absolutely.
CHAIR ANDREA JACKSON: And are you aware
of that policy?
PARVEEN KAPOOR: I'm aware of that
policy, 100 percent.
DAVINDER SINGH: We suggest to the
customer, we said you should take the first cab
because --
PARVEEN KAPOOR: Then the argument
starts that, you know, why -- the other driver
comes out and, you know, stop, why you didn't
take it, you know, and why you taking the
customer. They start the argument, and then the
next thing, you know, wee not -- we're never
heard, I feel that, and so I think that this is
imperative that the first cab should be taken at
all times, and the policy should be if the driver
is in the car, then it's good to go. The client can go in the car at any time they want, as you said. And $I$ wasn't in the car, $I$ was 20 feet away from my car at the time, and as a civilian, as a sincere civilian, I was giving directions to them.

They asked me for directions, and I was giving them directions to them. Next thing I know, I have a call, and $I$ knew it was going to happen because, you know, it happened before two times, one time with a warning. I was aware of that. I wasn't going to make the same mistake again, so -- and that's where I stand. CHAIR ANDREA JACKSON: So if you knew you
had a 2:30 prearranged pick up, why were you in the cab line to begin with? PARVEEN KAPOOR: That incident happened between $2,2: 15$, so $I$ was ready to move. I was actually just taking a break at that time coming

```
a back to my car, so I was 20 feet away from y
car and just getting ready for it. So I met my
friend and I was saying hi to him and things like
that, we were talking about something, and I know
the pick up was only five minutes away. One
Kendall and One Cambridge Center is only four
minutes driving distance. I know I could make
it. Ten minutes prior to that, I pick up my
client all the time, so 2:30 was the pick up.
So I quickly initiated the conversation
with this person right here, and I left. And the
incident happened at the same particular time, so
I got caught up in that moment.
                    FIRE CHIEF GERALD REARDON: I guess the
question would be, if you are in the cab line,
you don't know where the next fare is going to
-- ask to go to. It could be a 25, 40-minute
ride.
PARVEEN KAPOOR: Right.
```

FIRE CHIEF GERALD REARDON: And then you
would potentially miss your --

PARVEEN KAPOOR: Miss my 2:30. So I know

I wasn't going to it pick up, you know, because I know that, you know, so $I$ was just talking to my friend at that time, $I$ know $I$ was going to be there in four minutes. I can't pick up the client because I gotta move. So I was taking a break, coming out, going to my car, see my friend outside, $I$ was talking to him a couple minutes, and then get back in the car and get away.

That's where $I$ was going, and $I$ got caught up in the moment.

Those two ladies came in with a phone in
their hand, they were looking for directions, I
was being a sincere civilian. I saw them, that, you know, that they need directions, so I was giving them directions. That's --

FIRE CHIEF GERALD REARDON: Where were
they headed to?

PARVEEN KAPOOR: They were headed to the Media Center at 70 Amherst. The media Center is right behind the building behind the Kendall $T$ station at MIT.

CHAIR ANDREA JACKSON: So you are saying that they asked for directions, they didn't ask for --

PARVEEN KAPOOR: They didn't ask for a cab. I did not hear a cab, and the gentleman's sitting right here with me and he's my witness on that.

CHAIR ANDREA JACKSON: So if they asked you for directions, you told them where it was located, how did they then end up going to the first cab?

PARVEEN KAPOOR: I'm sorry?

CHAIR ANDREA JACKSON: How did they end
up going to the first cab?

PARVEEN KAPOOR: They didn't go to the cab. They walked.

CHAIR ANDREA JACKSON: They walked?

PARVEEN KAPOOR: They walked. I saw
them. There were two other cab drivers who saw
them. They walked.

DAVINDER SINGH: And the weather was very
clear.

PARVEEN KAPOOR: And the weather was
clear, so ...
DAVINDER SINGH: Many times clients when
they know the place is very close, they don't want to take cab. They just walk. They change their mind.

PARVEEN KAPOOR: I was there to help. CHAIR ANDREA JACKSON: Ms. Lint, did you
say that she took the first cab?

POLICE COMMISSIONER ROBERT HAAS: I
thought you said she took the first cab.

CHAIR ANDREA JACKSON: That's what I
thought I heard as well.

EXECUTIVE DIRECTOR ELIZABETH LINT: No.

She said that he told her to take the first cab.

CHAIR ANDREA JACKSON: We don't know
whether or not she did, in fact, actually take the first cab.

DAVINDER SINGH: She didn't take it because $I$ was the first cab driver.

CHAIR ANDREA JACKSON: You were the first cab?

DAVINDER SINGH: Yes.

EXECUTIVE DIRECTOR ELIZABETH LINT: No,
just that he told her to take the first cab.

FIRE CHIEF GERALD REARDON: But you, in
fact, were are first cab that day?

DAVINDER SINGH: Yes.

FIRE CHIEF GERALD REARDON: And she
didn't take it?

DAVINDER SINGH: They walked to the left side to the building.

FIRE CHIEF GERALD REARDON: It's actually not much more than a block from where you were.

PARVEEN KAPOOR: It doesn't matter if you were a block away, we are supposed to take the -we're here to provide service, public service, and I'm doing that, and yes, I did get two tickets before, and $I$ apologize for that, but $I$ wasn't going to be ready to get the third ticket, so I did -- you know, I'm here to provide the best service $I$ can. POLICE COMMISSIONER ROBERT HAAS: But it
seems to me you somewhat expose yourself in the fact that you knew you had a 2:30 prearranged pick up, you were in the cab line, you know that any fare doesn't have to necessarily go to the first cab, which means you could always have been somebody who was picked, so I think going back to
the Chief's question, if you had gotten a longer fare, you are just going to leave your prearranged ride?

PARVEEN KAPOOR: No, I can't do that,
sir. That's my prearranged set and it's
scheduled to be picked up at 2:30, I will go and pick it up at 2:30.

POLICE COMMISSIONER ROBERT HAAS: But if you are sitting in line, that means potentially you are gonna to refuse fares.

PARVEEN KAPOOR: I wasn't gonna refuse
fares, sir. I had time. I was 20 feet away from
my vehicle. I wasn't in the vehicle. If I was
in the vehicle, then $I$ would be bonded to take the fare.

I wasn't in the car, I was 20 feet away
from my car outside talking to the people.

POLICE COMMISSIONER ROBERT HAAS: But
your car was in the cab line.

PARVEEN KAPOOR: In the cab line, yes.

POLICE COMMISSIONER ROBERT HAAS: Anyone
who is walking down the street would think your
cab is prepared to be hired in the cab line, right?

If they see a cab sitting in a cab line,
the assumption is going to be that those cabs are waiting.

PARVEEN KAPOOR: But if the driver is not
in there, sir, they are not -- they're gonna go
to the second cab.

CHAIR ANDREA JACKSON: So where did she approach you at?

PARVEEN KAPOOR: She approached me
outside when $I$ was outside the Chipotle, that's
the restaurant, so we were standing right next to
it.

CHAIR ANDREA JACKSON: And so you weren't
standing -- you are saying that you were 20 feet
away from your car because you were coming out
from Chipotle or you were standing at someone
else's cab?

PARVEEN KAPOOR: I went to use the
restroom and $I$ was coming out. We were standing
outside, outside of Chipotle.

CHAIR ANDREA JACKSON: And whose cab were you closer to, yours then or yours?

PARVEEN KAPOOR: 17.

DAVINDER SINGH: Close to mine. Because
we have to stand close to the first cab.

PARVEEN KAPOOR: The first cab, correct.

FIRE CHIEF GERALD REARDON: She said she
was going for an employment interview?

PARVEEN KAPOOR: She didn't say anything,
sir, to me. She asked me directions. I gave her directions.

CHAIR ANDREA JACKSON: So your position
is that no time did she say she wanted to get

```
into the cab?
```

PARVEEN KAPOOR: No, she didn't say that.

I have two other cab drivers, this is the gentleman who is also a witness. And I requested two other drivers to come in and they just -- one of them couldn't speak English well, so he was just afraid, you know, what he might say, so -might have said.

CHAIR ANDREA JACKSON: So, Ms. Lint, you took the phone call when the woman called?

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's correct.

CHAIR ANDREA JACKSON: And again, can you
relay the conversation?

EXECUTIVE DIRECTOR ELIZABETH LINT: I
don't know if $I$ can relay the whole conversation.

I just remember that she told me that
this -- the 192 refused to take her to her
destination because it was a short fare and told

```
her to take the first cab in the line.
    Oh, actually, I have to backtrack.
    And she then approached the first cab and
got into the taxi. So it's what my notes
indicate.
```

    POLICE COMMISSIONER ROBERT HAAS: You
    were the first cab in line?
DAVINDER SINGH: Yes, sir. They didn't
come to me. If they come to me, of course I take
them.
POLICE COMMISSIONER ROBERT HAAS: YOu
were standing next to your cab, right, at the
time they approached?
DAVINDER SINGH: Yes.
CHAIR ANDREA JACKSON: Next to your cab
or standing right outside of Chipotle on the
sidewalk?
DAVINDER SINGH: On the sidewalk.
POLICE COMMISSIONER ROBERT HAAS: So you

```
weren't standing near your cab either then?
    DAVINDER SINGH: I was close to my cab.
    POLICE COMMISSIONER ROBERT HAAS: HOW
long a distance from you to your cab when you
were -- how far away were you from the cab?
    DAVINDER SINGH: From my car, I was five
yards.
```

    Because we sit out every day. It's all
    long hours, so we like to stand outside, and so
many times the people they just ask for some
directions, and if that's nearby, they just walk.
POLICE COMMISSIONER ROBERT HAAS: And you
observed the women walk away towards the
destination she was directed to?
DAVINDER SINGH: I'm sorry?
POLICE COMMISSIONER ROBERT HAAS: You
observed the women walk off to direction that she
was directed to and she did not get in a cab?
DAVINDER SINGH: Yes. They thought it's

```
so close and they walked.
```

CHAIR ANDREA JACKSON: Which cab do you
drive?

DAVINDER SINGH: 17 .

CHAIR ANDREA JACKSON: Ms. Lint, do we
have the waybill from the 17 or did she mention?

Have we looked at whether or not there's a waybill for 17?

EXECUTIVE DIRECTOR ELIZABETH LINT: I
don't believe we have looked that.

CHAIR ANDREA JACKSON: Do you have a
waybill for that particular day?

DAVINDER SINGH: Not today with me.

PARVEEN KAPOOR: May I add something?

So I was actually -- I was out of my
waybills, so $I$ wrote down on a piece of paper
what my jobs were that day and $I$ have rendered
that peace of paper to Ms. Lint at the time when

I had the hearing.

EXECUTIVE DIRECTOR ELIZABETH LINT: He
did, and it was not very complete, if I recall
it. It's not in this file.

PARVEEN KAPOOR: I have the copy of that, and $I$ didn't bring it with me. I do have a copy of all the documentation that were rendered to Ms. Lint at the time and to Benny Szeto, Officer Benny Szeto as well.

EXECUTIVE DIRECTOR ELIZABETH LINT: It
did indicate that he took a job at 2:30.

POLICE COMMISSIONER ROBERT HAAS: Uh-huh.

PARVEEN KAPOOR: Thank you.

EXECUTIVE DIRECTOR ELIZABETH LINT: And I
believe that's why Officer Szeto didn't fine him for not having a waybill.

CHAIR ANDREA JACKSON: You typically do
fill out your waybills?

PARVEEN KAPOOR: I do fill my waybills, yes. On that particular day, $I$ ran out of it and

I didn't have time to come to the city hall and get that, so -- and I did apologize on the day of hearing with Ms. Lint and I did apologize to Officer Szeto as well.

CHAIR ANDREA JACKSON: When was your last violation of --

PARVEEN KAPOOR: I'm sorry, I don't
recall that, but $I$ request $M s$. Lint to please look at it.

EXECUTIVE DIRECTOR ELIZABETH LINT: There were two in 2012 -- three in 2012 .

CHAIR ANDREA JACKSON: And one in 2013.

EXECUTIVE DIRECTOR ELIZABETH LINT: That
was a cab stand violation.

CHAIR ANDREA JACKSON: Are there any
members of the public that wish to be heard in this matter?

Seeing none.

And the fine issued by Officer Szeto was
$\$ 300$ ?

EXECUTIVE DIRECTOR ELIZABETH LINT: It
was.

CHAIR ANDREA JACKSON: Thoughts?

Comments? Motions?

POLICE COMMISSIONER ROBERT HAAS: I'm
having a hard time reconciling the stories
between the complainant and the fact you now have a witness basically supporting the cited driver.

It strikes me odd, though, that you -- I
mean, as you said in your testimony, you knew - you were keenly aware of the fact of the consequences of rejecting a fare because you have been the target of enforcement in the past.

But I'm having a hard time understanding why you would be in a cab line and then have a prearranged ride. It would seem to me you would not be in the cab line but waiting for your prearranged ride and not take the chance, as the

Chief pointed out, that someone could walk up and hail you and then risk being exposed being fined again. So I'm really trying to understand why that is.

PARVEEN KAPOOR: And if $I$ may answer
that, you know, that's why $I$ wasn't in my cab,
inside my car because $I$ know $I$ had to pick, so I
was outside talking to these people, if $I$ was in
the cab and if a person comes in and $I$ have a
prearranged pick up, $I$ would tell the person that

I have a prearranged pick up, like you have to go
to the next person.

POLICE COMMISSIONER ROBERT HAAS: Aren't
you technically then rejecting the fare?

PARVEEN KAPOOR: If $I$ have a prearranged,
do I've to explain to the public $I$ have a
prearranged?

POLICE COMMISSIONER ROBERT HAAS: The
public would assume that if you are in a cab
line, that you are prepared to be hired, and for you now to say to somebody when they walk up to your cab that $I$ want fare -- or "I want to hire your cab" and then you say, Well, I got a rearranged ride," I think you are exposing yourself again to a rejection of a fare.

And again, the fact that you have been
cited three other times, you would be keenly
aware of that and wouldn't expose yourself to
that risk, and again, if someone walked up and
said, "Jeez, I need an airport ride," I'm
wondering are you gonna turn down your
prearranged ride and drive to the airport.

PARVEEN KAPOOR: No, I will not turn down
my prearranged ride. Those are my loyal clients.

POLICE COMMISSIONER ROBERT HAAS: I'm
saying to you, by doing that, you are now
exposing yourself to committing another violation
because when you tell a fare -- because they

```
don't know you have to a prearranged ride, right?
You are in cab line, it's presumed if you are in
a cab line, you are prepared to take on fares,
and if you turn a fare down, you are in violation
of the regulation.
```

    PARVEEN KAPOOR: And on my defense on
    that, that's why I was 20 feet away from my car.
I wasn't inside my car at the time.
CHAIR ANDREA JACKSON: But your car was
still there though, right?
PARVEEN KAPOOR: My car was still there,
and $I$ was talking to these people at that time,
and when they came in for directions, $I$ gave them
directions, what $I$ was supposed to do, and when $I$
gave them directions, I went to pick up my
previous prearranged pick up.
CHAIR ANDREA JACKSON: Ms. Lint, did she
call immediately thereafter?
EXECUTIVE DIRECTOR ELIZABETH LINT: She
did.

CHAIR ANDREA JACKSON: It wasn't the next day?

EXECUTIVE DIRECTOR ELIZABETH LINT: Nope.

And, Madam Chair, I think it's important
to point out, too, I mean I'm listening to the comments that both drivers are making. It doesn't say in the rules that you can be in the cab stand and outside of your cab, and therefore, you are not available for a pick up, as the Commissioner was referring to, and there's no set distance. I mean $I$ drive by the stands all the time, we all do, and certainly the drivers are outside, but if a passenger walks over, you have to be available to take that job.
POLICE COMMISSIONER ROBERT HAAS: If
you're that far away from your cab, I'm trying to figure out how she knew your cab number, right, your medallion number, how did she get that? I

```
mean, it's your number, right?
    Parveen Kapoor: Sir, what's that?
    POLICE COMMISSIONER ROBERT HAAS: It's
```

your number?
PARVEEN KAPOOR: That's my number. I'm
not too sure how she got it, okay? At that time,
I was picking up my prearranged. So when I give
directions, she went her way and $I$ went to pick
up my prearranged and -- yeah.
POLICE COMMISSIONER ROBERT HAAS: You're
third, your car is parked third?
PARVEEN KAPOOR: I'm the third car in the
line.
POLICE COMMISSIONER ROBERT HAAS: And you
are closer to his cab, which is the first car in
line?
PARVEEN KAPOOR: Which is the first car
in line.
POLICE COMMISSIONER ROBERT HAAS: So how

```
did she associate you with that cab in the third
spot?
```

PARVEEN KAPOOR: I have no idea. I have
no idea. I can't speak on behalf of the other
person. I am only going to speak on behalf of
myself and that's what I'm doing.
POLICE COMMISSIONER ROBERT HAAS: I'm
just trying to reconcile your version of what
happened and the complainant's version and
there's just a disconnect, and $I$ really can't
figure out how $I$ can reconcile those things, and
I grant you have a witness here, so -- it doesn't
make any sense to me.
Again, I'm not buying the argument that
you had a prearranged ride, but yet, you were
parked in the cab stand potentially exposing
yourself again to rejecting another fare because
you are not going to give up your normal
customers, right, so I'm really having a hard

```
time kinda understanding your logic in thinking
that it's okay to be in a cab stand taking up a
space that another available cab could take,
right? Was the cab line filled at the time with
all the cars?
    PARVEEN KAPOOR: Yeah.
    POLICE COMMISSIONER ROBERT HAAS: That
typically is, and the problem is, you have cabs
that are trying to cruise around the block trying
to get into a cab stand, but yet, you were
weren't prepared to take a fare, right?
    PARVEEN KAPOOR: No. If I want to use
```

a restroom -- that's just an example I'm going to
use here, if $I$ want to use the restroom and I
parked my car at the stand, where $I$ cannot park
my car anywhere else, I go use the restroom and
come back out and go to my car.
If $I$ want to take a break, I'm entitled
to take a break. If $I$ want to use the public

```
restroom, I'm entitled to do that.
```

    POLICE COMMISSIONER ROBERT HAAS: Right.
    PARVEEN KAPOOR: And - -
    POLICE COMMISSIONER ROBERT HAAS: But
    should you be in the cab stand when you are
taking your break?
PARVEEN KAPOOR: I parked my car in the
cab stand. I couldn't find parking anywhere
else.
So I parked my car, went to Chipotle,
used the restroom, came back out and talked to
the gentleman, as soon as we done talking, went
out to my car and moved out, moved out of the
line, went to pick up my prearranged.
And I can't speak on behalf of the other
people. I'm just speaking on --
POLICE COMMISSIONER ROBERT HAAS: I get
that.
PARVEEN KAPOOR: -- on my own behalf.

