The Cambridge 2013-2014 EDITION 2013-2014 EDITION

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AWARD-WINNING CITY





RWJF ROADMAPS TO HEALTH PRIZE WINNER











Also in this issue:

CDD Update: Vibrant and Sustainable Cambridge Central Square Cultural District | Mobile Cambridge Public Works Projects Update | Healthy City **Promoting Kindness in Our Preschools AND Lending Veterans a Helping Hand**



MESSAGE FROM THE CITY MANAGER

Since our last issue, a few noteworthy milestones have occurred. Cambridge was one of six winners nationwide to receive an inaugural *Robert Wood Johnson Foundation (RWJF) Roadmaps to Health Prize* earlier this year. The prize honors outstanding community partnerships across the U.S. that are helping residents lead better and healthier lives. Cambridge was honored for its achievements in the areas of promoting healthy eating and physical activity, strengthening families, progressive urban planning and integration of public health within the Cambridge Health Alliance health care model. Learn more in our cover story.

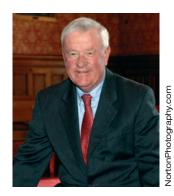
The Cambridge Commission for Persons with Disabilities received an Organization of the Year Award from Cambridge Community Television for making the best use of their services to create public service announcements that bring awareness to disability-related issues.

In January, the City of Cambridge received an award from Massachusetts Municipal Association for best Municipal Website in Massachusetts in its population category. In this issue, learn more about our new mobile website (scheduled to launch in late May), city social media efforts and other services to keep you informed and connected on the go.

In Oct. 2012, Central Square was selected by Massachusetts Cultural Council as one of 17 state-designated Cultural Districts. Read more in this issue. Cambridge was also recently listed in ArtPlace's Top 44 Metropolitan Areas Where Arts Play a Key Role.

Cambridge was again named one of the 100 Best Communities for Young People for the sixth time by America's Promise Alliance and ING U.S. Read about skills Cambridge Preschoolers learn in one of our stories in this issue.

In 2013, the City of Cambridge won an Excellence in Commuter Options Award for its innovation in reaching out to employees in advocating for sustainable commuting. The National Arbor Day Foundation recognized Cambridge with its Tree City USA award for the 20th consecutive year, as well as its more prestigious Growth Award for the fifth consecutive year.



Robert W. Healy City Manager

This issue of *The Cambridge Life* features project updates and initiatives from our Community Development and Public Works departments, as well as ways in which our Veterans' Services Department lends a helping hand.

I will be retiring at the end of the FY13 Fiscal Year and it has been my greatest honor and pleasure serving the citizens of this incredible city for these past 39 years.

Sincerely,

Robert W. Healy City Manager



Editor's Note: On July 1, 2013 Deputy City Manager Richard C. Rossi will take over as City Manager and Public Works Commissioner Lisa Peterson will take over as Deputy City Manager.







Photos above: Arts organizations like Central Square Theater contribute to the designation of Central Square as one of 17 state-designated Cultural Districts; Developments such as Cambridge Research Park re-energize eastern Cambridge; King Open preschoolers prepare to visit the Food for Free pantry.

Cover: The hard work under way to make Cambridge a healthy city has gained national attention, including a Robert Wood Johnson Foundation Roadmaps to Health Prize. Learn more on page 8.

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Editor

Ini Tomeu
Public Information Officer,
City of Cambridge
617-349-4339
itomeu@cambridgema.gov

Publisher

Lucie Stites, Avrio Publishing lucie@avriopublishing.com

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In late 2012, Central Square, Cambridge was selected by Massachusetts Cultural Council as one of 17 state-designated Cultural Districts. Home to a mix of small, funky independently-owned shops, creative start-ups and larger, well-established businesses and corporations, Central Square has long been a dynamic and exciting place where arts and culture thrive. Residents and visitors to the Central Square Cultural District experience world-class public art, resident working artists and artists' open studios, anchor arts organizations like Central Square Theater, CCTV, the MIT Museum and Dance Complex as well as ethnic cafes, restaurants and leading educational institutions like Cambridge College and MIT.

Each year, Central Square hosts a number of large cultural events that reflect the diversity of the District, including Cambridge Science Festival, Cambridge River Festival, Together Festival, Central Square World's Fair, Cambridge Carnival and City Dance Party. Together, these events attract annual audience visitation to Central Square in excess of 500,000.

In describing the program and designated Cultural Districts, Massachusetts Cultural Council (MCC) Executive Director, Anita Walker, explains that "Each community is rich with remarkable cultural treasures unique to its location, history and residents, with great potential for further cultural and economic growth." MCC is dedicated to working with Central Square and the other state Cultural Districts to build brand recognition and increased visitation and economic vitality through the development of physical district signage and online profiles for each district on both the MCC and MA Office of Travel and Tourism websites. Walker goes on to say that, "The Initiative builds upon one of the great strengths of Massachusetts: the distinctiveness and authenticity of its communities. Cultural Districts help cities and towns identify, support and promote their unique identity and sense of place."

In keeping with this idea, the Central Square Cultural District amplifies an authentic, urban neighborhood in the heart of Cambridge that constantly evolves while maintaining a core identity as a unique and eclectic place to live, work and play. So, get involved, visit Central Square and experience a place and Cultural District like no other!

For more information, call the Cambridge Arts Council at 617-349-4380 or visit: www.facebook.com/c2culture. ■







Cambridge Veterans' Services: LENDING A WOOD HAND



The City of Cambridge has long been committed to honoring and supporting our veterans and their families. The Department of Veterans' Services (DVS) serves as an advocate for all Cambridge veterans and their dependents, and advises clients on the availability of benefits and services. It also provides financial assistance to veterans and family members in need.

FINANCIAL ASSISTANCE

The department's primary function is to administer a state financial assistance program to needy veterans and/or their families. This program provides cash assistance to help cover monthly living expenses. Veterans or their surviving spouses with a monthly income of \$1,915 or less, who meet asset guidelines are eligible for the program. For many elderly veterans, medical expenses are the largest expense they face. DVS also provides reimbursement for medical insurance premiums, Medicare Part B & D expenses as well as 100% out-of-pocket medical expenses. DVS signs them up for Mass. Health and then covers anything that Mass. Health doesn't pay.

HELP APPLYING FOR FEDERAL VA BENEFITS

In addition to providing direct assistance, DVS helps veterans in applying for federal service-connected compensation, including increases. DVS also helps veterans apply for non-service connected disability pensions, pension benefits for surviving spouses, medical, educational, housing and death benefits. The department can also represent veterans or their surviving spouses before the VA on appeal cases.

WELCOME HOME BONUS

The department assists recently discharged veterans in applying for the Welcome Home Bonus. Veterans of the war in Iraq and Afghanistan are eligible to receive a \$1,000 cash bonus and those who have served since 9/11/2001 will receive \$500. Also, veterans who served in Iraq or Afghanistan, and had subsequent deployments there are eligible for an additional \$500 bonus. Veterans who served in Iraq or Afghanistan, and had subsequent deployments to other areas are eligible for an additional \$250 bonus.

ANNUITIES

The department assists veterans and surviving spouses in applying for an annuity of \$2,000 to veterans who have suffered permanent disabilities due to enemy action, illness or accident that occurred while on active duty.

TAX EXEMPTIONS FOR HOMEOWNERS

A disabled veteran and/or their surviving spouse is eligible for certain tax exemptions for their owner occupied dwelling. The amount is determined by the veteran's disability or if they died as a result of a service connected injury or disease. The exemptions range from \$400 up to a full tax exemption - providing significant financial relief.

CEREMONIAL AND CIVIC EVENTS

In conjunction with the Cambridge Veterans' Organization (CVO), DVS coordinates public events on Patriots', Veterans' and Memorial days, including the Memorial Day Parade. For Memorial Day, DVS works with Boy Scouts and Little Leaguers to place over 9,000 flags on the graves of veterans interred in the Cambridge cemeteries. For more information, vcall 617-349-4761, TTY 617-349-0235 or E-mail: veterans@cambridgema.gov. Cambridge Veterans' Services is located at 51 Inman St., 2nd Floor. Visit their website at: www.cambridgema.gov/vet.

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AT THE HEART OF INNOVATION

During a time when construction starts stagnated nationally, Cambridge, in 2012, had 2.7 million square feet of major housing and commercial development projects break ground. This construction created a total investment of \$520 million and will produce 904 housing units. Projects moved forward throughout the city, but Kendall Square saw the most growth in lab, office and residential development. Amazon.com, Biogen, Google, Microsoft, Novartis and Pfizer are just a few of the high tech and life science companies that expanded or moved into Kendall Square last year. The trend continues

D AND RESTRICTION OF THE PARTY OF THE PARTY

Cambridge's rich street-focused environment feeds and is fueled by its innovation economy.

with the projected spring 2013 opening of the new Johnson & Johnson Innovation Center, expansion of the Cambridge Innovation Center in Kendall Square, and arrival of the Center for Human Genetics and Nuance, a high tech company, in Cambridge. In addition, venture capital firms have moved here from the suburbs, demonstrating the high level of interest in funding local endeavors.

This significant invest-

ment will further grow the innovation economy and sustain the high quality of life and diverse community in Cambridge. The City's longstanding financial and policy commitment to providing a neighborhood-focused, healthy and vibrant urban environment has paid off, making it a place where culture, creativity, education and business can thrive in close proximity.

CAMBRIDGE'S TOP 25 EMPLOYERS: THE BIGGER PICTURE

Since the mid-1980s, the Community Development Department (CDD) has collected employment data from Cambridge employers to assemble a list of the 25 largest providers of jobs. The information is updated annually and published online at www.cambridgema.gov/top25 with links to the career web pages of the listed organizations.

The Top 25 list merits a closer look, as it provides insight into the overall economic climate in Cambridge. Some employers annually appear on the list; Harvard University and MIT have shared the first two positions every year since 1986. Lesley University regularly appears further down in the ranking. The City of Cambridge generally ranks third, and Mt. Auburn Hospital and Draper Laboratories appear on every list since 1986.

Looking beyond longtime regulars, the Top 25 reveals more. Over the years, 54 different employers have shared the other 20 positions on the list. Today, six of the eight largest private companies listed are in the biotechnology and pharmaceutical industry. Among them are Cambridge stalwarts such as Biogen Idec, Genzyme (now owned by Sanofi), and Millennium Pharmaceuticals. Adding employers who support the biotechnology cluster—researchers at MIT, the Broad Institute and start-ups at the Cambridge Innovation Center (CIC)—nine of the Top 25 employers are involved in life sciences.

While Cambridge is known as a hotbed of Internet and software innovation, much of that work occurs at smaller firms. Still, four of the Top 25 operate in this sector: Microsoft, Google, Akamai and Pegasystems, along with many Internet startups at CIC.

Finally, the remaining group in the Top 25 is diverse, ranging from health care (Cambridge Health Alliance, Spaulding Hospital Cambridge) to consultants (Forrester Research, Camp Dresser & McKee, Raytheon BBN Technologies) and encompassing the educational services firm EF International, Whole Foods and the Federal Government. The Top 25 list demonstrates the range, strength and capacity for economic growth in the city, explaining the high level of confidence in Cambridge's future.



The strength and diversity of the local economy is reflected in development throughout the city and has re-energized eastern Cambridge.

climate change & housing

CLIMATE CHANGE PREPAREDNESS PLANNING

To better prepare Cambridge for climate change, we must first understand how it is likely to impact our community. The City's Climate Change Vulnerability Assessment, which began in fall 2012 and continues through 2013, will examine potential impacts and guide the development of a preparedness plan.

The process is coordinated by an interdepartmental staff committee and consultant team, with a Technical Advisory Committee of community stakeholders and Expert Advisory Panel of leading climate authorities to help guide the assessment, provide critical information and give technical feedback. Public workshops and outreach will be integrated throughout the process to engage the community in this planning effort.

The project will provide a technical view of the Cambridge population, infrastructure, public health and local economy, focusing on our vulnerability to increased temperatures, more intense storms and flooding associated with sea level rise. The City will then develop, through a robust public process, a resilience and adaptation strategy. More information: www.cambridgema.gov/climateprep.



A vulnerability assessment will help Cambridge become more resilient.

RENEWABLE ENERGY: SOLAR TAKES FLIGHT

Solar energy systems are now feasible for many Cambridge property owners, thanks to financial incentives and cutting edge resources that provide critical information. Last year, Cambridge Energy Alliance's (CEA) solar hot water rebate program helped nine residential owners convert their systems.

One of these was a Cambridgeport family that had already renovated their historic wood-frame home

to incorporate energy saving improvements including double-paned windows, full insulation, low-flow plumbing fixtures, energy efficient appliances and a high-efficiency gas heating system. Seeking additional savings, their first step toward solar was an energy assessment and analysis of the roof. Their installer then took the lead on applications and permitting, completing actual installation in one day.

