



CITY OF CAMBRIDGE

HACKNEY CARRIAGE DIVISION



831 Massachusetts Avenue, 1st Floor,
Cambridge, Massachusetts 02139

Officer Benny Szeto
Hackney Officer

Elizabeth Y. Lint
Executive Director

Memorandum

To: Operating Cambridge Dispatch Associations

C.C.: Chairman Michael P. Gardner; Commissioner Robert P. Haas; Commissioner Gerald C. Reardon; Hackney Officer Benny Szeto; Corey R. Pilz, License Commission/Consumer Division

From: Elizabeth Y. Lint, Executive Director

Date: November 27, 2012

RE: Guidance Regarding New Dispatch Association Rules and Regulations

At its regularly scheduled hearing on November 20, 2012, the Board of License Commissioners (“the Board”) voted to amend the Cambridge Taxicab Rules and Regulations to adopt a permit system for dispatch associations. Enclosed please find a copy of the adopted rules for your reference.

Dispatch associations are permitted by the City of Cambridge to ensure the general public maintains adequate access to Cambridge licensed taxicabs. The definition of a “Dispatch Association” adopted by the Board incorporates all businesses that dispatch a Cambridge licensed taxicab, regardless of the means and manner in which contact is initiated with the a Cambridge licensed taxicab or a dispatch association itself. Thus, businesses operating via a website, mobile phone application, SMS text messaging or similar means must obtain a permit from the License Commission prior to dispatching any Cambridge licensed taxicab.

The Board has voted to require all existing, operating dispatch associations to obtain a Dispatch Association Permit by **February 1, 2013**. Permit Applications are available during the City’s normal business hours at the License Commission, 831 Massachusetts Avenue. The application can also be downloaded from the License Commission’s Hackney website: <http://cambridgema.gov/license/Hackney.aspx>.

Please do not hesitate to contact Corey R. Pilz with questions or concerns regarding the adopted regulations or permit application process. He can be reached at 617.349.6154, or by email, at cpilz@cambridgema.gov.

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