Thank you.

EXECUTIVE DIRECTOR ELIZABETH LINT: If i
may, Madam Chair, this is a discussion that's
been going on for many years in terms of when
drivers need to take breaks, and what's
appropriate, and we went through this with

Traffic and Parking over the years, that if you
are going to be taking a break to use a restroom, get a cup of coffee, lunch, whatever, you
shouldn't be the third cab in the line. You
should be at the end of the line, not where it
appears that you have been waiting there for a
long period of time.

And as we say, one of the issues that we
hear repeatedly at taxicab subcommittee is that we need more cab stands because there's no where for the cabs to park, so you are taking up a spot
to have a conversation with friends while other cabs are cruising around with nowhere to go.

FIRE CHIEF GERALD REARDON: I'm trying to
figure out why the customer was irate enough to call. I mean, you know --

PARVEEN KAPOOR: Sir, again, I'm not
going to speak on behalf of the other person.

I'm just going to be talking about myself, what she said to me, what $I$ did at that particular
time, and that's it. I don't know what she said
to Ms. Lint. I don't know. I heard the first
time, I heard when Officer Benny Szeto called me
in, you know, and that's the first thing I've heard, and so $I$ can't speak on behalf of anybody else.

FIRE CHIEF GERALD REARDON: I guess,
conversely, too, if you turned around and didn't
tell her it was a block way and you took the
fare, they may feel as though you took advantage
of them because it was only around the corner but
. . .

## PARVEEN KAPOOR: I was just trying to

help them out as a sincere citizen and a person that's on the street.

There are a lot of diverse group of
people there at MIT that comes around and ask all
of us for directions. It's a touristy spot, they
get off the Red line, they get off the tourist
bus and they ask for directions.

CHAIR ANDREA JACKSON: In her case was
she a tourist or a resident?

EXECUTIVE DIRECTOR ELIZABETH LINT: I
don't know if she was a resident. Just she had a
job interview in that area.

FIRE CHIEF GERALD REARDON: That's where
the job interview is, okay.

The stories actually don't really jive,
but not having the complainant to elaborate on some of this stuff, and you having a witness here that seems to corroborate your story, it doesn't

```
favor in the complainant's favor, it's in your
favor tonight in terms of this, again, it doesn't
really add up why she seemed to get so irate to
start to make a call. Like I said, I don't know
```

what happened, and $I$ know generally something has
to precipitate someone saying "I'm going to call
because I'm very upset."
PARVEEN KAPOOR: Sure.
FIRE CHIEF GERALD REARDON: And your side
of the story doesn't seem to indicate that
there's something there that we're aware of, so
-••
POLICE COMMISSIONER ROBERT HAAS: Did you
bring witnesses with you when you spoke before
Ms. Lint?
PARVEEN KAPOOR: I brought a letter of
reference at the time when $I$ have a meeting with
Ms. Lint. The gentleman, he lives far away. And
he couldn't make it at that meeting. So I

```
requested him to write down a note and I brought
that note to Ms. Lint at the meeting and she has
the note in the file, I hope.
And now, you know, I requested a hearing
again, and thanks for taking the time to meet up,
and I requested this gentleman to come from far
away to be here at this meeting. And this
gentleman was kind enough to come here for this
meeting at the moment, and I thank you.
    CHAIR ANDREA JACKSON: So prior to the
date that the incident took place, did you two
know each other before?
    DAVINDER SINGH: Yeah, we were together
everyday.
```

CHAIR ANDREA JACKSON: I think just what
I'm struggling with is this, his version,
passenger's version, he's got a witness here.
DAVINDER SINGH: We have friends but law
is law. If he's trying to put something in my

```
car or something or wrong, you know, we be are
not friends. We just say, "You have to do it,
you have to do it."
    FIRE CHIEF GERALD REARDON: I'm having a
little trouble with the finding of facts
predicated on the witness that we have.
    CHAIR ANDREA JACKSON: What is your
pleasure?
```

    FIRE CHIEF GERALD REARDON: You know,
    this is the Commissioner's purview. It's his
personnel.
POLICE COMMISSIONER ROBERT HAAS: You are
much more objective to it than $I$ am.
I don't think I'm disagreeing with where
I think you're heading. I'm really having
trouble. I mean, it seems to me it's kind of a
jump wall at this point in time. It would be
helpful if the complainant was here just to get
clarification.
I'm troubled by the fact that you have
been cited for this before and I'm troubled by
the fact that you were in the cab line when you
knew you weren't going to be able to take any
more fares.
I can't figure out how she would have
attached you to your cab when you were so far
away from your cab, right? I mean those are
difficulties $I^{\prime} m$ having in terms of trying your
reconcile your version of what took place, and to
the Chief's point, the fact that someone takes
the time to call License Commission and file a
complaint, it suggests that something happened
that she wasn't happy about, and I'm trying to
figure out what that is and you are telling me
that after you gave her directions she walked off
to that location. And again, I think there's
only a block away, and $I$ can't imagine why you
would want to take a cab to that location,

```
because by the time you get in the cab, get to
that location, pay for your fare and get out, it
is going to take you as much time, if not longer,
to finish that transaction, so ...
    FIRE CHIEF GERALD REARDON: Knowing the
traffic pattern down there, walking would
certainly have been quicker than taking a cab.
    PARVEEN KAPOOR: And the weather was nice
that day, so if she's saying the weather was
bad --
    EXECUTIVE DIRECTOR ELIZABETH LINT: I
just had a memory of that. I'm not saying that's
absolutely true.
```

    FIRE CHIEF GERALD REARDON: I guess I'm
    having trouble, $I$ don't think there's enough
finding of fact for me to uphold the fine.
And $I$ know you had a previous, and it
doesn't mean because you previously were guilty
that you are going to be guilty every time in the
future, $I{ }^{\prime} m$ not saying that, but it also doesn't help the fact that you've had previous citings as well. But, $I$ guess, my motion is that we put this on file and dismiss the fine. CHAIR ANDREA JACKSON: Second. All those in favor signify by saying aye. POLICE COMMISSIONER ROBERT HAAS: So
before you, I just want to -- I mean, I hope you understand the deliberations we went through in
terms of trying to reconcile your story.
I think you recognize the folly in your
reasoning in terms of being in a cab stand and
walking off from your cab and leaving it there,
that you do, in fact, expose yourself.
I would tell you that if you came back
here with that same excuse again, and I agree
with both the Chief and the Chairperson that
there's probably not enough facts to sustain to
find in my view either, but $I$ would suggest to

```
you that you, based on your prior experience,
this conversation would better inform you in
terms of how you should be conducting business
when you have this kind of situation occurring
again.
```

    If you are not prepared to take a fare,
    you shouldn't be in the cab line. I get your
concerns about being able to take breaks and
things like that, but you know you have other cab
drivers that are competing for those spaces that
are prepared to take fares, right, so if your
purpose is to use that as a parking space so you
can go get a sandwich or take a break and things
like that, it's not fair to the other cab drivers
either because they all have to wait in line, so
you are taking up a space where they could be
closer to the front of the line or could have an
opportunity to get a fare.
Those cab stands, more times than not,

```
you always have cabs that are trying to get --
are jockeying for position in those cab stands.
    So for doing that, I think that causes
some problems for me, and I'm not totally sold on
the notion that you never intended to take a fare
if you are in the cab line, okay.
    So I'm prepared to vote, but I just want
to make sure that you rethink about how you are
going to conduct yourself with respect to this
kind of situation again because I view this as
also kind of a warning to you, a fair warning to
you, that you can't continue that practice
because it does, in fact, expose you to a greater
peril.
```

    PARVEEN KAPOOR: May I add to it?
    POLICE COMMISSIONER ROBERT HAAS: Uh-huh.
    PARVEEN KAPOOR: Every cab driver on a
    cab stand, they do that. So why am I different?
What they do is, they put their keys in the
ignition, leave the car keys in there, in the car, and the other drivers move the car.

I did the same thing. I left my car keys
in the car, so if the car in front of me moves, they move my car if $I^{\prime} m$ not in the car.

Everybody does that.

POLICE COMMISSIONER ROBERT HAAS: But it
suggests to me that you were prepared to take a fare, right?

PARVEEN KAPOOR: What's that?

POLICE COMMISSIONER ROBERT HAAS: If you
are allowing other drivers to move your car up in
the line, that means you are still prepared to take a fare.

PARVEEN KAPOOR: No, I'm not saying that.

I said, I went to use the restroom, left my car
keys in the car. Everybody do that. If they're
taking a break, they do that. And $I$ see that all
the time. Mr. Davinder is going to confirm that.

```
And if you ask other drivers besides Mr.
```

Davinder, they are going to say that.

CHAIR ANDREA JACKSON: That makes sense
but --

FIRE CHIEF GERALD REARDON: I can also
confirm that but that doesn't necessarily mean it is okay.

PARVEEN KAPOOR: I understand, sir.

FIRE CHIEF GERALD REARDON: The law of
the street versus the law of the land sometimes are different, but to the point the Commissioner
is making, if your car is number 3 and they move it up, the situation gets worse because you get two people come up and now you are car No. 2.

PARVEEN KAPOOR: But I have a prearranged and I gotta move. I will --

CHAIR ANDREA JACKSON: Then if that's the case, then why wouldn't your car be the last car in the line and you parked your car at the very
back of the line?

PARVEEN KAPOOR: Because I left my car
keys in the car and people were moving my car so they can park their cars.

POLICE COMMISSIONER ROBERT HAAS: You are not helping yourself.

I would suggest to you that you reflect
upon the conversation we had tonight, and again,

I think what we are trying to do is advise you in
a way that you came very close to having the fine upheld, and you really need to think about,
especially with a prior history, you know, it
complicates things a little bit more, and I agree with the Chief, just because you did it before doesn't mean you did it again, but you should be well informed of the consequences of rejecting a fare and you shouldn't put yourself in that situation, particularly if you have a prearranged fare, and you are not going to stiff your regular

```
customers because that's bad business, I get
that. So I think we are ready to vote.
```

There was a motion, and a second, so I'm
just waiting for the Chair to call for a vote.
CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.
POLICE COMMISSIONER ROBERT HAAS: Aye.
FIRE CHIEF GERALD REARDON: Aye.
All set.
CHAIR ANDREA JACKSON: You have that look
on your face like, What happened?
PARVEEN KAPOOR: What is the verdict?
FIRE CHIEF GERALD REARDON: You are not
paying the $\$ 300$.
POLICE COMMISSIONER ROBERT HAAS: You are
were successful in your appeal.
PARVEEN KAPOOR: Thank you very much for
all your time.
FIRE CHIEF GERALD REARDON: It will be

```
noted in the file that we had this hearing and
you got vindicated on this again, so it's a
reportable incident, so to speak.
PARVEEN KAPOOR: Okay, thank you very
```

much.
RATIFICATIONS
EXECUTIVE DIRECTOR ELIZABETH LINT:
Ratifications. All were refinances medallions,
$12,30,93,1,62,118,5,9,69$. All paperwork
is in order.
POLICE COMMISSIONER ROBERT HAAS: I make
a motion to accept.
FIRE CHIEF GERALD REARDON: Second.
CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.
POLICE COMMISSIONER ROBERT HAAS: Aye.
FIRE CHIEF GERALD REARDON: Aye.

CHAIR ANDREA JACKSON: That's it.

EXECUTIVE DIRECTOR ELIZABETH LINT:

That's all $I$ have.

CHAIR ANDREA JACKSON: I make a motion
that we adjourn.

FIRE CHIEF GERALD REARDON: Second.

CHAIR ANDREA JACKSON: All those in favor
signify by saying aye.

POLICE COMMISSIONER ROBERT HAAS: Aye.

FIRE CHIEF GERALD REARDON: Aye.
(Hearing was adjourned)

## ERRATA SHEET

INSTRUCTIONS: After reading the transcript, note any change or correction and the reason therefor on this sheet. Sign and date this errata sheet.

PAGE LINE
_ CHANGE:
$\longrightarrow$
REASON:
$\qquad$
$\qquad$ CHANGE: $\qquad$ REASON: $\qquad$ CHANGE: $\qquad$ REASON: CHANGE:
$\qquad$
$\qquad$ REASON: $\qquad$ CHANGE:

REASON: $\qquad$ CHANGE: $\qquad$ REASON: $\qquad$
I have read the foregoing transcript, and except for any corrections or changes noted above, I hereby subscribe to the transcript as an accurate record of the statement(s) made by me.

## CERTIFICATION

Commonwealth of Massachusetts Norfolk, ss.

I, Jill Kourafas, Certified Shorthand Reporter, in and for the Commonwealth of Massachusetts, do hereby certify that the hearing herein before set forth is a true and accurate record of the proceedings with the exception that some statements may not appear due to heavy accents, unclear speaking, rapid and overlapping speaking, private conversations, those speaking too softly or incoherently, not identifying themselves and proper names/places will be spelled phonetically if not spelled while on the record. This record may not to be quoted from, or used in any formal proceeding, as this is not sworn testimony, administered by a notary public, and such record is strictly the inhouse minutes prepared for the Cambridge Licensing Board and is solely under the control and direction of the Cambridge Licensing Board.

Jill Kourafas
Certified Shorthand Reporter - License No. 14903

THE FOREGOING CERTIFICATION OF THIS TRANSCRIPT DOES NOT APPLY TO ANY REPRODUCTION OF THE SAME IN ANY RESPECT UNLESS UNDER THE DIRECT CONTROL AND/OR DIRECTION OF THE CERTIFYING REPORTER.



| [1] - | [1] - $34: 9$ | 16:1, | 20:8, | 56:16, |
| :---: | :---: | :---: | :---: | :---: |
| 62:16 | Alewife | 17:3, | 21:13, | 57:3, |
| agenda [6] | [1] - | 18:19 | 21:18, | 57:12, |
| - 4:12, | 39:11 | ANDRAGE | 22:18, | 58:7, |
| 12:10, | Alliance | [1] - 17:2 | 26:9, | 58:12, |
| 22:9, | [1] - | ANDREA | 26:19, | 58:18, |
| 26:11, | 23:10 | [137] - | 27: 4 , | 59:5, |
| 55: 4 , | allow [2] | 1:7, 4:3, | 27:9, | 59:15, |
| 55:16 | - 5:5, | 5:11, | 27:16, | 60:2, |
| AGENDA [2] | 27:13 | 5:14, | 29:3, | 60:6, |
| - 2:1, 2:2 | allowing | 5:18, 6:6, | 29:8, | 62:13, |
| ago [5] - | [1] - | 6:10, | 29:12, | 63:17, |
| 32:8, | 104:12 | 6:13, 7:5, | 29:16, | 64:3, |
| 32:10, | allows [1] | 7:10, 8:1, | 31:11, | 64:7, |
| 34:8, | - 58:5 | $8: 6,8: 9$, | 31:19, | 65:19, |
| 44:12, | almost [3] | 8:14, | 34:17, | 66:12, |
| 46:9 | - 23:12, | $8: 17,9: 1$, | 36:11, | 66:19, |
| agree [3] | 43:9, 46:4 | 9:3, 9:7, | 38:5, | 67:4, |
| - 19:18, | alternativ | 9:16, | 38:9, | 68:14, |
| 101:16, | e [1] - | 9:19, | 39:13, | 71:6, |
| 106:13 | 40:3 | 10:2, | 40:17, | 71:13, |
| agreements | amend [1] | 10: 6, | 41:1, | 71:18, |
| [1] - | $\frac{\text { amend }}{-55: 1}$ | 10:12, | 41:12, | $72: 3$, |
| 34:15 | - 55:1 | 10:19, | 43:5, | 72:16, |
| airport | $\frac{\text { Amherst }}{[1]-71: 3}$ | 11:3, | 43:15, | $73: 1$ |
| [2] - | $[1]-71: 3$ amplified | 11:10, | 44:1, | $73: 5$, |
| $86: 11,$ | $\frac{\text { amplified }}{[4]-}$ | 11:13, | 47:2, | 73:10, |
| $86: 13$ | $\begin{aligned} & {[4]} \\ & 25: 15, \end{aligned}$ | 11:19, | 47:11, | 76:12, |
| Albors [1] | $25: 15$, $30: 12$, | 12:19, | 47:13, | 76:18, |
| - 42:9 | $30: 12$, $42: 12$, | 13:19, | 49:14, | 77:7, |
| alcohol | $42: 12$, $44: 6$ | 14:10, | 51:7, | 77:18, |
| [1]-58:5 | $44: 6$ AND [3] - | 14:17, | $52: 13$, 53.3 | $78: 9$, |
| alcoholic | $\frac{\text { AND }}{2: 14,}$ | $15: 2$, $15: 10$, | $53: 3$, $53: 16$, | $79: 15$ |
| [4] - | 15:16, | $15: 10$, $16: 12$, | 54:3, | 81:2, |
| 13:11, | 57:18 | 16:19, | 54:7, | 81:5, |
| $16: 2,$ | AND/OR [1] | 17:6, | 55:2, | 81:11, |
| $54: 16,$ | - 111:17 | $18: 3,$ | $55: 9,$ | 82:16, |
|  | Andrage | $19: 3 \text {, }$ | 55:14, | 83:5, |
| alerting | [3] - |  | 56:1, | 83:12, |