Savings: The \$6,200 cost for equipment and installation was reduced by tax credits and grants to approximately \$1,925. The system is expected to save enough natural gas to pay for itself after approximately five years.

Pointers:

- Work with qualified installer in advance to achieve best balance of function and aesthetics for new plumbing.
- An architect or engineer must verify structural capacity of the roof and sign off on the project.
- Paperwork can take a long time, so start early to meet deadlines.

Get started by using Cambridge's Interactive Solar Map Tool to evaluate your solar potential: www.cambridgema.gov/ solar. More details on financial incentives: www.dsireusa.org.

INCLUSIONARY HOUSING: MAINTAINING AFFORDABILITY

To maintain a livable, diverse community, the City of Cambridge works in many ways to create and preserve affordable housing. The Inclusionary Housing



New developments throughout Cambridge include affordable units.

Program, administered by CDD, enables the City to add both rental and homeownership units to its affordable housing stock. Cambridge's ordinance requires new market rate residential developments of 10 or more units to include affordable units. Over 460 units in privately-owned mixed-income developments throughout the city have been created this way, with an additional 170 in the pipeline.

Now is a good time to apply for inclusionary housing, with many new affordable rental units coming online this year and next. Applicants must meet program guidelines, including income and asset limits. CDD works with owners to make units available to eligible households and facilitates access to affordable rental housing at 20 privatelyowned buildings through a single application. More information: www.cambridgema.gov/CDD.

Cambridge's Work to Create a HEALTHY CITY

Gains National Attention

By Suzy Feinberg, Cambridge Public Health Department



Achieving good health means more than having a doctor and insurance - it is also about having opportunities for education and employment, feeling safe, having a network of friends and family, and living in a community that supports healthy choices.

While many people in Cambridge are affluent and highly educated, 15% of the city's population lives at or below the federal poverty line, 17% of adults have a high school education or less, and 6% of working-age residents report having a disability.

These residents are at greater risk for sickness and early death than their more advantaged neighbors.

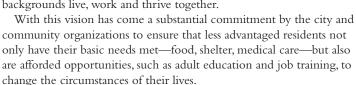
"Cambridge is really a two-city city. We're a city of the rich and the poor," said Ellen Semonoff, assistant city manager, Department of Human Service Programs. "We have Harvard and MIT, and yet nearly half the children in our public school system are growing up in lowincome families."

CREATING A HEALTHY CITY

When rent control ended in the 1990s, Cambridge made a deliberate effort not to become an enclave for the wealthy through the expansion of affordable housing.

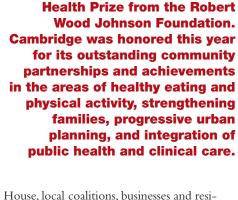
Civic leaders wanted to preserve the rich social fabric of Cambridge - a place where people of different socioeconomic, ethnic, and cultural

backgrounds live, work and thrive together.



"If you want to reduce illness and early death, you should examine the true drivers of health," said Claude Jacob, Chief Public Health Officer and director of the Cambridge Public Health Department. "Income and education are two of the biggest predictors of lifelong health and well-being."

Mr. Jacob added that Cambridge has a culture of collaboration in which non-profit agencies like the Margaret Fuller Neighborhood



Cambridge was one of six

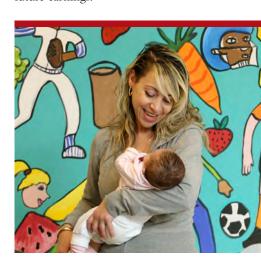
an inaugural Roadmaps to

U.S. communities to receive

dents work with city government to improve the health of the community. This year, the Health Department will be engaging a broad coalition of community stakeholders to create a vision for a healthy Cambridge and develop a multi-year health improvement plan to achieve this vision.

INVESTING IN YOUNG CHILDREN

Early life experiences have an enormous impact on health, academic achievement, and future earnings.





"Our goal is to level the playing field so that children growing up in the city's housing developments have access to the same opportunities to lead a healthy, successful life as children from more affluent families," said Semonoff.

Cambridge offers parenting classes, playgroups, an early literacy program and other services that focus on a child's first three years of life – a time of rapid brain development. Many programs do special outreach to low-income and immigrant families of young children.

These varied initiatives help parents build strong, nurturing relationships with their youngsters and empower them to be their child's first and most important teacher.

MAKING THE HEALTHY CHOICE THE EASY CHOICE

Changing behaviors like overeating or smoking often require more than will power.

"Local government can have a significant impact on health," said City Manager Robert W. Healy. At the city level, Cambridge is tackling health issues through policy, regulation, and changing the urban landscape.

The Cambridge Food and Fitness Policy Council was established in 2011 to explore policy, systems and practices for making healthy foods and fitness opportunities available to more residents. The policy council expands on the success in the Cambridge Public Schools to address childhood obesity.

For over a decade, City, school and community partners have worked together to improve the school environment so that kids eat healthier and are more active. These improvements include healthier and tastier school lunches; cycling, ballroom dancing and other appealing P.E. activities; outdoor gardens in all elementary schools; student health and fitness report cards sent home annually; and adoption of model nutrition and wellness policies.

Meanwhile, the City's urban planners have

created safer streets for pedestrians and cyclists, implemented commuting polices that encourage walking and biking to work, launched a bike share program, and are redesigning City parks and playgrounds to serve people of all ages and abilities.

A PUBLIC HEALTH APPROACH TO HEALTH CARE

Cambridge Health Alliance (CHA), which operates three hospitals and numerous primary care sites, has a long-standing commitment to public health.

CHA runs both the Cambridge Public Health Department and a large community health program that provide traditional public health services like free immunizations, cancer screenings and family planning, as well as programs that address underlying causes of poor health.

To meet the needs of its diverse patient population, CHA provides culturally and linguistically accessible services and focuses on chronic disease management and prevention to improve the health of patients with complex issues like obesity, substance abuse, heart disease, diabetes, depression and asthma.

"To see meaningful improvements in health outcomes, health care systems need to focus on prevention and care for patients in the context of their real lives and the communities where they live," said Patrick Wardell, CEO of Cambridge Health Alliance and the city's Commissioner of Public Health.



INTERESTING FACTS

- Cambridge is reversing the city's childhood obesity epidemic. Based on student height and weight data, obesity among Cambridge public school children in grades K-8 declined from 21% in 2004 to 16% in 2012. Source: Cambridge Public Schools
- Cambridge teens are exercising more and eating more fruits and vegetables compared to 10 years ago. Source: Cambridge Teen Health Survey, 2002-2012
- Cambridge has tripled its cycling population in 10 years. Source: Cambridge Community Development Department
- Nearly a third of Cambridge residents either walk or bicycle to work. Source: American Community Survey, 2008-2010

PROMOTING KINDNESS TO OTHERS



Martin, age three, is running in the playground and falls down. He scrapes his knee and is crying. Four year old Keisha kneels down beside him and puts her arm around his shoulders to comfort him. Keisha is demonstrating the skill called empathy – caring for another. Observing this show of sympathy, teachers note that Keisha has acquired yet another social emotional skill. They know that this, and others she has developed, will help her be successful in Kindergarten in the fall.

Why will this skill help Keisha be successful in Kindergarten? Good social and emotional skills help children pay attention, remember information on purpose and function socially in school. In fact, Kindergarten teachers rate social and emotional skills as more important than the ability to hold a pencil or know the alphabet.

At the Department of Human Service Preschool Programs, teachers focus on helping children learn to identify and understand their own emotions as well as "read" those of others. They assist children in managing – shaking off - their sometimes overwhelming emotions. Empathy and developing and maintaining relationships, both with adults and other children, are modeled by teachers and encouraged in children.

One way City preschools develop these social emotional skills is through curriculum units. East Cambridge Preschool children and families were asked to tell teachers about examples of kindness and thoughtfulness that happened at home. These examples are shared at morning Circle Time. Children are then asked to think about ways to be kind and nice to each other. In December 2012, children and teachers began to think about ways to expand acts of kindness to their community – the East Cambridge neighborhood.

Children went to the Millers River Senior Center one morning to sing songs to the residents and share their morning snack. While the goal was to spread kindness, children and teachers received as much kindness and generosity from the residents as they hoped to bring to them.

The Haggerty Preschool took a more literate approach to helping children learn about kindness and helping others. After creating a kindness board, children were introduced to



Top: King Open preschoolers visit the Food for Free pantry. **Immediately above:** East Cambridge preschoolers visited Millers River seniors to sing songs and share snacks with the residents.



Top: Children celebrate with staff at Food for Free pantry. Immediately Above: Children making "Stone Soup."

the old folk tale retold in the book Stone Soup by Marcia Brown. In this book, the village people come together to feed soldiers who had no food. Inspired by the story, children and teachers decided it would be kind to bring soup on a pre-arranged field trip to the Salvation Army's Our Place Preschool. Children and teachers made a list of soup ingredients. Families bought them and came to the classroom to cut and chop up ingredients. During the field trip to Our Place Preschool, children from both preschools sang songs and danced together before sharing a snack of granola bars and carrots. The Haggerty children left their "stone soup" and a special chocolate cake for the other preschool's children to enjoy later. Building on this experience of making soup, the preschool's dramatic play area was turned into a market where the children could "buy" ingredients needed to cook soup. Children also made "ingredient books" (recipe books) in the writing center. But best of all, teachers have noticed more children talking about ways they can be helpful to one another.

A kindness curriculum is just one way to develop children's social emotional skills. Indeed, as this example will show, the development of these skills can be built into any curriculum. Children at the King Open Preschool were learning about the different "helper" roles that people have within a community, such as those at a food pantry. After learning about this helper role, children began collecting food to donate to a local pantry. Before delivering the food, the teachers conducted a math activity by asking the children to count and sort the cans and other food items families donated. Then, children took a field trip to the Food for Free pantry to deliver the food. While there, they learned how the food is sorted, stored and made available to families. Thus, while learning about community helpers, children also had an opportunity to engage in an act of kindness and develop a sense of responsibility for others in the community.

The development of solid social and emotional skills is a central part of the Department of Human Service Preschools Program. It is not only important for children to be able to know their ABCs in order to succeed in Kindergarten, but also to be ready for school by being able to pay attention, remember information and function socially in school.

For more information about Department of Human Service Preschools Program for children ages 2.9 to age 5, please call 617-349-6200 or visit the DHSP website at www.cambridgema.gov/DHSP.aspx.





Top: A King Open preschooler drops off collected cans at the Food Pantry. **Immediately Above:** A Preschool Director leads children through identifying, counting and sorting food collected for the Food for Free pantry.

Mobile Cambridge: KEEPING YOU CONNECTED

NEW CAMBRIDGE MOBILE WEBSITE

The City expects to launch a mobile version of its website by the end of May. Just enter "City of Cambridge MA" or "cambridgema.gov" in your smartphone or tablet browser and the City of Cambridge mobile website will appear. The new mobile website features a scaled down version of the website with easy access to popular links such as City Calendar, Important Phone Numbers and Pay Online. The City and three departments, Library, Police and Public Works have customized designs. No more scrolling or swiping the screen on your phone to try to navigate the full website. However, if users still prefer viewing the full site, that option is also available from a link at the bottom of the mobile website.





OFFICIAL CITY SOCIAL MEDIA PAGES

Many City departments have social media pages that are meant to supplement other forms of communications currently utilized by the City and its departments. The City's website, www.cambridgema.gov, still serves as a primary source for City information. To access official City department social media pages, visit the City's website and click on the Facebook logo.



REAL-TIME CRIME TWEETS

In February, Cambridge Police began sending followers automated tweets of high profile incidents in real time. These tweets include type of incident, location to the 100 block and the language "report of possible" at the beginning of each tweet to indicate that the call that came in to dispatchers was reporting a possible crime which may or may not be confirmed upon officers' arrival. Social media is not to be used to report crimes or emergencies to the police; those requiring an immediate response to a public safety issue should always dial 9–1–1. Follow @CambridgePolice on Twitter to see their real-time crime tweets.

CAMBRIDGE IREPORT: LET US KNOW!

Ride past a pothole every morning on your way to work? Walk past a burned-out streetlight on your way home every night? Want to report an unshoveled or icy sidewalk? Notice unsightly graffiti in your neighborhood? Help the City fix these and other problems by reporting them through Cambridge iReport. Cambridge iReport is your direct connection for commonly requested City services. By using Cambridge iReport, your request is automatically assigned to



the responsible department, and you are given a tracking number and contact information in order to be able to follow up on your request if needed. Reporting an issue takes only a minute and helps make our city a better place to live, work and visit! Cambridge iReport is also available on your mobile device from the iTunes App Store and the Android Marketplace.

