### Bus - Changes to Base Service

What we heard	What we changed
Maintaining access is more important than frequency; limit the number of <u>current</u> riders who are stranded (greater than ½ mile from bus or rapid transit)	<ul> <li>Do not suspend routes with larger number of Fall 2020 riders stranded (&gt;30). Keep some access for:         <ul> <li>Malden/Melrose: Continue some service on 131 (peak only) and 136 (combine with 137)</li> <li>Quincy: Continue to operate 230 between Braintree and Quincy Center</li> <li>Hull: Continue some service on 714</li> <li>Canton: Continue some service on 716</li> </ul> </li> <li>Maintain the Suburban Subsidy program, which partially funds service in five communities (Bedford, Beverly, Burlington, Lexington, and Mission Hill (Boston))</li> </ul>
Though a low number of riders, believe that riders using system after midnight are likely to be essential workers	Continue to operate bus service after midnight, though may reduce some frequency
Route elimination with will significantly negatively impact people with disabilities and Seniors	• Continue to operate some service on route 43 (Roxbury & South End, Boston) as even though within $\frac{1}{2}$ mile of alternative rapid transit or bus, concerns raised about accessibility and access to Tufts Medical Center

### Rapid Transit - Changes to Base Service

What we heard	What we changed
The <b>Blue Line</b> is currently at capacity at some times, especially in the AM	<ul> <li>Only reduce Blue Line frequency (time between trains) by up to 5% during lower ridership times, and review on regular basis</li> </ul>
Stopping the <b>E Line</b> at Heath Street will significantly negatively impact people with disabilities and Seniors, and makes access to the VA Medical Center more challenging	Continue to operate the E Line to Heath Street, serve all stops
Though a low number of riders, believe that riders using system after midnight are likely to be essential workers	Continue to operate rapid transit service after midnight, though may reduce some frequency

# Commuter Rail - Changes to Base Service

What we heard	What we changed
Maintaining access is more important than frequency; there are essential riders who need the Commuter Rail on the weekend	<ul> <li>Maintain some weekend service on the higher ridership and/or Transit Critical Commuter Rail lines (Providence, Worcester, Middleboro, Newburyport/Rockport and Fairmount), and only suspend the lower ridership lines</li> </ul>
Cedar Park stop (on Haverhill line) serves a large walkshed and a community with lower car ownership	Continue to serve Cedar Park stop



# Ferry – Changes to base service

What we heard	What we changed
Maintaining access is more important than frequency, some essential workers rely on Hingham/Hull ferry, and it will be easier to tell when to ramp up frequency if at least minimal service continues to operate	<ul> <li>Continue to operate some Hingham/Hull weekday ferry service, exact schedule still to be determined and if all Boston stops will be served, though service may be limited to peak/commuter hours (but will still serve both Hingham and Hull)</li> </ul>



# Service Proposal for 12/14

Fall 2020 ridership (vs. pre-COVID)	Projected ridership for July 2021 (vs. pre-COVID)		FY21 Scheduled service hours		FY21 Service Proposal		
		Scenario 3	Scenario 2	Modified Proposal for 12/14	Original proposal (11/9)	Modified proposal for 12/14	What changed vs. 11/9
Bus	41%	51%	55%	85-90% est.	85%	<ul> <li>No change to hours of operation</li> <li>Suspend 20 routes, consolidate 16, shorten 4</li> <li>20% frequency reduction system-wide non-essential routes</li> <li>5% frequency reduction system-wide essential routes</li> </ul>	<ul> <li>Service after midnight</li> <li>6 Bus Routes (43, 131, 136, 230, 714, 716)</li> <li>Suburban subsidies to 5 communities</li> </ul>
Rapid Transit	24%	28%	46%	75-80% (est.)	70%	<ul> <li>No changes to hours of operation or footprint</li> <li>20% frequency reduction to Green, Orange, and Red Line</li> <li>Up to 5% reduction to Blue Line</li> </ul>	<ul> <li>Service after midnight</li> <li>Continue 95% of Blue Line service</li> <li>E Line to Heath Street</li> </ul>
Commuter Rail	13%	16%	29%	70% (est.)	65%	<ul> <li>Maintain partial weekend service Worcester,         Providence. Newburyport/Rockport, Middleboro and         Fairmount; suspend on low ridership lines</li> <li>End weekday service at 9 PM</li> <li>Reduce peak and weekday service</li> <li>Close 5 stations</li> </ul>	<ul> <li>Continue to serve Cedar Park stop</li> <li>Partial weekend service on high ridership and transit critical lines</li> </ul>
Ferry	12%	16%	29%	>0%, exact service TBD	0%	<ul> <li>Suspend Charlestown and Hingham direct service</li> <li>Reduce weekday Hingham/Hull ferry</li> </ul>	Maintain partial     Hingham/Hull weekday     service
The RIDE	38%	40%	46%	No changes	No change	<ul> <li>Adjust scheduling window from 30 to 40 minutes</li> <li>Adjust ADA to Premium based on fixed route changes</li> <li>Adjust hours of operation of Premium service to match Commuter Rail span</li> </ul>	Changes only reflect changes made to other modes