| automobile | 56:3, | 55: 4, | bedroom | 27:11, |
| :---: | :---: | :---: | :---: | :---: |
| [1] - | 57:13, | 55:16, | [1] - 35:9 | 49:18, |
| 33:15 | 57:14, | 61:7, | Beech [2] | 51:14, |
| automobile | 57:15, | 63:12, | - 44:19, | 52:8, |
| s [1] - | 58:19, | 102:1 | 45:7 | 52:19, |
| 46:2 | 59:1, | Basement | begin [2] | 53:4 |
| available | 59:2, | [2] - | - 58:5, | Bernard |
| [3] - | 101: 6, | 1:13, 3:14 | 68:16 | [2] - |
| 88:10, | 107: 6, | BASHA [4] | behalf [6] | 16:16, |
| 88:15, | 107:7, | - 2:7, | - 90:4, | 46:10 |
| 91:3 | 107:8, | 2:8, 15:15 | 90:5, | berry [1] |
| Ave [3] - | 108:17, | Basha [4] | 92:15, | - 10:17 |
| 3:14, 9:4, | 108:18, | - 15:19, | 92:19, | best [1] |
| 16:17 | 108:19, | 42:8, | 94:5, | 74:12 |
| Avenue [3] | 109:8, | 53:17 | 94:12 | better [2] |
| - 1:14, | 109:9, | bass [2] - | behind [6] | -7:8, |
| 23:3, 40:5 |  | 28:1, 44:8 | - 30:8, | 102:2 |
| aware [9] | B | Bay [9] - | 64:13, | between |
| - 20:19, |  | 25:14, | 64:19, | [2] - |
| 32: 6, | backtrack | 35:3, | 66:6, 71:4 | 68:18, |
| 53: 6, | [1] - 79:2 | 35:4, | below [1] | 84:8 |
| 67: 4, | bad [4] - | 35: 6, | - 16:10 | beverages |
| 67: 6, | 47:3, | 38:14, | beneficial | [5] - 5:5, |
| 68:11, | 60:17, | $41: 17$, | [1] - | 13:12, |
| 84:12, | 100:10, | 43:18, | 42:15 | 16:2, |
| 86:9, | 107:1 | 44:19, | Benny [4] | 54:17, |
| 96:11 | bar [4] - | 45:6 | - 65:5, | 56:13 |
| aye [28] - | 30:2, | beautiful | 82:7, | bigger [1] |
| 11:11, | $33: 1$, | [1] - 8:16 | 82:8, | - 7:7 |
| 11:12, | $50: 10$, | Becker [1] | 94:10 | bike [2] - |
| 11:13, | 52:1 | - 13:11 | BERNARD | 30:16, |
| 15:11, | BAR [1] - | becomes | [13] - | 32:5 |
| 15:12, | 15:16 | [1] - | 16:15, | Binney [1] |
| 15:13, | Bar [1] - | 39:19 | 18:12, | - 64:15 |
| 54:4, | 16:1 | becoming | 20:14, | Birch [2] |
| 54:5, | base [1] - | [3] - | 21:6, | - 45:7, |
| 54: 6, | 27:14 | 23:18, | 21:11, | 45:8 |
| 54:7, | based [6] | 25:11, | 21:17, | bit [3] - |
| 56:2, | - 18:4, | 42:2 | 27:7, | 24:14, |


| 31:8, | 91:19, | 95:8 | 69:15, | 84:16, |
| :---: | :---: | :---: | :---: | :---: |
| 106:13 | 92: 6, | buses [2] | 71:10, | 84:18, |
| blame [1] | 93:8, | - 40:6, | 71:16, | 85: 6, |
| - 49:19 | 102:13, | 41:6 | 71:19, | 85: 9, |
| block [7] | 104:18 | business | 72:2, | 85:19, |
| - 43:3, | breaks [2] | [9] - 4:1, | 72:5, | 86:3, |
| 44:18, | - 93:5, | 4:10, | 72:13, | 86:4, |
| 74:4, | 102:8 | 10:8, | 72:17, | 87:2, |
| 74: 6, | bring [2] | 15:7, | 72:19, | 87:3, |
| 91:9, | - 82:5, | 34:12, | 73:4, | 88:9, |
| 94:16, | 96:14 | 36:5, | 73:7, | 88:17, |
| 99:18 | brought | 53: 9, | 73:9, | 88:18, |
| blocks [1] | [2] - | 102:3, | 73:11, | 89:15, |
| - 31:17 | 96:16, | 107:1 | 73:14, | 90:1, |
| board [4] | 97:1 | buying [2] | 73:16, | 90:16, |
| - 19:14, | Building | - 12:14, | 74:16, | 91:2, |
| 51:4, | [2] - | 90:14 | 74:18, | 91:3, |
| 52: 9, | 1:13, 3:13 |  | 75:19, | 91: 4 , |
| 56:19 | building | C | 76:1, | 91:10, |
| BOARD [1] | [15] - | C-O-N-N-E- | 76:4, | 92:5, |
| - 1:6 | 29:19, |  | 76:6, | 92:8, |
| Board [2] | 30:5, | $\frac{\mathrm{L}-\mathrm{L}-\mathrm{Y}}{-31.15}$ | 76:11, | 93:10, |
| - 111:11, | $33: 14 \text {, }$ | $\begin{gathered} -31: 15 \\ \text { cab }[101] \end{gathered}$ | 77:3, | $93: 16 \text {, }$ |
| -111:12 | 35:9, | cab [101] | 77:7, | $99: 3,$ |
| boarders | 38:17, | - 60:19, | 77:11, | 99:7, |
| [1] - | 43:2, | $61: 1$, $61: 2$, | 77:12, | 99:8, |
| $25: 12$ | $43: 18 \text {, }$ | $61: 2$, $61: 18$, | 78:1, | 99:19, |
| bonded [1] | $46: 1,$ | 61:18, | 78:3, | 100:1, |
| - 75:14 | 47:8, | $62: 18$, $63 \cdot 4$, | 79:1, | 100:7, |
| Bonnie's | 64:13, | $63: 4$, $63: 10$ | 79:3, | 101:12, |
| [1] - 36:4 | 64:19, | $64: 1,$ | 79:7, | 101:13, |
| brand [1] | 66:6, |  | 79:12, | 102:7, |
| - 26:5 | 71:4, 74:2 | 66:7, | 79:15, | 102:9, |
| brand-new | buildings | 66:8, | 80:1, | 102:14, |
| [1]-26:5 | [1] - 46:2 | 66:15, | 80:2, | $103: 2$ |
| break [8] | bus [4] - | 67:1, | 80:5, | 103: 6, |
| - 68:19, | 41: 8, | 67:9, | 80:18, | 103:17, |
| 70:9, | 41:10, | 67:18, | 81:2, | 103:18 |
| 91:18, | 60:16, | 68:16, | 83:14, | cabs [5] - |


| 76:7, | [4] - 5:7, | 104:3, | 62:1, | 107: 4 |
| :---: | :---: | :---: | :---: | :---: |
| 91:8, | 7:12, | 104:4, | 69:6, 71:3 | CHAIR |
| 93:17, | 11:5, 16:6 | 104:5, | Central | [137] - |
| 93:19, | CAPTURING | 104:12, | [1] - $30: 3$ | 1:7, 4:3, |
| 103:1 | [1] - 1:18 | 104:16, | certainly | 5:11, |
| cafe [2] - | car [50] - | 104:17, | [11] - | 5:14, |
| 6:17, 7:4 | 45:2, | 105:12, | 19:10, | 5:18, 6:6, |
| Cafe [1] - | 65:1, | 105:14, | 22:7, | 6:10, |
| 7:3 | 68:1, | 105:18, | 22:11, | 6:13, 7:5, |
| CAMBRIDGE | 68:2, | 105:19, | 28:1, | 7:10, 8:1, |
| [2] - 1:2, | 68:3, | 106:2, | 28:10, | $8: 6,8: 9$, |
| 1:3 | 68: 4 , | 106:3 | 33:8, | 8:14, |
| Cambridge | 69:1, | care [3] - | 39:11, | 8:17, 9:1, |
| [20] - | 69:2, | 18:18, | 41:9, | 9:3, 9:7, |
| 1:14, 5:4, | 70:9, | 53:8 | 42:12, | 9:16, |
| $6: 8,6: 11$, | 70:11, | cars [6] - | 88:13, | 9:19, |
| 7:18, 8:1, | $75: 16$, | 43:11, | 100:7 | 10:2, |
| 9:13, | 75:17, | 45:11, | certificat | 10:6, |
| 10: 9, | 75:19, | 46:11, | e [1] - | 10:12, |
| 11:5, | $77: 1$, | 46:17, | 14:14 | 10:19, |
| 16:17, | 80:6, | 91:5, | CERTIFICAT | 11:3, |
| 17:5, | 85:7, | 106:4 | ION [2] - | 11:10, |
| 33: 4, | 87:7, | case [5] - | 111:1, | 11:13, |
| 48:3, | 87:8, | 17:12, | 111:16 | 11:19, |
| 49:7, | 87: 9, | 39:7, | Certified | 12:19, |
| 51:17, | 87:11, | 47:5, | [2] - | 13:19, |
| 59:11, | 89:11, | 95: 9, | 111:3, | 14:10, |
| 61:18, | 89:12, | 105:18 | 111:14 | 14:17, |
| 69:6, | 89:15, | catching | certify | 15:2, |
| 111:11, | 89:17, | [1] - 40:5 | $\frac{\text { [1] - }}{\text { cex }}$ | 15:10, |
| 111:12 | 91:15, | caught [2] | 111:4 | 16:12, |
| Campus [1] | 91:16, | - 69:13, | CERTIFYING | 16:19, |
| - 4:11 | 91:17, | 70:12 | $\frac{\text { [1] - }}{\text { cernill }}$ | $17: 6 \text {, }$ |
| cannot [1] | 92:7, | causes [1] | 111:17 | 18:3, |
| - 91:15 | 92:10, | $-103: 3$ | Chair [5] | 19:3, |
| Cantabridg | 92:13, | cell [1] - | $\frac{\text { - 3:15, }}{}$ | 20:8, |
| ean [1] - | 98:1, | 3:8 | $47: 18,$ | 21:13, |
| 3:19 | $104: 1,$ | Center [5] | 88:5, | 21:18, |
| capacity | 1 | - 61:18, | 93:3, | $26: 9,$ |


| 26:19, | 58:18, | 95:9, | changes | 57:11, |
| :---: | :---: | :---: | :---: | :---: |
| 27: 4, | 59:5, | 97:10, | [1] - | 57:15, |
| 27:9, | 59:15, | 97:15, | 110:11 | 58:17, |
| 27:16, | 60:2, | 98:7, | changing | 59:2, |
| 29:3, | 60: 6, | 101:5, | [1] - 15:7 | 69:14, |
| 29:8, | 62:13, | 105:3, | CHARLES | $70: 1$, |
| 29:12, | 63:17, | 105:17, | [4] - | 70:19, |
| 29:16, | 64:3, | 107:5, | 38:12, | 73:15, |
| 31:11, | 64:7, | 107:10, | 38:13, | 73:18, |
| 31:19, | 65:19, | 108:16, | 39:15, | 74:3, |
| 34:17, | 66:12, | 109:1, | 40:19 | 77:13, |
| 36:11, | 66:19, | 109:4, | Charles | 94:1, |
| 38:5, | 67: 4 , | 109:7 | [1] - | 94:14, |
| 38:9, | 68:14, | Chairman | 38:12 | 95:14, |
| 39:13, | 71: 6, | [1] - | check [1] | 96:9, |
| 40:17, | 71:13, | 16:16 | - 46:6 | 98:4, |
| 41:1, | 71:18, | Chairperso | Chicago | 98: 9, |
| 41:12, | $72: 3$, | $\underline{n}$ [2] - | [1] - | 100:5, |
| 43:5, | 72:16, | 18:13, | 56:12 | 100:14, |
| 43:15, | 73:1, | 101:17 | CHICAGO | 105:5, |
| 44:1, | 73:5, | chance [1] | [2] - | 105:9, |
| 47:2, | 73:10, | - 84:19 | 2:12, $56: 8$ | 107:8, |
| 47:11, | 76:12, | CHANGE [6] | CHIEF [45] | 107:13, |
| 47:13, | 76:18, | - 110:4, | - 1:9, | 107:19, |
| 49:14, 51:7, | $77: 7$, $77: 18$, | 110:5, | 7:1, 8:3, | 108:15, |
| 51:7, $52: 13$, | $77: 18$, $78: 9$, | 110:6, | 9:12, | $108: 19$, 109:6, |
| 53:3, | 78:13, | 110:7, | 10:1, | 109:6, |
| 53:16, | 79:15, | 110:9 | 11:9, | Chief [4] |
| 54:3, | 81:2, | change [9] | 11:14, | - 3:16, |
| 54:7, | 81:5, | - 8:16, |  | 85:1, |
| 55:2, | 81:11, | $13: 13 .$ | 14:5, | 101:17, |
| 55:9, | 82:16, | 14:11, | 14:9, | 106:14 |
| 55:14, | 83:5, | 15:6, | $15: 9$, $15: 13$, | Chief's |
| 56:1, | 83:12, | 56:14, | 15:13, | [2] - |
| 56:16, | 83:15, | $56: 18 \text {, }$ |  | $75: 1$ |
| 57:3, | 84:4, | $56: 18$, $57: 9$, | $45: 8 \text {, }$ | 99:11 |
| 57:12, | 87: 9, | $72: 13,$ | $\begin{aligned} & 54: 2, \\ & 54: 6, \end{aligned}$ | childcare |
| 58:7, | 87:17, | $110: 2$ | $55: 19,$ | [1] - 36:3 |


| children | 70:16 | closing | 37:11, | 80:16, |
| :---: | :---: | :---: | :---: | :---: |
| [2] - | clarificat | [1] - | 60:11, | 82:11, |
| 45:16, | ion [1] - | 36:14 | 99:12 | 84:6, |
| 48:12 | 98:19 | closure | COMMISSION | 85:13, |
| children's | clear [3] | [1] - | [3] - 1:2, | 85:18, |
| [1] - 35:5 | - 24:6, | 44:14 | 1:4, 1:6 | 86:16, |
| Chipotle | 72:8, | Club [1] - | Commission | 88:16, |
| [5] - | 72:10 | 42:17 | 's [1] - | 89:3, |
| 76:15, | client [8] | club [1] - | 54:19 | 89:10, |
| 77:2, | - 16:14, | 30:18 | COMMISSION | 89:14, |
| 77: 6, | 49:19, | coffee [3] | ER [57] - | 89:19, |
| 79:16, | 51:2, | - 6:18, | 1:8, 7:16, | 90:7, |
| 92:10 | 64:16, | 30:16, | $9: 17,$ | 91:7, |
| chronic | 65:2, | 93:9 | 10:10, | 92:2, |
| [1] - | 68:1, | coming | 10:13, | 92:4, |
| 46:17 | 69:9, 70:8 | [10] - | 11:12, | 92:17, |
| circumstan | clients | 35:14, | 15:12, | 96:13, |
| ces [2] - | [3] - | 35:17, | 19:17, | 98:12, |
| 48:13, | 65:3, | 44:4, | 36:12, | 101:7, |
| 63:2 | 72:11, | 45:13, | 36:18, | 103:16, |
| cited [3] | 86:15 | 48:4, | 37:8, | 104:7, |
| - 84:9, | close [10] | 64:16, | 37:14, | 104:11, |
| 86:8, 99:2 | - 39:10, | 68:19, | 51: 9, | 106:5, |
| citings | 42:18, | 70:9, | 52:7, | 107:7, |
| $\frac{\text { [1] - }}{\text { cine }}$ | $62: 6$, | $77: 1,77: 5$ | 52:11, | 107:15, |
| 101:2 | 62:19, | comment | 54:5, | $\begin{aligned} & 108: 13, \\ & 108 \cdot 18 \end{aligned}$ |
| citizen | 72:12, | [2] - | 56:3, | 109:9 |
| [1] - 95:2 | 77:10, | 10:11, | $57: 14$, $59: 1$ | Commission |
| City [2] - | $77: 11 \text {, }$ | $10: 15$ | $\begin{aligned} & 59: 1, \\ & 72: 18 . \end{aligned}$ | $\frac{\text { Commlssion }}{\text { er [3] - }}$ |
| $33: 4,$ | $80: 2 \text {, }$ | comments | $\begin{aligned} & 72: 18, \\ & 74: 13, \end{aligned}$ | $3: 17,$ |
| $51: 17$ | $81: 1,$ | [3] - | $\begin{aligned} & 74: 13, \\ & 75 \cdot 8 \end{aligned}$ | $88: 11 \text {, }$ |
| CITY [1] - | 106:10 | 51:13, | $\begin{aligned} & 75: 8, \\ & 75: 18, \end{aligned}$ | $105: 11$ |
| 1:3 | closed [2] | 84:5, 88:7 | $\begin{aligned} & 75: 18, \\ & 76: 2, \end{aligned}$ | Commission |
| City [2] - | $\begin{aligned} & -32: 15, \\ & 34: 1 \end{aligned}$ | commercial | 76:2, | er's [1] - |
| 33:8, 83:1 | 34:1 | $\text { [1] - } 36: 3$ | 79:11, | 98:10 |
| civilian | $\frac{\text { closer }}{-77: 8}$ | Commission | $79: 19$ | Commission |
| [3] - | 89:15, | [5] - $3: 11$ | $80: 3 \text {, }$ | ers [1] - |
| $68: 4,$ | $102: 17$ | 3:11, | $80: 12 \text {, }$ | $3: 15$ |