TOWED VEHICLE LOOK-UP

The City recently launched a new online service to look up a towed vehicle. Visit the City's Website, www.cambridgema. gov, and click on Towed Vehicle Search under Online Services. You may look up a recently towed vehicle by typing at least 3 characters of the license plate number in the Plate Number field, OR you may search for a vehicle by selecting a Make and Model. Then click on the Search Button. If your vehicle has been towed, it will give you the name, address and phone of towing company. If you are unable to locate your vehicle, you may call the Police Department at 617–349–3300.

PROJECTS **UPDATE**

The City of Cambridge is committed to improving the roadways, sidewalks and utilities for residents and business owners and also keeping them informed of progress on major projects.

Before any major City construction projects begin, the Department of Public Works will notify residents and businesses within the immediate area about the work to be done, what to expect during construction and where to access updates. Public Works also has a community process for significant street

and roadway reconstruction. We highly value the input of residents and business owners and working with the community to improve roadways, sidewalks and utilities around the city. Below is a brief overview on two longer-term projects under way in Cambridge.

WESTERN AVE. RECONSTRUCTION PROJECT

The reconstruction of Western Avenue between Green Street and Memorial Drive will include a new storm water outfall to the Charles River, new sewer/drain lines and catch basins, new water main and services, newly constructed sidewalks and pedestrian ramps, reconstruction of the roadway, a separated bicycle lane, new street trees, landscaping and irrigation, and an enlarged Cronin Park. Construction is scheduled to be completed in 2014.

ALEWIFE SEWER SEPARATION PROJECT

The Alewife Sewer Separation Project is a key element of the Massachusetts Water Resources Authority's (MWRA) Long Term Combined Sewer Overflow (CSO) Control Plan for the Alewife Brook. Construction in the neighborhoods east of Fresh Pond –

Huron A, Huron B and Concord Avenue areas will separate existing combined sewers and provide dedicated sanitary sewers and stormwater drains. In addition to this utility work, the project will provide an opportunity to reconstruct streets and sidewalks, and plant trees. Separated stormwater from these areas will discharge to the stormwater wetland that is under construction in the Alewife Reservation. Scheduled for completion in September 2013, the wetland will have significant ecological, recreational and educational amenities for the community.

MORE INFO

To view City project updates, schedules and more, visit www.cambridgema.gov/theworks and click on City Projects. Residents can also sign up to receive project updates via email for various City construction projects. Community Relations Managers associated with City projects can be reached at 617-349-4870 or 617-349-4825.

Email: theworks@cambridgema.gov

Facebook:

www.facebook.com/CambridgeDPW

Twitter: www.twitter.com/CambridgeDPW

Left Photo: Aerial view of crews working on the stormwater wetland in the Alewife Reservation. Right Photo: Construction and Western Ave.





REFERENCE & RESOURCES

SETTLING IN - FOR NEW CITY RESIDENTS

- 22-CityView (Municipal Channel) For calendar information, community programs and City Council meetings, Mondays at 5:30 p.m.
- ▶ Adult Education and Employment Programs
 See Department of Human Service Programs, pg. 21.
- ▶ **County** The City of Cambridge is in Middlesex County.
- ▶ **Families, Youth and Seniors** The Department of Human Service Programs provides a wide range of services. See page 21.
- ▶ **Hubway** Regional Bike share program with multiple stations in Cambridge and connecting stations in neighboring communities. Call 1-855-4HUBWAY or visit www.thehubway.com
- ▶ **Libraries** Call 617-349-4040 or visit www.cambridgepubliclibrary.org
- ▶ Moving Van Permits Call 617-349-4721 or visit www.cambridgema.gov/Traffic
- ▶ Pay City Bills Online Parking tickets, Excise Tax (automobile tax), Property Tax and Water bills can be paid online for a small convenience charge. Visit www.cambridgema.gov, then Online Services.
- ▶ **Pet Registration** Dogs must be registered with the Cambridge Animal Commission. Call 617–349–4376.
- ▶ Postal Service Call 800-275-8777 or visit www.usps.com
- ▶ **Property Tax** Bills are issued twice annually. Call the Finance Department at 617–349-4220.

Rail (Fitchburg Line) connects at Porter Square.

- ► Public Transportation

 MBTA, 800-392-6100 or www.mbta.com. Red and Green Lines of
- Vehicle Registration 857-368-8000 or www.mass.gov/rmv

Subway (known as the T) and many buses serve Cambridge. Commuter

- Recreation
 The Department of Human Sarvi
 - The Department of Human Service Programs provides a wide range of services. See page 21.
- ▶ Recycling/Trash Pick-up Cambridge has a mandatory recycling ordinance. See page 19.
- ▶ Resident/Visitor Parking Permits Permits are required for on-street parking in posted residential neighborhoods. See page 19.
- School Information / Registration See page 23.
- ➤ School Closings and Information Call the CPS Link Line for recorded information, 617-349-6513.
- ▶ Snow Emergency Parking Ban
 If the City declares a snow emergency, parking is prohibited on certain streets. See page 19.
- Snow Clearance Ordinance Property owners are required to remove snow/ice from sidewalks and curb ramps next to their home/business.
- ▶ **Street Cleaning** Streets are cleaned once a month from April through December. During designated street cleaning days, cars must be moved or they will be ticketed and towed. See page 19.
- ▶ **Voter Registration** Call the Cambridge Election Commission, 617-349-4361 or visit www.cambridgema.gov/Election. See page 17.

UTILITIES

- ► Electricity/Gas

 NSTAR 800-592-2000 TTY 800-322-8242

 www.nstar.com Dig Safe 888-344-7233
- ➤ Sewer 617-349-4851 www.cambridgema.gov/TheWorks
- Telephone

Cambridge area codes are 617 and 857. Dial 1 plus the area code for long distance calls.

- Local & Long Distance Service
 AT&T 800-205-6268 www.att.com
 Comcast 800-COMCAST www.comcast.com
 Verizon 800-837-4966 www.verizon.com
- Water 617-349-4770 www.cambridgema.gov/CWD www.twitter.com/CambWaterDept Cambridge operates its own water utility. Bills are issued

quarterly. Visit the Website to pay online.

SIGN UP FOR CAMBRIDGE ALERT NETWORK AT www.cambridgema.gov



- CodeRed alerts residents via phone, text, e-mail about Snow and other City emergencies, evacuations, major water outages or service disruptions.
- · Citizen Observer is used by police to send neighborhood crime alerts via emails and text.
- Cambridge E-LINE is used to send email and text reminders about Street Cleaning & Trash/Recycling pickup and certain City news.

USEFUL NUMBERS

Important Numbers

Emergency	911
Police (non-emergency)	617-349-3300
Fire (non-emergency)	617-349-4900
Public Health Dept.	617-665-3800
Public Schools	617-349-6400
Public Works	617-349-4800
Water Department	617-349-4770

Cambridge City Hall

795 Massachusetts Avenue
Cambridge, MA 02139*
617-349-4000 TTY 617-349-4242**
www.cambridgema.gov
www.facebook.com/CambridgeMA.gov
* Address for all departments in City Hall
**TTY number for all departments in City Hall
Mon., 8:30 a.m. - 8 p.m., Tues. - Thurs.,
8:30 a.m. - 5 p.m., Fri., 8:30 a.m. - 12 p.m.

City Manager's Office

617-349-4300

www.cambridgema.gov/cmanager.aspx Robert W. Healy, City Manager Richard C. Rossi, Deputy City Mgr.

The City Manager is appointed by the City Council as the City's Chief Executive Officer. E-mail: citymanager@cambridgema.gov

► City Council Office

617-349-4280

www.cambridgema.gov/ccouncil.aspx

The City Council is Cambridge's elected legislature and meets on Mondays at 5:30 p.m. at Cambridge City Hall.View meetings live via webcast at www.cambridgema.gov. Meetings are rebroadcast on 22-CityView Wednesday at 5:30 p.m., Friday at 10 a.m. Email: council@cambridgema.gov.

Mayor's Office

617-349-4321

www.cambridgema.gov/mayor.aspx Henrietta Davis, Mayor

The Mayor chairs City Council and School Committee meetings and serves as the City's political leader. E-mail: mayor@cambridgema.gov

Check out the City's Website for more resources and helpful information:

- Sign up for Cambridge Alert Network
- View City Council meetings via Webcast
- Pay Bills Online
- City Permits
- Like Cambridge on Facebook



www.cambridgema.gov

City Information Lines

Construction Information	617-349-4870
Graffiti Hotline	617-349-6955
Library Reference Desk (open until 9 p.m.)	617-349-4044
Potholes/Sidewalk/Street Repairs	617-349-4854
Public Works (24 hr. emergency service)	617-349-4800
Rodent Control	617-349-4899
School Closings/Information Line	617-349-6513
Snow Emergency Parking Bans	617-349-4700
Snow Hotline (unshoveled/icy sidewalks)	617-349-4903

City Departments

22-CityView (Municipal Channel pg. 28)	617-349-4296
Affirmative Action (pg. 17)	617-349-4331
Animal Commission (pg. 18)	617-349-4376
Arts Council (pg. 28)	617-349-4380
Assessing (pg. 18)	617-349-4343
Auditing	617-349-4240
Budget	617-349-4270
City Clerk (pg. 18)	617-349-4260
City Council Office (pg. 15)	617-349-4280
City Manager's Office (pg. 15)	617-349-4300
Community Development (pg. 20)	617-349-4600
Commission for Persons w/ Disabilities (pg. 21)	617-349-4692
ΠΥ	617-492-0235
Conservation Commission (pg. 25)	617-349-4680

City Council Office (pg. 15)	617-349-4280
City Manager's Office (pg. 15)	617-349-4300
Community Development (pg. 20)	617-349-4600
Commission for Persons w/ Disabilities (pg. 21)	617-349-4692
TTY	617-492-0235
Conservation Commission (pg. 25)	617-349-4680
Consumers' Council (pg. 17)	617-349-6150
Election Commission (pg. 17)	617-349-4361
Electrical	617-349-4925
Emergency Communications (pg. 25)	617-349-6911
Finance (pg. 18)	617-349-4220
Fire (non-emergency) (pg. 25)	617-349-4900
GLBT (pg. 17)	617-440-4329
Historical Commission (pg. 28)	617-349-4683
Human Rights Commission (pg. 17)	617-349-4396
Human Services (pg. 21)	617-349-6200
Information Technology (IT)	617-349-4140
Inspectional Services (pg. 18)	617-349-6100
Law	617-349-4121
Library (pg. 27)	617-349-4040
License Commission (pg. 18)	617-349-6140
Mayor's Office (pg. 15)	617-349-4321
Peace Commission (pg. 17)	617-349-4694
Personnel (pg. 17)	617-349-4332
Police (non-emergency) (pg. 25)	617-349-3300
Police Review & Advisory Board (pg. 17)	617-349-6155
Public Health Department (pg. 24)	617-665-3800
Public Works (pg. 19)	617-349-4800
Purchasing (pg. 20)	617-349-4310
Schools (pg. 23)	617-349-6400
Traffic, Parking and Transportation (pg. 19)	617-349-4700

Other Helpful Numbers

Weights & Measures (pg. 17)

Women's Commission (pg. 17)

Veterans' Services (pg. 17)

Other ricipius Numbers	
Cambridge District Court (Medford)	781-306-2710
Cambridge Housing Authority	617-864-3020
Mass. Dept. of Conservation & Recreation	617-626-1250
Middlesex Probate Court	617-768-5800
Middlesex South Registry of Deeds	617-679-6300
Middlesex Superior Court (Woburn)	781-939-2700

617-349-4761

617-349-4770

617-349-6133

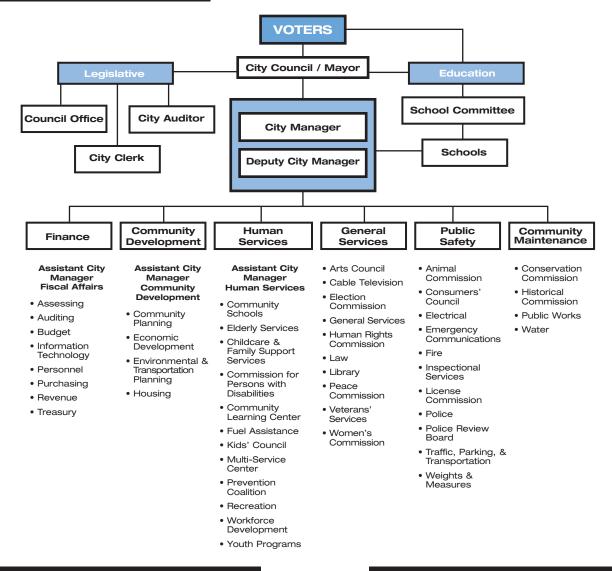
617-349-4697

15

2013 - 2014 EDITION THE CAMBRIDGE LIFE

Water (pg. 14)

ORGANIZATIONAL CHART



CAMBRIDGE POLITICAL SYSTEM

Cambridge Political System Plan E Form of Government - Proportional Representation

The City of Cambridge is governed by the Plan E form of Government. Nine City Councillors and six School Committee members are elected at large every two years under the Proportional Representation (PR) system, which allows voters to vote for as many candidates as they wish, but they must indicate their order of preference among those candidates by numbering each choice. Once elected, the City Council then elects a Mayor and a Vice Mayor.

