

You could be eligible for heating assistance, weatherization, and discounts on utilities!

Benefit levels depend on household size, household income, and the cost of energy consumed over the last 12 months.

Household Size	Maximum Income
1	\$49,196
2	\$64,333
3	\$79,470
4	\$94,608
5	\$109,745
6	\$124,882



Save money and stay warm!

Call today for an appointment

617-665-6234

Apply online

**[www.cambridgema.gov/
FuelAssistance](http://www.cambridgema.gov/FuelAssistance)**



Scan the QR code for more details on how to apply

**Fuel Assistance Program
Home Energy Assistance Program
(HEAP)**

City of Cambridge
Department of Human Service Programs
51 Inman St, Cambridge, MA 02139

City of Cambridge



Fuel Assistance Program

**Home Energy Assistance Program
(HEAP)**

We can help Cambridge and Somerville residents stay warm and save money this winter!

Homeowners and renters are eligible to apply!



Department of Human Service Programs

What is it?

The Cambridge Fuel Assistance Program is a federally funded program that helps low-income residents pay their winter heating bills.

Who is eligible?

Any family or individual who pays for heat and is within the income guidelines. Renters and homeowners in Cambridge and Somerville can apply. Renters who have heating costs included in their rent may also be eligible for assistance.

How does it work?

A household must file a new application each year and submit identification, proof of income and heating information. The application will be certified for a certain benefit amount or determined to be ineligible. Once a household is certified as eligible, a notice will be sent to the applicant and to the heating vendor. Bills will be submitted to Fuel Assistance by the vendor and the Fuel Assistance office will pay the vendor directly. If a household is denied assistance, that household has the right to appeal — first through the Cambridge Fuel Assistance Program and then through the State.

What are the program dates?

Applications are accepted beginning in October. The program helps pay for heating bills from November 1 – April 30 up to the benefit amount approved for your household.

How do I apply?

Clients who previously participated in the Fuel Assistance program were mailed applications to re-apply. First time and returning applicants have the option to apply online. Visit www.cambridgema.gov/FuelAssistance to learn more.

After first-time applicants complete their application, they will have a phone or in-person meeting with Fuel Assistance staff to go over documentation. If you have questions or want to speak to a staff member, call **617-665-6234**.

Re-Certification Applicants who receive their application in the mail should follow the enclosed directions, sign the application, and mail it back to us with the necessary income documentation. If you do not send the application back, you will not be eligible for Fuel Assistance.

No Heat Emergencies

If you do not have heat, you have received a 72 hour shut-off notice on your utility, or have less than 1/8 of a tank of oil, call us at **617-665-6234** for same-day assistance. You must have a complete, eligible application on file in order to obtain emergency services.

Other Benefits

Fuel Assistance participants may also be eligible for:

- Discounts on your gas and electric bills
- Weatherization improvements like insulation and sealing
- The HEARTWAP Program (financial assistance to repair or replace your heating system)

Fuel Assistance staff can connect you to these benefits!

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appointment

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