| committee | 61:16, | [2] - | 84:13, | convention |
| :---: | :---: | :---: | :---: | :---: |
| [1] - | 63:11, | 40: 4, | 106:16 | al [1] - |
| 47:19 | 99:13 | 45:10 | consider | 24:8 |
| committing | complaints | condition | [7] - | conversati |
| [1] - | [1] - | [1] - 7:8 | 40:15, | on [11] |
| 86:18 | 36:15 | condominiu | 48:9, | 16:11, |
| common [2] | complete | $\underline{\underline{m}}$ [2] | 48:10, | 19:10, |
| - | [9] | 38:17 | 48:12, | 20:19, |
| 56:18 | 17:12, | 45:1 | 48:17, | 21:5, |
| Commonweal | 17:16, | conduct | 49:10, | 21:14, |
| th [2] - | 17:19, | [1] - | 50:6 | 69:10, |
| 111:2, | 21:16, | 103:9 | considered | 78:14, |
| 111:4 | 23:17, | conducting | [1] - 24:2 | 78:16, |
| Community | 26:2, | [1] - | constantly | 93:18, |
| [1] - | 26:16, | 102:3 | [1] - 45:4 | 102:2, |
| 24:17 | 50:5, 82:2 | Conference | consultant | 106:8 |
| compatible | complicate | [2] - | [1] - 48:5 | conversati |
| [2] - | s [1] - | $1: 13,3: 14$ | consumed | ons [1] - |
| 28:17, | $106: 13$ | confirm | $[1]-5: 6$ | 111:7 |
| $40: 1$ | concern | [2] - | contacted | conversely |
| competing | [5] - | $104: 19$ | [1] - 61:3 | [2] - |
| [1] - | $24: 9$ | $105: 6$ | continue | $50: 19$ |
| 102:10 | $39: 4,$ | confirmed | [3] - | 94:15 |
| complainan | $39: 8 \text {, }$ | [1] - 25:3 | 53:17, | convincing |
| t [4]- | $41: 18 \text {, }$ | confused | 55:17, | [1] - |
| 62:17, | $52: 18$ | [1] - | 103:12 | 44:17 |
| 84:8, | concerned | 29:13 | continued | copy [2] - |
| 95:17, | [4] - | congratula | [1] - 4:1 | 82:4, 82:5 |
| 98:18 | 23:6, | tions [1] | continuing | corner [1] |
| complainan | $\begin{aligned} & 28: 18, \\ & 49.5 \end{aligned}$ | - 11:15 | $[1]-24: 7$ | - 94:18 |
| t's [2] - | $49: 5,53: 5$ | CONNELLY | continuous | Corp [1] - |
| $90: 9, \quad 96: 1$ | concer | [2] - | $\underline{\underline{y}}[1]-$ | $4: 10$ |
| complainin | [5] - $17: 10$ | $31: 14$ | $\overline{50}: 16$ | corporate |
| $\underline{\mathbf{g}}$ [1] - | 17:10, | 32:3 | control | [1] - |
| 66:10 | : 10, | Connelly | [1] - | 56:19 |
| complaint |  | [1] - | 111:11 | correct |
| [5] - | $102: 8$ | 31:14 | CONTROL | [10] - |
| 61:7, |  | consequenc | [1] - | 19:16, |
| 61:14, | Concord | es [2] - | 111:17 | 20:11, |


| 32:4, | court [1] | - 60:1, | David [1] | 29:1, |
| :---: | :---: | :---: | :---: | :---: |
| 55:8, | 41:2 | 60:4 | - 41:15 | 31:8, |
| 57:2, | cruise [1] | D-I-A-N-E | Davinder | 34:8, |
| 58:11, | - 91:9 | [1] - 48:2 | [5] - | 42:19 |
| 66:13, | cruising | D/B/A [10] | 65:11, | dead [1] |
| 66:18, | [1] - | - 2:4, | 65:14, | 39:10 |
| 77:12, | 93:19 | 2:6, 2:8, | 65:16, | dead-end |
| 78:12 | CUISINE | 2:10, | 104:19, | [1] - |
| correction | [2] - 2:5, | 2:12, | 105:2 | 39:10 |
| [1] - | 13:6 | 4:16, | DAVINDER | debate [1] |
| $110: 2$ | Cuisine | 13: 6, | [22] - | - $21: 7$ |
| correction | [2] - | $15: 15,$ | $60: 1$, | decide [1] |
| s [1] - | 13:10, | 54:11, | 60: 4 , | - 62:19 |
| 110:11 | 15:6 | 56:8 | 66:2, | decision |
| correctly | cup [1] - | d/b/a [8] | 67:8, | [1] - 18:7 |
| [1] - 43:6 corroborat | 93:9 | - 5:1, | 72:7, | defense |
|  | current | 13:10, | 72:11, | [1] - 87:6 |
| e [1] - | [1] - 8:18 | 13:13, | 73:8, | definitely |
| 95:19 | customer | 15:7, | $73: 12$, | [2] - |
| Council | [3] - | 15:19, | 73:17, | 49:8, |
| [2] - | 67:9, | 54:15, | $74: 1$, | 53:15 |
| 44:13, | 67:15, | 56:11, | 77:10, | deliberati |
| 44:17 | 94:2 | 56:14 | 79:8, | ons [1] - |
| counsel | customers | dancing | 79:14, | 101:9 |
| [4] - | [2] - | [3] - | 79:18, | denied [1] |
| 16:12, | 90:19, | $21: 3,$ | $80: 2 \text {, }$ | $-62: 5$ |
| 17:6, | 107:1 | $25: 4,31: 1$ | $80: 6,$ | department |
| 48:13, | cutting | dangerous | 80:15, | [1] - |
| 49:17 | [2] - | [1] - 43:8 | 80:19, | $37: 15$ |
| couple [3] | 39:13, | date [4] - | 81:4, | Department |
| - 32:7, | 39:15 | $9: 14,$ | $\begin{aligned} & 81: 13, \\ & 97: 13, \end{aligned}$ | [5] - |
| 44:12, | CV [3] - | 14:11, | $\begin{aligned} & 97: 13, \\ & 97: 18 \end{aligned}$ | $20: 10,$ |
| 70:10 | 6:7, 10:7, | 97:11, | 97:18 | 20:16, |
| coupled | 11:4 | 110:3 | days [9] | 23:16, |
| [1] - |  | DATE [1] | 5:10, | 4:18 |
| 45:13 | D | 1:15 | 11:7, | 26:1 |
| course [3] | D-A-V-I-N- | $\underline{\text { DAVID [3] }}$ | $24: 11,$ | described |
| - 6:19, | $\frac{\text { D-E-R [2] }}{\text { der }}$ | - 41:15, | $25: 16,$ | [1] - 28:3 |
| 66:7, 79:9 | $\underline{\text { D }-R}$ | 43:7 |  | describing |


| [1] - 29:2 descriptio | $\frac{\text { Diane }}{-48: 1}$ | $\begin{aligned} & 70: 17, \\ & 70: 18, \end{aligned}$ | $20: 12$, $20: 18$, | $\begin{aligned} & \underline{\mathbf{g}} \\ & 98: 14 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| $\underline{n}$ [1] - | Dietrich | 71:7, | 21:9, | disagreeme |
| $\overline{62: 10}$ | [1] - 3:5 | 71:14, | 22:13, | nt [1] - |
| desire [1] | different | 77:16, | $22: 16$, | 39:3 |
| - 50:10 | [3] - | $77: 17$, | 54:14, | disappear |
| destinatio | 44:9, | 80:11, | $55: 7$, | [1] - 37:2 |
| $\underline{n}$ [3] - | 103:18, | 87:13, | $55: 12$, | disconnect |
| $\frac{\mathrm{n}}{6} \mathbf{0}$ : 13 , | 105:11 | 87:14, | 56:4, | [1] - |
| 78:19, | difficulti | 87:15, | 56:10, | 90:10 |
| 80:14 | es [1] - | 89:8, | 57:1, | discussion |
| determine | 99:9 | 95:6, | 58:1, | [1] - 93:3 |
| [1] - | direct [1] | 95:8, | 58:10, | dismiss |
| 51:15 | - 27:9 | 99:16 | 59:3, | [1] - |
| determined | DIRECT [1] | directly | 59:10, | 101:4 |
| [1] - 61:4 | - 111:17 | [1] - 28:4 | 60:8, | distance |
| Developmen | directed | Director | 62:15, | [4] - |
| t [1] - | ] - | [3] - | 63:19, | 62:3, |
| $24: 17$ | $17: 7,$ | 17:8, | 64:5, | 69:7, |
| developmen | $80: 14,$ | 18:5, | 66:17, | $80: 4,$ |
|  | 80:18 | 47:19 | 67:2, | 88:12 |
| $\frac{t}{23: 14}$ | direction | DIRECTOR | 73:3, | disturbing |
| DEVEREUS | [5] - | [57] - | 78:13, | [1] - 37:9 |
| [1] - 28:8 | 24:15, | :10, 3:7, | : 15 | diverse |
| DEVEREUX | 40: 4 , | : 4 | 81:9, | [1] - 95:4 |
| [7] - | 66:5, | 10:4, | 82:1, | documentat |
| 22:15, | 80:17, | 12:8, | 82:9, | ion [2] - |
| 23:2, | 111:11 |  | 82:13, | 50:5, 82:6 |
| 23:3, | DIRECTION | 12:17, | 83:10, | documents |
| 26:14, | [1] - | 13:9, | 83:13, | [4] - |
| 27:2, | 111:17 | 14:2, | 84:2, | 17:17, |
| 27: 6, | directions | 14:7, | 87:19, | 17:18, |
| 27:18 | [20] - | 12 | 88:4, | 18:17, |
| Devereux | 62:1, | 4:19, | 93:2, | 19:7 |
| [2] - | $64: 12$, | 15:18, | 95:11, | DOES [1] |
| 23:2, | 68:5, | 15.18, | 100:11 | 111:16 |
| 27:16 | 68:7, | 19:1, | 108:9, | done [4] - |
| DIANE [1] | 68:8, | 19:19, | 109:2 | 13:15, |
| - 47:18 | 70:15, |  | disagreein | 51:3, |


| 56:19, | 93:5, | 95:17 | 73:3, | t [1] - |
| :---: | :---: | :---: | :---: | :---: |
| 92:12 | 102:10, | ELIZABETH | 73:13, | 84:14 |
| door [1] - | 102:14, | [57] - | 78:11, | English |
| 42:18 | 104:2, | 1:10, 3:7, | 78:15, | [1] - 78:6 |
| down [7] - | 104:12, | $4: 5,4: 19$, | 81: 9, | enjoy [2] |
| 76:3, | 105:1 | 10: 4, | 82:1, | - 11:18, |
| 81:16, | driving | 12:2, | 82:9, | 27:19 |
| 86:12, | [3] - | 12:8, | 82:13, | entertainm |
| 86:14, | 40:11, | 12:13, | 83:10, | ent [10] - |
| 87:4, | 63:7, 69:7 | 12:17, | 83:13, | 16:9, |
| 97:1, | due [5] - | 13:9, | 84:2, | $20: 7,$ |
| 100:6 | 41: 4, | 14:2, | 87:19, | 21:2, |
| DPW [1] - | 50:2, | 14:7, | 88:4, | 21:3, |
| 24:19 | 54:18, | 14:12, | 93:2, | 24:3, |
| drive [4] | 59:12, | 14:19, | 95:11, | 25:4, |
| - 31:18, | 111:6 | 15:18, | 100:11, | $48: 11 \text {, }$ |
| 81:3, | during [1] | 17:15, | 108:9, | $48: 18 \text {, }$ |
| 86:13, | - 42:19 | 19:1, | 109:2 | 54:17, |
| 88:12 |  | 19:19, | email [1] | 55:1 |
| driver | E | 20:12, | - 34:8 | entirely |
| [10] - | $\underline{\mathbf{E - E - N}}$ [1] | $\begin{aligned} & 20: 18, \\ & 21: 9, \end{aligned}$ | $\frac{\text { emailed }}{\text { [1] - }}$ | [2] - |
| 60:18, | $-59: 19$ | $\begin{aligned} & 21: 9, \\ & 22: 13, \end{aligned}$ | [1] - | $43: 19$ |
| 65:17, | early [5] | $\begin{aligned} & 22: 13, \\ & 22 \cdot 16 \end{aligned}$ | $22: 14$ | $44: 9$ |
| 66:7, | - 14:13, | 22:16, | employment | entitled |
| 66:8, | $41: 7,$ | $\begin{aligned} & 54: 14, \\ & 55: 7, \end{aligned}$ | [1] - | [2] - |
| 67:12, | $64: 17$ | $55: 7,$ | $77: 14$ | 91:18, |
| 67:19, | 65:2, 65:3 | 55:12, | empty [1] | 92:1 |
| 73:9, | East [2] - | 56:4, | - 43:19 | envision |
| 76:9, | 30:6, 33:5 | 56:10, | encouragin | [1]-44:8 |
| 84:9, | easy [1] - | 57:1, | $\underline{\underline{g}}$ [1] - | envisioned |
| 103:17 | 57:7 | 58:10, | 40:11 | [1] - 46:9 |
| drivers | echo <br> [1] - | $58: 10$, $59: 3$, | end [4] - | ERRATA [1] |
| [12] - | 42:6 | 59:10 | 39:10, | - 110:1 |
| 65:12, | either [3] |  | 71:15, | errata [1] |
| 72:5, | $\frac{\text { either }}{-80: 1}$ | $60: 8$, $62: 15$, | 71:18, | - 110:3 |
| $78: 3$, | - 80:1, 101:19, | 62:15, | 93:11 | escalation |
| 78:5, | $\begin{aligned} & 101: 19 \\ & 102: 15 \end{aligned}$ | $63: 19 \text {, }$ | ends [1] - | $\frac{\text { escalation }}{[1]-39: 5}$ |
| 88:7, | elaborate | $66: 17,$ | 40:7 | especially |
| 88:13, | [1] - | $67: 2,$ | enforcemen | [2] - |




| 107:13, | 77:11, | FORET [2] | 38:16, | Friday [1] |
| :---: | :---: | :---: | :---: | :---: |
| 107:19, | 77:12, | - 2:6, | 41:19, | - 40:8 |
| 108:15, | 79:1, | 13:7 | 46:9, | friend [3] |
| 108:19, | 79:3, | Foret [2] | 69:6, 70:7 | - 69:3, |
| 109:6, | 79:7, | - 13:10, | fourth [1] | 70:6, 70:9 |
| 109:10 | 89:15, | 15:7 | - 64:6 | friends |
| fire [1] - | 89:17, | Form [2] - | FPRA [1] - | [3] - |
| 38:4 | 94:9, | 14:15, | 23:11 | 93:18, |
| first [39] | 94:11 | 14:16 | frame [1] | 97:18, |
| - 6:1, | Fitness | form [1] - | - 50:3 | 98:2 |
| 11:16, | [1] - | 19:16 | FRANCIS | front [4] |
| 11:17, | 42:17 | formal [2] | [5] - | - 32:16, |
| 16:13, | five [4] - | - 34:14, | 43:16, | 35:9, |
| 17:2, | 9:9, 9:10, | 111:9 | 44:3, | 102:17, |
| 17:7, | 69:5, 80:6 | forth [4] | 45:9, | 104:4 |
| 22:2, | flyer [1] | - 26:13, | 47:4, | FRUIT [2] |
| 23:1, | 12:1 | 33: 6, | 47:12 | - 2:14, |
| 23:7, | folks [1] | 42:19, | Francis | 57:18 |
| 47:17, | - 33:18 | 111:5 | [1] - | Fruit [2] |
| 59:16, | follow [1] | fortunatel | 43:16 | - 58:3, |
| 60:19, | - 55:11 | $\underline{\underline{y}}$ [1] - | FRANK [3] | 58:14 |
| 61:1, | folly [1] | 47:5 | - 31:14, | future [1] |
| $\begin{aligned} & 62: 18, \\ & 66: 6, \end{aligned}$ | - 101:11 | forum [1] | 31:15, | - 101:1 |
| $\begin{aligned} & 66: 6, \\ & 66: 11, \end{aligned}$ | $\frac{\text { FOOD }}{2.13}$ [2] - | - 19:9 | $32: 3$ Frank |  |
| 66:15, | 2:13, | forward | Frank [1] | G |
| 67:9, | 57:17 | [9] - |  | general |
| 67:18, | food [1] - | 5:15, | Franklin | [2] - |
| 71:16, | 5:5 | 18: 6, | [1] - 30:4 | 3:11, 39:4 |
| $71: 19 \text {, }$ | Food [2] | 22:2, | Fred [1] - | generally |
| $72: 17,$ | 58:2, | 34:10, | 56:12 | [2] - |
| 72:19, | 58:13 | 47:14, | free [1] - | 33:7, 96:5 |
| 73:4, | force [1] | 50:7, | 27:17 | gentleman |
| 73:7, | - 41:17 | 51:3, | frequent | [8] - |
| 73:9, | foregoing | 51:19, | [1] - 12:1 | 32:17, |
| 73:10, | [1] - | 55:5 | frequently | 34:10, |
| 73:14, | 110:10 | forwarded | [1] - 32:6 | 48:8, |
| 73:16, | FOREGOING | [1] - | Fresh [2] | 78: 4, |
| 74:18, | [1] - | 14:13 | - 23:10, | 92:12, |
|  | 111:16 | four [5] - | 30:13 | 96:18, |