The Mayor chairs the City Council and School Committee and serves as the City's political leader. The City Council appoints a City Manager to serve as the City's Chief Executive Officer.

For more information on voting and the election process, call the Cambridge Election Commission at 617-349-4361 or visit their Website, www.cambridgema.gov/Election.

CITY ORDINANCES

Cambridge Municipal Code City Clerk's Office 617-349-4260

Cambridge Municipal Code, organized by subject matter and updated biannually, can be viewed online. Visit the City's Website, www.cambridgema.gov, and click on "City Ordinances" under Quick Links section. The most recent and official version of the Code is on file at the City Clerk's Office.

VOTING

Cambridge Election Commission 51 Inman Street, 1st Floor 617-349-4361 www.cambridgema.gov/Election

Upcoming Elections

Special State Primary: Tuesday, May 28, 2013 Special State Election: Tuesday, June 25, 2013 Municipal Election: Tuesday, November 5, 2013

Voter Registration

Call or visit the Cambridge Election Commission for registration,

polling locations and absentee ballots. Alternatively, you can register to vote when you make a transaction at a Registry of Motor Vehicles branch or License Express location. You must be a U.S. citizen, a Massachusetts resident and 18 years old on or before election day to register. Mail-In Voter Registration forms are available at all Cambridge post offices, public libraries, firehouses, and at the City Clerk's office.

RIGHTS AND RESOURCES

Affirmative Action Office 617-349-4331 www.cambridgema.gov/aff.aspx

Works to ensure compliance of equal employment opportunity and affirmative action in accordance with the intent of the regulations and guidelines of federal and state agencies.

► Commission for Persons with Disabilities 617-349-4692 (TTY) 617-492-0235 www.cambridgema.gov/ccpd Addresses disability and access issues. See full listing on page 21.

➤ Consumers' Council 617-349-6150

www.cambridgema.gov/consumercouncil.aspx

Information on consumer rights and free mediation service for resolving consumer disputes including retail & internet sales; auto sales & repair; banking, credit & debt collection; home improvement; cable TV & telephone; and landlord/tenant issues.

GLBT Commission

617-440-4329 www.cambridgema.gov/glbt.aspx

Advocates for a culture of respect and monitors progress toward equality of all persons with regard to sexual orientation and gender identity.



In fall 2012, Cambridge kicked off the domestic violence awareness campaign 21 Days of Questions, 365 Days of Action that continues through 2013. The campaign encouraged community discussion on domestic violence, asking important questions and generating follow-up meetings with participants to help prioritize issues Cambridge should focus on. Together, community members and City leaders will examine existing resources to implement new strategies to address domestic violence in Cambridge.

Human Rights Commission 617-349-4396

> www.cambridgema.gov/hrc.aspx Investigates and resolves complaints of discrimination in Cambridge in housing, employment, education and public accommodations.

- Peace Commission 617-349-4694 www.cambridgema.gov/peace.aspx Promotes peacemaking within Cambridge at the personal, neighborhood and citywide levels.
- Personnel Department
 617-349-4332
 www.cambridgema.gov/personnel.aspx
 City job openings are posted in City Hall, in
 libraries and on the Website. Cambridge is an
 Affirmative Action/Equal Opportunity employer.
- Police Review & Advisory Board 617-349-6155

www.cambridgema.gov/prab.aspx Hears and decides citizen complaints of misconduct filed against Cambridge Police Officers.

► Veterans' Services Department 617-349-4761

www.cambridgema.gov/vet.aspx Provides financial assistance to needy veterans and/or their dependents. Assists veterans and the

and/or their dependents. Assists veterans and their families in applying for federal VA benefits, as well as state and local veterans' programs and services.

Weights & Measures 617-349-6133

www.cambridgema.gov/weight.aspx Provides equity in the marketplace for consumers and businesses by providing quality inspections of weight, measure or pricing issues.

Women's Commission 617-349-4697

Advocates on behalf of all women and girls with other City departments and officials, local organizations, and state government to increase their opportunities through program development, policy recommendations, and public education on key issues.

www.cambridgewomenscommission.org

CERTIFICATES, LICENSES, PERMITS & TAXES

- Animal Commission 617-349-4376 www.cambridgema.gov/animal.aspx
 Annual dog registration/licensing, rabies vaccination clinics and animal-related issues.
- Arts Council 617-349-4380 www.cambridgeartscouncil.org Issues Street Performer Permits.
- ▶ Assessing Dept. 617-349-4343 www.cambridgema.gov/assess.aspx Manages commercial and residential property values and the property database, including changes of title and subdivisions, and personal property (business) tax. Administers residential exemption tax relief programs. Grants abatements/personal exemptions of real estate, personal property, and motor vehicle excise tax.
- ▶ City Clerk's Office 617-349-4260 www.cambridgema.gov/cityclrk.aspx Official record keeper for the City. Issues: Birth, Death, Marriage Certificates; Domestic Partnership Registration and Termination; and assorted Business Certificates.
- ► Community Development
 Department 617-349-4600
 www.cambridgema.gov/cdd
 Planning Board special permits and sign
 certificates as may be required by zoning.
 Administers Riverfront Mobile Food Program.
- ➤ Conservation Commission 617-349-4680 www.cambridgema.gov/ccc.aspx Issues Wetlands Protection Act Permits.
- Finance Dept. 617-349-4220 www.cambridgema.gov/finance.aspx Real estate, personal property and motor vehicle excise taxes; water and sewer charges; municipal lien certificates.
- ▶ **Fire Dept.** 617-349-4918 www.cambridgefire.org Permits for smoke detectors, fire alarm and sprinkler systems, welding and torch use, fuel storage and use.
- ▶ **Health Dept.** 617-665-3800 www.cambridgepublichealth.org
 Enforces regulations pertaining to biosafety, laboratory animals, asbestos in soil, tobacco, body art, body work therapy, tanning salons, and indoor ice rinks.
- 617-349-4683
 www.cambridgema.gov/Historic
 Permits to alter a designated building or to
 demolish a building over 50 years old.

Historical Commission

▶ Inspectional Services

617-349-6100 www.cambridgema.gov/inspection.aspx Administers state building codes; building, demolition, asbestos removal, and sign permits; electrical, gas, plumbing and sprinkler permits; certificates of occupancy/inspection; curb cut applications; sanitary code inspections; permitting for restaurants/day camps/pools/tobacco sale; enforcement of zoning ordinance. Call for construction-related noise complaints. More permits now online on our new website.

▶ License Commission

617-349-6140 www.cambridgema.gov/license.aspx Administers licenses and enforces regulations governing: alcohol, antique stores, auctions, entertainment, festivals, garage and gasoline, hackney, innholder, jitney, livery/limousine, lodging, open air parking, package goods, palm readers, peddlers/vendors, and restaurants. Call for repetitive noise complaints.

▶ Police Department 617-349-3337 www.cambridgepolice.org Permits to carry firearms.

▶ Public Works 617-349-4800 www.cambridgema.gov/TheWorks

Issues permits for:

- Special events and using parks for non-athletic use
 Filming or photographing on City property
 Newsrack vendors
 617-349-4846
 617-349-4869
- Construction-related permits (sidewalk obstruction and excavation, boom/concrete trucks, cranes)

617-349-4833

617-349-6150

➤ Recreation Division 617-349-6200 www.cambridgema.gov/DHSP2/recreation.cfm To reserve a field for athletic use, call 617-349-6238.

▶ Traffic & Parking

617-349-4721 www.cambridgema.gov/Traffic

Permits for residential street parking, visitor parking, street obstruction/closure, construction truck/traffic clearance, moving vans, moving containers or crates, media vans, dumpsters, military personnel parking, traffic special permit (VIP reserved areas, parades, road races), and changes in quantity, use, or location of off-street parking spaces. Available forms include those for parking ticket and tow disputes, traffic sign and signal inquiries and complaints.

Water Department

Consumer disputes

617-349-4770 www.cambridgema.gov/CWD Email: cwd@cambridgema.gov

Permits: water-related construction, hydrant use and events at Fresh Pond.

Issues and Concerns

 Discrimination in nousing, emp 	loyment, otner	617-349-4396
Graffiti hotline		617-349-6955
Noise complaints (construction)	n-related)	617-349-6100
Noise complaints (both repetitive	e and immediate)	617-349-3300
Parking ticket issues		617-349-4700
Potholes / sidewalks / street re	epairs	617-349-4854
Public Works (24 hr. emergend	cy service)	617-349-4800
Public Works (svc. requests)	theworks@cam	nbridgema.gov
Recycling/Yard Waste	recycle@cam	nbridgema.gov

- Rodent control 617-349-4899 or rodents@cambridgema.gov
- Snow hotline (report unshoveled/icy sidewalks) 617-349-4903 www.cambridgema.gov/snow

Street light repair
Water Dept. 24-hr emergency service
617-349-4925
617-349-4770

Cambridge iReport: report it online www.cambridgema.gov

Department of Public Works (DPW)

147 Hampshire Street 617-349-4800 www.cambridgema.gov/TheWorks www.facebook.com/CambridgeDPW www.twitter.com/CambridgeDPW

E-mail: theworks@cambridgema.gov

 Cambridge Cemetery
 617-349-4890

 Engineering
 617-349-4845

 Parks/Forestry
 617-349-4880

 Service Requests
 617-349-4846

 Sewer Maintenance
 617-349-4851

 Street Maintenance
 617-349-4851

 24-Hour Emergency
 617-349-4800

▶ Street Cleaning 617-349-4800

On designated street cleaning days, cars must be moved or they will be ticketed and towed. Check neighborhood signs for schedules or visit the DPW Website and click on Services > Street Cleaning.

► Trash Collection 617-349-4800

Weekly curbside pickup and pre-arranged pickup of large appliances. Trash placed at the curb the night before collection must be in rodent-resistant barrels with tight-fitting lids, no earlier than 6 p.m. For exemptions, call 617–349–4692. Trash in plastic bags can only be placed at the curb on collection day, no later than 7 a.m. Only heavy duty plastic bags will be collected. Hazardous waste drop-off is held 3 times per year. For a full schedule, visit the DPW Website.

Curbside Recycling 617-349-4800

A mandatory recycling ordinance requires residents, businesses and institutions to recycle. Recycling containers and weekly curbside pickup (on the same day as trash collection) are provided free to residents, K-12 schools and non-profits with fewer than 50 employees. Visit the DPW website or email Recycle@cambridgema.gov for more information and to receive the monthly email newsletter.

Traffic Parking & Transportation Department 344 Broadway 617-349-4700 www.cambridgema.gov/Traffic

For information on resident and disability parking, parking tickets, off-street parking, moving vans, street signs, traffic signals and more.

Pesident/Visitor Parking Permits 617-349-4700 Resident permits are required to park on residential streets. Your vehicle must be principally garaged in Cambridge and you must have proof of your residency (a utility bill dated within the last 30 days, indicating

your residency (a utility bill dated within the last 30 days, indicating your Cambridge residence and in the same name as the vehicle registration). Visitor passes are also available and restricted to one per household. Visitors to a residential household should use the visitor pass.

Parking Ticket Payment/Disputes 617-349-4700

Tickets can be paid online at www.cambridgema.gov/traffic; by phone at 617-491-7277; by mail at P.O. Box 399113, Cambridge, MA 02139; and in person at 344 Broadway, Cambridge. Tickets can be disputed by using the online dispute form on the department's Website. You will be notified of your hearing date by mail.

► Snow Emergency Parking Ban 617-349-4700

When a snow emergency is declared, parking is prohibited on major streets and on one side of smaller streets. Check posted signs carefully. To find out if a ban is in effect, call, visit www.cambridgema.gov or check 22-CityView. For a list and map of parking restrictions, or information on available off-street parking, visit www.cambridgema.gov/traffic/snow.cfin.

FACILITIES & PUBLIC WORKS

► Recycling Center

147 Hampshire Street 617-349-4800 Tuesday & Thursday, 4 - 7:30 p.m. Saturday, 9 a.m. - 4 p.m.

Accepts a range of materials not picked up at curbside including food waste, mercury items, non-alkaline batteries, plastic bags. Open to Cambridge residents and businesses with fewer than 50 employees. Visit the Website for a full list of items accepted.

