

In order to complete the CodeRed by Crisis24 registration, you must fill out the required fields.

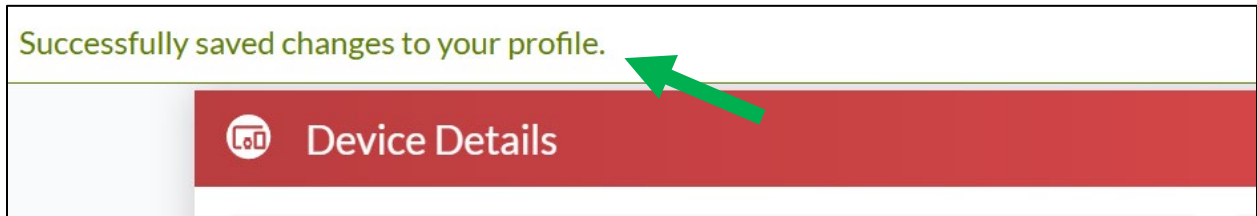
- 1) Language
- 2) Time Zone
- 3) Home Email
- 4) SMS
- 5) Primary Address

Some users when going to the website, will go straight to the registration page, which you can see in the images below.

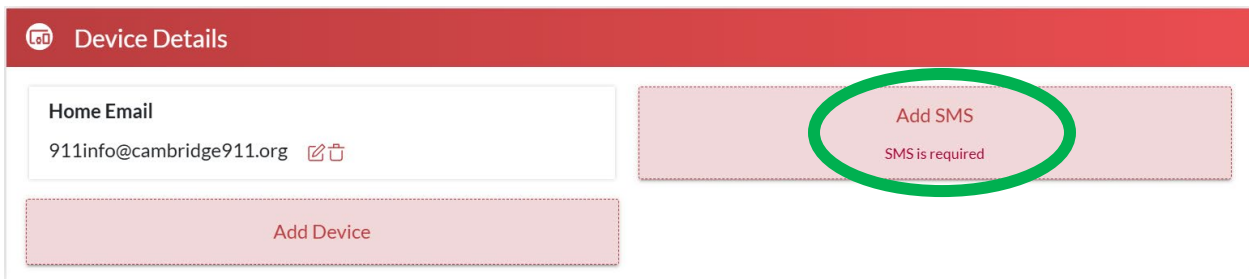
The image shows three screenshots of the CodeRed by Crisis24 registration form. The first screenshot is the 'Personal Details' section, with 'Language*' (English (US)) and 'Time Zone' ((-05:00) Eastern (North America)) circled in green. The second screenshot is the 'Device Details' section, with 'SMS' (6173496911) and 'Home Email' (911info@cambridge911.org) circled in green. The third screenshot is the 'Location Details' section, with 'Primary Address' (125 6th Street, Cambridge, Massachusetts, 02141, United States) circled in green. The form also includes buttons for 'Add Device', 'Add SECONDARY ADDRESS', 'Add THIRD ADDRESS', and 'Add FOURTH ADDRESS'.

Users can add additional devices (emails, phone numbers for voice calls, phone numbers for SMS texts) and addresses (up to 5 locations) to their accounts. CodeRed by Crisis24 separates voice calls and SMS texts, so if you must select the type of alert you want for the phone number listed. If you want both voice calls and SMS texts, you will have to add the device twice to your account.

Once you have completed adding all the information, click “Save” at the bottom. If you have filled in all the required fields, you will get a banner at the top, as shown in the image.



If it appears that nothing is happening, it is because you have a required field that needs to be completed. You can look over the fields, and you will see “__X__ is required”. Once you fill in the required fields and click “Save”, then you should get the notice that the changes were successfully saved to your profile.



Users who do not go straight to the registration page, will instead be directed to the sign in page.

CITY OF CAMBRIDGE

CODERED

By **CRISIS24**

Sign In to your account

Enter your username and password. Passwords are case sensitive.

Username*

Enter username



Password*

Enter password



REMEMBER ME

Forgot [Username](#) or [Password](#)?

[HELP CENTER](#)

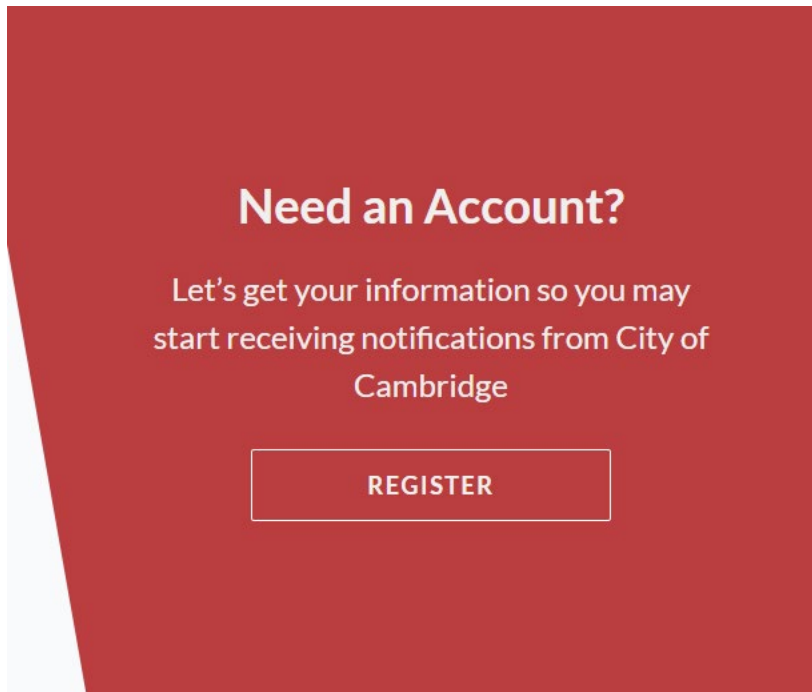
1

2

SIGN IN

Users should click on “Forgot Username” (1) and can then select whether to receive an SMS or email to receive their username. Once receiving your username by SMS or email, then click on “Forgot Password” (2) and you can enter your username and reset your password. Users can then log in and set up the items shown above.

If you do not receive the text or email with your username, it means that you do not have an account recognized by the CodeRed by Crisis24 platform. You can then click on “Register” to do the account setup as listed above.



For help with account setup, can reach out to CodeRed directly at: crsupport@crisis24.com or to the team in Emergency Communications at: 911info@cambridge911.org