| $\begin{gathered} 97: 6, \quad 97: 8 \\ \text { gentleman' } \end{gathered}$ | $\begin{aligned} & 98: 9, \\ & 100: 5, \end{aligned}$ | $53: 4$ <br> Goldberg | $\begin{aligned} & \text { 56:8 } \\ & \text { group [1] } \end{aligned}$ | $\begin{aligned} & 19: 17, \\ & 36: 12, \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| s [1] - | 100:14, | [5] - | - 95:4 | 36:18, |
| 71:10 | 105:5, | 16:16, | groupings | 37:8, |
| Gerald [1] | 105: 9, | 17:16, | [1] - | 37:14, |
| - 3:16 | 107:8, | 18:4, | 51:19 | 51:9, |
| GERALD | 107:13, | 20:2, | groups [1] | 52:7, |
| [45] - | 107:19, | 51:10 | - 51:16 | 52:11, |
| 1:9, 7:1, | 108:15, | gonna [6] | guess [12] | 54:5, |
| 8:3, 9:12, | 108:19, | - 6:12, | - 9:10, | 56:3, |
| 10:1, | 109:6, | 21:7, | 17:7, | 57:14, |
| 11: 9, | 109:10 | 75:10, | 19:14, | 59:1, |
| 11:14, | gigantic | 75:11, | 24:1, | 72:18, |
| 11:18, | [1] - | 76:10, | 26:4, | 74:13, |
| 14:5, | 29:18 | 86:12 | 28:18, | 75:8, |
| 14:9, | girls [1] | gotta [2] | 42:6, | 75:18, |
| 15:9, | - 66:4 | - 70:8, | 43:18, | 76:2, |
| 15:13, | given [2] | 105:16 | 69:14, | 79:6, |
| 37:19, | - 50:12, | grant [2] | 94:14, | 79:11, |
| 45:8, | 63:7 | - 39:6, | 100:14, | 79:19, |
| 54:2, | glad [1] - | 90:12 | 101:3 | 80:3, |
| 54: 6, | 48:19 | granted | guest [1] | 80:12, |
| 55:19, | goal [1] - | [1] - 5:4 | - 46:8 | 80:16, |
| 57:11, | 45:2 | great [4] | guests [2] | 82:11, |
| 57:15, | GOLDBERG | - 9:11, | - 45:12, | 84:6, |
| 58:17, | [14] - | 10:17, | 46:6 | 85:13, |
| 59:2, | 16:15, | 51:8, | guilty [2] | 85:18, |
| 69:14, | 18:12, | 52:12 | - 100:18, | 86:16, |
| $70: 1$, | 20:14, | greater | $100: 19$ | 88:16, |
| 70:19, | 21:6, | [1] - |  | 89:3, |
| 73:15, | 21:11, | 103:13 | H | 89:10, |
| 73:18, | 21:17, | Green [1] |  | 89:14, |
| $74: 3$, | 27:7, | - 30:5 | HAAS [57] | 89:19, |
| 77:13, | 27:11, | Grill [3] | - 1:8, | 90:7, |
| 94:1, | 28:7, | $\frac{\text { Grill }}{-56: 12}$ | 7:16, | 91:7, |
| $94: 14,$ | 49:18, | $-56: 12$, 56.15, | 9:17, | 92:2, |
| 95:14, | 59:18, 514, | 56:15, | 10:10, | 92:4, |
| 96:9, | 52:8, | 57:10 | 10:13, | 92:17, |
| 98:4, | 52:19, | GRILL [2] | 11:12, | 96:13, |
|  | 52:19, | - 2:12, | 15:12, | 98:12, |


| 101:7, | - 71:1, | HEARING | 72:15, | history |
| :---: | :---: | :---: | :---: | :---: |
| 103:16, | 71:2 | [2] - 1:2, | 95:2, | [3] - |
| 104:7, | heading | 1:4 | 101:2 | 61:8, |
| 104:11, | [1] - | hearing | helpful | 63:12, |
| 106:5, | 98:15 | [17] - | [3] - | 106:12 |
| 107:7, | hear [12] | 3:12, 4:8, | 52:14, | hit [1] - |
| 107:15, | - 11:1, | 4:10, | 52:17, | 43:9 |
| 108:13, | 19:15, | 8:11, | 98:18 | holder [4] |
| 108:18, | 19:16, | 17:13, | helping | - 13:11, |
| 109:9 | 22:5, | 26:17, | [1] - | 54:16, |
| Haas [1] - | 24:2, | 34:14, | 106:6 | 56:12, |
| 3:17 | 25:14, | 35:8, | HENDRIGAN | 59:11 |
| hackney | 26:12, | 51:12, | [6] - | homeowners |
| [2] - | 36:13, | $61: 11$, | 43:16, | [1] - |
| 59:4, 59:6 | 48:19, | 65:13, | 43:17, | 38:15 |
| Hackney | 52:18, | 81:19, | $44: 3$, | hope [5] - |
| [1] - | 71:10, | 83:3, | 45:9, | 34:9, |
| 59:12 | 93:15 | 97:4, | 47:4, | 42:1, |
| hail [1] - | heard [18] | 108:1, | 47:12 | 48:14, |
| 85:2 | - 12:6, | 109:11, | Hendrigan | 97:3, |
| half [1] - | $15: 4,$ | 111:4 | [1] - | 101:8 |
| 45:5 | 22:1, | hearing's | 43:17 | hopefully |
| hall [1] - | 30:11, | [1] - 4:4 | hereby [2] | [3] - |
| 83:1 | 38:10, | heavy [1] | - 110:11, | 48: 6, |
| hand [1] - | 41:14, | - 111:6 | 111:4 | 48:16, |
| 70:15 | 48:7, | HELENE [9] | herein [1] | 49:10 |
| handicappe | 49:16, | - 34:19, | - 111:5 | HOPSON [2] |
| $\underline{\mathbf{d}}[1] \text { - }$ | $\begin{aligned} & 50: 16, \\ & 51: 13, \end{aligned}$ | $35: 1,$ | hi [3] - | - 47:18, |
| $\overline{7}: 8$ | $51: 13 \text {, }$ | 36:16, | $5: 17,$ | $48: 1$ |
| happy [4] | $52: 18 \text {, }$ | $37: 1,$ | $41: 15$ | Hopson [1] |
| - 18:18, | $\begin{aligned} & 57: 6, \\ & 67: 17, \end{aligned}$ | $37: 13 \text {, }$ | $69: 3$ | $-48: 1$ |
| $19: 2,$ | 67:17, | $37: 16$ | hire [1] - | horrible |
| $20: 1,$ | $83: 16 \text {, }$ | $\begin{aligned} & 38: 3, \\ & 38: 7 . \end{aligned}$ | 86:3 | [1] - 49:7 |
| $99: 14$ | $\begin{aligned} & 83: 16, \\ & 94: 9, \end{aligned}$ | 38:7, 41:4 | hired [2] | Hospitalit |
| hard [3] - | $94: 10 \text {, }$ | $\frac{\text { Helene }}{-34: 19,}$ | $-76: 4,$ | $\underline{\underline{\mathbf{y}}[1] ~-~}$ |
| $\begin{aligned} & 84: 7, \\ & 84: 15, \end{aligned}$ | $94: 12$ | $41: 5$ | $86: 1$ historical | $3: 19$ <br> hour [2] - |
| 90:19 | Hearing | help [4]- | ly [1] - | 41:7, 41:8 |
| headed [2] |  | 46:5, | 32:13 | hours [12] |


| - 5:9, | immediatel | 16:9, | 4:7, 19:8, | 63:15, |
| :---: | :---: | :---: | :---: | :---: |
| 8:18, | $\underline{\underline{y}}$ [1] - | 25:4, 33:5 | 26:12, | 77:14, |
| 11: 6, | 87:18 | including | 27:1 | 95:13, |
| 16:4, | impact [1] | [1] - | informed | 95:15 |
| 24:8, | - 44:14 | 23:16 | [1] - | intolerabl |
| 32: 9, | imperative | incoherent | 106:16 | e [1] - |
| $32: 15$, | [1] - | ly [1] - | inhouse | 46:4 |
| 33:19, | 67:18 | 111:7 | [1] - | introduce |
| $35: 18 \text {, }$ | important | incompatib | 111:10 | [2] - |
| $36: 14$ | [4] - | le [1] - | initial | 16:13, |
| 40:8, 80:9 | 21: 4 , | 24:15 | [1] - $35: 1$ | 23:7 |
| house [1] | 35:7, | incomplete | initials | investigat |
| - 35:6 | 51:17, | [2] - 19:8 | [1] - | ion [1] - |
| hundreds | 88:5 | Incorporat | 29:16 | 61: 4 |
| [1] - | IN [2] - | ed [1] - | initiated | involve |
| 33:17 | 1:4 | 3:19 | [1] - | [1] - |
| I | 111:16 | increase | 69:10 | 51:10 |
| I | Inc [5] - | [1] - 32:9 | inside [3] | involved |
| idea [3] - | 5:1, | INDEX [1] | - 16:7, | [3] - |
| 36:16, | 15:19, | - 2:1 | 85:7, 87:8 | 19:11, |
| 90:3, 90:4 | 53:17, | indicate | Inspection | 23:11, |
| ideal [1] | 58:2, 58:3 | [3] - | al [1] - | 50:4 |
| - $26: 7$ | INC [9] | 79:5, | 20:10 | irate [2] |
| ideas [1] | 1:18, 2:3, | 82:10, | inspection | $-94: 2,$ |
| - $34: 16$ | $2: 7,2: 13$, | 96:10 | s [1] - | 96:3 |
| identifyin | 2:14, | indicated | 9:14 | ISD [2] - |
| $\underline{\mathrm{g}}$ [1] - | 4:16, | [2] - | INSTRUCTIO | 24:19, |
| $111: 7$ | 15:15, | 27:15, | NS [1] - | 25:3 |
| if-now-and | 57:17, | 62:3 | 110:2 | issue [3] |
| -then- | $57: 18$ | indication | intended | - 20:4, |
| later [1] | $\frac{\text { incident }}{\text { [5] - }}$ | [1] - 36:7 | [1] - | 25:19, |
| $-50: 15$ | [5] - $62: 11$, | individual | 103:5 | 40:10 |
| ignition | 62:11, | [1] - | interested | issued [3] |
| [1] - | $68: 17$, $69: 12$, | 60:11 | [2] - | - 59:13, |
| $104: 1$ | $\begin{aligned} & 69: 12, \\ & 97: 11 . \end{aligned}$ | inform [1] | 39:1, | 61:9, |
| imagine | $\begin{aligned} & 97: 11, \\ & 108: 3 \end{aligned}$ | - 102:2 | 50:18 | $83: 19$ |
| [1] - | include | informatio | $\frac{\text { interview }}{}$ | $\frac{\text { issues }}{-23: 12}$ |
| 99:18 | [3] - | $\underline{n}$ [4] - | $\begin{aligned} & {[5]-} \\ & 60: 16, \end{aligned}$ | $28: 12$ |


| 53:18, | 15:10, | 54:3, | 81:2, | 86:11 |
| :---: | :---: | :---: | :---: | :---: |
| 93:14 | 16:12, | $54: 7$, | 81:5, | JFK [1] - |
| iterations | 16:19, | 55:2, | 81:11, | 56:14 |
| [1] - 24:5 | 17: 6, | 55: 9, | 82:16, | Jill [2] - |
| itself [2] | 18:3, | 55:14, | 83:5, | 111:3, |
| - 53:7, | 19:3, | 56:1, | 83:12, | 111:14 |
| 53:12 | 20:8, | 56:16, | 83:15, | jive [1] - |
|  | 21:13, | 57:3, | 84:4, | 95:16 |
| J | 21:18, | 57:12, | 87: 9, | job [7] - |
| Jackson | 22:18, | 58:7, | 87:17, | 8:16, |
| [1] - 3:16 | 26:9, | 58:12, | 88:2, | 60:15, |
| JACKSON | 26:19, | 58:18, | 95:9, | 63:15, |
| $\frac{\text { JACKSON }}{[137] ~}$ | 27: 4 , | 59:5, | 97:10, | 82:10, |
| $\begin{aligned} & {[137]-} \\ & 1: 7.4: 3 . \end{aligned}$ | 27:9, | 59:15, | 97:15, | 88:15, |
| $\begin{aligned} & 1: 7, \quad 4: 3, \\ & 5: 11, \end{aligned}$ | 27:16, | 60:2, | 98:7, | 95:13, |
| $5: 11$, $5: 14$, | 29:3, | 60:6, | 101:5, | 95:15 |
| $\begin{aligned} & 5: 14, \\ & 5: 18,6: 6, \end{aligned}$ | 29:8, | 62:13, | 105:3, | jobs [1] - |
| $6: 10,$ | 29:12, | 63:17, | 105:17, | 81:17 |
| $6: 10$, $6: 13,7: 5$, | 29:16, | 64:3, | 107:5, | jockeying |
| 7:10, 8:1, | 31:11, | 64:7, | 107:10, | [1] - |
| 8:6, 8:9, | 31:19, | 65:19, | 108:16, | 103:2 |
| $8: 14 \text {, }$ | 34:17, | 66:12, | 109:1, | July [1] - |
| 8:17, 9:1, | 36:11, | 66:19, | 109:4, | 14:13 |
| $9: 3,9: 7,$ | 38:5, | 67:4, | 109:7 | jump [1] |
| $9: 16,$ | $38: 9$, $39: 13$, | 68:14, | James [1] | $98: 17$ |
| $9: 16$, $9: 19$, | 39:13, | 71:6, | - 54:16 |  |
| 10:2, | 40:17, | 71:13, | JAN [8] - | K |
| 10:6, | 41:1, | 71:18, | 22:15, |  |
| $10: 6$, $10: 12$, | 41:12, | $72: 3$, | 23:2, | K-A-P-O-O- |
| $10: 19,$ | 43:5, | 72:16, | 26:14, | $\underline{\mathrm{R}}$ [1] - |
| $10: 19$ $11: 3$, | 43:15, | 73:1, | 27:2, | 59:19 |
| $11: 3$, $11: 10$, | 44:1, | 73:5, | 27: 6, | $\underline{\mathrm{K}-\mathrm{N}-\mathrm{U}-\mathrm{T}-\mathrm{S}-}$ |
| $11: 10$, $11: 13$, | 47:2, | 73:10, | 27:18, | O-N [1] - |
|  | 47:11, | 76:12, | 28:8 | 38:13 |
| $11: 19$, $12: 19$, | 47:13, | 76:18, | Jan [2] - | Kafofo [2] |
| 13:19, | 49:14, | 77:7, | 23:2, 31:3 | - 7:3, 7:4 |
| $13: 19$, $14: 10$, | 51:7, | 77:18, | jazz [1] - | KAPOOR |
| 14:17, | 52:13, | 78:9, | 50:17 | [63] - |
| 15:2, | $\begin{aligned} & 53: 3, \\ & 53: 16 \end{aligned}$ | $\begin{aligned} & 78: 13, \\ & 79 \cdot 15 \end{aligned}$ | Jeez [1] - | 2:15, |


| 59:8, | 89:17, | - 84:12, | KNUTSON | 47:17, |
| :---: | :---: | :---: | :---: | :---: |
| 59:14, | 90:3, | 86:8 | [3] - | 48:2, |
| 59:18, | 91: 6, | keep [1] - | 38:12, | 58: 9, |
| 64:9, | 91:12, | 49:3 | 39:15, | 59:16, |
| 65:17, | 92:3, | Kendall | 40:19 | 59:19, |
| 67: 6, | 92:7, | [3] - | Knutson | 60: 4, |
| 67:11, | 92:19, | 64:15, | [1] - | 83:5, |
| 68:17, | 94:4, | 69:6, 71:4 | 38:13 | 105:18 |
| 69:19, | 95:1, | keys [5] - | Kourafas | $\underline{\text { lastly [1] }}$ |
| 70:3, | 96:8, | 103:19, | [2] - | - $34: 6$ |
| 71:2, | 96:16, | 104:1, | 111:3, | late [4] - |
| 71:9, | 100:8, | 104:3, | 111:14 | 39:5, |
| 71:17, | 103:15, | 104:17, |  | 40:12, |
| 72:1, | 103:17, | 106:3 | $\underline{L}$ | 42:13, |
| 72: 4 , | 104:10, | kick [1] - | L-E-I-G-H- | 63:15 |
| 72:9, | 104:15, | 34:15 | $\frac{\text { L-E-I-G-H }}{\text { T-O-N [1] }}$ | late-night |
| $72: 15$, 74.5 | $105: 8 \text {, }$ | kicked [1] | -48:3 | $[2]-$ |
| $74: 5$, | $105: 15$ | - 9:6 | ladies [2] | $39: 5,$ |
| 75:4, | 106:2, | kind [8] - | $\frac{\text { ladies }}{-64: 12,}$ | 40:12 |
| $75: 11$, $76: 1$, | $107: 12$, $107: 17$, | 13:3, | $70: 14$ | Laughing |
| 76:1, | 107:17, | 42:5, | Lakeview | [1] - 8:12 |
| $76: 9$, $76: 14$ | 108:4 | 49:12, | $\frac{\text { [1] - 23:3 }}{}$ | Laughter |
| $76: 14$ $77: 4$, | $\frac{\text { Kapoor }}{\text { - 59:11, }}$ | 97:8, | land [1] - | [1] - |
| 77:9, | 59:19, | 98:16, | 105:10 | 37:18 |
| 77:12, | 61:4, | $102: 4$, $103: 10$, | lap [1] - | $\frac{\text { laughter }}{\text { [2] - }}$ |
| 77:15, | $61: 13$, | 103:11 | 37:4 | $10: 18$ |
| 78:2, | $61: 17$, | kind've | lap-over | $38: 2$ |
| 81:14, | 62:19, | [1] - | [1] - 37:4 | law [5] - |
| 82: 4, | 89:2 | $33: 16$ | $\underline{\text { larger }}$ [1] | 58:16, |
| 82:12, | Kathy [1] | kinda [1] | - $25: 2$ | 97:18, |
| $82: 18 \text {, }$ | - 29:9 | - 91:1 | last [15] | 97:19, |
| 83:7, | KATHY [5] | knowing | - 6:1, | 105:9, |
| 85:5, | - 10:16, | [2] - | 17:3, | 105:10 |
| $85: 15$, $86: 14$, | 29:9, | 23: 4, | 20:17, | leading |
| $86: 14$ $87: 6$ | 29:10, | 100:5 | 23:1, | [1] - 23:9 |
| $87: 6$, $87: 11$, | $29: 14$, $29: 17$ | knows [2] | 23:12, | lease [1] |
| 89:5, | $29: 17$ keenly | - 48:14, | $\begin{aligned} & 35: 1, \\ & 35: 10, \end{aligned}$ | - 53:5 |
| 89:12, | $\underline{\text { keenly }}$ | 49:7 | 35.10, | least [3] |