▶ Yard Waste 617-349-4800

Separate yard waste is collected from the first full week in April through the second week in December 2012; collection dates are April 2 – December 14. Place yard waste in paper refuse bags or loose in barrels with City stickers. Call 617-349-4800 for stickers.

Snow Clearance 617-349-4800 cambridgema.gov/snow

Property owners are required to remove snow and ice from sidewalks next to their property within 12 hrs after snowfall ends in the daytime and before 1 p.m. if it has fallen during the night. Treat ice with a melting substance within 6 hours of the time it forms. For exemptions, call the Council on Aging at 617–349–6220.

Street Lights 617-349-4925

To report a streetlight that is not working, call the electrical dept. at the number listed above (24 hrs.) or e-mail streetlightrepair@cambridgema.gov.

TRAFFIC & PARKING

Moving Van Permits 617-349-4721

Residents can reserve a space in front of their buildings for moving vans. The online permit application must be submitted 4 days prior to the move date.

Permits 617-349-4721

The Traffic Parking & Transportation Department issues permits for: block parties, street obstruction, moving vans, dumpsters and contractor parking. All applications are available online.

► Towed Vehicles 617-349-3300

Call number above with your license plate or check directly with these towing companies:

B&B 617-492-5781 Pat's 617-354-4000 Phil's 617-547-3701

► Signed Disability Parking Space 617-349-4700 (TTY) 617-349-4621

If you have a disability plate or placard, you may file an application for a residential disability parking space. Requirements are stated on the application, which is available on the Traffic Parking & Transportation Website or at the department.

Community Development Department (CDD)

344 Broadway 617-349-4600 www.cambridgema.gov/cdd www.facebook.com/CDDat344 www.twitter.com/CDDat344

CDD's mission is to enhance the character and diversity of the city's neighborhoods and support sustainable economic growth that expands opportunities for residents, enables a high quality of life within the community, and contributes to a healthy environment.

Community Planning (Division of CDD) 617-349-4650 www.cambridgema.gov/cdd/cpdiv

Information and technical assistance on zoning, land use, urban design, demographic and geographic analysis, neighborhood planning, and development and renovation of parks and open space. Staffs Planning Board.

Economic Development (Division of CDD)

617-349-4637

www.cambridgema.gov/business

Offers assistance to businesses, works to promote an environment for business growth and helps

maintain thriving commercial districts. Programs include business counseling, site search, façade improvement and best retail practices programs, and workforce support. Publishes quarterly development log.

Environmental & Transportation Planning (Division of CDD)

617-349-4604 www.cambridgema.gov/cdd/etdiv

Provides information and planning/implementation for streetscape improvements, traffic calming, pedestrian/bicycle programs, vehicle trip reduction and climate protection initiatives.

Cambridge Energy Alliance www.CambridgeEnergyAlliance.org

617-349-5323

Provides outreach and education to residents and businesses regarding energy efficiency and renewable energy.

► Housing (Division of CDD)

617-349-4622 www.cambridgema.gov/housing

Provides information and access to affordable rental and homeownership opportunities and support for affordable housing preservation and creation, home improvement loans, homeowner support, and education and financial assistance for first time homebuyers.

► Cambridge Housing Authority 617-864-3020 www.cambridge-housing.org

Develops and manages affordable housing for low-income individuals and families. Call for information on public housing or rental assistance through the Housing Choice Voucher (Section 8) Program.

BUSINESS RESOURCES

Biotech Resources

www.cambridgebiotech.org
Administered by the Economic Development
Division (CDD), this website provides listings
helpful to the biotech industry.

▶ Business Certificates City Clerk's Office 617-349-4260 www.cambridgema.gov/CityClrk

A person, partnership or corporation conducting business in Cambridge under a name other than their own or corporate name must file a business certificate with the City Clerk's Office.

► Economic Development Division 617-349-4637

www.cambridgema.gov/business

Programs to revitalize commercial districts, support entrepreneurship and preserve a strong employment base. Offers business development workshops and counseling, commercial façade and interior/operational improvement assistance (matching grants available), and site selection assistance.

- Cambridge Chamber of Commerce 617-876-4100 www.cambridgechamber.org
- ► Cambridge Local First www.cambridgelocalfirst.org

- ► Central Square Business Association 617-867-3211 www.centralsquarecambridge.com
- ► East Cambridge Business Association www.eastcambridgeba.com
- Harvard Square Business Association 617-491-3434 www.harvardsquare.com
- Huron Village Business Association www.facebook.com/huronvillage
- their own or corporate name must file a business Inman Square Business Association certificate with the City Clerk's Office. www.inmansquare.com
 - ► Kendall Square Association www.kendallsq.org
 - Observatory Hill Neighborhood www.observatoryhill.com
 - Porter Square Neighbors Association www.portersquare.net
 - Office of Workforce Development 617-349-6234 www.cambridgema.gov/dhsp Helps employers meet their hiring needs by connecting them to adult and teen Cambridge residents looking for jobs.

Purchasing Department

617-349-4310 www.cambridgema.gov/purchasing.aspx Visit the Website for a list of open bids, solicitation documents and information on doing business with the City.

Dept. of Human Service Programs (DHSP)

51 Inman Street 617-349-6200 www.cambridgema.gov/dhsp www.facebook.com/cambridgedhsp

Provides a wide range of services that enhance the quality of life of Cambridge residents.

Adult Basic Education

Community Learning Center 5 Western Ave www.cambridgema.gov/dhsp/clc 617-349-6363

Provides basic literacy instruction, GED preparation, and English for speakers of other languages. Special programs include computer classes for Cambridge Housing Authority residents and homeless adults, a transition to college program, family literacy, citizenship preparation, and workplace education for local businesses.

▶ Children, Youth & Families

Assists with advocacy/policy, afterschool programs, community schools, family and senior events, literacy support, preschool childcare, youth programs, youth centers, teams, organizations and professional development.

Baby University	617-349-7706
Center for Families	617-349-6385
Child-Care and Family Support Services	617-349-6200
Community Schools	617-349-6200
Kids' Council	617-349-6239
Youth and Teen Programs	617-349-6200
Agenda for Children	

Out of School Time Initiative 617-349-4099
Literacy Initiative 617-665-3812

Cambridge Prevention Coalition 617-349-6283
The mission of the coalition is substance abuse prevention.

▶ Commission for Persons with Disabilities

www.cambridgema.gov/ccpd (Voice) 617-349-4692 (TTY) 617-492-0235

Provides information on disability and access issues, promotes equal opportunity for people with physical, mental or sensory disabilities, ensures compliance with the Americans with Disabilities Act (ADA). Publishes AccessLetter, a free bimonthly newsletter. Runs an occasional film series called Disability Reframed: A Community Film Series. Call for information on:

Temporary Disability Parking Permits 617-349-4692
Taxi Discount Coupons 617-349-4692
Trash Exemptions 617-349-4692



The Community Learning Center helps adults improve their lives and increase their community participation through free educational programs and services.

▶ Employment Assistance

Provides job search assistance to adults, including resume preparation, career counseling, interview skills training and job-readiness workshops. Services for teens include career exploration and work opportunities, including the Mayor's Summer Youth Employment Program.

Mayor's Summer Youth Employment Program 617-349-6234 Office of Workforce Development 617-349-6234 Cambridge Employment Program 617-349-6166

Housing Assistance, Homelessness & Hunger Multi-Service Center 617-349-6340 362 Green St.

The Multi-Service Center provides services to homeless and at-risk families and individuals, counseling as appropriate, referrals to shelter and to food programs.

Fuel Assistance Program 617-349-6252

The Fuel Assistance Program provides winter heating assistance to residents based on need.

Recreation

Provides year-round affordable and accessible recreation opportunities for residents of all ages. The Recreation Division also manages City-wide and neighborhood-based programs and facilities. See more on page 25.

Recreation 617-349-6200

Seniors

The Senior Centers offer enrichment, recreational and social activities, social services, meals programs, food pantry, counseling, support groups, transportation services and volunteer opportunities. Referral to home-based services and taxi coupons and other discounts are available for seniors age 60 and up.

Council on Aging 617-349-6220 Citywide Senior Ctr. 617-349-6060 806 Massachusetts Ave.

No. Cambridge Senior Ctr. 617-349-6320 2050 Massachusetts Ave.

www.CambridgeSomerville ResourceGuide.org 617-349-6966

An online guide to health and human service resources including 26 different service areas such as legal services, food pantries, family support, employment services, and immigration services.

Childcare Programs (DHSP) 617-349-6200

Licensed preschool and after-school childcare programs offer appropriate curriculum for children 2 years and 9 months to 10 years old.

Preschool Programs (ages 2.9 - 5 years) 617-349-6254 www.cambridgema.gov/dhsp/preschools East Cambridge Preschool

(at Kennedy/Longfellow)

Haggerty Preschool

King Open Preschool

MLK Jr. Preschool (at 359 Broadway)

Morse Preschool

Peabody Preschool

After-school Childcare Programs (K- 5th grade) 617-349-6254

www.cambridgema.gov/dhsp/afterschool

Fletcher/Maynard Afterschool

King Afterschool

Morse Afterschool

Peabody Afterschool

King Open Extended Day Program (K - 5th grade) 850 Cambridge St. 617-349-6078

Jointly sponsored by the Cambridge School Department and the Department of Human Services serving 120 children enrolled in the King Open School.

Community Schools and Neighborhood Councils

617-349-6200

www.cambridgema.gov/dhsp/ communityschools

Provides a network of neighborhood services, offering educational, cultural, social and recreational opportunities for all ages, including individuals with special needs. Community School Directors work with their Neighborhood Councils to assess community needs and design quality, cost effective Out of School Time programs, including after school enrichment classes, two extended day partnerships with the School Department, full-day summer and vacation camps, and two preschool camp programs.

1 ' 1	110
Agassiz (at Baldwin School)	617-349-6287
Amigos	617-349-6315
Cambridgeport	617-349-6307
Fitzgerald (at Peabody School)	617-349-6302
Fletcher/Maynard	617-349-6295
Haggerty	617-349-6264
Harrington (at King Open)	617-349-6305
Kennedy	617-349-6308
Linnaean (at Graham & Parks)	617-349-6267
Longfellow	617-349-6260
King (at 359 Broadway)	617-349-6269
Morse	617-349-6291
Tobin	617-349-6300

Programs for Individuals with Special Needs 617-349-6829

Weekend and summer recreation programs for children and youth with special needs. Summer programs are located in the Morse School, 14 Granite St., Cambridge. All other programs are located at the Russell Youth & Community Center, 680 Huron Avenue.

Youth Centers 617-349-6200 www.cambridgema.gov/dhsp/youthcenters

Serves youth ages 9 - 19, developing social, recreational, leadership and academic skills at five City youth centers throughout the city. Four centers have licensed afterschool programs with separate specialized middle school programs for 9 - 13 years olds, while five centers offer teen programs with work-based learning and enrichment activities, plus sports and leisure activities for teens, 14 - 19 years old.

1 1	,	
Area IV	243 Harvard Street	617-349-6262
Frisoli	61 Willow Street	617-349-6312
Gately	70R Rindge Avenue	617-349-6277
Moore (Teens Only)	12 Gilmore Street	617-349-6273
Russell	680 Huron Avenue	617-349-6314

Center for Families

617-349-6385 70R Rindge Ave www.cambridgema.gov/dhsp/cff

City-wide parent/child activities and family education/support programs.

Baby University 617-349-7706

Parenting education and support program for families expecting a baby to children age 3.

► Cambridge Prevention Coalition 617-349-6283 www.cambridgema.gov/cpc

The mission of the coalition is substance abuse prevention.

Kids' Council 617-349-6239 www.cambridgema.gov/kidscouncil.aspx

Advocates for the well-being of children, youth and families; makes policy recommendations concerning programs and services.

Summer Food Program 617-349-6252

Provides nutritious meals to any child under 19 in the summer.

City Scholarship Fund 617-349-4220 www.cambridgema.gov/dept/finance.aspx

Provides financial assistance opportunities for eligible Cambridge residents.



The Center for Families offers families with children birth to age 8 parenting education and support programs throughout the city.

Cambridge Public Schools (CPSD)

159 Thorndike Street 617-349-6400 www.cpsd.us Link Line (School Closings) 617-349-6513

Cambridge has 11, K-5 elementary schools, one K-8 school, four Upper Schools (Grades 6-8), one comprehensive high school (Grades 9-12), including a career and technical education program (RSTA) and one alternative high school (HSEP).