#### Implementation timeline

Mode	Take effect January (decision in December)	Take effect March / April (decision in December)	Takes effect June / July (decision in early March)	Takes effect later (pending ridership)
Bus		<ul> <li>Frequency adjustments</li> <li>Suspend 9 routes (1 delay until GLX)</li> </ul>	<ul> <li>Any changes that are not completed in March/April</li> <li>Potential other adjustments pending social distancing</li> </ul>	Implement consolidated or suspended Somerville bus routes once College Ave. Branch of GLX opens
Rapid Transit		<ul> <li>Reduce peak and off-peak service on Red, Orange, Green lines</li> <li>Minor modifications to Blue Line service</li> </ul>	<ul> <li>Potential further frequency adjustments pending social distancing</li> <li>Review Blue Line</li> </ul>	Additional Green Line frequency changes with opening of GLX
Commuter Rail	Reduced Winter schedules (incl. reduced weekend service), planning add'l service to Lynn, Brockton, and Fairmount	Revised schedules, including stopping service at 9 PM		
Ferry	<ul> <li>Suspend Charlestown and Hingham direct services</li> <li>Reduce Hingham/Hull service</li> </ul>			
The RIDE		<ul> <li>Scheduling window change</li> <li>ADA coverage area impacted by fixed route changes</li> <li>Hours of operation for Premium Service</li> </ul>		

Note: Bus, Commuter Rail and Rapid Transit implementation timelines accelerated in response to public feedback and internal operating changes

#### Cambridge bus changes: Spring 2021 (3/14/2021)

- 1 Peak & evening service reductions, midday increases due to crowding. Peaks every 7-8 mins  $\rightarrow$  8-10, evenings 8-13 mins  $\rightarrow$  12-16, some 20s after 11pm
- 47 Short trips to Longwood removed; shorter cycle times in peaks. 13-17 mins  $\rightarrow$  15-18 mins
- 67 Service span reduced to peak hours only (6-10a, 2p-7p) and 45-60 minute headways
- 68 Service suspended; please divert to walking/Red Line/64/69/83
- 70 Weekday reductions (mostly peaks), midday additions; some headways change from 10-13 to 12-17 minutes
- 71 Reductions weekdays; peak  $8/9 \rightarrow 10/12$ , and off-peak  $14 \rightarrow 15-16$ ; Sat:  $14 \rightarrow 17$ ; Sun:  $17 \rightarrow 20$
- 73 Reduction weekday; peak 5-9 $\rightarrow$ 10-13 and off-peak 12-13 $\rightarrow$ 15; Sat
- 77 Reduction weekday/Saturday/Sunday
- 79 Service suspended; please divert to 77/Red Line
- 85 Service suspended 10am-1:30pm; please divert to 86/87/91 & Red Line



#### Cambridge—Pending bus changes (Summer?)

64 – peak reductions and new run times; 20-25  $\rightarrow$  25-30

74 – reductions all day. Peaks  $30 \rightarrow 45$ , off-peak  $25-35 \rightarrow 40-45$ 

75 – reductions all day. Peaks  $30 \rightarrow 45$ , off-peak  $25-35 \rightarrow 40-45$ 

62/76 – existing combination remains