| - 22:6, | [21] - | limitation | 102:17, | 14:19, |
| :---: | :---: | :---: | :---: | :---: |
| 22: 9, | 4:14, 5:3, | [1] - 40:6 | 103:6, | 15:18, |
| 52:17 | 5:4, 6:7, | line [41] | 104:13, | 17:15, |
| leave [4] | 10:7, | - 27:2, | 105:19, | 19:1, |
| - 46:19, | 11: 4 , | 27:5, | 106:1 | 19:19, |
| 47: 6, | 12:11, | 60:19, | LINE [1] - | 20:12, |
| 75:2, | 13:12, | 61:18, | 110:4 | 20:18, |
| 104:1 | 16:3, | 62:12, | Lint [18] | 21:9, |
| leaving | 16:9, | 62:18, | - 10:3, | 22:13, |
| [1] - | 24:11, | 64:10, | 18:15, | 22:16, |
| 101:13 | 26:6, | 65:18, | 50:4, | 54:14, |
| led [1] - | 26:15, | 66:15, | 60: 6, | 55:7, |
| 12:5 | 34:4, | 66:16, | 65:8, | 55:12, |
| left [7] - | 35:13, | $68: 16$, | 66:12, | 56:4, |
| 16:17, | 35:19, | 69:15, | 72:16, | 56:10, |
| 65:1, | $54: 17$, | 74:16, | 78:9, | 57:1, |
| 69:11, | 54:18, | 75:9, | 81:5, | 58:1, |
| 74:1, | 55:1, | 75:19, | 81:18, | 58:10, |
| 104:3, | 56:13, | 76:1, | 82:7, | 59:3, |
| 104:16, | 59:12 | 76:4, | 83:3, | 59:10, |
| 106:2 | License | 76:6, | 83:8, | 60:8, |
| Leighton | [8] - | 79:1, | 87:17, | 62:15, |
| [1] - 48:3 | 3:11, | 79:7, | 94:9, | 63:19, |
| less [1] - | 20:16, | 84:16, | 96:15, | $64: 5$, |
| 28:2 | 24:18, | 84:18, | 96:18, | 66:17, |
| letter [3] | $37: 11$, | 86:1, | 97:2 | 67:2, |
| - 29:13, | 54:18, | 87:2, | LINT [57] | $73: 3$, |
| $32: 8$ | 60:10, | 87:3, | - 1:10, | 73:13, |
| 96:16 | 99:12, | 89:13, | 3:7, 4:5, | 78:11, |
| level [1] | 111:14 | 89:16, | 4:19, | 78:15, |
| $-16: 11$ | licenses | 89:18, | 10:4, | 81: 9, |
| liberal | [1] - 33:4 | 91:4, | 12:2, | 82:1, |
| $\frac{\text { liberal }}{\text { [2] - }}$ | licensing | 92:14, | 12:8, | 82:9, |
| $24: 11$ | [1] - | 93:10, | 12:13, | 82:13, |
| $\begin{aligned} & 24: 11, \\ & 26: 6 \end{aligned}$ | 35:17 | 93:11, | 12:17, | 83:10, |
| LICENSE | Licensing | 95:7, | 13:9, | 83:13, |
| $\frac{\text { LICENSE }}{[3]-1: 2, ~}$ | [2] - | 99:3, | 14:2, | 84:2, |
| $1: 4, \quad 1: 6$ | 111:11, | 102:7, | 14:7, | 87:19, |
| license | 111:12 | 102:15, | 14:12, | $93: 2,$ |


| 95:11, | 13: 6, | look [4] - | M | 17:5, |
| :---: | :---: | :---: | :---: | :---: |
| 100:11, | 13:10, | 37:17, |  | 111:2, |
| 108: 9, | 15: 6, | 38:3, | M-C-L-E-O- | 111:4 |
| 109:2 | 54:11, | 83:9, | D [1] - | matches |
| Lint's [1] | 54:15, | 107:10 | 6:3 | [1] - 25:5 |
| - 18:5 | 55:18, | looked [2] | M-E-N-D-E- | MATTER [2] |
| listened | 56:7, | - 81:7, | L-S-O-H-N | - 2:15, |
| [1] - 65:9 | 56:11 | 81:10 | [1] - 35:2 | 59:8 |
| listening | local [1] | looking | Madam [5] | matter [8] |
| [3] - | - 39:2 | [6] - | - 16:15, | - 3:18, |
| 38:8, | located | 8:10, | 18:12, | 4:11, |
| 48:6, 88:6 | [3] - | 18:9, | 47:18, | 15: 4 , |
| live [15] | 10:9, | 42: 6, | 88:5, 93:3 | 22:1, |
| - 16:9, | 43:3, | 47: 9, | main [1] - | 33:10, |
| 21:2, | 71:15 | 56:16, | 40:16 | 60:7, |
| 21:3, | location | 70:15 | manager | 74:5, |
| 25:4, | [17] - | looks [1] | [6] - 5:2, | 83:17 |
| 27:12, | 7:17, 8:4, | - 56:17 | 10:9, | MATTERS |
| 28:8, | 8:10, 9:4, | loud [2] - | 13:11, | [1] - 2:2 |
| 29:17, | 9:13, | 27:14, | 16:1, | McLeod [3] |
| 30:12, | 20:6, | 31:1 | 54:16, | - 5:2, |
| 31:17, | 21:2, | love [1] - | 56:12 | 6:2, 10:8 |
| 32: 4 , | 26:7, | 49:10 | maneuver | MCLEOD |
| 36: 6, | 31:18, | loyal [1] | [1] - | [23] - |
| $42: 4,$ | $32: 10 \text {, }$ | - 86:15 | 43:11 | 5:13, |
| $42: 18 \text {, }$ | $32: 14,$ | lucky [1] | Manray [2] | $5: 17,6: 2$, |
| 50:11, | $33: 9$, | - 34:11 | - 4:11, | 6:5, 6:9, |
| 52:2 | 50:14, | Ludwig [1] | 12: 6 | 6:12, |
| lived [3] | $62: 7,$ | - 54:16 | Markarian | $6: 15,7: 3$, |
| - 30:4, | $\begin{aligned} & 99: 17, ~ \end{aligned}$ | Lulu [2] - | [2] - | 7:7, 7:14, |
| $41: 18,$ | 99:19, | $13: 10,$ | $53: 10,$ | 7:19, 8:2, |
| $46: 10$ | $100: 2$ | $15: 6$ | $53: 15$ | 8:5, 8:8, |
| $\underline{\text { lives [1] }}$ | locations | LULU [2] - | Mass [1] - | $8: 11 \text {, }$ |
| $\text { - } 96: 18$ | $[1]-7: 6$ | $2: 5, \quad 13: 6$ | 3:14 | $8: 15 \text {, }$ |
| $\frac{\text { living }}{-48: 4}[1]$ | $\frac{\operatorname{logic}}{-91: 1}$ | lunch | Massachuse | $\begin{aligned} & 8: 19, \quad 9: 2, \\ & 9: 5,9: 8 . \end{aligned}$ |
| LLC [11] - | Lombardi | - 93:9 | tts [6] | $9: 15$ |
| 2:5, 2:9, | [2] - |  | $1: 14,$ | 11:2, |
| 2:11, | $1: 13,3: 13$ |  | 16:16, | 11:16 |


| mean [18] | media [1] | $37: 1$, | [7] - | 97:9 |
| :---: | :---: | :---: | :---: | :---: |
| - 12:12, | - 71:3 | 37:13, | 65:3, | month [1] |
| 25:10, | meet [2] - | 37:16, | 69:5, | - 55:6 |
| 27:18, | 20:1, 97:5 | 38:3, | 69:7, | months [1] |
| 28:16, | meeting | 38:7, 41:4 | 69:8, | - $26: 3$ |
| 30:15, | [9] - | Mendelsohn | $70: 7$, | morning |
| $32: 1$, | 44:13, | [2] - | 70:10, | [3] - |
| 36:6, | 52:3, | 35:2, 41:5 | 111:10 | 35:16, |
| 84:11, | 52: 4 , | mention | misplaced | 37:7 |
| 88: 6, | 52:5, | [3] - 4:4, | [2] - | morphing |
| 88:12, | 96:17, | 42:16, | 4:14, | [1] - |
| 89:1, | 96:19, | 81: 6 | 15:1 | 32:19 |
| 94:3, | 97:2, | met [1] - | miss [2] - | most [5] |
| 98:16, | 97:7, 97:9 | 69:2 | 70:2, 70:3 | 18:18, |
| 99:8, | meetings | Michael | missing | 34:5, |
| 100:18, | [1] - | [2] - | [7] - | 35:7, |
| 101:8, | 51:11 | 1:13, 3:13 | 18:10, | 42:19, |
| 105: 6, | meets [1] | middle [2] | 18:14, | 49:19 |
| 106:15 | - $34: 13$ | - 29:16, | 18:17, | motion |
| meaningful | member [2] | 35:1 | 19:8, | [12] - |
| [1] - | - 38:15, | Middle [2] | 19:11, | 10:6, |
| 21:14 | 42:17 | - 30:6, | 19:13, | 11:3, |
| means [4] | members | 33:5 | 23:4 | 15:2, |
| - 12:14, | [7] - | might [3] | mistake | 15:5, |
| 74:18, | 15:3, | - 32:11, | [2] - | 53:16, |
| 75:9, | 21:19, | 78:7, 78:8 | 44:17, | 55:17, |
| 104:13 | 38:16, | mind [3] - | 68:12 | 57:8, |
| Medallion | 48:1, | 21:19, | MIT [2] - | 58:12, |
| [1] - | 49:15, | 42:14, | 71:5, 95:5 | 101:3, |
| 60:12 | 57:5, | 72:14 | mode [1] - | 107:3, |
| medallion | 83:16 | mine [2] - | 3:10 | 108:14, |
| [1] | MEMBERS | 64:16, | Moksa [1] | 109:4 |
| 88:19 | [1] - 1:6 | 77:10 | - 30:6 | motions |
| medallions | memory [1] | minimal | moment [6] | [1] - 84:5 |
| [1] - | - 100:12 | [1] - | - 18:14, | move [11] |
| 108:10 | MENDELSOHN | 45:11 | 32:17, | - 6:12, |
| Media [2] | [8] - | minute [1] | $50: 1$, | 8:6, 8:10, |
| - 62:1, | 34:19, | - $37: 3$ | 69:13, | 14:6, |
| 71:3 | 36:16, | minutes | 70:13, | 68:18, |


| $70: 8$, | 47:2 | 80:1 | 28:13, | 58: 4 , |
| :---: | :---: | :---: | :---: | :---: |
| 104:2, |  | nearby [1] | 28:15, | 58:15 |
| 104:5, | N | - 80:11 | 34:7, | New [8] |
| 104:12, | naive [1] | necessaril | 39:3, | 16:3, |
| 105:12, | - 44:7 | $\underline{\underline{y}}$ [3] - | 40:14, | 23:13, |
| 105:16 | name [28] | 19:5, | 42: 2 , | 25:19, |
| move-in | - 5:19, | 74:17, | 42:5, | 32:1, |
| [1] - 8:6 | - $5: 19$ | 105:6 | $42: 11$, | 32:3, |
| moved [5] | $14: 11,$ | necessary | 42:12, | 37:5, |
| - 30:3, | 14:18, | [2] - | 42:15, | 39:18, |
| 46:9, | $14: 18$, 15, | 39:9, 50:5 | 50:11, | 46:1 |
| 65:1, | $15: 6$, $16: 18$, | need [10] | 51:1, | next [15] |
| 92:13 | 16:19, | - 13:19, | 51:11, | - $26: 3$, |
| moves [1] | 17:2, | 19:10, | 51:15 | 29:6, |
| - 104:4 | 17:3, | 25:7, | neighborho | 31:13, |
| moving [2] | 22:19, | 41:2, | ods [1] | 42:18, |
| - 42:1, | 23:1, | 55:16, | 49:6 | 51:11, |
| 106:3 | 29:9, | $70: 17$, | neighbors | 64:14, |
| multiuse | 34:19, | 86:11, | [3] - | 65: 4 , |
| [1] - | 35:1, | 93:5, | 34:13, | 67:16, |
| 30:15 | 38:12, | 93:16, | 36:2, 50:8 | 68:8, |
| music [18] | 43:16, | 106:11 | never [3] | 69:16, |
| - 16:9, | 47:17, | needed [2] | - 11:17, | 76:16, |
| 16:10, | 48:1, | - 17:18, | 67:16, | 79:12, |
| 27:13, | 48:2, | 60:16 | 103:5 | 79:15, |
| 27:19, | 56:18, | needs [2] | neverthele | 85:12, |
| 30:12, | 56:19, | - 8:16, | ss [1] - | 88:2 |
| $31: 1$, | 57: 9, | 40:10 | 32:18 | nice [2] - |
| 35:11, | 59:16, | neighbor | new [12] - | 11:1, |
| 35:14, | 59:17, | [4] - | 8:10, | 100:8 |
| 35:17, | 59:19, | 28:10, | 14:15, | night [7] |
| 36:13, | 60:5 | $31: 16$, | 14:18, | - 30:9, |
| 37:2, | names/ | $34: 6,36: 6$ | 15:1, | 33:10, |
| 42:13, | places [1] | neighborho | 16:2, | 39:5, |
| $44: 6$, | - 111:8 | od [18] - | 26:5, | 40: 9, |
| 50:11, | nature [2] | 23:19, | 29:18, | 40:12, |
| 50:17, | - 18:17, | 25:12, | 35:6, | 42:13, |
| 52:2, 55:5 | $38: 19$ | 25:13, | 36:2, | 48:11 |
| must [1] - | near [1] - | 28:9, | 53: 9, | nightclub |


| [3] - | 97:1, | 89:4, | 33:16, | 43:9, |
| :---: | :---: | :---: | :---: | :---: |
| 24:12, | 97:2, | 89:5, | 84:10 | 53:14 |
| 28:18, | 97:3, | 105:12 | oddly [1] | One [4] - |
| 30:6 | 110:2 |  | - 33:16 | 61:18, |
| nightclubb | noted [2] | O | OF [5] - | 64:15, |
| $\underline{\underline{\mathbf{y}}}$ [1] - | - 108:1, | obeyed [1] | 1:3, 2:1, | 69:5, 69:6 |
| 28:2 | 110:11 | - 65:6 | 111:16, | one [24] |
| nightclubs | notes [2] | objecting | 111:16, | 7:7, |
| [2] - | - 22:5, | [1] - | 111:17 | $10: 16$ |
| 31:5, 33:5 | 79:4 | 27:15 | office [2] | 15:1, |
| nighttime | nothing | objections | - 61:15, | $27: 8 \text {, }$ |
| [1] - | [3] - | [4] - | 65: 6 | 29:10, |
| 48:17 | 8:15, | 50:7, | Officer | 36:9, |
| nine [1] - | $30: 8$, | 51:5, | [11] - | 40:5, |
| 26:3 | 66:13 | 52:1, 52 | 59:13, | 41:7, |
| noise [4] | notice [2] | objective | 61:3, | 41:9, |
| - 25:15, | - 55:10, | objective | 61: 6, | 41:16, |
| 27:14, | 56:5 | 98:13 | 61:8, | 45:2, |
| 28:19, | notify [1] | observatio | 61:12, | 45: 6, |
| 52:14 | - 36:14 | ns [1] - | 65:5, | 45:12, |
| nonalcohol | notion [1] | $\frac{\mathrm{ns}}{34} \mathbf{4}$ | 82:7, | 48:18, |
| ic [1] - | - 103:5 | 34:4 observed | 82:14, | 50: 4, |
| 5:5 | November | observed | 83: 4, | 57:3, |
| none [4] - | [4] - | 3 | 83:19, | 60:14, |
| 15:5, | 1:15, 3:2, | 80:13, | 94:10 | $61: 13$, |
| 41:11, | $3: 12,4: 2$ |  | OFFICIAL | 68:11, |
| 49:17, | nowhere | observ | [1] - 1:18 | 78:5, |
| 83:18 | [1] | [1]-48:7 | often [2] | 83:12, |
| Norfolk | 93:19 | occupanc | - 34:1, | 93:14 |
| [1] - | nuisance | [3] - 5:7, | 38: 6 | open [6] - |
| 111:2 | [1] - | occupan | old [2] - | 33:19, |
| normal [1] | 25:17 | occupan | 14:16, | 34:2, |
| - 90:18 | number [9] |  | 47:6 | 4:5, |
| NOT [1] - | - 24:5, | c | on-line | 42:13, |
| 111:16 | 42:8, |  | [2] - | 45:15, |
| notary [1] | 44:16, | occurring | 27:2, 27:5 | 58:1 |
| - 111:10 | 88:18, | [1] - | once [4] - | opened [1] |
| note [5] - | 88:19, |  | 33:14, | - 45:16 |
| 35:12, | 89:1, | [2] | 41:8, | operating |


| [2] - | 58:3, | 53:11 | 89:11, | 20:17, |
| :---: | :---: | :---: | :---: | :---: |
| 50:14, | 58:14 | ownership | 90:16, | 23:9, |
| 61:5 | order [3] | [1] - 36:8 | 91:15, | 25:2, |
| operation | - 10:3, | owns [1] - | 92:7, | 51:17 |
| [4] - 5:9, | 65: 6, | 50:13 | 92:10, | particular |
| 8:18, | 108:12 |  | 105:19 | [8] - |
| 11:6, 16:4 | otherwise | P | parking | 22:1, |
| opinion | [1] - | p.m [7] | [28] - | 32:10, |
| [3] - | 40:11 | $\underline{\text { p.m }}$ [ 16 | 25:18, | 64:9, |
| 17:16, | outside | 3:13, | 30:7, | 64:18, |
| 43:14, | [12] - | $\begin{aligned} & 3: 1, \\ & 5 \cdot 10 \end{aligned}$ | 33:12, | 69:12, |
| 57:7 | 53:5, | 11:7, | 39:14, | 81:12, |
| opportunit | 70:10, |  | 39:16, | 82:19, |
| $\underline{\underline{\mathbf{y}}}$ [2] - | 75:17, | 40: 9, | 44:4, | 94:7 |
| 43:13, | 76:15, | $41: 11$ | $44: 11$, | particular |
| 102:18 | 77: 6, | PAGE [2] - | 44:14, | ly [2] - |
| oppose [2] | 79:16, | $\frac{\text { PAGE }}{2: 2, ~ 110: 4 ~}$ | 45:4, | 24:3, |
| - 33:8, | 80: 9, |  | 45:9, | 106:18 |
| 33:9 | 85:8, | 56:12 | 45:11, | parties |
| opposed | 88: 9, |  | 45:14, | [1] - 30:7 |
| [2] - | 88:14 | 81:16, | 45:15, | partly [1] |
| 27:12, | overall | 81.18 | 45:19, | - 23:17 |
| 36:4 | [1] - | 81:18 | 46:14, | partying |
| opposing | 23:14 | paperwork | 46:15, | [1] - |
| [1]-32:9 | overcome | [4] - | 47:10, | 30:10 |
| optimism | [3] - | 10:2, | 48:10, | PARV [1] |
| [1] - | 52:2, | $13: 17$ $18: 8$, | 49:6, | 59:18 |
| $39: 18$ | 52:9, 53:8 | 108:11 | 49:7, | PARVEEN |
| option [1] | overlappin | 108.11 | 9:8, | [63] - |
| - 41:8 | g [1] - | 20:3 |  | 2:15, |
| options | 111:6 |  |  | 59:8, |
| [1] - | overlooked | parade | 53:2, | 59:14, |
| 22:10 | [1] - 30:5 | park [3] - | 53. | 59:18, |
| ORCHARD | own [1] - | park |  | 64:9, |
| [2] - | 92:19 | 93:17 | 102:12 | 65:17, |
| 2:14, | owner [4] | 106:4 |  | 67: 6, |
| 57:18 | - 6:4, | parked [7] | $3: 7$ | 67:11, |
| Orchard | 36:9, | - ${ }^{\text {parked }}$ - | 1] - 93:7 | 68:17, |
| [2] - | 53: 9, |  | p | 69:19, |