School RegistrationCPS Family Resource Center

459 Broadway (inside Cambridge Rindge and Latin School) 617-349-6551 www3.cpsd.us/department/FRC/FRC

Age eligibility for Kindergarten is to be 4 years old by March 31 or 5 years old by August 31. Children who are 3 by August 31 may apply for the limited number of seats available at the Tobin Montessori school. Children who are 3 years old by August 30 may apply to the Special Start program.

School Committee 617-349-6620 www.cpsd.us

Six members of the committee are elected at large, while the Mayor serves as Chair. The committee determines overall School Department policy and budget. Meetings are held at 6 p.m. on the first and third Tuesday of each month (except July and August). They are open to the public and are telecast and rebroadcast on Cable Ch. 99.

▶ Public Elementary Schools

Fublic Elementary Schools	
Amigos School	(Grades K - 8)
15 Upton Street	617-349-6567
Maria L. Baldwin School	(Grades K - 5)
28 Sacramento Street	617-349-6525
Cambridgeport School	(Grades K - 5)
89 Elm Street	617-349-6587
Fletcher / Maynard Academy	(Grades K - 5)
225 Windsor Street	617-349-6588
Graham & Parks	(Grades K - 5)
44 Linnaean Street	617-349-6577
Haggerty School	(Grades K - 5)
110 Cushing Street	617-349-6555
Kennedy / Longfellow School	(Grades K - 5)
158 Spring Street	617-349-6841
Dr. Martin Luther King Jr. School 359 Broadway	(Grades K - 5) 617-349-6562
King Open School	(Grades K - 5)
850 Cambridge Street	617-349-6540
Morse School	(Grades K - 5)
40 Granite Street	617-349-6575
Peabody School 70 Rindge Avenue	(Grades K - 5) 617-349-6530
Tobin Montessori School	(Grades K - 5)
197 Vassal Lane	617-349-6600

Upper Schools (Grades 6-8)

www3.cpsd.us/ia2/ia

Visit the website to learn more.

Cambridge Street Upper School http://CambridgeStreet.cpsd.us 850 Cambridge Street (King Open School) 617–349–3050

Putnam Avenue Upper School http://PutnamAvenue.cpsd.us 158 Spring Street (Kennedy-Longfellow School)617-349-7780

Rindge Avenue Upper School

http://RindgeAvenue.cpsd.us 70 Rindge Avenue (Peabody School) 617-349-4060

Vassal Lane Upper School

http://VassalLane.cpsd.us

197 Vassal Lane (Tobin School) 617-349-6550

Public High School& Special Programs

Cambridge Rindge and Latin School (CRLS)

459 Broadway (Grades 9 - 12) http://crls.cpsd.us 617-349-6630

Rindge School of Technical Arts

http://www.cpsd.us/RST 617-349-RSTA

High School Extension Program

359 Broadway

http://www.cpsd.us/HSEP 617-349-6880

Volunteering Cambridge School Volunteers www.csvinc.org 617-349-6794

► Charter Schools

Benjamin Banneker Charter	School (K-6)
21 Notre Dame Avenue	617-497-7771
Community Charter School 245 Bent Street	(Grades 7 - 12) 617-354-0047
Prospect Hill Academy	(Grades 7 - 12)
50 Essex Street	617-284-7800

▶ Special Education Schools

Farr Academy

71 Pearl Street 617-492-4922

Threshold Program Lesley Univ

29 Everett Street 617-349-8181

Private Schools

96 Concord Avenue

Boston Archdiocesan Choir (Grades 5 - 8) 29 Mt Auburn Street 617-868-8658

Buckingham, Browne & Nichols (PK - 12) 80 Gerrys Landing Rd 617-547-6100

Cambridge Friends School (Grades PK - 8) 5 Cadbury Road 617-354-3880

Cambridge Montessori (Age 2 - Grade 9) 161 Garden Street 617-492-3410

Fayerweather Street School (Grades PK - 8) 765 Concord Avenue 617-876-4746

International School of Boston (Grades 1 - 12) 45 Matignon Road 617-499-1451

45 Matignon Road 61/-499-1451 **Matignon High School** (Grades 9-12)

1 Matignon Road 617-876-1212 **Shady Hill School** (Grades PK - 8)

178 Coolidge Hill 617-868-1260 **St Peter Elementary School** (Grades PK - 8)

617-547-0101

Hospitals

Cambridge Hospital Campus

1493 Cambridge Street 617-665-1000

Mount Auburn Hospital

330 Mount Auburn Street 617-492-3500

Spaulding Hospital (Acute & Rehabilitative Care)

1575 Cambridge Street 617-876-4344

Cambridge Health Alliance

1493 Cambridge Street 617-665-1000

www.challiance.org

This innovative system provides high quality care throughout Cambridge. Services are available at 3 hospital campuses and many community locations – including primary care, 24-hour emergency care, surgery, medical specialties and mental health services. It is a Harvard Medical School affiliate and it operates the Cambridge Public Health Department.

CHA Doctor Finder Service 617-665-1305

Primary Care Appointment Line 617-665-1305

Mental Health Referral Line 617-591-6033

► Cambridge Facilities of Cambridge Health Alliance:

Cambridge Hospital Campus 1493 Cambridge Street	617-665-1000
Cambridge Pediatrics	017-003-1000
1493 Cambridge Street	617-665-1264
Primary Care Center 1493 Cambridge Street	617-665-1068
Cambridge Women's Health Center	
1493 Cambridge Street	617-665-2800
Cambridge Birth Center 10 Camelia Avenue	617-665-2229
Cambridge Breast Center	
1493 Cambridge Street	617-665-2001
Windsor Street Health Center 119 Windsor Street	617-665-3600
Cambridge Family Health	
237 Hampshire Street	617-575-5570
East Cambridge Health Center 163 Gore Street	617-665-3000
	017-003-3000
Cambridge Family Health North 2067 Massachusetts Avenue	617-575-5570
Teen Health Center	617-665-1548
Cambridge Rindge & Latin, 459 Broadway	017-003-1346

Cambridge Public Health Department (CPHD) 119 Windsor Street 617-665-3800 www.cambridgepublichealth.org

Responsible for protecting the health of Cambridge residents, workers and visitors. Services include communicable disease prevention and control, school health, indoor air quality inspections, hazardous waste site review, emergency preparedness, violence prevention, West Nile virus response, childhood asthma prevention, tobacco control, children's dental health, data analysis, health advocacy, and regulatory enforcement (see City Licensing). CPHD is part of the Cambridge Health Alliance.

Some Cambridge Public Health Department Programs:

Environmental Health 617-665-3838

Offers air quality investigations for residents, workers and businesses. Also addresses concerns about potential toxic exposures. Asthma counseling and home assessments are available to families of children (age 12 or younger) with asthma. Lead poisoning prevention information and home assessments are available to families with children under age 6.

► Public Health Nursing 617-665-3800

Offers free flu clinics, a tuberculosis program, vaccine distribution and health education for individuals and businesses.

Community Health & Wellness 617-665-3852

Oversees an early literacy initiative, a men's health program, and a dental education and screening program in the elementary schools. The division also coordinates a citywide domestic violence prevention program.

CambridgeSomerville ResourceGuide.org

www.CambridgeSomerville ResourceGuide.org 617-349-6966

An online guide to health and human service resources made possible by the Cities of Cambridge and Somerville, the Cambridge Health Alliance, the Agenda for Children, and the Somerville Community Health Foundation. Covers services including legal services, food pantries, family support, employment and immigration.

Boston Area Rape Crisis Center 99 Bishop Allen Drive 24 hour hotline 800-841-8371 www.barcc.org

Comprehensive sexual assault services.

RESPOND, Inc.

P.O.Box 555, Somerville 617-623-5900 www.respondinc.org Domestic violence services, including shelter.

► Transition House 617-868-1650

Crisis: 617-661-7203 1035 Cambridge St., Ste. B-10 www.transitionhouse.org

Domestic violence outreach and intervention.

PUBLIC SAFETY

- Emergency 9-1-1
 Non-Emergency 617-349-3300
 125 Sixth St. www.CambridgePolice.org
 Committed to the enforcement of laws and preservation of order that protect the rights and property of every person within the City of Cambridge.
 Provides police service to impact crime through the use of new and proven crime prevention strategies and partnerships with the community.
- Crime/Drug Tip Hotline 617-349-3359

A 24-hour Hotline enabling citizens to provide CPD with confidential tips about illicit drug use and distribution or any other criminal activity.

Community Relations Unit 617-349-3236

Implements basic goals of Community Policing by actively engaging the community in identifying problems and solutions, and by establishing liaisons with community groups and formal organizations.

Program 617-349-9339
www.CambridgePolice.org/
NeighborhoodSergeants
Neighborhood Sergeants assigned to each
Cambridge neighborhood coordinate outreach

▶ Youth & Family Services Unit 617-349-3008

Offers support for youth and families through early intervention and by working with families to resolve issues that may lead to negative acts or crime. School Resource Officers also act as liaisons between CPD, schools, youth centers and other service providers in Cambridge.

- ▶ Social Media / MyPD Smartphone App Available
 Visit CPD on Facebook (www.facebook.com/CambridgePolice),
 Twitter (www.twitter.com/CambridgePolice) and YouTube
 (www.YouTube.com/CambridgePolice). "MyPD"enables users to see
 department news & submit crime tips from the palm of their hand.
 Search for "MyPD" in the iTunes Store, Android Marketplace or visit
 www.CambridgePolice.org/MyPD.
- ▶ Fire Department (CFD) Emergency 9-1-1
 Non-emergency 617-349-4900 www.cambridgefire.org
 CFD has a Class I rating by the Insurance Services Office, recognizing
 the highest level of fire protection. Provides fire suppression, emergency
 medical services, heavy rescue service, hazardous materials response,
 water and dive rescue services, confined space rescue, etc. Call for fire
 prevention and safety information. CFD issues permits for smoke detectors, fire alarms, sprinklers, flammable storage, welding and torch use.
- Emergency Communications Department Emergency 911 Administration 617-349-6911 www.cambridge911.org

Operates the City's combined Emergency Communications and 911 Center (ECC), linking residents with police, fire and emergency medical personnel responding to emergencies and other public safety concerns.

PARKS, RECREATION & CONSERVATION

and problem-solving activities within their areas.

Parks / Playgrounds / Off Leash Dog Areas 617-349-4880 www.cambridgema.gov/TheWorks Cambridge has about 80 parks, playgrounds, tot-lots, and two fenced in Off Leash Dog areas at Danehy Park and Pacific St. Park. For more information,

and two fenced in Off Leash Dog areas at Danehy Park and Pacific St. Park. For more information, visit www.cambridgema.gov, click on Living Page under Cambridge Resources, then see Parks and Playgrounds. For maintenance requests, call the number listed above.

► Recreation Division of DHSP 617-349-6200

www.cambridgema.gov/dhsp/recreation Reserve a field (athletic use) 617-349-6238 Reserve a park (non-athletic) 617-349-4846 The City of Cambridge also maintains basketball courts, tennis courts, softball, soccer and other athletic fields. Call for information on adult softball and basketball leagues, youth and family recreational programs, pools, special needs camps,

afterschool programs, and a summer program.

► Gold Star Pool
Berkshire & Cambridge Streets
617-349-6310

Open July through August.

▶ War Memorial Recreation Center 617-349-6237 1640 Cambridge Street

Offers year-round swimming and recreational opportunities.

- ▶ Danehy Park 99 Sherman Street 617-349-6238

 This 55-acre acre park includes tot lots, water play feature, picnic areas, soccer and softball fields. In September, the City hosts Danehy Park Family Day, a free event with children's amusement rides, crafts, performers, free hot dogs and soda. Permits are required for use of athletic fields and barbeque pits.
- Made up of a 155-acre pond and 162 acres of surrounding land,
 Fresh Pond is part of the reservoir system for the City of Cambridge.
 Water from Fresh Pond is purified at the City's Water Treatment Plant,
 providing drinking water to residents and businesses in Cambridge.
 Fresh Pond is a favorite gathering place for people who enjoy walking,
- Fresh Pond Municipal Golf Course
 617-349-6282 www.cambridgema.gov/dhsp/golfcourse
 recreation.cfm A nine-hole course located at 691 Huron Avenue.

running, bike riding, rollerblading and bird watching.

Conservation Commission
344 Broadway 617-349-4680
www.cambridgema.gov/CCC

Protects and enhances the City's natural resources through regulatory review, planning, advocacy and education. Also administers Wetlands Protection Act Permits and the Community Garden Program.

Main Library 449 Broadway

www.cambridgepubliclibrary.org 617-349-4040

Mon - Thur. 9 a.m. - 9 p.m., Fri. and Sat. 9 a.m. - 5 p.m. Sun. 1 - 5 p.m. (Oct. through May)

The Cambridge Public Library (CPL) holds over 100 programs each month. From children's singalongs and storytimes to author readings and special events in the Main Library's magnificent new lecture hall, there's something for everyone. Check out our calendar of events to find what you're looking for.

Book Groups

From our Great Books group that reads the classics to our Chick Lit group, there's a group for everyone. They're enjoyable, informative and a fantastic way to meet individuals from our community.

Library Card Benefits

A library card is easy to obtain and gives you access to over 6 million books, CDs, DVDs, magazines and online resources. You just need an ID and proof of your Massachusetts address to obtain one.

Your Cambridge Public Library card:

- Puts all the resources of the Minuteman Library Network, including 42 public and six academic libraries, at your fingertips;
- Allows you to reserve and renew items in person, by phone or online;
- Lets you borrow most books, audio books and CDs for 3 weeks and magazines and DVDs for one week with the option to renew;
- Gives you access to public computers at any Cambridge Public Library location.

Museum Passes

Your library card also entitles you to reserve passes that offer discounts or free admission to museums and institutions including:

- · Children's Museum
- Griffin Museum of Photography
- Harvard Natural History Museums Institute of Contemporary Art
- Isabella Stewart Gardner Museum
- Museum of Fine Arts
- MIT Museums

- New England Zoos (Franklin Park, Stone Zoo)
- The Sports Museum
- U.S.S. Constitution Museum

· Discovery Museums

• Harvard Art Museum

• JFK Museum/Library

• Peabody Essex Museum

• Museum of Science

The Friends of the Public Library fund many of these pass programs.

Children's Collection

The children's collection includes books, music, movies, audio books, magazines, traditional and online games and multicultural resources. All children's programs are free and open to all. They feature music and storytimes for babies, toddlers and preschoolers, activities and book discussions for school-aged children, performances and events for families, and special programs for parents and caregivers.

eLibrary

The Cambridge Public Library was the first library in the world to offer free, high speed internet access (beginning in 1994). This commitment to digital resources has not wavered. Each year, CPL hosts over 200,000 hours of free access to the Internet.

eLibrary services:

• Nearly 150 public access computers

- Free wireless access at all of our locations
- 24/7 access to the library catalog and your library account to reserve or renew materials
- Access to more than 30 electronic research databases
- On-site access to databases such as Ancestry.com
- Online reference assistance
- Desktop publishing and scanners (Main Library)
- Downloadable audio books and ebooks
- Mango language instruction online
- State-of-the-art computer classrooms (Main and Central Square)
- Blog for Cambridge READS, Teen Room, and Cambridge Room
- Express Lane self-checkout (Main Library only)
- Circulating preloaded Nooks
- · Downloadable books for ereaders

Returns

You may return library materials to any Cambridge Public Library location or other Minuteman member library. All locations have after hour return boxes.

Library Branch Locations:

(See Website for hours)

Boudreau Branch

826 Cambridge Street

245 Concord Avenue	617-349-4017
Central Square Branch	
45 Pearl Street	617-349-4010
Collins Branch	
64 Aberdeen Avenue	617-349-4021
O'Connell Branch	
48 Sixth Street	617-349-4021
O'Neill Branch	
70 Rindge Avenue	617-349-4023
Valente Branch	



A group in the Teen Room filming a video of the "Harlem Shake" while the teen librarians attempt to shush them.

617-349-4015

PUBLIC TRANSPORTATION

Massachusetts Bay
Transportation Authority (MBTA)
800-392-6100, 617-222-3200
www.mbta.com

Bus Routes

Fare is typically \$1.50 with CharlieCard. Includes free transfer to local bus, discounted transfer to subway or express bus. Some "zoned local" routes or longer rides cost more. Ticket/Cash Fare is \$2.

Subway (the "T")

Cambridge is served by the red and green lines. Cambridge stations are: Alewife, Porter, Harvard, Central and Kendall on the red line, and Lechmere on the green line. With some exceptions, the fare is \$2.00 with CharlieCard (includes free transfer to local bus, discounted transfer to express bus). Ticket/Cash Fare is \$2.50.

Commuter Rail

Beginning at North Station, the Fitchburg Line connects Porter Square with stops including Belmont, Concord, and Ayer, ending in Fitchburg.

Cambridge-North Station EZRide Shuttle 617-8EZ-Info 617-517-9740 www.EZRide.info

A service of the Charles River Transportation Management Association (CRTMA). EZRide connects with the MBTA at North Station, Lechmere and Kendall Square, and with several Cambridge destinations such as the Galleria and University Park. It operates every 10 minutes during peak hours, Monday-Friday, except holidays. Cash fare is \$2.

► Hubway 1-855-4HUBWAY

www.cambridgema.gov/hubway www.thehubway.com Regional Bike share program with multiple stations in Cambridge and connecting stations in neighboring communities.

REGISTRY OF MOTOR VEHICLES

Massachusetts Registry of Motor Vehicles (RMV) 617-351-4500 www.massrmv.com

Boston RMV (full service) 630 Washington Street, Boston
Details such as hours of operation and services available at various branches, as well as current wait times, are available at the Website listed above by clicking on the "Branch Info" tab.

Driver's License

If you have moved to Cambridge from out of state, you must obtain a Massachusetts driver's license. Visit the RMV Website and click on "Converting an Out-of-State License" to obtain an application and a list of the documents you will need to bring to an RMV office. If you have moved to Cambridge from elsewhere in the state, notify the Registry of your address change within 30 days.

▶ Vehicle Registration

You must register your vehicle in Massachusetts as soon as you become a Massachusetts resident. A full description of the registration process is provided at www.massrmv.com/rmv/regs.

▶ Vehicle Inspection

Your vehicle must undergo a safety and emissions inspection within 7 days of registration. For information or to find a nearby inspection station, visit www.massvehiclecheck.state.ma.us, then click on "Mass Vehicle Check Inspection Station Locator."

POST OFFICE

Post Office

800-275-8777 www.usps.com

Main Branch: Central Square, 770 Massachusetts Avenue

Branch Offices: Harvard Square, Porter Square, Kendall Square, Inman Square, East Cambridge and MIT

TRANSPORTATION RESOURCES

Accessible Cambridge Taxi (ACT) 866-654-1003

www.checkercabcambridge.com

The City's License Commission works with a dispatch service company that provides wheel-chair-accessible taxicab service 24 hours a day, seven days a week. Various Cambridge-based taxicab companies participate in the ACT program.

Cambridge Taxicab Companies

Ambassador Brattle	617-492-1100
Cambridge Cab Company	617-252-3333
Checker Cab	617-497-9000
Classic Cab	617-492-0555
Star Taxi	617-876-8888
UTS Cab	617-661-2500
Yellow Cab	617-547-3000

Taxi Discount Coupons

Taxi coupons are available for Cambridge residents who are elderly or have disabilities. Residents who are 60+ should call the Council on Aging at 617-349-6220 (voice) or 617-349-6050 (TTY). Residents with disabilities should call the Commission for Persons with Disabilities at 617-349-4692 (voice) or 617-492-0235 (TTY).

► Car Sharing & Bicycle Delivery

While not managed by the City of Cambridge, car sharing, hourly car rental and bicycle delivery businesses help keep Cambridge a walkable city, benefitting all of us. Some options include:

Connect by Hertzwww.connectbyhertz.comMetro Pedal Powerwww.metropedalpower.comEnterprise Car Sharewww.enterprisecarshare.comRelay Rideswww.relayrides.comZipcarwww.zipcar.com

Arts, Historical, Music, Tourism Organizations Galleries

Cambridge Art Association

617-876-0246 www.cambridgeart.org

Cambridge Arts Council (CAC)

617-349-4380 www.cambridgeartscouncil.org

For Street Performer permits, artist grants, public art commissions, cultural events and artist/performer resources.

Cambridge Artists Coop

617-868-4434 www.cambridgeartistscoop.com

Cambridge Center for Adult Education

617-547-6789 www.ccae.org

Cambridge Historical Commission

617-349-4683 www.cambridgema.gov/Historic

Administers historic districts and landmarks; provides technical assistance on historic preservation; and maintains an archive of the City's architectural and social history (researchers should call for an appointment). Grants are available for eligible low/moderate income homeowners and non-profit agencies with historic properties.

Cambridge Historical Society

617-547-4252 www.cambridgehistory.org

Cambridge Multicultural Arts Center

617-577-1400 www.cmacusa.org

Cambridge Office for Tourism

617-441-2884 www.cambridge-usa.org

Call for information on dining, entertainment, lodging, shopping, special events and more.

New School of Music

617-492-8105 www.cambridgemusic.org

Longy School of Music of Bard College

617-876-0956 www.longy.edu

Passim School of Music

www.passim.org

Museums

Gray Herbarium, Harvard

617-495-2365 www.huh.harvard.edu

Harvard University Art Museums

617-495-9400 www.artmuseums.harvard.edu

During the renovations, selected works from the Fogg, Busch-Reisinger, and Sackler collections are on display at the Arthur M. Sackler Museum.

Harvard Museum of Natural History

617-495-3045 www.hmnh.harvard.edu

Longfellow National Historic Site

617-876-4491 www.nps.gov/long

MIT-List Visual Arts Center

617-253-4680 web.mit.edu/lvac

MIT Museum

617-253-9607 web.mit.edu/museum

Peabody Museum of Archaeology & Ethnology

617-496-1027 www.peabody.harvard.edu

AIB Gallery @ University Hall 617.585.6600 www.lesley.edu/aib/portfolio/index.html

Cambridge Arts Council Gallery

617-349-4380 344 Broadway www.cambridgeartscouncil.org

Cambridge Multicultural Arts Center

617-577-1400 www.cmacusa.org

Chandler Gallery

617-349-6287

Gallery 263

www.gallery263.com

Mobius

617-945-9481 www.mobius.org

Out of the Blue Art Gallery

617-354-5287 www.outoftheblueartgallery.com

Theaters

Actors' Shakespeare Project

617-776-2200 www.actorsshakespeareproject.org

American Repertory Theatre

617-547-8300 www.amrep.org

Brattle Theatre

617-876-6837 www.brattlefilm.org

Central Square Theater

617-576-9278 www.centralsquaretheater.org

ImprovBoston Theater

617-576-1253 www.improvboston.com

Sanders Theatre

Harvard Box Office: 617-496-2222

Community Television*

Cambridge Community Television (CCTV) Channels 8, 9 and 96 617-661-6900 www.cctvcambridge.org

Offering three community access cable channels, CCTV is a public forum for Cambridge residents, businesses and organizations.

Cambridge Educational Access

Channels 98 and 99

www.cpsd.us/ceatv/channels.htm

Programming for Cambridge Public Schools. SMART TV98 cablecasts educational programs, original work from students, school events and more. CPS TV 99 offers school news and more.

22-CityView (Municipal Channel) 617-349-4296 Channel 22

www.cambridgema.gov/dept/cable.html

Provides both original and acquired programming drawn from and relating to the City of Cambridge. City Council meetings are broadcast live on Mondays and repeated during the week.

* Reflects Channel Changes.

To view more Cambridge arts and culture organizations, please visit www.cambridgeartscouncil.org

 Cambridge is full of various resources and volunteer opportunities. See a sampling of organizations below.

American Friends Service Committee

2161 Massachusetts Avenue 617-661-6130 www.afsc.org

Breakthrough Cambridge

158 Spring Street 617-349-6647 www.breakthroughcambridge.org

Cambridge Camping Association

99 Bishop Richard Allen Dr. 617-864-0960 www.cambridgecamping.org

Cambridge Cares About AIDS

17 Sellers Street 617-661-3040 www.ccaa.org

Cambridge Community Center

5 Callender Street 617-547-6811 www.cambridgecommunitycenter.org

Cambridge Community Services 99 Bishop Allen Drive 617-876-5214 www.cambridgecommunity.org

Cambridge Economic Opportunity Committee

11 Inman Street 617-868-2900 www.ceoccambridge.org

Cambridge Family & Children's Service

60 Gore Street 617-876-4210 www.helpfamilies.org

Cambridge Family YMCA

820 Massachusetts Avenue 617-661-9622 www.cambymca.org

Cambridge School Volunteers

459 Broadway 617-349-6794 www.csvinc.org

Cambridge Senior Volunteer Clearinghouse

42 Brattle Street 617-864-6688

Charles River Conservancy

4 Brattle Street 617-608-1410 www.charlesriverconservancy.org

Child Care Resource Center, Inc.

130 Bishop Allen Drive 617-547-1063 www.ccrcinc.org

City Sprouts

678 Mass. Ave. 617-876-2436 www.citysprouts.org

Community Dispute Settlement Center

60 Gore Street 617-876-5376 www.communitydispute.org

Community Learning Center 5 Western Avenue

617-349-6363 www.cambridgema.gov/dhsp/clc

East End House 105 Spring Street 617-876-4444 www.eastendhouse.org

Friends of Fresh Pond Reservation

250 Fresh Pond Parkway 617-349-6391 www.friendsoffreshpond.org

Food For Free 11 Inman St.