| $70: 3$, | 96:8, | [1] - | 5:10, | 10:8, 11:4 |
| :---: | :---: | :---: | :---: | :---: |
| 71:2, | 96:16, | 100:6 | 16:5, 45:2 | phone [4] |
| 71:9, | 100:8, | pay [1] - | percent | - 3:8, |
| 71:17, | 103:15, | 100:2 | [1] - 67:7 | 60:14, |
| 72:1, | 103:17, | paying [1] | perhaps | 70:14, |
| 72: 4 , | 104:10, | - 107:14 | [5] - | 78:10 |
| 72: 9, | 104:15, | peace [1] | 34:13, | phonetic |
| 72:15, | 105:8, | - 81:18 | 34:14, | [3] - |
| 74:5, | 105:15, | pedestrian | 37:3, | 7:15, |
| 75:4, | 106:2, | [1] - | 51:3, 52:3 | 42:9, |
| 75:11, | 107:12, | 25:18 | peril [1] | 44:19 |
| 76:1, | 107:17, | PEMBERTON | - 103:14 | phonetical |
| 76:9, | 108:4 | [2] - | period [1] | ly [1] - |
| 76:14, | $\underline{\text { Parveen }}$ | 2:14, | - 93:13 | 111:8 |
| 77:4, | [3] - | 57:18 | permit [1] | piano [3] |
| 77:9, | 59:11, | Pemberton | - 39:7 | - 27:13, |
| 77:12, | $59: 18$, 89.2 | [2] - | person [7] | 28:1, $44: 8$ |
| $77: 15$, $78: 2$, | 89:2 | 58:3, | - 69:11, | pick [21] |
| 81:14, | $\underline{\text { pass }}$ 32:5 | 58:14 | 85:9, | - 62:4, |
| 82:4, | 32:5 | people | 85:10, | 62:11, |
| 82:12, | passed [1] | [17] - | 85:12, | 63:3, |
| 82:18, | 33:17 | 20: 9, | 90:5, | 64:15, |
| 83:7, | passenger | 25:13, | 94:5, 95:2 | 65:3, |
| 85:5, | [2] - | 32:18, | personnel | 68:15, |
| 85:15, | 66:14, | 40:12, | [1] - | 69:5, |
| 86:14, | 88:14 | 43:1, | 98:11 | 69:8, |
| $87: 6,$ | passenger' | 44:16, | PETER [5] | 69:9, |
| $87: 11$ | $\underline{\mathbf{s}}$ [1] - | 46:13, | - 12:5, | 70: 4, |
| 89:5, | 97:17 | 49:5, | 12:12, | 70:7, |
| 89:12, | past [4] - | 50:18, | 12:15, | 74:16, |
| 89:17, | 23:12, | $75: 17$, | 12:18, | $75: 7$, |
| 89:17, 90:3, | 36:13, | $80: 10$, | 13:3 | 85:7, |
| 91: 6, | 61:8, | 85:8, | PETSI [4] | 85:10, |
| $91: 12$ | 84:14 | 87:12, | - 2:3, | 85:11, |
| 92:3, | pastries | 92:16, | 2:4, 4:16, | 87:15, |
| 92:7, | [1] - 6:18 | 95:5, | 4:17 | 87:16, |
| 92:19, | patio [1] | 105:14, | Petsi [6] | 88:10, |
| 94:4, | - 16:7 | 106:3 | - 5:1, | 89:8, |
| 95:1, | pattern | per [3] - | $6: 4,10: 7$, | 92:14 |


| picked [3] | played [2] | 52:7, | 107:15, | 90:16 |
| :---: | :---: | :---: | :---: | :---: |
| - 65:2, | - 16:10, | 52:11, | 108:13, | practice |
| 74:19, | 50:17 | 54:5, | 108:18, | [1] - |
| 75:6 | player [4] | 56:3, | 109:9 | 103:12 |
| picking | - 27:14, | 57:14, | policeman | prearrange |
| [1] - 89:7 | 28:1, 44:8 | 59:1, | [1] - | d [20] - |
| pie [2] - | pleasure | 72:18, | 37:17 | 68:15, |
| 6:18, 6:19 | [3] - | 74:13, | policies | 74:15, |
| piece [1] | 19:4, | 75:8, | [1] - | 75:3, |
| - 81:16 | 19:14, | 75:18, | 66:14 | 75:5, |
| Pies [6] - | 98:8 | 76:2, | policy [5] | 84:17, |
| 5:1, 6:4, | point [6] | 79:6, | - 58:5, | 84:19, |
| 10:7, | - 35:8, | 79:11, | 58:16, | 85:10, |
| 10:8, 11:4 | 35:12, | 79:19, | 67:5, | 85:11, |
| PIES [4] - | 88: 6, | 80:3, | 67:7, | 85:15, |
| 2:3, 2:4, | 98:17, | 80:12, | 67:19 | 85:17, |
| $4: 16,4: 17$ | 99:11, | 80:16, | Pond [2] - | 86:13, |
| pile [1] - | 105:11 | 82:11, | 23:10, | 86:15, |
| 49:8 | pointed | $84: 6$, | 30:13 | 87:1, |
| Pizzeria | [1] - 85:1 | 85:13, | portion | 87:16, |
| [2] - | points [2] | 85:18, | [1] - $24: 3$ | 89:7, |
| $56: 15,$ | $-25: 8$ | $86: 16$, $88: 16$, | position | 89:9, |
| 57:9 | $40: 16$ | 88:16, | [2] - | 90:15, |
| place [4] | police [1] | 89:3, | 77:18, | 92:14, |
| - 42:4, | - 37:15 | $\begin{aligned} & 89: 10, \\ & 89: 14, \end{aligned}$ | 103:2 | 105:15, |
| 72:12, | POLICE |  | positive | 106:18 |
| 97:11, | [57] - | $89: 19$ $90: 7$ | [1] - | precedent |
| 99:10 | 1:8, 7:16, | 90:7, | 42:11 | [1] - |
| places [1] | 9:17, | 91:7, | possibly | 30:14 |
| $-45: 16$ | 10:10, | $\begin{aligned} & 92: 2 \\ & 92: 4 \end{aligned}$ | [1] - 47:1 | precipitat |
| plan [4] - | 10:13, |  | post [1] - | e [1] - |
| 6:14, | 11:12, | 96:13, | 27:4 | 96:6 |
| 6:15, | 15:12, | 98:12, | potential | predicated |
| 25:2, | 19:17, | 101:7, | [1] - 39:5 | [1] - 98:6 |
| 26:13 | 36:12, | $103: 16 \text {, }$ | potentiall | preface |
| planning | 36:18, | 104:7, | $\underline{\underline{y}}$ [4] - | [1] - 44:5 |
| [2] - | $37: 8$, | 104:11, | 25:16, | premises |
| 23:12, | 37:14, | 106:5, | 70:2, | [3] - 5:6, |
| 24:16 | 51: 9, | 107:7, | 75: 9, | $50: 13$, |


| 53:11 | [8] - 7:2, | $\underline{\mathbf{s}}$ [1] - | 27:1, | Q |
| :---: | :---: | :---: | :---: | :---: |
| n [1] - | 33:18, | proces | 40: | quality |
| 51:15 | 36:9, | [1] - 22:3 | 45:11, | [1] - $39: 2$ |
| prepare | 55:4, | processed | 45:15, | questionab |
| [1] - | 87:16, | [1 | 46:14, | le [1] - |
| 23:18 | 100:17, | 14:15 | 46:15, | 33:12 |
| prepared | 101:2 | promised | 49:15, | questions |
| [12] - | previously | [1] - 26:2 | 57:5, | [4] - |
| 18: 6, | [1] - | pronoun | $74: 7$, | 9:16, |
| 50:2, | 100:18 | pronoun | 83:16, | 9:18, |
| 76:4, | principal | 53:10 | 85:16, | 9:19, 18:1 |
| 86:1, | [1] - 44:3 | proper [2] | 85:19, | quicker |
| 87:3, | principall | - 20:6, | 91:19, | [1] - |
| 91:11, | $\underline{\underline{y}}$ [2] - | 111:8 | 111:10 | 100:7 |
| 102:6, | 23:13, | properly | Public [2] | quickly |
| 102:11, | 25:9 | [1]-50:2 | - 23:16, | [2] - |
| 103:7, | private | proposal | 26:1 | 28:6, |
| 104:8, | [2] - | [1] - | purpose | 69:10 |
| 104:13, | 16:7, | 38:19 | [1] - | quite [2] |
| 111:11 | 111:7 | proposed | 102:12 | - 28:5, |
| present | problem | [2] - | purview | 30:19 |
| [4] - | [2] - | 16:4, 16:6 | [1] - | quoted [1] |
| 7:17, | 47:10, | Prospect | 98:10 | - 111:9 |
| 9:13, | 91:8 | [1] - 4:1 | put [7] - |  |
| 38:18, | problemati | provide ${ }^{\text {pre }}$ | 3:10, | R |
| 50:13 | c [1] - | [3] - | 53:19, | R-O-O-K-S |
| presented | 45:4 | 6:12, | 55:16, | [1] - |
| [1] - 51:6 | problems | $74: 7,$ | 97:19, | $41: 16$ |
| presently | [2] - | 74 :11 | 101:3, | rain [1] - |
| [1] - 33:4 | 62:10, | provided | 103:19, | 28:10 |
| presumed | 103:4 | [1] - | 106:17 | raise [2] |
| [1] - 87:2 | proceed | 18:15 | Putnam [1] | - 28:12, |
| pretty [4] | [2] - | public | - 9:4 | $42: 4$ |
| - 26:7, | 34:11 | $[19]$ | putting | ran [2] |
| 31:10, | proceeding | $10: 11,$ | [2] - | 33:18, |
| 39:6 | [1] - | $10: 15 \text {, }$ | 26:13, | $82: 19$ |
| 39:10 | 111:9 | 15:3, | 49:18 | Ranjit [3] |
| previous | proceeding | 21:19, |  | - 20:5, |


| 20: 9, | reading | [1] - $3: 16$ | 107:13, | $50: 3$, |
| :---: | :---: | :---: | :---: | :---: |
| 20:15 | [1] - | REARDON | 107:19, | $50: 7$, |
| rapid [1] | 110:2 | [45] - | 108:15, | 51:1, |
| - 111:6 | ready [7] | 1:9, 7:1, | 108:19, | 52:15, |
| rather [1] | - 8:7, | 8:3, 9:12, | 109:6, | 101:11 |
| - $36: 5$ | 8:13, | 10:1, | 109:10 | recognizes |
| RATIFICATI | 8:14, | 11:9, | rearranged | [1] - 51:2 |
| ON [6] - | 68:18, | 11:14, | [1] - 86:5 | reconcile |
| 2:5, 2:11, | 69:2, | 11:18, | reason [4] | [4] - |
| 2:13, | 74:10, | 14:5, | - 13:16, | 90:8, |
| 13:6, | 107:2 | 14:9, | 34:7, | 90:11, |
| 56:7, | real [2] - | 15:9, | 44: 4 , | 99:10, |
| 57:17 | 47:10, | 15:13, | 110:2 | 101:10 |
| ratificati | 50:8 | 37:19, | REASON [6] | reconcilin |
| matificati | reality | 45:8, | - 110:5, | $\underline{\mathrm{g}}$ [1] - |
| 13:10, | [1] - 45:3 | $54: 2$, | 110: 6, | 84:7 |
| 14:8 | realize | $54: 6$, | 110:7, | reconsider |
| 56:11, | [2] - | 55:19, | 110:8, | [1] - 48:9 |
| 58:2 | 32:16, | 57:11, | 110:9, | reconstruc |
| RATIFICATI | 36:6 | 57:15, | 110:10 | tion [1] - |
| $\begin{aligned} & \frac{\text { ONS }}{108: 7]} \\ & \text { ratificati } \end{aligned}$ | really | 58:17, | reasoning | 26:2 |
|  | [16] - | $59: 2$, $69: 14$, | [1] - | RECORD [1] |
|  | 8:13, | 69:14, | 101:12 | - 1:18 |
| ons [2] - | 26:18, | 70:1, | receive | record |
| 2:16, | 42:10, | $70: 19$, $73: 15$, | [1] - | [11] - |
| 108:10 | 42:13, | 73:18, | 55:10 | 5:19, |
| ratify [1] | 42:14, | $73: 18$, $74: 3$, | received | 17:1, |
| - 15:6 | 45:10, | 74:3, | [4] - | 23:1, |
| RE [1] | 47:2, | 94:1, | $4: 13,$ | 47:17, |
| 1:4 | 48:6, | 94:1, | 12:10, | 53:19, |
| reaches | 63:13, |  | $60: 11$, | 59:16, |
| [1] - | 85:3, | 96:9, | 61:14 | 110:12, |
|  | 90:10, | 98:4, | recently | 111:5, |
| 34:12 | 90:19, |  | [3] - | 111:8, |
| - 51:12 | 95:16, | 100:5, | 18:19, | 111:9, |
| read [2] | 96:3, | 100:14 | 35:10, | 111:10 |
| $\frac{\text { read }}{30: 17,}$ | 98:15, |  | 50:1 | recorded |
| 110:10 | 106:11 | 105: 9, | recognize | [1] - 22:6 |
|  | $\underline{\text { Reardon }}$ | 107:8, | [5] - | Red [1] - |


| $\begin{aligned} & 95: 7 \\ & \frac{\text { red }}{29: 7} \text { [1] - } \end{aligned}$ | $\begin{aligned} & 78: 18 \\ & \text { refusing } \end{aligned}$ | remarks <br> [1] - 44:5 <br> remember | $\begin{aligned} & 93: 15 \\ & \text { reportable } \end{aligned}$ | $\begin{aligned} & 95: 10, \\ & 95: 12 \\ & \text { residentia } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| redesign | 59:12, | [3] - 7:4, | 108:3 | $\underline{1}$ [11] - |
| [1] - | 62:5 | 43:6, | Reporter | 23:13, |
| 23:17 | regard [1] | 78:17 | [2] - | 23:19, |
| redevelope | - $53: 1$ | rendered | 111:4, | 25:11, |
| d [1] - | regards | [2] - | 111:14 | 25:13, |
| 39:19 | [1] - 20:5 | 81:17, | REPORTER | 30:15, |
| refer [1] | regular | 82: 6 | [2] - | 40:13, |
| - 37:11 | [1] - | Rene [1] | 65:16, | 42:3, |
| reference | 106:19 | 13:11 | 111:17 | 45:14, |
| [1] - | regulation | Renee [3] | reporter | 46:2, |
| 96:17 | [1] - 87:5 | - 5:2, | [1] - 41:2 | 48:19, |
| referring | regulation | 6:2, 10:8 | REPORTERS | 49:3 |
| [1] - $88: 11$ | s [1] - $63: 5$ | $\frac{\text { RENEE }}{-5: 13,}$ | [1] - 1:18 REPRODUCTI | $\frac{\text { residents }}{\text { [3] - }}$ |
| refinances | reiterated | 5:17, 6:2, | ON [1] - | 28:14, |
| [1] - | [1] - | 6:5, 6:9, | 111:16 | 41:16, |
| 108:10 | 61:12 | 6:12, | request | 52:17 |
| reflect | rejecting | $6: 15,7: 3$, | [2] - | Residents |
| [1] - | [4] - | 7:7, 7:14, | 27:1, 83:8 | [1] - |
| 106:7 | 84:13, | 7:19, 8:2, | requested | 23:10 |
| refusal | 85:14, | 8:5, 8:8, | [4] - | resonating |
| [6] - | 90:17, | 8:11, | 78:4, | [1] - 49:4 |
| 61:8, | 106:16 | 8:15, | 97:1, | respect |
| 63:8, | rejection | 8:19, 9:2, | 97:4, 97:6 | [2] - |
| 63:9, 64:1 | [1] - 86:6 | 9:5, 9:8, | required | 41:5, |
| refusals | related | 9:15, | [1] - 63:4 | 103:9 |
| [2] - | [1] - | 11:2, | research | RESPECT |
| 63:12, | 23:13 | 11:16 | [1] - 25:5 | [1] - |
| 64:4 | relations | renovation | resident | 111:17 |
| refuse [3] | [1] - 36:4 | [1] - 8:4 | [8] - | rest [1] - |
| - 61:6, | relay [2] | repair [1] | 28:13, | 47:7 |
| 75:10, | - 78:14, | - 33:15 | 29:6, | restaurant |
| 75:11 | 78:16 | repeat [1] | 31:13, | [25] - |
| refused | reluctant | - 16:18 | 35:2, | 13:12, |
| [2] - | [1] - | repeatedly | 38:14, | 16:3, |
| 60:12, | 46:19 | [1] - | 48:2, | 24: 4, |