617-868-2900 www.foodforfree.org

HomeStart. Inc.

678 Massachusetts Avenue, Suite 502 617-234-5340 www.homestart.org



Friends of Fresh Pond Reservation is a volunteer citizens' group that works with the Cambridge Water Department and Cambridge Public Schools and offers a number of activity-based programs designed to develop nature observation skills and build community at Fresh Pond Reservation, one of Cambridge's largest outdoor open space areas.

Margaret Fuller House 71 Cherry St. 617-547-4680 www.margaretfullerhouse.org

Massachusetts Alliance of Portuguese

Speakers 1046 Cambridge Street 617-864-7600 www.maps-inc.org

On the Rise 341 Broadway 617-497-7968 www.ontherise.org

St. James' Episcopal Church Food Pantry and Meal Program

1991 Massachusetts Avenue 617-876-4381

Salvation Army Shelter and Meals Program

402 Massachusetts Avenue 617-547-3400

Somerville-Cambridge Elder Services

61 Medford Street, Somerville 617-628-2601 www.eldercare.org

Tutoring Plus 225 Windsor St. 617-349-6588 x422 www.tutoringplus.org

Wellmet Project

130 Bishop Allen Drive 617-491-2377 www.wellmetproject.com

The Women's Center

46 Pleasant Street 617-354-6394 www.cambridgewomenscenter.org

YWCA Cambridge

7 Temple Street 617-491-6050 www.ywcacam.org

Here is a sampling of upcoming events in Cambridge. For additional information, visit www.cambridgema.gov.

Cambridge/Mass. Farmers Markets

Seasonal

www.massfarmersmarkets.org

Enjoy fresh local produce year-round at several farmers market locations throughout Cambridge.

Cambridge River Festival

6/1

www.cambridgeartscouncil.org

Featuring live music, visual arts, theatrical and dance performances, family entertainment, art-making activities and workshops, crafts, international food and more! Free. Memorial Drive, along the Charles River. Noon to 6 p.m. Rain Date 6/2.

Fresh Pond Day

6/8

www.cambridgema.gov/CWD

The culmination of water week is Fresh Pond Day at 250 Fresh Pond Parkway. Enjoy activities for all ages, including nature walks, water facility tours, demonstrations and displays. 11 a.m. – 3 p.m.

Household Hazardous Waste Collection

6/8

Cambridge Public Works www.cambridgema.gov/TheWorks Parking Lot at Danehy Park at the intersection of Field and Fern Streets. Cambridge residents only; proof of residency required. 9 a.m. -1 p.m.

Dance for World Community

www.danceforworldcommunity.org

617-354-7467

Free indoor/outdoor event for everyone to gather and "celebrate the power of dance to create social change." Cambridge Common. Noon-10 p.m.

Dragon Boat Festival

6/8 - 6/9

www.bostondragonboat.org

Event on the Charles River featuring dragon boat races, crafts demonstrations, music, dance, martial arts and Asian foods. Free. 10 a.m - 6 p.m.

Taste of Cambridge

6/13

www.tasteofcambridge.com

The annual food extravaganza on Sidney St. in Central Square. 5:30 - 8:30 p.m. Rain Date 6/18.

Hoops 'N' Health

6/15

Cambridge Public Health Dept.

617-665-3769

Basketball/flag football tournament and health fair at Hoyt Field (1-5 p.m.). Free food, music and children's games. Free, open to the public. 10 a.m. – 6 p.m.

Make Music Central Square

6/21

www.cac.org

Carl Barron Plaza, City Hall Lawn & Jill Brown-Rhone Park. Organized by Central Sq. Bus. Assoc. & Cambridge Arts Council. 11 a.m. - 10 p.m.

Make Music Harvard Square

www.harvardsquare.com

Harvard Sq. Bus. Assoc. Noon - 10 p.m.

Special State Election

6/25

www.cambridgema.gov/election 617-349-4361 Call for voter registration information or polling locations.

City of Cambridge Dance Party

6/28

www.cambridgema.com

617-349-4301

Dance in the street in front of City Hall at this Friday night dance party for the entire Cambridge community. 7 – 11 p.m.

Library Summer Reading Programs

www.cambridgema.gov/cpl Programs for children and teens. 617-349-4409

SEE MORE CALENDAR LISTINGS AT WWW.CAMBRIDGEMA.GOV

Find City sponsored programs, classes and events in the City Calendar of the website. On this calendar, you can view listings by category for a particular date, such as only public meetings. Look for additional city and community events on the Community Events Calendar managed by the Cambridge Office for Tourism. This link can be found in the Community Resources section toward the bottom of the City's website.



CAMBRIDGE PUBLIC LIBRARY HAS SOMETHING FOR EVERYONE!

www.cambridgepubliclibrary.org

The Main Library and the six branch libraries offer over 100 programs/month. From story times and book groups to major author appearances and special events, there is something for everyone. Visit our website to see what's happening and learn about our many

resources and services, including ebooks, databases, free museum passes and Oscar winning films. At the Main library, borrow a pre-loaded Nook, visit the new Cambridge Room archive or use the new Braille printer.



CAMBRIDGE ALERT NETWORK

www.CambridgeMA.gov/AlertNetwork

Cambridge Alert Network communicates City information through three notification services. CodeRED notifies subscribers via land line/cell phones, text messages and emails in the event of City emergencies, including snow emergencies and major service disruptions All Cambridge land lines are automatically registered with CodeRED. Citizen Observer is used by Cambridge Police Dept. to send email and text alerts to subscribers about emerging crime patterns,

neighborhood meetings, crime-prevention, etc. Cambridge E-Line sends routine



reminders via email and text message, such as trash/recycling pick-up, street cleaning and other City information. To register, visit the website or call 617-349-9490.

July

Friends of Fresh Pond

www.friendsoffreshpond.org Enjoy nature events at Cambridge's largest open

Boston's Fourth of July

7/4

www.july4th.org/2013_Program/Event_Schedule Fireworks spectacular over the Charles River can be viewed from Cambridge side.

Summer in the City

www.cambridgeartscouncil.org 617-349-4380 An array of multicultural and interactive performances throughout the City's public spaces featuring dance, music, storytellers, theater and puppetry for children ages 4 - 11. Free and open to the public.

Family Nights in the Park **Every Weds** 617-349-6200 www.cambridgema.gov/dhsp Movies and more in Cambridge parks.

Household Hazardous Waste Collection 7/13 www.cambridgema.gov/TheWorks

See June listing for details. 9 a.m. -1 p.m.

Cambridge Discovery Days:

Revolutionary Cambridge 7/13-7/14

www.cambridgema.gov/historic 617-876-4491 x12 Explore all kinds of Cambridge revolutions, from scientific innovations and modern architecture, to the Revolutionary War. 7/14: Revolutionary War Encampment in Longfellow Park with special guest, General George Washington.

August

Summer in the City

www.cambridgeartscouncil.org 617-349-4380 An array of performances. See July listing.

Family Nights in the Park **Every Weds** 617-349-6200 Dept. of Human Services

www.cambridgema.gov/dhsp Movies and more in Cambridge parks.

Inman Funch Every Thursday in Aug www.inmansquare.com

Bring your lunch and enjoy free music and wellness activities at Vellucci Plaza, Inman Square (corner of Hampshire & Cambridge St.).

Central Swings - Thursday nights in Aug. www.centralsquare.com

An outdoor celebration of music, dance, theater and street performances featuring Central Square

cultural institutions and talent every Thursday, at Jill Rhone-Brown Plaza. 5 - 7 p.m.

Night Out Against Crime

Annual crime and drug prevention event. Riverside Press Park. 5 - 8 p.m

September

Cambridge Carnival 9/8

A festive celebration rooted in African traditions and featuring a dazzling costume parade, music, dancing, food and more in Kendall Square. Noon – 7 p.m.

Cambridge Reads 2013

9/18

Author Program featuring Edwidge Danticat, author of Claire of the Sea Light. Sanders Theater. 7 p.m.

PARK(ing) Day

9/20

www.cambridgema.gov/cdd

An annual worldwide event encouraging citizens to transform metered parking spots into temporary public parks.

Danehy Park Family Day

9/21

www.cambridgema.gov

Enjoy a fun-filled day of children's amusement rides, arts and crafts, music and roving performers, plus free hot dogs, chips, sodas and T-shirts while supplies last! Amusement rides, roving performers, Children's stage. Free hot dogs, chips, soda. Free and open to the public from 11 a.m. - 4 p.m.

Fall Bike Ride

9/29

www.cambridgebikes.org

Discover new places on themed bike tours organized by the Cambridge Bicycle Committee.

October

Cambridgeport History Day

10/5

617-547-4252 www.cambridgehistory.org Tours, exhibits, demos on Working in Cambridgeport, 1913.

Oktoberfest and Honk Festival

10/13

www.harvardsquare.com

Featuring six stages of live entertainment, food, art, jewelry, vintage clothing. Cambridge Common & Winthrop Park, Harvard Square. Noon - 6 p.m.

Household Hazardous Waste Collection

10/19

Cambridge Public Works www.cambridgema.gov/TheWorks See June listing for details. 9 a.m. - 1 p.m.

Head of the Charles Regatta

10/19

617-868-6200 www.hocr.org World's largest 2-day regatta attracts more than 8,000 racers from around

the world. The races take place along the Charles River. 8 a.m - 4:30 p.m.

November

Children's Book Drive

11/1 - 12/31

www.cambridgema.gov/cpl

Donate new children's books (ages birth through 18) at the Main Library for children living in family shelters. Books will be delivered during the holidays.

Family Literacy Fun Day

www.cambridgema.gov/dhsp/cff

617-349-6200

Fun activities for families, including: face painting, literacy games, sing-alongs, giveaways, and a magician., plus a light lunch. City Hall. 10:30 a.m. – 2:30 p.m.

Municipal Election

www.cambridgema.gov/election

617-349-4361

Call Election Commission for voter registration info or polling locations.

Veterans' Day Observance

Cambridge Veteran's Services www.cambridgema.gov/VET Join us in the Cambridge Cemetery at 11 a.m. as we gather to honor our veterans, past and present, for their service to our country.

December

SparkleFest

events all month long

www.harvardsquare.com Month-long celebration of the holidays. Many events in Harvard Square.

617-491-3434

Shop Inman by Moonlight

12/12

www.inmansquare.com

Events and activities at Inman Square. 6 p.m.- Midnight.



CITY OF CAMBRIDGE

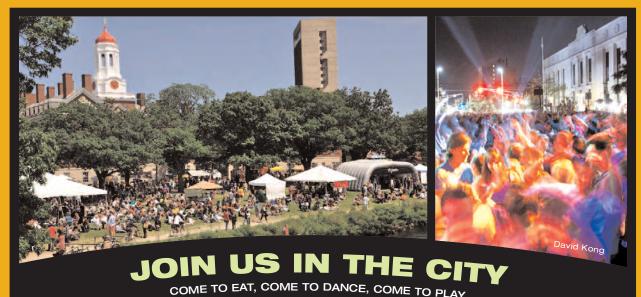
795 Massachusetts Avenue, Cambridge, MA 02139 www.cambridgema.gov | 617-349-4300 | 617-349-4242 TTY

City Manager Robert W. Healy
Deputy City Manager Richard C. Rossi

City Council

Mayor Henrietta Davis
Vice Mayor E. Denise Simmons
Councillor Leland Cheung
Councillor Marjorie C. Decker
Councillor Craig A. Kelley

Councillor David P. Maher Councillor Kenneth E. Reeves Councillor Timothy J. Toomey, Jr. Councillor Minka vanBeuzekom



34th CAMBRIDGE RIVER FESTIVAL
A celebration of the arts and summertime fun
along the Charles River
June 1, 2013 Noon – 6 p.m.
www.cambridgeartscouncil.org
(617) 349-4380

SUMMER IN THE CITY

A mix of dance, song, storytelling, theater and puppetry presented in City parks and public spaces. July and August, 2013 www.cambridgeartscouncil.org (617) 349-4380

CITY OF CAMBRIDGE DANCE PARTY

Dance in the street in front of City Hall at this Friday night dance party for all of Cambridge.

June 28, 2013 7 – 11 p.m.

www.cambridgema.gov

(617) 349-4301

DANEHY PARK FAMILY DAY

Enjoy crafts, amusement rides, free hot dogs and sodas, music, performers and more!

September 21, 2013 11 a.m. – 4 p.m.

www.cambridgema.gov

(617) 349-4301