| 26:6, | restroom | reviews | 9:17, | 92:2, |
| :---: | :---: | :---: | :---: | :---: |
| 28:17, | [8] - | [1] - | 10:10, | 92:4, |
| 30:2, | 77:5, | 30:18 | 10:13, | 92:17, |
| 30:19, | 91:13, | revocation | 11:12, | 96:13, |
| $33: 1$, | 91:14, | [1] - 4:9 | 15:12, | 98:12, |
| 33:13, | 91:16, | revote [2] | 19:17, | 101:7, |
| 36:8, | 92:1, | - 13:18, | 36:12, | 103:16, |
| 39:2, | 92:11, | 14:1 | 36:18, | 104:7, |
| 42:8, | 93:8, | ride [11] | 37:8, | 104:11, |
| 42:10, | 104:16 | - 62:6, | 37:14, | 106:5, |
| 43:2, | resubmit | 69:18, | 51:9, | 107:7, |
| 48:16, | [2] - | 75:3, | 52:7, | 107:15, |
| 48:17, | 13:18, | 84:17, | 52:11, | 108:13, |
| 50:10, | 14:6 | 84:19, | 54:5, | 108:18, |
| 50:14, | retained | 86:5, | 56:3, | 109:9 |
| $50: 15$, | [2] - | 86:11, | 57:14, | Robert [1] |
| 52:1, | 18:19, | 86:13, | 59:1, | - 3:17 |
| 53: 6, | 49:19 | 86:15, | 72:18, | ROOKS [2] |
| 53:11, | rethink | 87:1, | 74:13, | - 41:15, |
| 54:17, | [1] - | 90:15 | 75:8, | 43:7 |
| 56:13, | 103:8 | risk [2] - | 75:18, | Rooks [1] |
| 76:16 | retrofitti | 85:2, | $76: 2$, | -41:16 |
| RESTAURANT | ng [1] - | 86:10 | 79: 6, | Room [2] - |
| $[2]-2: 8,$ | $\overline{33}: 14$ | Road [10] | $79: 11$, $79: 19$, | 1:13, 3:14 |
| $15: 16$ <br> Restaurant | review [7] | - 17:5, | $79: 19$, $80: 3$, | Rose [1] - |
| Restaurant | - 2:9, | 25:14, | $80: 12 \text {, }$ | $7: 15$ |
| $[3]-$ | 3:18, | $35: 3,$ | $80: 12$, $80: 16$, | route [2] |
| $\begin{gathered} 4: 10, \\ 16 \cdot 1 \end{gathered}$ | 18:5, | 35:5, | $80: 16,$ $82: 11$ | - 39:17, |
| $\begin{aligned} & 16: 1, \\ & 56: 11 \end{aligned}$ | 18:8, | $35: 7,$ | $84: 6 \text {, }$ | $40: 1$ |
| 56:11 <br> restaurant | 26:15, | 38:14, | $85: 13 \text {, }$ | rules [2] |
| restaurant | 54:15, | 41:17, | 85:18, | - 63:5, |
| $\frac{\text { lbar }}{24: 7}$ - | 55:6 | 43:18, | 86:16, | 88:8 |
| restaurant | REVIEW [1] | 54:15, | 88:16, | runs [1] - |
|  | - 54:11 | $55: 18$ ROAD | 89:3, | 41:10 |
| 30:16 | $\frac{\text { reviewed }}{[3]-}$ | 2:9, $54: 11$ | 89:10, | S |
| RESTAURANT | 17:9, | ROBERT | 89:19, | S-I-N-G-H |
| $\underline{\mathbf{S}}$ [2] - | 19:12, | [57] - | 90:7, | [1]-60:5 |
| 2:11, 56:7 | 63: 6 | 1:8, 7:16, | 91:7, | safety [1] |



| 77:10, | solely [1] | 25:11 | 111:8 | 90:16, |
| :---: | :---: | :---: | :---: | :---: |
| 79:8, | - 111:11 | sort've | spelling | 91:2, |
| 79:14, | someone | [2] - | [4] - | 91:10, |
| 79:18, | [6] - | 23:14, | 5:19, | 91:15, |
| 80:2, | 12:14, | 40:4 | 16:19, | 92:5, |
| 80: 6, | 77:2, | sounds [2] | 23:1, | 92:8, |
| $80: 15$, | 85:1, | - 28:16, | 59:16 | 101:12, |
| 80:19, | 86:10, | 30:18 | spent [1] | 103:18 |
| 81: 4 , | 96:6, | Sozio's | - 44:12 | standing |
| 81: 13, | 99:11 | [2] - | spill [1] | [8] - |
| 97:13, | someplace | 44:18, | - 46:3 | 64:10, |
| 97:18 | [1] - 46:7 | 45:17 | spoken [2] | 76:16, |
| sit [2] - | something- | space [5] | - 28:4, | 76:19, |
| 13:1, 80:8 | something | - 46:18, | 63:13 | 77:2, |
| sitting | [1]-66:4 | 52:16, | spot [4] - | 77:5, |
| [3] - | sometimes | 91:3, | 47:9, | 79:12, |
| 71:11, | [1] | 102:12, | 90:2, | 79:16, |
| 75:9, 76:6 | 105:10 | 102:16 | 93:17, | 80:1 |
| situation | somewhat | spaces [2] | 95:6 | standpoint |
| [9] - | [1] - | - 53:6, | spots [1] | [1] - |
| 24:13, | 74:14 | 102:10 | - 46:16 | 24:16 |
| 43:8, | somewhere | speaking | Square [3] | stands [4] |
| 45:18, | [1] - | [8] - | - 17:4, | - 88:12, |
| 46:4, | 35:14 | 33:7, | 30:4, | 93:16, |
| 49:12, | soon [2] - | 48:5, | 64:15 | 102:19, |
| 102:4, | 28:14, | 48:8, | ss [1] - | 103:2 |
| 103:10, | 92:12 | 49:9, | 111:2 | start [3] |
| $105: 13,$ | sorry [9] | 92:16, | STAFF [1] | - 17:7, |
| $106: 18$ | - 28:5, | 111: 6, | - 1:10 | 67:15, |
| six [2] - | 29:14, | 111:7 | staff [1] | 96:4 |
| 26:3, 55:6 | $37: 17 \text {, }$ | special | - 17:9 | started |
| six-month | $41: 1 \text {, }$ | [2] - | stand [15] | [1] - 3:8 |
| [1] - 55:6 | 60:2, | 25:7, 39:7 | - 63:10, | starts [1] |
| snow [1] - | 62:13, | specifical | $64: 14,$ | - 67:12 |
| 43:10 | $71: 17,$ | ly [2] - | 68:13, | state [6] |
| softly [1] | $80: 15$, | $30: 3,33: 9$ | 77:11, | - 5:19, |
| - 111:7 | 83:7 | spelled | 80:9, | 22:19, |
| sold [2] - | sort [2] - | [2] - | 83:14, | 47:17, |
| 5:5, 103:4 | 25:7, | 111:8, | 88:9, | 58: 4 , |


| 58:16, | [2] - | 32:3, | [2] - | [1] - $34: 3$ |
| :---: | :---: | :---: | :---: | :---: |
| 59:15 | 84:7, | 37:5, | 44:16, | sustain |
| State [9] | 95:16 | 39:18, | 107:16 | [1] - |
| - 25:14, | story [4] | 44:14, | suggest | 101:18 |
| 35:3, | - 65:9, | 45:8, | [4] - | sworn [1] |
| 35:5, | 95:19, | 46:1, | 66:9, | - 111:10 |
| 35:7, | 96:10, | 46:10, | 67:8, | Szeto [11] |
| 38:14, | 101:10 | 48:3, | 101:19, | - 59:13, |
| 41:17, | street | 54:18, | 106:7 | 61:3, |
| 43:18, | [12] - | 56:14, | suggesting | 61: 6, |
| 44:19, | 23:17, | 64:16 | [1] - 44:5 | 61:8, |
| 45:6 | 24:15, | streets | suggests | 61:12, |
| statement( | 39:10, | [1] - 45:5 | [2] - | 82:7, |
| s [1] - | 43: 4 , | strictly | 99:13, | 82:8, |
| 110:12 | 43:10, | [1] - | 104:8 | 82:14, |
| statements | 45:17, | 111:10 | summer [1] | 83: 4 , |
| [2] - | 46:7, | strikes | - 35:12 | 83:19, |
| 42: 6, | 46:11, | [2] - | Sunday [1] | 94:10 |
| 111:6 | 53:7, | $44: 6,$ | - 41:7 |  |
| station | 76:3, | $84: 10$ | Sundays | I |
| [1] - 71:5 | 95:3, | struggling | [2] - | T-E-S-F-A- |
| stay [2] - | 105:10 | [1] - | 58: 6, | Y-E [1] - |
| 9:9, 13:2 | Street | $97: 16$ | 58:15 | 17:3 |
| stayed [1] | [27] - | stuck [1] | support | talks [1] |
| $-65: 10$ | $\begin{aligned} & 5: 4, \quad 6: 8, \\ & 6: 11, \end{aligned}$ | $-33: 16$ | [2] - | $-24: 18$ |
| stiff [1] | $\begin{aligned} & 6: 11, \\ & 7: 18, \end{aligned}$ | $\underline{\text { stuff [2] }}$ | $11: 2, \quad 30: 1$ | taped <br> [1] |
| - 106:19 | 7 | - 42:4, | supporting | - 4:8 |
| still [6] |  | 95:18 | [1] - 84:9 | target [1] |
| - 9:3, | $\begin{aligned} & 10: 9, \\ & 11: 5, \end{aligned}$ | subcommitt | suppose | - 84:14 |
| 17:19, | 11:5, | ee [1] - | [1] - 40:3 | taxi [3] - |
| 34:3, | $16: 3,$ | 93:15 | supposed | 60:17, |
| 87:10, | $23: 13 \text {, }$ | submitted | [2] - | 62:12, |
| 87:11, |  | [3] - | 74:6, | 79:4 |
| 104:13 |  | 13:17, | 87:14 | taxicab |
| stop [3] - | $29: 19$ | 58:3, 58:8 | surprised | [1] - |
| 41: 6, |  | subscribe | [2] - | 93:15 |
| 46:8, | $30: 5,$ | [1] - | 24:1, | technicall |
| $67: 13$ | 32:2, | $110: 11$ | $51: 18$ | $\underline{\underline{y}}$ [1] - |



| transporta | 103:1, | 91:8 | 20:3, | 93:17, |
| :---: | :---: | :---: | :---: | :---: |
| tion [1] - | 106:9 |  | 28:5, | 96:3, |
| 39:9 | turn [4] - | U | 37:9, | 97:5, |
| triangular | 3:9, | ultimately | 46:19, | 102:16, |
| [1] - | 86:12, | [1] - 61:2 | 49:8, | 104:12, |
| 44:18 | 86:14, | unclear | 49:11, | 105:13, |
| triple [1] | 87:4 |  | 55:11, | 105:14 |
| - 10:16 | turned [1] | 111: 6 | 60:3, | upheld [2] |
| trouble | - 94:15 | under [2] | 62: 4 , | - 63:15, |
| [3] - | twice [2] | $\frac{-36: 8,}{}$ | 62:11, | 106:11 |
| 98:5, | - 43:9, | 111:11 | 63:3, | uphold [1] |
| 98:16, | 63:8 | UNDER [1] | 64:15, | - 100:16 |
| 100:15 | two [20] | - 111:17 | 65:2, | upset [3] |
| troubled | 17:17, | undertakin | 65:3, | - 61:15, |
| [2] - | 35:5, | undertakin | 68:15, | 63:14, |
| 99:1, 99:2 | 45:16, | $\begin{aligned} & \underline{g} \\ & 26: 1] \end{aligned}$ | 69:5, | 96:7 |
| true [4] - | $46: 16,$ | 26:1 | 69:8, | uses [2] - |
| $47: 6,$ | 49:11, | uniform | 69:9, | 36:2, 36:3 |
| $47: 7,$ | $50: 3 \text {, }$ |  | $69: 13$ |  |
| 100:13, | $58: 8 \text {, }$ | $\frac{\text { unit }}{45: 2}[1] \text { - }$ | $70: 4,$ | V |
| 111:5 | 61:19, | units [1] | $70: 12$ | Valentine |
| try [1] - | 64:11, | $\frac{\text { - 45:1 }}{}$ | 71:15, | [1] - 12:3 |
| 52:8 | 65:12, | UNLESS [1] | $71: 19 \text {, }$ | VALENTINE |
| trying | $66: 4$, $68: 10$, | - 111:17 | $74: 16$, | [5] - |
| [17] - | $\begin{aligned} & 68: 10, \\ & 70: 14, \end{aligned}$ | Uno [4] - | $75: 6 \text {, }$ | 12:5, |
| 28:10, | $\begin{aligned} & 70: 14, \\ & 72: 5, \end{aligned}$ |  | $75: 7,$ | 12:12, |
| 28:12, | $72: 5,$ $74: 8$ | $56: 15$ | $85: 1 \text {, }$ | 12:15, |
| 46:17, | $74: 8$, | $\begin{aligned} & 56: 15, \\ & 57: 9 \end{aligned}$ | $85: 10 \text {, }$ | 12:18, |
| 49:3, | $78: 3$, $78: 5$, | UNO [4] - | $85: 11 \text {, }$ | 13:3 |
| 85:3, | $78: 5$, $83: 11$, | $\overline{2: 11},$ | $86: 2 \text {, }$ | value [1] |
| 88:17, | $83: 11$, $97: 11$, | $\begin{aligned} & 2: 11, \\ & 2: 12, \end{aligned}$ | 86:10, | - 42:10 |
| 90:8, | $\begin{aligned} & 97: 11, \\ & 105: 14 \end{aligned}$ | $56: 7, \quad 56: 8$ | $87: 15 \text {, }$ | various |
| 91: 9, |  | 56:7, $56: 8$ Uno's [1] | $87: 16 \text {, }$ | [1] - |
| 94:1, | type [2] - | $\frac{\text { Uno's }}{\text { - } 57.4}$ | $88: 10 \text {, }$ | 51:19 |
| 95:1, | $\begin{aligned} & 18: 6, \\ & 50: 19 \end{aligned}$ | unusual | 89:7, | vehicle |
| 97:19, | typically | [1] - 39:6 | 89:9, | [4] - |
| 99:9, | $\frac{\text { typically }}{[2]-}$ |  | 90:18, | 64:11, |
| 99:14, |  | $\frac{\text { up }}{9.14}$ | 91:2, | 75:13, |
| 101:10, | 82:16, | 9:14, | 92:14, | 75:14 |


| verdict | 86:18, | 63:1, | [4] - | 33:10 |
| :---: | :---: | :---: | :---: | :---: |
| [1] - | 87:4 | 66:9, | 10:16, | weekday |
| 107:12 | visit [1] | $72: 13$, | 29:9, | [1] - 40:7 |
| verify [2] | - 46 : 8 | $80: 11$, | 29:14, | weeken |
| - 36:14, | vote [5] | 80:13, | 29:17 | [1] - |
| 37:10 | 54:19 | 80:17, | waybill | 35:10 |
| version | 55:4, | 85:1, 86:2 | [6] - | Weekends |
| [6] - | 103:7, | walkable | 63:2, | [1] - 40:7 |
| 64:8, | 107:2, | [1] - 62:3 | 63: 4 , | weekends |
|  | 107: 4 | walked [8] | 81: 6, | [1] - 41:9 |
| $90: 8$, $90: 9$, | voted [1] | - 72:2, | 81:8, | weeks [1] |
| 97:16, | - 14:6 | 72:3, | 81:12, | - 44:12 |
|  | vying [1] | $72: 4$, | 82:15 | welcome |
| $\begin{aligned} & 97: 17, \\ & 99: 10 \end{aligned}$ | - 46:15 | 72: 6, | waybills | 4] - |
| versus [1] |  | 74:1, | [3] - | 10:14, |
| Victor <br> [1] | W | 81:1, | $81: 16 \text {, }$ | 13:2, |
|  | W-A-T-K-I- | 86:10, | $\begin{aligned} & 82: 17, \\ & 82: 18 \end{aligned}$ | $22: 8 \text {, }$ |
| $\begin{gathered} \text { - 59:19 } \\ \text { victualler } \\ \hline \end{gathered}$ | $\underline{N}-\mathbf{S} \text { [1] - }$ | $\begin{gathered} \text { 99:16 } \\ \text { walking } \end{gathered}$ | $82: 18$ <br> wear [1] - | $26: 10$ |
|  | $\overline{29: 10}$ | walking |  | welcomed |
| $\begin{gathered} {[1]-5: 3} \\ \text { videotaped } \end{gathered}$ | wait [1] - | $\begin{aligned} & {[5]} \\ & 39: 11, \end{aligned}$ | 38:5 <br> weather | $\begin{aligned} & {[1]-36: 2} \\ & \text { well- } \end{aligned}$ |
| [2] - 3:4, | waiting | 40:4, | [5] - | established |
| 4:8 | $[5]-9: 5,$ | $76: 3,$ $100: 6,$ | $\begin{aligned} & 60: 17, \\ & 72.7 \end{aligned}$ | [1] - |
| view [3] - | $76: 8 \text {, }$ | 100:6, | $72: 7,$ | $25: 12$ |
|  | $: 1$ | 101:13 | 72:9, | whole [2] |
| 101:19, |  | walks [1] | 100:8, | - 45:18, |
| 103:10 |  | - 88:14 | 100:9 | $78: 16$ |
| views [1] | wakes [1] | wall [1] | Wednesday | wife [1] |
| $\begin{aligned} & \hline-49: 11 \\ & \text { vindicated } \end{aligned}$ | $-37: 9$ | wants [1] | $\begin{aligned} & {[1]-3: 12} \\ & \text { wee [1] - } \end{aligned}$ | $44: 12$ <br> wild |
| [1] - | 17: | - 66:19 | 67:16 | $\frac{31: 1}{}$ |
| 108:2 | walk | warning | week [8] - | WILLIAM |
| violation | - 32:5, | [4] - | 5:10, | [1] - 28:7 |
| [7] - | $39: 11,$ | 63:7, | 11:7, | willing |
| 63:10, |  | 68:11, | 16:5, | [1] - |
| 63:18, |  | 103:11 | 25:16, | $46: 13$ |
| 64:2, | $43: 4 \text {, }$ | Watkins | 29:1, | WINDING |
| 83: 6, | 47:1, | [1] - 29:9 | $31: 8$, | $\frac{\text { [2] - 2:9, }}{}$ |
| 83:14, |  | WATKINS | 33:3, | $54: 11$ |



